



OSCEOLA COUNTY

FISCAL YEAR 2020

FINAL ADOPTED BUDGET BOOK

Adopted- September 16, 2019

Osceola County

Fiscal Year 2020 Final Adopted Budget



Board of County Commissioners:

Cheryl Grieb, Chair

District 4

Viviana Janer, Vice Chair

District 2

Peggy Choudhry, Commissioner

District 1

Brandon Arrington, Commissioner

District 3

Fred Hawkins Jr., Commissioner

District 5

ADOPTED - September 16, 2019

Book Finalized & Distributed on November 20, 2019



TABLE OF CONTENTS

INTRODUCTION.....	SECTION 1
OVERVIEW.....	SECTION 2
DEPARTMENT ACCOMPLISHMENTS.....	SECTION 3
GENERAL FUNDS	SECTION 4
SPECIAL REVENUE FUNDS.....	SECTION 5
DEBT SERVICE FUNDS	SECTION 6
CAPITAL PROJECTS FUNDS	SECTION 7
ENTERPRISE FUNDS.....	SECTION 8
INTERNAL SERVICE FUNDS.....	SECTION 9
CAPITAL IMPROVEMENT PLAN	SECTION 10



INTRODUCTION TABLE OF CONTENTS

INTRODUCTION.....	1-1
ORGANIZATIONAL CHART.....	1-6



Introduction

Presented is the Adopted Fiscal Year 2019-2020 Budget (FY20). The FY20 Adopted Budget which begins on October 1, 2019 and concludes on September 30, 2020, was prepared in accordance with Chapters 129, 200 and 197 of the Florida Statutes (F.S.). Chapter 129 guides the overall budget development and administration while Chapter 200 provides specific directions for the annual levy of property taxes and the corresponding budget adoption timeline. In addition, Chapter 197 provides for the uniform method for levy, collection, and enforcement of non-ad valorem assessments.

The development, approval, and adoption of the budget includes numerous meetings with County Administration. The first step in the process begins with County Departments' submittal of their budget requests in April. Budgets are analyzed by comparing prior and current year expenditure trends which can lead to reductions prior to the budget review meetings with County Administration held in June. This Budget year, like previous years, did not begin without its share of challenges and priorities. As noted throughout the budget process, the emphasis were on transportation and public safety needs to continue to provide essential services to a growing population. Through the leadership of the Board of County Commissioners, and efforts of our partners, the FY20 Adopted Budget provides the necessary services needed to address the demands of our citizens with efforts to grow and strengthen the County with desired quality of life amenities.

Budget Guidelines

On July 15, 2019, the County Manager submitted his Recommended Budget to the Board of County Commissioners (BoCC) for review and recommendations. After completion of the budget presentation and Board discussions, the BoCC established the rolled-back millage rates, proposed millage rates, and set the date, time and location of the First Public Hearing for September 5th.

At the September 5th meeting, the FY20 Tentative Millage Rates and Budget were established. In addition, the Final Public Hearing date, time and location were set and staff was directed to advertise the Tentative Millage Rates and Budget in a newspaper of general paid circulation as mandated by F.S. 200. The Special Assessments Public Hearings were also held during this meeting in which the Board adopted the Special Assessments Rates for the County's Municipal Service Benefit Units (MSBUs). Upon completion of the Public Hearing items, the Board adopted the FY20 – FY24 Capital Improvement Plan (CIP).

The next steps were to take input from the adopted Tentative Budget and remaining balances for ongoing capital projects to prepare the Final Recommended Budget for consideration at the Final Public Hearing. The entire budget adoption process, which began in April, concluded with a Final Public Hearing held on September 16, 2019

to discuss the County Manager’s Recommended Final Budget. After presentation and discussions the BoCC adopted the Fiscal Year 2020 Budget.

REVENUES:

The County continues to experience another positive increase in valuations for FY20. This is the 7th year in a row in which valuations have increased, but the first time since the great recession, that valuations exceeded the pre-recession levels of FY2008. Ad Valorem has increased in correlation with increases to property valuations at 12.05% over prior year.

Fiscal Year	Certified Property Valuation	Valuation Change	Percent Change
FY2020	28,456,807,261	3,061,068,081	12.05%
FY2019	25,395,739,180	2,444,811,298	10.65%
FY2018	22,950,927,882	1,947,548,957	9.27%
FY2017	21,003,378,925	1,450,775,371	7.42%
FY2016	19,552,603,554	1,371,341,549	7.54%

The Board of County Commissioners were dedicated to providing the citizens of this County with quality services without increasing the millage rates which remained the same as FY19. The corresponding chart displays a five-year snapshot of property valuations and percent changes.

In Florida, Ad Valorem taxes are levied based on a millage rate. One mill is equal to \$1.00 per \$1,000 of taxable value which is determined as of January 1st of each year. The amount of taxes on each property is determined by multiplying the taxable assessed value (less any applicable exemptions) by a millage rate, then dividing by 1000. For example, if the taxable property value is \$100,000 then the property taxes for a year for the General Fund would be \$670.00 (\$100,000 X 6.7000 / 1000).

The General Fund, Library Fund and Emergency Medical Services provide services that are impacted by Ad Valorem taxes. The below chart reflects the approved millage rates and corresponding Ad Valorem revenue for FY20 as compared to FY19. Although the General Fund shows the largest increase in revenue, these revenues are reduced by the amount of funds that are obligated for the East and West 192 Tax Increment Funds (TIFs), the two City’s Community Redevelopment Areas (CRAs), including an allocation for the Vine Street CRA, and the Designated Ad Valorem Tax (DAT).

	FY19 Millage	FY19 Ad Valorem Revenue	FY20 Millage	FY20 Ad Valorem Revenue	FY20-FY19
General Fund	6.7000	\$ 170,151,453	6.7000	\$ 190,660,609	\$ 20,509,156
Library	3.0000	\$ 7,653,633	3.0000	\$ 8,573,835	\$ 920,202
EMS	1.0682	\$ 20,781,922	1.0682	\$ 23,150,146	\$ 2,368,224
				TOTALS:	\$ 23,797,582

In conjunction with Ad Valorem, other major revenue sources have also increased, specifically in the areas of Tourism, Infrastructure Sales Surtax, the Local Government Half Cent Sales Tax and Utility Service Taxes as shown on the next page.

REVENUE SOURCE	FY19 ADOPTED	FY20 ADOPTED	VARIANCE
Tourist Development Taxes (4th, 5th, 6th Pennies)	\$ 54,513,672	\$ 63,232,964	\$ 8,719,292
Infrastructure Sales Surtax	\$ 35,553,315	\$ 37,139,969	\$ 1,586,654
Local Gov't ½ Cent Sales Tax	\$ 22,978,985	\$ 24,385,469	\$ 1,406,484
Utility Service Taxes-Electric	\$ 17,858,838	\$ 18,452,836	\$ 593,998
State Shared Revenues	\$ 8,406,742	\$ 9,190,844	\$ 784,102
1-6 Cents Local Opt Fuel	\$ 7,333,371	\$ 7,176,186	\$ (157,185)
Communication Service Tax	\$ 5,405,395	\$ 5,173,633	\$ (231,762)

Overall, projected new Countywide revenues (carry-forward funds not included) are projected at \$859.3m which represents an increase of 20.41% over the FY19 Adopted Budget. This increase is primarily due to the above mentioned revenues as well as Grant funding specifically in the areas of Transportation and Stormwater.

EXPENDITURES:

Impacts to the Countywide expenditures for FY20 included an overall increase of 73.95 Full Time Equivalent (FTE) from prior year to continue to support the current level of services, with emphasis on Transportation and Public Safety. This increase includes mid-year adjustments during FY19 and 62 new positions for FY20. The new positions include more than 50% that are dedicated to Public Safety (Corrections and Fire) and accounts for 9 positions that are Transportation related, with 3 positions associated with the City of Kissimmee agreement for signal maintenance. FTE requests are in compliance with the County's Budget Growth Policy and support the County's commitment to provide exceptional services to the residents of Osceola County. In addition, the BoCC approved a 3% across the board adjustment for all eligible non-bargaining unit team members.

The operating budget includes funding for Road Resurfacing, Dirt Road Paving and Stormwater which includes a Master Surface Water Management Plan (Stormwater Study), contractual services such as Lynx, Medical Examiner, Courthouse Security, right-of-way mowing, sidewalk masterplan, and building maintenance. The most impactful adjustment to Operating pertains to the new Hauler's contract. Additionally, funding is included for Homelessness Initiatives and State mandated and non-mandated programs for Healthcare. Also, as in prior years, departments continued to streamline operating expenditures where appropriate. The Capital budget provides for limited new capital projects and realizes a reduction from prior year. It includes funding for transportation projects from Mobility Fees (\$19.4m), which includes funds for Neptune Road, Simpson Road, Boggy Creek Road Improvements and CR532 Widening; as well as other dedicated funding sources such as Tourist Development Taxes at \$6.3m, Grant funding at \$5.3m, as well as \$12.2m in Infrastructure Sales Tax of which \$5.8m is dedicated to Transportation and funds a Countywide Signal project. Capital also provides funding for projects that will continue in the new fiscal year.

The Countywide Reserves are in accordance with Budget Policy. Operating Reserves generally provide a minimum of 2 months of Personal Services, Operating and Transfers of funds that are primarily funded by Ad Valorem or Special Assessment revenue. Reserve funds help to protect the County from revenue fluctuations and in the event of natural or manmade disasters. Additionally, Reserves Assigned have been set aside primarily for disaster relief (Hurricane Irma) pending reimbursement from FEMA, to fund long-term landfill closure requirements and Reserves Capital-Designated includes funds set aside for Neptune Road, specifically in the Mobility Fee Funds and funding for an anticipated major Jail project in the General Fund.

SUMMARY:

The annual budget is comprised of numerous Funds. These Funds are categorized according to their function and are organized within six different Fund Groups. Each Fund group has distinct criteria that determine the type of revenues and applicable expenditures to support the services required each fiscal year. These Fund Groups are explained below, including highlights for FY20.

1. General Funds: The General Fund accounts for all financial resources which are not required to be accounted for in a different Fund. The General Fund is the largest and most complex Fund of the County. This Fund's primary source of revenue is Ad Valorem which is derived from property taxes. Other major sources of revenue are state shared revenue, public service taxes, telecommunication service taxes, as well as grants and other miscellaneous sources. The General Fund supports many operations including, but not limited to, Constitutional Offices, Corrections, Emergency Management, Animal Services, Human Services, Health Unit, Economic Development, Extension Services, Human Resources, general administration and oversight, and Community Development. Highlights of the General Fund include the addition of 20 new Full Time Equivalent (FTE) positions of which 14 FTEs are allocated to Corrections, as this is an area that has not had any significant staff increases since before the recession; the remaining FTEs provide services in general administration, Parks, and Public Works (Maintenance and Mowing). Operating Expenses include support for the Constitutionals, the YMCA, funding for road resurfacing, Homelessness, a Master Surface Water Management Plan (Stormwater Study), as well as debt service and support of on-going Capital Improvement Projects in FY20. This Fund Group also includes funding for the Designated Ad Valorem Tax (DAT) which provides funding to support transportation needs.
2. Special Revenue Funds: Special Revenue Funds are established for specific purposes to account for revenues that must be accounted for and expended in a restricted manner. They may be created due to Federal guidelines, Florida Statutes or County Ordinances. Revenues received are from special sources, dedicated or restricted for a specific purpose. A few of the County's Special Revenue Funds includes the Transportation Funds, Tourism Development Funds, Library Fund, Fire Rescue/Emergency Medical Services Fund, Emergency 911, Environmental Lands, Court Technology, Mobility Fee East and West District Funds, W192 Development Authority, MSBUs, and many others. Highlights include funding for 40 new Full Time Equivalent (FTE) positions of which 18 FTEs are related to Public Safety (Firefighters) to staff 2 new Rescue Units for services in the West end of the County that has reached capacity on rescue calls. Nine positions are associated with Transportation, in which three positions are funded by the City of Kissimmee as part of the consolidation of signal maintenance at the County. The remaining 13 positions support service demands in the Building Department. Operating Expenses include funds allocated for road resurfacing and dirt road paving projects, contractual services for Experience Kissimmee, Lynx and ASM Global (formerly SMG), and a Medicaid Reimbursement Program to support County EMS. Capital Outlay includes funding for equipment and inventory associated with the Signal Maintenance Agreement with the City of Kissimmee, OHP improvements, Neptune, Simpson and Boggy Creek Road Improvements, CR532 Widening, LED Lights along West 192 Corridor, Trails and a new Fire Station at Austin Tindall (funded with Fire Impact Fees), as well as funds for on-going projects that will continue in FY20.
3. Debt Service Funds: These funds are established for the specific purpose of managing long-term principal, interest, and debt service costs. These Funds take into consideration the requirements set forth in the bond covenant/loan document and can include information such as what the funds can be used for as well as the amount of reserves that must be maintained annually.

4. Capital Project Funds: These Funds are specifically for the purpose of administering capital projects. They are used for the acquisition and construction of capital projects with a useful life of ten years and a minimum cost of \$25,000. Their revenue sources are derived from bonds, voter approved sales tax, grants and fees. Capital projects for FY20 include a Countywide Signals Project, Traffic Signal Replacements/Mast Arm upgrades, Sheriff's Training Facility, Stoneybrook Area Fire Station, Fire Rescue & EMS Warehouse and Equipment, Stormwater and Bridge improvements. Funding is also obligated for capital projects that will continue in FY20 as well as debt service payments. In Addition, the FY20 Capital Improvement Plan totals \$77.3m and funds projects highlighted above and in the other Fund Groups, as well as Countywide Vehicles, Technology Improvements and a Dispenser and Monitoring upgrade for various Fire Stations.
5. Enterprise Funds: Enterprise Funds provide goods or services to the public for a fee. They account for external and internal business-type activities provided for on a basis consistent with private enterprises. The Solid Waste Fund supports the operation of waste collection and recycling, household chemical collection program, as well as long-term care of the County's Landfills. For FY20 the Special Assessments program was revised which resulted in an increase to the Hauler's contract and the addition of one Full Time Equivalent (FTE) position to provide additional customer support to citizens utilizing the residential curbside collection program. Osceola Parkway supports the operation and maintenance of the Parkway and Poinciana Parkway, which was set to close in FY19, but due to the agreement with the Central Florida Expressway Authority, the County will continue to facilitate the expense of these funds.
6. Internal Service Funds: These Funds account for the financing of goods or services provided by one department to other departments within the County. This type of Fund operates on a break-even cost reimbursement basis.

In conclusion, the FY20 Budget was successfully adopted on September 16, 2019 totaling \$1,368,570,712. This budget could not have been done without the team approach taken by the constitutional and judicial offices as well as the County Attorney, Commission Auditor and County staff who were diligent in their efforts to prepare a budget that maintains service levels while maintaining a focus on the County's strategic initiatives. Through the leadership of the Board we were able to adopt a budget that provides services to our citizens without increasing the millage rates.

Osceola County Citizens



**Osceola County
BOARD OF COUNTY COMMISSIONERS**

**Commission Auditor
HORACE NWACHUKWU**

**County Manager
DONALD S. FISHER**

**County Attorney
ANDREW W. MAI**

**Deputy County Manager
BETH A. KNIGHT**

**Asst. County Manager
DONNA L. RENBERG**

Human Resources

- Employee Benefits & Relations
- Risk Mgmt.

Economic Develop & Strategy

- Strategic Initiatives
- W192 & E192
- Economic Development

Governmental Affairs/Grants

- Lobbying Services
- Federal & State Grants

Community Development

- Building
- Current Planning
- Customer Care
- Dev. Review
- Ext. Services
- Parks/Public Lands
- Planning & Design
- Sports & Event Facilities
- Sustainability

Human Services

- Housing Services
- Federal Grants
- Library Services
- Social Services
- Veteran's Affairs

Communications Department

- Community Outreach
- Branding
- Public Information

Public Safety

- Animal Services
- Corrections
- Emergency Management
- Fire/Rescue Services

Public Works

- Asset Mgmt.
- Construction Engineering
- Fleet Mgmt.
- Road & Bridge
- Solid Waste
- Stormwater/
Nat. Resources

Transportation & Transit

- Osceola Parkway
- Traffic Engineering
- Transportation Planning

Clerk to the Board

- Recording Secretary
- Records Retention
- VAB

Business Services

- Contract Mgmt.
- Procurement

Financial Services

- Comptroller
- Investment & Debt Mgmt.
- Maintenance District
- OMB & Special Assessments

Information Technology

- BPI
- IT Security
- Project/Support Services
- System/Network Services
- Web Services

**CONSTITUTIONALS /
ELECTED OFFICIALS:**

- Clerk of Court
- Public Defender
- Property Appraiser
- State's Attorney
- Sheriff
- Supervisor of Elections
- Tax Collector



OVERVIEW TABLE OF CONTENTS

OSCEOLA COUNTY MISSION STATEMENT & STRATEGIC PLAN	2-1
ADOPTED BUDGET RESOLUTION	2-2
BUDGET SUMMARY	2-4
FULL TIME EQUIVALENT (FTE) SUMMARY REPORT	2-5

OSCEOLA COUNTY MISSION STATEMENT & STRATEGIC PLAN

MISSION STATEMENT:

The Mission of Osceola County Government is **to provide quality service to the residents of and visitors to Osceola County which is second to none.**

Our services will be maintained by strict adherence to the Principles of **HONESTY, RESPECT, COMMITMENT, TEAM WORK, EDUCATION AND EFFICIENCY.**

STRATEGIC PLANNING:

In accordance with the County's Mission and Principles, the Goals to help achieve the County's Plan are identified as follows:

GOAL 1 – GROW AND DIVERSIFY THE COUNTY'S ECONOMY:

Increase the number of small businesses starting and growing in the County; Expand medical and health science businesses; Increase median income to become a leader in Central Florida region; and Brand the County as the place to have your business in Central Florida;

GOAL 2 – UPGRADE COUNTY INFRASTRUCTURE AND TRANSPORTATION NETWORK:

Upgrade County roads: capacity and maintenance; Reduce travel times in the County: Point A to B; and Increase the ridership and convenience of public transit;

GOAL 3 – CREATE GREAT NEIGHBORHOODS FOR THE FUTURE:

Maintain a safe County where residents and guests feel safe and secure; Revitalize major highway corridors: beautification, business vitality; and Upgrade/expand education choices (private and public) at all levels;

GOAL 4 – ENSURE COST EFFECTIVE AND HIGH PERFORMING COUNTY GOVERNMENT:

Diversify the revenue sources for County government; Maintain a quality, highly motivated workforce dedicated to serving Osceola County; and Have adequate resources to support defined County services and service levels.

RESOLUTION NO. 19-157R

A RESOLUTION OF THE BOARD OF COUNTY COMMISSIONERS OF OSCEOLA COUNTY, FLORIDA APPROVING THE BUDGET FOR FISCAL YEAR 2019-2020; DIRECTING THE COUNTY MANAGER TO DELIVER A LETTER OF NOTIFICATION TO THE SHERIFF; PROVIDING FOR CONFLICTS AND SEVERABILITY; AND PROVIDING AN EFFECTIVE DATE.

WHEREAS, on September 5, 2019, the Board of County Commissioners of Osceola County, Florida (the "Board") adopted Resolution No. 19-141R, approving the tentative budget for Fiscal Year 2019-2020; and

WHEREAS, upon approval of the tentative budget for Fiscal Year 2019-2020, the Board prepared and advertised a statement summarizing all of the adopted tentative budgets, as required by Section 129.03, Florida Statutes; and

WHEREAS, the Board has conducted a public hearing to consider adoption of its final budget for Fiscal Year 2019-2020 and the millage rates necessary to fund the final budget, as required by Sections 129.03(3)(c) and 200.065, Florida Statutes; and

WHEREAS, the Board has adopted Resolutions No. 19-155R and 19-156R adopting the final millage rates for Fiscal Year 2019-2020;

NOW THEREFORE, BE IT RESOLVED BY THE BOARD OF COUNTY COMMISSIONERS OF OSCEOLA COUNTY, FLORIDA:

SECTION 1. ADOPTION OF FINAL BUDGET

(A) The final Osceola County budget for Fiscal Year 2019-2020, totaling \$1,368,570,712 as summarized by fund and revenue/expense category in Schedule A, is hereby approved and adopted. There are hereby appropriated out of anticipated revenues and balances brought forward, all funds and monies necessary to meet the appropriations and reserves stipulated by and in said budget

(B) It is hereby found and determined that each of the expenditures authorized by the budget for Fiscal Year 2019-2020, as summarized in Schedule A, is required to fund programs and facilities necessary for essential public purposes affecting the health, welfare and safety of the inhabitants of Osceola County or which are legally mandated by applicable law.

SECTION 2. LETTER OF NOTIFICATION. The County Manager is hereby authorized and directed to prepare, execute and deliver a letter of notification informing the Sheriff of budget changes subsequent to his request and stating the Sheriff's budget for Fiscal Year 2019-2020.

SECTION 3. CONFLICTS AND SEVERABILITY. All sections or parts of sections of all resolutions or parts of resolutions in conflict herewith are hereby repealed to the extent of such conflict. If any section, subsection, sentence, clause or provisions of this Resolution is held unconstitutional, inoperative, or void by a court of competent jurisdiction, such holding shall not affect the remainder of the Resolution.

SECTION 4. EFFECTIVE DATE. This Resolution shall take effect immediately upon its adoption.

DULY ADOPTED this 16th day of September, 2019.

BOARD OF COUNTY COMMISSIONERS
OF OSCEOLA COUNTY, FLORIDA

By: [Signature]
Chair/Vice Chair

ATTEST:
OSCEOLA COUNTY CLERK OF THE BOARD

By: [Signature]
Clerk/ Deputy Clerk of the Board



As authorized for execution at the Board of
County Commissioners meeting of:

9-16-19
Resolution #19-157R

COUNTYWIDE BUDGET SUMMARY

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Current Ad Valorem Taxes	\$ 204,484,924	\$ 229,122,038	\$ 24,637,114
PY Delinquent Ad Valorem Tax	\$ 74,862	\$ 1,006,000	\$ 931,138
Other Taxes	\$ 130,271,017	\$ 140,675,348	\$ 10,404,331
Permits, Fees & Special Assessments	\$ 87,477,446	\$ 124,778,797	\$ 37,301,351
Intergovernmental Revenue	\$ 123,761,485	\$ 109,316,852	\$(14,444,633)
Charges For Services	\$ 72,444,647	\$ 85,033,892	\$ 12,589,245
Judgment, Fines & Forfeits	\$ 2,279,446	\$ 2,687,451	\$ 408,005
Miscellaneous Revenues	\$ 6,745,993	\$ 42,291,052	\$ 35,545,059
<u>Less 5% Statutory Reduction</u>	<u>\$(25,504,797)</u>	<u>\$(29,849,388)</u>	<u>\$(4,344,591)</u>
Subtotal:	\$ 602,035,023	\$ 705,062,042	\$ 103,027,019
Transfers In	\$ 95,256,968	\$ 109,044,731	\$ 13,787,763
Other Sources	\$ 16,370,590	\$ 45,214,309	\$ 28,843,719
Fund Balance	\$ 455,627,413	\$ 509,249,630	\$ 53,622,217
REVENUES TOTAL:	\$ 1,169,289,994	\$ 1,368,570,712	\$ 199,280,718
EXPENDITURES			
Personal Services	\$ 128,999,101	\$ 139,642,807	\$ 10,643,706
Operating Expenses	\$ 241,789,652	\$ 273,295,162	\$ 31,505,510
Capital Outlay	\$ 238,017,829	\$ 216,894,858	\$(21,122,971)
Debt Service	\$ 61,062,167	\$ 65,689,961	\$ 4,627,794
<u>Grants and Aids</u>	<u>\$ 6,801,142</u>	<u>\$ 76,428,909</u>	<u>\$ 69,627,767</u>
Subtotal:	\$ 676,669,891	\$ 771,951,697	\$ 95,281,806
Other Non Operating Expenses	\$ 0	\$ 3,820,851	\$ 3,820,851
Transfers Out	\$ 182,268,910	\$ 201,400,228	\$ 19,131,318
Reserves - Operating	\$ 89,464,287	\$ 110,146,990	\$ 20,682,703
Reserves - Debt	\$ 50,319,626	\$ 53,340,163	\$ 3,020,537
Reserves - Capital	\$ 55,405,989	\$ 143,270,881	\$ 87,864,892
Reserves - Claims	\$ 15,553,177	\$ 18,000,936	\$ 2,447,759
Reserves - Assigned	\$ 62,884,567	\$ 25,850,520	\$(37,034,047)
Reserves - Restricted	\$ 8,540,772	\$ 10,467,801	\$ 1,927,029
Reserves - Stability	\$ 28,182,775	\$ 30,320,645	\$ 2,137,870
EXPENDITURES TOTAL:	\$ 1,169,289,994	\$ 1,368,570,712	\$ 199,280,718



FTE Multiple Year Summary

	2018	2019	2020
001 - GENERAL FUND			
001-General Fund	783.47	779.02	797.62
Total 001 - GENERAL FUND	783.47	779.02	797.62
100 - SPECIAL REVENUE FUND GROUP			
102-Transportation Trust Fund	150.50	149.60	164.10
104-Tourist Development Tax Fund	49.20	39.33	30.72
107-Library District Fund	.50	.50	.50
111-SHIP State Housing Initiative Program	1.60	1.60	1.60
125-Environmental Land Maintenance	4.50	4.60	4.60
130-Court Related Technology Fund	5.00	5.00	5.00
134-Countywide Fire Fund	362.70	362.95	382.76
136-Homestead Foreclosure Mediation Fund	1.00	.00	.00
137-HOME Fund	.50	.50	1.50
148-Building Fund	46.15	61.05	83.70
149-East 192 CRA	.00	1.05	.30
150-West 192 Development Authority	4.40	4.85	4.85
151-CDBG Fund	2.20	2.45	3.20
155-West 192 MSBU Phase I	2.60	2.70	2.70
156-Federal And State Grants Fund	4.00	4.00	6.00
158-Intergovernmental Radio Communications	3.35	3.35	3.34
168-Section 8 Fund	11.65	12.65	12.65
180-Inmate Welfare Fund	.00	.00	2.00
Total 100 - SPECIAL REVENUE FUND GROUP	649.85	656.18	709.52
400 - ENTERPRISE FUNDS			
401-Solid Waste Fund	19.35	20.25	21.25
407-Osceola Parkway	1.10	1.70	1.70
Total 400 - ENTERPRISE FUNDS	20.45	21.95	22.95
500 - INTERNAL SERVICE			
501-Workers' Comp Internal Service Fund	.95	1.30	1.30
502-Property & Casualty Insurance Internal Service Fund	.95	1.30	1.30
503-Dental Insurance Internal Service Fund	.81	.96	.96
504-Health Insurance Internal Service Fund	.83	1.43	1.43
505-Life, LTD, Vol. Life Internal Service Fund	.81	.81	.81
509-Fleet General Oversight Internal Service Fund	.00	.30	.30
510-Fleet Maintenance Internal Service Fund	17.65	16.65	17.30
511-Fleet Fuel Internal Service Fund	.00	.70	1.05
Total 500 - INTERNAL SERVICE	22.00	23.45	24.45
Total	1,475.76	1,480.59	1,554.54

DEPARTMENT ACCOMPLISHMENTS

ANIMAL SERVICES	3-1
BOARD OF COUNTY COMMISSIONERS & COUNTY MANAGER.....	3-3
CLERK OF THE BOARD.....	3-4
CLERK OF THE CIRCUIT COURT.....	3-6
COMMUNITY DEVELOPMENT	
AUSTIN-TINDALL SPORTS COMPLEX.....	3-8
BUILDING & PERMITTING	3-10
COMMUNITY CENTERS	3-13
CURRENT PLANNING.....	3-15
CUSTOMER CARE.....	3-17
DEVELOPMENT REVIEW.....	3-19
ENVIRONMENTAL LANDS PROGRAM.....	3-21
EXTENSION SERVICES AND SOIL & WATER CONSERVATION.....	3-23
OSCEOLA HERITAGE PARK.....	3-26
PARKS	3-30
PLANNING & DESIGN	3-32
COMMUNICATIONS DEPARTMENT	3-36
COUNTY ATTORNEY	3-39

CORRECTIONS	3-40
COURT ADMINISTRATION	3-46
EMERGENCY MANAGEMENT.....	3-49
FIRE RESCUE & EMS	3-52
HUMAN RESOURCES	3-56
HUMAN SERVICES	3-61
INFORMATION TECHNOLOGY	3-65
INTERGOVERNMENTAL COMMUNICATIONS.....	3-69
OFFICE OF COMMISSION AUDITOR.....	3-70
OFFICE OF THE COMPTROLLER	3-72
OMB AND SPECIAL ASSESSMENTS.....	3-74
OSCEOLA COUNTY LIBRARY SYSTEM.....	3-76
OSCEOLA COUNTY TAX COLLECTOR.....	3-82
PROCUREMENT SERVICES	3-84
PUBLIC DEFENDER	3-88
PUBLIC WORKS	
CONSTRUCTION MANAGEMENT.....	3-89
ENGINEERING	3-91
FACILITIES MAINTENANCE	3-93
FLEET	3-95
LAKES MANAGEMENT.....	3-97



MOSQUITO CONTROL.....	3-99
MOWING AND LANDSCAPING SERVICES	3-101
PUBLIC WORKS ADMINISTRATION.....	3-103
RIGHT OF WAY & ASSET MANAGEMENT.....	3-105
ROAD AND BRIDGE	3-108
SOLID WASTE.....	3-110
STORMWATER.....	3-113
STRATEGIC INITIATIVES	3-115
TRANSPORTATION & TRANSIT	3-117

**ANIMAL SERVICES
FUND 001 –GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

To enhance public safety as it relates to human/animal interactions. To save as many animal lives as possible through collaboration, education, program and service development, expansion of existing services and outreach. To attain and maintain a high live release rate for shelter animals while continuing to enhance public safety.

RECENT ACCOMPLISHMENTS:

Accomplishment #1: Create Great Neighborhoods for the Future: Safe and Livable

Grant Received from Florida Animal Friends

- Osceola County Animal Services was awarded a grant in the amount of \$15,000 through the Florida Animal Friends specialty spay/neuter license plate to continue efforts for spay/neuter of community cats throughout Osceola County. The SNiP-it low cost spay/neuter clinic will perform the majority of these surgeries.

Accomplishment #2: Create Great Neighborhoods for the Future: Safe and Livable

Service Enterprise Certification

- Osceola County Animal Services is now officially a Service Enterprise organization. The process took over one year but forced us to analyze our use of volunteers and how we can increase volunteerism and longevity. It also allowed us to identify and remove hidden barriers to working collectively, staff and volunteers, for the good of the animals and community. Being a Service Enterprise organization will help us attract a larger pool of volunteers and make better use of their specific skills.

Accomplishment #3: Create Great Neighborhoods for the Future: Safe and Livable

Reduction in animal intake numbers.

- As a result of various new services and program changes, we have experienced a dramatic decrease in animals coming into the shelter by approximately 3,000 or 33% over the past three years. Although summers are still challenging, we seldom exceeded our maximum capacity for care of 140 animals. We have had quite a few days during the summer of 2019 where our animal population was below 100 and we had no animals euthanized. This has allowed us to focus more on animals that need to be in the shelter and work more in our community to prevent relinquishment.

Accomplishment #4: Create Great Neighborhoods for the Future: Safe and Livable

Creation of a new position.

- As a result of the decline in the number of animals coming into the shelter, we were able to dissolve one of our Animal Care Attendant positions to create a new Rescue/Volunteer Specialist position. This position will help increase our live release rate.

STRATEGIC OBJECTIVES:

Strategic Objective #1: Create Great Neighborhoods for the Future: Safe and Livable

Launch new pet licensing program

- We are scheduled to launch a new outsourced licensing program on October 9, 2019. The new program will be proactive by offering incentives to pet owners and veterinary clinics to license pets. Our current licensing compliance rate is approximately 14% and we anticipate this program to double or triple compliance over the next few years.

Strategic Objective #2: Create Great Neighborhoods for the Future: Safe and Livable

Harmony High School Low Cost Veterinary Clinic

- Through collaboration with the Osceola County School District and area non-profit animal welfare organizations, open a low cost veterinary clinic to offer basic wellness care and treatment of minor to moderate illnesses or injuries.

Strategic Objective #3: Create Great Neighborhoods for the Future: Safe and Livable

New positions: Animal Services Safety and Education Officer

- We have experienced an increase in serious bites and attacks in the past year in Osceola County. Consequently, we dissolved one of our Animal Services Officer positions to create a new Safety and Education Officer position. This new position has been filled. A primary focus of this position will be to create videos, educational presentations, and documents designed to educate our community on how to avoid dog bites and attacks. We investigated and responded to 498 bites in 2018 compared to 434 in 2017. This represents an increase of 15%.

**BOARD OF COUNTY COMMISSIONERS & COUNTY MANAGER
FUND 001 – GENERAL FUND**

MISSION STATEMENT:

The mission of the County Manager is to provide quality service to the residents of Osceola County, effectively manage departments under the Board of County Commissioners, as well as coordinate governmental operations with the Elected Constitutional Officers, while providing productive leadership in the management of the County Government.

STRATEGIC OBJECTIVES:

The County Manager's Office and BOCC adopted the Strategic Plan on September 9, 2019 which outlined the goals and new objectives for the coming year. The Strategic Plan Goals are reflected in the Introduction of this book.

**CLERK OF THE BOARD
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

The Clerk of the Board consists of two cost centers, Recording Secretary and Value Adjustment Board (VAB). The Clerk of the Board consists of 6 FTEs, who also serve as the personnel for the Value Adjustment Board. Although the operating costs associated in the Value Adjustment Board cost center are shared with the School District, these amounts are unfunded mandates and vary each year.

In accordance with the adopted Strategic Plan of the County Commissioners, this department strives to provide high performing County government in an efficient and cost effective manner. Efforts are made to streamline and consolidate services by a highly motivated workforce dedicated to the delivery of friendly customer service.

As the Custodian of the County Commission official records, the overall goal for this office is to protect, preserve, and ensure the integrity of the official documents and the history of the Board of County Commissioners.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Recording Secretary/Board Support Services

- Prepared the agendas, posted notices, and compiled the minutes for 123 meetings during the past fiscal year for the Board of County Commissioners and various other County Boards, which included support for the Supervisor of Elections for both the 2018 General Election and the 2019 Special Election, as well as support to the Emergency Operations Centers, Executive Policy Group, for the Hurricane Dorian event.

Accomplishment #2:

Records Management Liaison Officer for County

- Processed 62 requests for records dispositions from various departments resulting in the destruction of 2,662 cubic feet of paper.

Accomplishment #3:

Public Information Requests for Official County Records

- Responded to 713 requests for official County records information for both external and internal customers.

Accomplishment #4:

Value Adjustment Board Process

- 2018 VAB process ended in January 2019, both under budget and in a timely manner, with 293 petitions filed for processing, of which 143 petitions were heard by Special Magistrates.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Recording Secretary/Board Support Services

- Provide Board Support Services of agenda preparation, notice posting, and attend the meetings of various entities as scheduled throughout the year, including support to the Supervisor of Elections for the 2020 Presidential Primary, and Local and State Primary Elections.

Strategic Objective #2:

Records Management Liaison Officer for County

- Assist County Departments with timely processing of records according to Records Schedules established by the Florida Department of State, Division of Library and Information Services.

Strategic Objective #2:

Public Information Requests for Official County Records

- Continue to improve the effectiveness of responding to public information requests by reviewing the process to possibly digitize all Board records.

Strategic Objective #3:

Value Adjustment Board

- Process and coordinate between the Petitioners, Property Appraiser, and Special Magistrates, the hearing dates and times to comply with the statutory guidelines for the 2019 VAB process.

**CLERK OF THE CIRCUIT COURT
FUND 001 – GENERAL FUND**

MISSION STATEMENT:

Our mission, simply stated, is to be the finest Clerk's Office in the nation. We will consistently deliver superior service, an unparalleled commitment to our customers, our employees, and the community we serve.

OVERVIEW:

The Clerk of the Circuit Courts is an elected Constitutional Officer of Osceola County government, as provided by Chapter 218, Florida Statutes. The Clerk is considered to be part of the primary government of the County. The financial activities of the Clerk are included as such in the County's annual financial report.

PUBLIC INFORMATION:

In November 2012, Osceola County voters elected Armando Ramírez as Clerk of the Courts. The Clerk of the Courts operates offices in downtown Kissimmee located within the County Courthouse Complex at 2 Courthouse Square. The responsibilities of the Clerk include supporting all operations in the Circuit and County Courts. In addition, the Clerk oversees the Recording Division, which records and scans documents into Official Records, processes tax deeds and maintains all court documents according to their statutory requirements.

DEPARTMENTAL OBJECTIVE:

The accounting policies of the Clerk conform to accounting principles generally accepted in the United States of America, as applicable to governmental units. As such, the entire Accounting Department's overall objective is to ensure the entity performs under the GAAP principles.

The following outlines most of the principle objectives of the accounting governmental department activities:

- Payroll – The Accounting Department is responsible for managing and updating all payroll information. Objectives include providing accurate payroll information and payments to employees, submitting required month- and year-end reports to the State, IRS and employees, and to keep records of employees' usage of personal time off.
- Accounts Receivable – Follow-up on any known outstanding receivables by contacting the buyers and customers to see when the payments will be made.
- Budget – Offers changes and solutions to keep the Clerk's budget expenditures controlled in accordance with the appropriated budget requirements set forth in the Florida Statutes. If budgetary changes are required, the Comptroller makes changes and offers solutions that keep the Clerk's budget balanced.
- Accounts payable – To issue all checks to vendors for the payment of goods or services received by the Clerk's Office, as well as the processing of child support, tax deeds, restitution, State and County disbursement payments and any other disbursements as set forth by Florida Statutes.

- Customer Service – To answer inquiries or emails within 24 hours, pay invoices in a timely manner, and address any surcharges made to customers. In addition, offer support to all departments as needed, which includes - Civil, Criminal, Traffic, Recording, Records Center, Administration, Human Resources, Information Technology and the Executive Team.
- Capital Assets – To maintain, record and report to the Board the cost and depreciation of any capital asset purchased, and to keep inventory controls and capital disposal.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

The FY18 Budget was balanced, controlled and segregated by funds with appropriated expenditures of funds and revenues reported to the State and County. Subsequent balanced budget amendments related to non-court operations were adjusted as required.

Accomplishment #2:

All bank reconciliations were completed each month in a timely manner. Reconciliations were reviewed and approved on a monthly basis with only outstanding items as required by governmental outlines.

Accomplishment #3:

Appropriated budget for Clerk's expenditures was posted to the accounting system.

Accomplishment #4:

Maintained a high level of integrity in all Clerk's funds and properly refunded all excess revenue balances to the County and State per Florida Statute requirements.

Accomplishment #5:

Achieved an Annual Audit without any adverse findings for the second consecutive year.

Accomplishment #6:

Provided Clerk's Office employees a Cost of Living Adjustment for the second year in a row, due to excellent budget management practices.

**COMMUNITY DEVELOPMENT
AUSTIN TINDALL SPORTS COMPLEX
FUND 104 – TOURIST DEVELOPMENT TAX FUND**

DEPARTMENTAL OBJECTIVE:

Austin-Tindall Sports Complex’s mission is to provide economic impact for Osceola County and to maintain the finest multi-use facility in the country at the highest possible standards by providing the very best service to both our variety of tenants and the citizens of Osceola County.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Strategic Objective #1, Grow and Diversify the County’s Economy; Objective: Brand the County as the place to have your business in central Florida.

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Completed their first year under the newly expanded facility. End users were greatly appreciative of the County’s efforts with the expansion with several event organizers expanding the number of teams with their respective event or adding additional events. Examples include KSA Events moving their lacrosse academy and Fall high school football opening games to the facility.

Accomplishment #2:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Did not receive any negative feed-back from the increase in fees to rent the facility and for the first time, we anticipate revenue collections over \$500,000.

Accomplishment #3:

Strategic Objective #1, Grow and Diversify the County’s Economy; Objective: Brand the County as the place to have your business in central Florida.

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost-effective manner.

- Closed on the purchase of 80 acres of land to the East of Austin-Tindall Sports Complex increasing the complex to just over 200 acres, effectively doubling the size of the complex.

Accomplishment #4:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Worked with the Osceola County School Board to host the high school athletic games and practices for Tohopekaliga High School as the athletic fields were not immediately playable after the construction of the new school.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Strategic Objective #1, Grow and Diversify the County's Economy; Objective: Brand the County as the place to have your business in central Florida.

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Working to add to the event schedule, a summer high school practice session event. This event will be County-owned and controlled.

Strategic Objective #2:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Installing a tree and sod farm to reduce the cost of required landscaping on the property and to handle repairs to fields with the Bermuda Tifway 419 grass that is challenging to obtain due to high demand.

Strategic Objective #3:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Complete the picnic pavilion near the stadium under some large Oak trees with a sidewalk encompassing the area.

Strategic Objective #4:

Strategic Objective #1, Grow and Diversify the County's Economy; Objective: Brand the County as the place to have your business in central Florida.

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Continue to work to improve the efficiency of the revenue streams at Austin-Tindall Sports Complex:
 - Continue to diversify the types of events at the facility.
 - Continue to work on large scale events to be hosted at the facility.
 - Continue to promote the sale of ice to event organizers and the participants with the Ice House.
 - Implement the selling of attractions tickets to participants and spectators during events.
 - By the end of the first quarter, complete all required Policies and Standard Operating Procedures to ensure the property grows consistent with County rules and standards.

Strategic Objective #5:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- During the third quarter, a survey will be sent to the event rights holders for their opinions and impressions before beginning the master planning of the next 100 + acres.

**COMMUNITY DEVELOPMENT
BUILDING & PERMITTING
FUND 148 – BUILDING FUND**

DEPARTMENTAL OBJECTIVE:

To provide the highest quality of customer service; to implement the goals and objectives of the County Manager and Commission; and to enhance the quality of life in Osceola County by effectively managing growth, natural resources and development, and construction.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government: Objective: Deliver County services in an efficient and cost-effective manner.

- Due to the lack of qualified building inspectors and plan reviewers in the State of Florida, we have received State approval for eight (8) training programs. This will allow the Building Office to hire un-licensed (but qualified) inspectors and plan reviewers and train them in-house to become State Licensed. These inspectors will be allowed to conduct limited inspections that they have been trained for. This training program will allow us to reduce our dependence on third-party (contract) inspectors, reduce our inspection cost, and increase the quality and consistency of our inspections. We have successfully used this program, through an outside provider, to fully license three inspectors that are now working full time for the department.
- The State approval for the eight (8) cross-training programs allows us the ability to train a licensed inspector in additional inspection disciplines. After the cross-training program and testing, the employee will receive State Licensure in multiple inspection disciplines. These multi-certified inspectors can conduct multiple trade inspections at the same time, thereby saving the department from sending several inspectors to the job site, reducing inspection time and transportation costs.

Accomplishment #2:

Strategic Plan Goal #4, Ensure Cost-Effective, and High-Performing County Government: Objective: Deliver County services in an efficient and cost-effective manner.

- The State requires inspectors and plan reviewers to receive fourteen (14) hours of continuing education at every bi-annually license renewal. This requirement costs the department approximately \$8,000 and the department loses two days of inspections while inspectors are in class. It takes our department over a week to recover from this lost time. To avoid this, we became State certified to be a Continuing Educational Provider. Additionally, we submitted and received approval for fourteen (14) hours of continuing education. This has allowed us to provide the required continuing education to our staff in one and two-hour blocks of time throughout the year at no cost to the department and without an interruption in our inspection schedule. This allows us to better serve the public with on-time inspections.

Accomplishment #3:

Strategic Plan Goal #4, Ensure Cost-Effective, and High-Performing County Government: Objective: Deliver County services in an efficient and cost-effective manner.

- The State has a Provisional Inspector Program which allows a municipality to hire (qualified) inspectors that can conduct inspections (for up to twelve months) while they complete the requirements to get licensed. In the past, our department has failed miserably at implementing this very important program and we have lost several inspectors because of this failure. This forced us to review our process and determine why we were failing. This review produced a new process for onboarding Provisional Inspectors that includes the assignment of a mentor, providing test preparation resources, the setting of goals, expectations, and benchmarks. This new program has been successful and we expect to graduate three inspectors from the program this year.

Accomplishment #4:

Strategic Plan Goal #4, Ensure Cost-Effective, and High-Performing County Government: Objective: Deliver County services in an efficient and cost-effective manner.

- Under the direction of Anna Frazier, Chief Inspector, the Building Complaint Tracking (BCT) & Driveway/Engineering Inspection area has been completely reorganized. We have better organization in this department with quicker response time to complaints, better-trained employees and processes compared with the previous year. The engineering final inspections, required on new construction, offers next day inspections to our community and implements the County's policy on-site drainage, sidewalk and driveway construction, and stormwater management. The enforcement of these requirements provides for better-constructed pedestrian pathways, home sites that drain as engineered and provides for cleaner water in our lakes and rivers.

Accomplishment #5:

Strategic Plan Goal #4, Ensure Cost-Effective, and High-Performing County Government: Objective: Deliver County services in an efficient and cost-effective manner.

- The Building Office has regularly scheduled training meetings with our inspectors where code requirements are taught and the implementation of compliance inspections is discussed. By doing this we get better consistency among the inspectors in the enforcement of the Florida Building Code within the County. This process takes the confusion out of the inspection process and better serves the Community.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Strategic Plan Goal #4, Ensure Cost-Effective, and High-Performing County Government: Objective: Deliver County services in an efficient and cost-effective manner.

- To better serve our customers, we are in the process of implementing "Live Video" inspections on select inspection types. This application will save homeowners from having to take time off from work for inspections on items like air conditioners and water heater replacements. This will also benefit contractors because they will not have to wait for inspections before they can cover roof decks or install roofing. This will keep plywood roof decks from getting wet during construction

and keeps homeowners that are having new roofs installed from having leaks in their homes during the process.

Strategic Objective #2:

Strategic Plan Goal #4, Ensure Cost-Effective, and High-Performing County Government: Objective: Deliver County services in an efficient and cost-effective manner.

- We have budgeted to purchase two drones for inspection services. We currently have two inspectors in training for FAA Drone Operator Certifications. The drones will allow for better and safer inspections of roof and wall construction assemblies on multi-story buildings.

Strategic Objective #3:

Strategic Plan Goal #4, Ensure Cost-Effective, and High-Performing County Government: Objective: Deliver County services in an efficient and cost-effective manner.

- We are planning to take our message to the community by attending community events where we will inform the public about what we do to make our community safe and how they can make their homes safer for their families. We have budgeted for some convention display materials so the department can set up information booths at community events.

Strategic Objective #4:

Strategic Plan Goal #4, Ensure Cost-Effective, and High-Performing County Government: Objective: Deliver County services in an efficient and cost-effective manner.

- With the successful update to the review and inspection software, the Department commits to returning to a customer friendly service level for reviews and inspections, and providing a transparent reporting, monitoring and tracking system.

Strategic Objective #5:

Strategic Plan Goal #4, Ensure Cost-Effective, and High-Performing County Government: Objective: Deliver County services in an efficient and cost-effective manner.

- Within the coming year, we will update the fee schedules for the variety of permits, with the intent to simplify and communicate more clearly the total costs of each permit.

**COMMUNITY DEVELOPMENT
COMMUNITY CENTERS
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

To provide the highest quality of customer service; to implement the goals and objectives of the County Manager and Commission; and to enhance the quality of life in Osceola County by providing access to community centers throughout the community and ensuring maintenance and upgrades are completed in a timely manner.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Strategic Plan Goal #4: Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

Completed the following projects, in accordance with the five-year improvement plan:

- Kenansville: Installed a new well, replaced tables, and chairs.
- Holopaw: Improved center storage system and enclosed screen room.
- Narcoossee: Resealed metal roof, created a concrete camper pad and utility hookups.
- Marydia: Added new chairs and painted the inside and outside of the community center.
- Robert Guevara: Built a new entrance walkway and bike rack area.

Accomplishment #2:

Strategic Plan Goal #4: Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Completed the transfer of the Marydia Community Center to the ActiveNet reservation system.

Accomplishment #3:

Strategic Plan Goal #4: Ensure Cost-Effective and High-Performing County Government; Objective: Work with the private sector, community organizations and nonprofit organizations for the delivery of services better provided by others.

- Worked with the City of Kissimmee and established an after-school/summer program at the Marydia Community Center.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Strategic Plan Goal #4: Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

Complete the following projects, in accordance with the five-year improvement plan:

- Marydia: New tables.
- Narcoossee: Add an ice machine.
- Robert Guevara: Replace air conditioning units (HVAC).

Strategic Objective #2:

Strategic Plan Goal #2: Upgrade the County's Infrastructure and Transportation Network.

- Refurbish restrooms at Robert Guevara Community Center
- Construction of L.E.D electronic message boards at Robert Guevara and Marydia Community Centers.
- Purchase land to facilitate community center in Intercession City area.
- Purchase land to facilitate community center in Narcoossee.
- Coordinate with Public Works and Fire Department to complete site work for community center in Campbell City area.

**COMMUNITY DEVELOPMENT
CURRENT PLANNING
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

To provide the highest quality of customer service; to implement the goals and objectives of the County Manager and Commission; and to enhance the quality of life in Osceola County by effectively managing growth, natural resources, development and construction.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost-effective manner.

- Continued on-going updates to the Land Development Code in an effort to reduce redundancies, inconsistencies and provide clear, streamlined and concise processes to improve transparency of review procedures.
- Assisted Long Range Planning in the project which added new centers and standards to the Land Development Code.
- Amended the Home Occupation standards to allow for storage on Agricultural Development and Conservation zoned properties.

Accomplishment #2:

Strategic Plan Goal #3, Create Great Neighborhoods for the Future; Objective: Maintain a safe County where residents and guests feel safe and secure.

- Amended the “Doggy Dining Ordinance” to allow dogs in designated outdoor areascountywide.

Accomplishment #3:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost-effective manner.

- Completed Zoning and Code Enforcement responsibilities for the Permit Center conversion to on-premise. Continue to work with appropriate teams for on-going customization.

Accomplishment #4:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost-effective manner.

- Updated training program for new and existing staff which focuses on cross-training in all areas of Zoning and Code Enforcement including education on Community Development processes and public hearings.

Accomplishment #5:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost-effective manner.

- Maintained targeted levels of service, on average, for all development applications and permit reviews.
 - Reviewed and approved/responded to all over-the-counter permits within the same day.
 - Reviewed and provided responses within 3 business days for residential building permit applications.
 - Completed reviews and comments for commercial building permit applications within 10 business days.
 - Completed reviews and provided comments for development applications within 10 business days.
 - Continued Planner of the Day calendar which provides assigned staff daily for phone inquiries and walk-in questions.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost-effective manner; Objective: Streamline County organization structure and processes to reduce the cost of government, and Objective: Have adequate resources to support defined County services and service levels.

Strategic Plan Goal #3, Create Great Neighborhoods for the Future; Objective: Maintain a safe County where residents and guests feel safe and secure.

- Maintain the current levels of service reviews for building permit and development application reviews.
 - Residential building permits – Within 3 business days of submission
 - Commercial building permits – Within 10 business days of submission
 - Development applications – Within 10 business days of submission
- Respond to Code Complaints within 7-10 business days of receipt.
- Continue to train staff to be the most efficient and responsive Zoning (Current Planning) office.
- Continue to educate the public about land development code standards and encourage voluntary compliance throughout the community.

**COMMUNITY DEVELOPMENT
CUSTOMER CARE
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

To provide the highest quality of customer service; to implement the goals and objectives of the County Manager and Commission; and to enhance the quality of life in Osceola County by effectively managing growth, natural resources, development and construction.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- For Fiscal Year 2019, we successfully processed and routed 21,609 building and activity permits. (-18% from FY18)

Accomplishment #2:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- In an effort to reduce the intake of paper copies, year over year, we targeted 7 high-volume developers in FY17, to direct them to use the on-line Permit Center, and included them in customer/vendor training of our Permit Center. Express Permits were introduced (instant permit generation with few input steps). The successful result of the developers use of the online Permit Center, this year we targeted users of express and walkthrough (same day) permits, including:
 - Roofing
 - Air Conditioning
 - Mechanical
 - Electrical
 - Pools

Accomplishment #3:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- We have entered into an agreement with the Osceola County Corrections staff to provide print jobs from Document Management, lowering our staff time for printing and enhancing the training capabilities for trustees.

Accomplishment #4:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- We procured consulting services from ESRI, our GIS software provider, for a long-range plan to coordinate data storage and sharing between multiple agencies in Osceola County. We have

identified the first steps that need to be taken toward this goal, and are budgeting accordingly to begin the process.

Accomplishment #5:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- We received 32,709 calls to the main Community Development number, of which 97% were answered without going to voice mail.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Strategic Plan Goal #4, Ensure Cost-Effective and High Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Continue to improve the Osceola County Permit Center to encourage outside customer use, reduce paper intake and provide a more efficient and timely internal review process.

Strategic Objective #2:

Strategic Plan Goal #4, Ensure Cost-Effective and High Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Achieve adopted levels of service in all areas, with an emphasis on scanning and routing times.
 - Level I Permits: Same-Day Review
 - Level II Permits: 3-Day Review
 - Level III Permits: 5-Day Review
 - Level IV Permits: 15-Day Review
- Scan all incoming paper documents within 2-5 hours of submission.
- Assist all customers signing in at the front lobby with an initial greeting within two minutes and providing service within thirty minutes.

**COMMUNITY DEVELOPMENT
DEVELOPMENT REVIEW
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

To provide the highest quality of customer service; to implement the goals and objectives of the County Manager and Commission; and to enhance the quality of life in Osceola County by effectively managing growth, natural resources, development and construction.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Completed the requested changes for the ongoing LDC Glitch Updates.
- Continued to streamline processes and procedures.

Accomplishment #2:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner. Completed reviews within adopted levels of service for:

- Site Development Plans and Revisions
- Preliminary Subdivision Applications
- Final Subdivision Applications
- Lot Splits
- Reaggregation
- Pre-Development Applications
- Soil Excavation Permits
- Flood Plain Permits
- Land Alteration Permits
- Tree Clearing Permits
- Driveway Permits
- Right-of-Way Vacations
- Easement Vacations
- East US-192 CRA Reviews
- Performance and Maintenance Bonds

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Strategic Goal # 1, Grow & Diversify the County's Economy

- Evaluate and process Site Plans and Site Development Plans within NeoCity, Mixed-Use Districts, Urban and Community Centers, and Affordable Housing in accordance with our adopted service levels, which are:
 - Initial Submittal – 10 business days

- Response to Comments – 5 business days
- Development Review Site Inspections – 1 business day

Strategic Objective #2:

Strategic Plan Goal #2, Upgrade the County's Infrastructure and Transportation Network

- Implement the requirement for interconnectivity for new and existing developments.
- Review, approve and inspect all new infrastructure for new developments to ensure they are constructed to County standards.

Strategic Objective #3:

Strategic Plan Goal #3, Create Great Neighborhoods for the Future

- Implement standards for Mixed-Use Districts, Employment, Urban and Community Centers and Perimeters through the development process.
- Ensure Stormwater and floodplain requirements are met for all new neighborhoods through the development process.

Strategic Objective #4:

Strategic Plan Goal #4, Ensure Cost-Effective and High Performing Government

- Evaluate improvements to our Development Review processes and policies for all applications and procedures.
- Identify all issues relating to the newly implemented Permitting System that will assist in providing user-friendly applications for staff and citizens.
- Provide training for our applicants for online submittals.
- Provide training for Customer Care on all Development Review applications.
- Update the LDC based on changes to the Comprehensive Plan.

**COMMUNITY DEVELOPMENT
ENVIRONMENTAL LANDS
FUND 125 – ENVIRONMENTAL LAND MAINTENANCE**

DEPARTMENTAL OBJECTIVE:

To preserve the natural beauty of the County and to ensure there will be natural lands and water resources for future generations. The Environmental Lands Conservation Program was created to acquire and manage environmentally significant lands with a voter-endorsed ad valorem funding source. This property tax enables the program to issue bonds for purchase and maintenance of land for water resource protection, wildlife habitat, public green space, and resource-based passive recreation.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Strategic Plan Goal #2: Upgrade the County Infrastructure and Transportation Network; Objective: Preserve and maintain the County’s natural resources – lakes, streams, wetlands, open spaces.

- Partnered with Sea Life Aquarium in Orlando to conduct a paddling trail cleanup along Twin Oaks and Shingle Creek on four different occasions in FY19. Coordination and supplies were provided by County Parks. Canoes, kayaks, life jackets, and paddles were provided by the County at Shingle Creek Paddling Center. Sea Life Aquarium has approached the County about being an ongoing partner. Staff is working on the next site and dates for 2020.

Accomplishment #2:

Strategic Plan Goal #2: Upgrade the County Infrastructure and Transportation Network; Objective: Preserve and maintain the County’s natural resources – lakes, streams, wetlands, open spaces.

- Restoration activities at the lands acquired through the Environmental Lands Program continue. The restoration was conducted at Tupperware Island, Scotty’s Cove, Lake Lizzie and Cherokee Point Conservation Areas and at Shingle Creek Regional Park.

Accomplishment #3:

Strategic Plan Goal #2: Upgrade the County Infrastructure and Transportation Network; Objective: Preserve and maintain the County’s natural resources – lakes, streams, wetlands, open spaces.

- Continued exotic plant removal and native plant restoration partnerships with Florida Fish and Wildlife Conservation Commission (FWC) at Lake Lizzie, Holopaw, Twin Oaks, Makinson Island, Cherokee Point, and Tupperware Island Conservation Areas.

Accomplishment #4:

Strategic Plan Goal #4: Ensure Cost-Effective and High-Performing County Government; Objective: Have adequate resources to support defined County services and service levels.

- Explored additional options for a revenue source for perpetual maintenance of the properties acquired through the Environmental Lands Program. Made adjustment for allocations for the funding toward perpetual maintenance in the future.

Accomplishment #5:

Strategic Plan Goal #4: Ensure Cost-Effective and High-Performing County Government; Objective: Have adequate resources to support defined County services and service levels.

- Established and used a Gopher Tortoise recipient site at Camp Lonesome Conservation Area. Five tortoises were released there for the 17/92 Campbell City Project being carried out by the County.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Strategic Plan Goal 3: Objective; Create Great Neighborhoods for the Future

- Continue to work with Sea Life Aquarium on scheduling bi-annual volunteer clean-up days for our conservation areas (i.e. Twin Oaks, Shingle Creek, and Tupperware).

Strategic Objective #2:

Strategic Plan Goal 3: Objective; Create Great Neighborhoods for the Future

- Complete restoration efforts at Cherokee Point and Twin Oaks Conservation Areas.

Strategic Objective #3:

Strategic Plan Goal 4: Objective; Ensure Cost-Effective and High-Performing County Government.

- With the assistance of the FWC, continue to use the County's Gopher Tortoise recipient site of Camp Lonesome Conservation Area to save on tortoise relocation fees at County projects.

**COMMUNITY DEVELOPMENT
EXTENSION SERVICES AND SOIL & WATER CONSERVATION
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

To provide the highest quality of customer service; to implement the goals and objectives of the County Manager and Commission; and to enhance the quality of life in Osceola County by effectively managing growth, natural resources, development and construction.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Strategic Plan Goal #1, Grow and Diversify the County's Economy; Objective: Increase the number of small businesses starting and growing in the County.

- Soil & Water Conservation partnered with Natural Resources Conservation Services to obligate approximately \$600,000 in conservation program contracts.

Accomplishment #2:

Strategic Plan Goal #3, Create Great Neighborhoods for the Future; Objective: Expand activities and programs for youth and families.

- The 4-H program in Osceola County incorporated the USS Soccer Foundation's nationally recognized afterschool program, Soccer for Success, which emphasizes the importance of physical activity and coach-mentorship to build healthier generations through sports.

Accomplishment #3:

Strategic Plan Goal #1, Grow and Diversify the County's Economy; Objective: Increase the number of small businesses starting and growing in the County.

- Over 500 people participated in Sustainable Agriculture and Food Systems workshops. These events offer education to agricultural producers on business planning, crop and livestock production, regulations, and marketing to help them grow more, save money, protect natural resources, and contribute to keeping Osceola County's economy strong and diverse.

Accomplishment #4:

Strategic Plan Goal #1, Grow and Diversify the County's Economy; Objective: Increase the educational level of residents with quality educational programs (public/private).

- The 4-H STEM Agent started a STEM program called 4-H Tech Wizards, which is entering its fourth year. The objective is for Osceola County high school and middle school students to learn about new technologies. Seventy-six students are registered.

Accomplishment #5:

Strategic Plan Goal #1, Grow and Diversify the County's Economy; Objective: Increase the educational level of residents with quality educational programs (public/private).

- Master Gardener volunteers devoted 3,887.50 hours to UF/IFAS Extension with a value of \$93,611.00. The Master Gardener Plant Clinic educated 416 contacts helping the residents of

Osceola County with their gardening questions. They also expanded services to the Poinciana area with a Satellite Plant Clinic at the Mary Jane Arrington Gym and Aquatic Center.

Accomplishment #6:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost-effective manner.

- The Residential Horticulture Program continued with their annual tree giveaway in collaboration with the Florida Department of Forestry; 12 classes were offered in two locations giving away trees to over 300 homeowners.

Accomplishment #7:

Strategic Plan Goal #1, Grow and Diversify the County's Economy; Objective: Increase the educational level of residents with quality educational programs (public/private).

- Osceola FNP provided roughly 950 SNAP-Education classes and assisted in the set-up of 5 school and community gardens. Through these programs, close to 10,000 residents were reached. Partnerships were created or maintained with over 40 organizations across Osceola County with the mission to help limited-resource families access more nutritious food choices.

Accomplishment #8:

Strategic Plan Goal #1, Grow and Diversify the County's Economy; Objective: Increase the educational level of residents with quality educational programs (public/private).

- There were 29 Family Financial Management classes taught to 2,000 clients. There were 1,800 participants in the First Time Homebuyer classes.

Accomplishment #9:

Strategic Plan Goal #1, Grow and Diversify the County's Economy; Objective: Increase the educational level of residents with quality educational programs (public/private).

- The Natural Resources program taught over 51 classes on the topic of water quality, water conservation, invasive species, and other topics to improve the environmental literacy of Osceola County residents.

Accomplishment #10:

Strategic Plan Goal #1, Grow and Diversify the County's Economy; Objective: Increase the educational level of residents with quality educational programs (public/private).

- A free weekly chair exercise class open to the public has been conducted since May 2019 with an average of 10 participants each week. Fit to Dance 2 provides a certified fitness instructor, FCS and FNP provide educational topics, and Wellcare provides ongoing sponsorship to allow these classes to be free.
- The FCS Agent taught several ServSafe® Food Manager Certification classes with 5 business owners certified or renewing certification, allowing them to have a safe food service establishment in Osceola County. The FCS Agent has reached at least 80 inmates with wellness programs and food handling education.

Accomplishment #11:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost-effective manner.

- An aerial drone program was established at the Kenansville demonstration site to determine nutrient and water uptake by plants to assist with reducing the amount of water and fertilizer used by sod farmers.

STRATEGIC OBJECTIVES:**Strategic Objective #1:**

Strategic Plan Goal #1, Grow and Diversify and County's Economy; Objective: Increase the educational level of residents with quality educational programs (public/private) and Objective: Expand University and college presence and a broad range of programs in Osceola County.

- Continue securing funds from the Natural Resources Conservation Service to assist producers with production upgrades.
- Continue with farm Extension demonstrations such as insect control, weed control, forage selection, and fertility management to increase profitability to Osceola County agricultural producers.
- Continue multi-year work on the Silver Spurs/IFAS demonstration site.
- Continue providing education on production and marketing to help agricultural producers building successful businesses.
- Continue education about water quality, water conservation, invasive species, and native wildlife to protect Osceola County's natural resources and its natural resources-based industries.

Strategic Objective #2:

Strategic Plan Goal #3, Create Great Neighborhoods for the Future; Objective: Upgrade-expand education choices (private and public) at all levels and Objective: Expand activities and programs for youth and families.

- Increase 4-H participation among Osceola County youth through upgraded/expanded education choices, activities and programs. 4-H youth will continue to benefit from an educational program emphasizing science, technology, engineering and math, i.e. STEM.
- Teach diverse youth audiences about agriculture and natural resources through upgraded/expanded education choices, activities and programs.
- To provide Osceola County residents the tools needed to improve their quality of life by increasing healthy decision-making, providing employable skills, and increasing life skills.

**COMMUNITY DEVELOPMENT DEPARTMENT
OSCEOLA HERITAGE PARK
FUND 104 – TOURIST DEVELOPMENT TAX FUND**

DEPARTMENTAL OBJECTIVE:

Osceola Heritage Park/ASM Global endeavors to enhance and enrich the lives of Central Florida citizens and its visitors by providing a variety of events to entertain a diverse demographic. Through events, trade shows and entertainment, we will serve as a driver of economic impact and be a positive influence on Osceola County and Central Florida's quality of life.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Strategic Objective #1, Grow and Diversify the County's Economy; Objective: Brand the County as the place to have your business in central Florida.

- Signed a long term deal to be the home of Orlando City Soccer Club year-round training facility for the Orlando City Lions, Orlando City B team and three academy teams.

Accomplishment #2:

Strategic Objective #1, Grow and Diversify the County's Economy; Objective: Brand the County as the place to have your business in central Florida.

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Signed an agreement for the USLOCB (United Soccer League Orlando City B team) to play their home games at the Stadium at Osceola Heritage Park.

Accomplishment #3:

Strategic Objective #1, Grow and Diversify the County's Economy; Objective: Brand the County as the place to have your business in central Florida.

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Hosted a successful first year Country Thunder Music Festival with the expectation to grow significantly in the second year.

Accomplishment #4:

Strategic Objective #1, Grow and Diversify the County's Economy; Objective: Brand the County as the place to have your business in central Florida.

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Mecum Auctions Kissimmee continues to reign as the world's largest collector car auction and will add an extra day in 2020.

Accomplishment #5:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Developed and cultivated more significant media relationships (i.e., Positively Osceola, Orlando Sentinel, Osceola News-Gazette, FOX 35) to provide coverage of OHP events consistently resulting in greater community awareness and ticket sales.

Accomplishment #6:

Strategic Objective #1, Grow and Diversify the County’s Economy; Objective: Brand the County as the place to have your business in central Florida.

- Significantly increased our social media presence.
 - Facebook: Followers increased by 66%
 - Twitter: Followers increased by 14.7%
 - Instagram: Followers increased by 30%

Accomplishment #7:

Strategic Objective #1, Grow and Diversify the County’s Economy; Objective: Brand the County as the place to have your business in central Florida.

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Hosted national entertainment tours such as Spartan Race and Color Run.

Accomplishment #8:

Strategic Objective #1, Grow and Diversify the County’s Economy; Objective: Brand the County as the place to have your business in central Florida.

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Hosted the 5th year of a 10 year deal of the PRCA RAM National Circuit Finals Rodeo.

Accomplishment #9:

Strategic Objective #1, Grow and Diversify the County’s Economy; Objective: Brand the County as the place to have your business in central Florida.

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- SAVOR...provided operational and design consultation along with a logo and café space design and delivery of an upscale office building eatery to upgrade the offerings for a recruitment tool for potential rental clients, NeoCity Café.

Accomplishment #10:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Participated in several community and charity events; i.e., Meals on Wheels, Osceola County Park project, Cattle Barons Ball (benefiting Children’s Cancer Cure Research), Taste of Central Florida (benefiting Childhood Hunger initiatives).

Accomplishment #11:

Strategic Objective #1, Grow and Diversify the County’s Economy; Objective: Brand the County as the place to have your business in central Florida.

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Report from Experience Kissimmee showing \$56 million in economic impact from Mecum Auctions.

Accomplishment #12:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Successful in diversifying revenue sources by increasing our consumer show event days from 19 to 31.

Accomplishment #13:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Our relationship grows stronger with Experience Kissimmee, Kissimmee Sports, and Greater Orlando Sports Commission with Robb Larson's board involvement.

Accomplishment #14:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Event Days are up 18.4% from 352 (FY18) to 431 (FY19)
- Customer Satisfaction is up 2% from 83% (FY18) to 85% (FY19)

Accomplishment #15:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Participated on Advisory Boards of two area high schools (Osceola High and Lake Toho High) for their ProStart programs for Culinary and Hospitality Industries. We provided Career insight, guidance and mentorship to 40+ high school students.

Accomplishment #16:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Concession revenues finished over budget for the year with positive results in menu alignment, pricing, and new menu item selections.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Strategic Objective #1, Grow and Diversify the County's Economy; Objective: Brand the County as the place to have your business in central Florida.

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Continue to target event bookings and promoter-driven events that appeal to a wide cross-section of people in our five-county area that will result in patron and client satisfaction while adding significant economic impact to the community.
 - Outdoor events
 - Amateur sporting events
 - Professional sporting events
 - Family shows
 - Car shows
 - Concerts
 - Ethnic events

Strategic Objective #2:

Strategic Objective #1, Grow and Diversify the County’s Economy; Objective: Brand the County as the place to have your business in central Florida.

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Utilize the strength of ASM Global to attract more national tours.

Strategic Objective #3:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Increase Concession and Savor Catering income.
- Leverage promotional budget to generate more profitable events.
- Adjust and increase current rental agreements where necessary.
- SAVOR...Kissimmee will be the food and beverage operators of the NeoCity Café.
- Focus on special sales offerings for slower months – specifically September and December.

Strategic Objective #4:

Strategic Objective #1, Grow and Diversify the County’s Economy; Objective: Brand the County as the place to have your business in central Florida.

- Boost our visibility and ticket sales through Social Media Marketing.
- Leverage Visit promoters in South Florida, Nashville, and New York.
- Continue to work closely with Experience Kissimmee, Kissimmee Sports, and Greater Orlando Sports Commission to sell OHP.

**COMMUNITY DEVELOPMENT
PARKS AND PUBLIC LANDS
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

To provide the highest quality of customer service; to implement the goals and objectives of the County Manager and Commission; and to enhance the quality of life in Osceola County by effectively managing growth, natural resources, and development construction.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Strategic Plan Goal #2, Upgrade the County's Infrastructure and Transportation Network.

- Initiated Phase II of the Urban Forest Management Plan to develop a county tree inventory and create a managed strategy for the Urban Growth Boundary tree coverage.
- Constructed a County Parks Tree Farm at Shingle Creek Regional Park.

Accomplishment #2:

Strategic Plan Goal #2, Upgrade the County's Infrastructure and Transportation Network.

- Continued participation in developing trail connections with the cities of Kissimmee and St. Cloud, the Florida Department of Transportation and the Florida National Scenic Trail.

Accomplishment #3:

Strategic Plan Goal #3, Create Great Neighborhoods for the Future; Objective: Expand activities and programs for youth and families.

Park construction and improvements:

- Completed construction of Senses Park, an inclusive playground in the BVL Community at the old fire station site along BVL Boulevard, in January 2019.
- Continued the upgrade of 65th Infantry Veterans Park (completed an additional half-mile of trail, an 18-hole disc golf course for public use and 5 health stations).
- Constructed a public park restroom facility at the north entrance of the Lake Lizzie Conservation Area.
- Converted a basketball court into a mini-pitch soccer facility at Royal Palm Park with a grant from the US Soccer Foundation, completed January 2019.
- Secured grant funding for a second KaBoom playground facility, located at Tropical Park, and constructed the facility in September 2019.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Strategic Plan Goal #2 Upgrade the County's Infrastructure and Transportation Network.

Strategic Plan Goal #3 Create Great Neighborhoods for the Future.

- Design and construction of a Community Park and Center in Campbell City.
- Design and engineering for renovation of the Quonset hut at Marydia Community Center.
- Design and engineering for NeoCity Parks (Phase I, Neptune Park).

- Construction of a restroom at Marydia Community Park.
- Fencing and pavilion for the newly remodeled Tropical Park.
- Phase III design for 65th Infantry Veterans Park in BVL.
- Splash pad design, engineering and construction at the 65th Infantry Veterans Park in BVL.
- Design and engineering for increased parking at Archie Gordon Memorial Park in BVL.

**COMMUNITY DEVELOPMENT
PLANNING AND DESIGN
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

To provide the highest quality of customer service; to implement the goals and objectives of the County Manager and Commission; and to enhance the quality of life in Osceola County by effectively managing growth, natural resources, development, and construction.

RECENT ACCOMPLISHMENTS

Accomplishment #1:

Strategic Plan Goal #1, Grow & Diversify the County's Economy.

Strategic Plan Action Item #1 – Development of NeoCity, B. NeoCity Way.

- Initiated Landscape Design, Hardscape Design and Lighting Design for NeoCity Way streetscape from Phase 1 west to the East 192 intersection at Denn John Lane, including the entry design for the NeoCity Entrance adjacent to Schoolfield Properties. Coordinating with the City of Kissimmee, Valencia College and the County Transportation and Transit Department for the location of the veloway (bike trail) and the proposed overhead pedestrian/bike crossing to Valencia College.

Accomplishment #2:

Strategic Plan Goal #3, Objective: Create Great Neighborhoods for the Future; Objective: Expand activities and programs for youth and families.

- Completed the Parks Element update and Impact Fee update (adopted on March 2019) to enable County to fund the shift to facilities-based parks system (including community centers).

Accomplishment #3:

Strategic Goal Plan #4, Ensure Cost Effective and High-Performing County Government; Objective: Consolidate services to increase quality and cost effectiveness.

- In order to provide service more efficiently, worked with the City of St. Cloud staff to annex 19 parcels (2,070.26 acres) into the City through a combination of annexation applications and Interlocal Agreement (ILA), consistent with the Joint Planning Agreement (JPA) adopted by the City and County. This effectively eliminated the core enclave area, facilitating more efficient services over the next few years. The ILA included a transfer of roadway maintenance responsibilities.

Accomplishment #4:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Work with the private sector, community organizations and nonprofit organizations for the delivery of services better provided by others.

- Working with a group of service providers and builders to address affordable housing options and prime locations for development or redevelopment with access to transit.

Accomplishment #5:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Processed applications and/or completed reviews for planned developments (9, down from 17), rezonings (15, up from 9), Zoning Verification Letters/Research (6), EAR Comprehensive Plan Update (updated 7 elements), Comprehensive Plan amendments (7, down from 11), Mixed Use District Concept Plans (3, up from 1), Annexations (7), DRI Annual Reports (3), Habitat Conservation Management Plans (2), School compliance reviews (3), Affordable housing reviews/verifications (5, down from 7), Community Development District applications/modifications (7) and LDC modifications (2, down from 5).
- Processed applications and/or completed reviews for SunBridge MXD; SunBridge Phase 1 Concept Plan, SunBridge Retirement Village Preliminary Subdivision Plan, Sunbridge NRU-Natural Resources Utilization, and SunBridge /Cyril's Road cross-section and location.
- Processed applications and/or completed reviews for AmeraTrail rezoning and 3 community meetings, AmeraTrail site plan, and architectural standards overlay requirements.
- Processed applications and/or completed reviews for Sunset Oaks PD revision and community meetings.
- Processed applications and/or completed reviews for Poinciana Avatar SunRail Station Area Plan.
- Processed applications and/or completed reviews for Bella Lago Townhome interface. (Added same standards in the LDC).
- Processed applications and/or completed reviews for Harmony Airfields Community PD ad community meetings.
- Processed applications and/or completed reviews for Osceola Corporate Center TOD Plan, OCC TOD Multifamily Site, and OCC TOD Health Facility Site.
- Processed applications and/or completed reviews for Kindred PD Amendments and Community Meetings.

Accomplishment #6:

Strategic Plan Goal #1, Grow & Diversify the County's Economy: Strategic Plan Action Item #1 – Development of NeoCity,

- Addressed the agreement with Schoolfield and supervised the streetscape design for the NeoCity Way (West Entry) at Denn John Lane.
- Applying the NeoCity Master Plan and worked with consultants on the landscape design of the OC Office Building.
- Processed application for and completed reviews of the NeoCity Academy (high School) Site Plan Compliance Review for both NeoCity Master Plan standards and the LDC.

Accomplishment #7:

Strategic Plan Goal #1, Grow and Diversify the County's Economy; Objective: Brand the County as the place to have your business in central Florida and Strategic Plan Goal #3, Create Great Neighborhoods for the Future; Objective: Develop a Centers Approach to change the face of retail and supporting residential in appropriate locations.

- Processed applications and/or completed reviews for the Adoption of the Comprehensive Plan to develop centers with a mix of uses to serve communities throughout the County, establishing the areas of the County on the adopted Future Land Use Map to achieve Jobs: Housing balance of 1:1. Adopted language in the Land Development Code to address the Center's language.
- Obtained community input through a series of meetings during the process and the final language of the Element.

- Met every two weeks with the Moratorium Focus Group to provide, data, analysis, and proposed language for all EAR changes. This group was invaluable to the overall process and allowed for an expedited schedule with their input.
- Processed application, completed reviews for Adoption into the Comprehensive Plan for the 10 Year Water Supply Plan.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Strategic Plan Goal #1, Grow and Diversify the County’s Economy; Objective: Brand the County as the place to have your business in central Florida.

- Continue work on the Master Plan update for Osceola Heritage Park. The consultants have begun their data and analysis. The effort includes a strong input schedule for the Commissioners, Managers and OHP Partners.
- Complete the RFLOI process for the selection of hotel operators/developers for OHP and/or NeoCity.

Strategic Objective #2:

Strategic Plan Goal #3, Create Great Neighborhoods for the Future; Objective: Expand activities and programs for youth and families.

- Amend the Land Development Code (LDC) to ensure parks and open space requirements implement the recently-amended Parks Element of the Comprehensive Plan.

Strategic Objective #3:

Strategic Plan Goal #3, Create Great Neighborhoods for the Future; Objective: Develop mixed-use communities in appropriate locations and Strategic Plan Goal #4, Ensure Cost Effective and High-Performing County Government, Objective: Deliver County services in an efficient and cost effective manner.

- Within the Poinciana SunRail Center, work with a consultant to develop a buildout strategy that will enable individual property owners to start developing under the new standards.
- Select, direct, and supervise consultants for the preliminary utility plan for Intercession City.

Strategic Objective #4:

Strategic Plan Goal #1, Grow & Diversify the County’s Economy: Strategic Plan Action Item #1 – Development of NeoCity, B. NeoCity Way.

- Direct and supervise consultants on the design drawings and construction documents for the streetscape for the NeoCity Entry East and East 192 (Bill Beck Boulevard).

Strategic Objective #5:

Strategic Plan Goal #1, Grow & Diversify the County’s Economy: Strategic Plan Action Item #1 – Development of NeoCity, C. NeoCity Way Master Plan implementation.

- Direct and supervise consultants for the design drawings and construction documents for the pond edge of the small retention pond adjacent to NeoCity Academy. Staff will work with the Academy to incorporate an outside classroom if desired.

Strategic Objective #6:

Strategic Plan Goal #1, Grow and Diversify the County's Economy; Objective: Brand the County as the place to have your business in central Florida.

- Direct and supervise consultants for the design drawings and construction documents for the Welcome to Osceola signage to be placed in the right of way for the Turnpike Entrance at East 192. This will include a message board to announce upcoming events or provide direction to events throughout the County, including OHP facilities or NeoCity. Another smaller sign prototype will be developed to showcase the East 192 Design Standards.

Strategic Objective #7:

Strategic Plan Goal #1, Grow and Diversify the County's Economy; Objective: Brand the County as the place to have your business in central Florida.

- Working with Procurement, prepare an updated RFLOI for Mac Overstreet/College Station-based upon its new designation as an Employment Center.

Strategic Objective #8:

Strategic Plan Goal #3, Create Great Neighborhoods for the Future; Objective: Develop mixed-use communities in appropriate locations.

- Working with stakeholders, prepare a guidebook for developing Mixed-Use Districts in Osceola County for use by developers, investors, realtors, builders, development consultants, and others involved in the development process.

**COMMUNICATIONS DEPARTMENT
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

This office works with the County Manager and Deputy County Manager in regard to Communications, Public Information, Community Outreach and Branding. It promotes and disseminates public information regarding County initiatives and services in order to maintain a well-informed public. It conducts events with the public and with community stakeholders to spread the County’s message and branding, and to promote the public good. It develops and implements the standards for Osceola County branding. The functions of the office can be broken into six categories:

1. Publishing information about the County: Promote events and programs of the County through press releases, videos, advertising, social media and other methods. The office also serves as ESF-14 (Public Information) during an emergency.
2. Media coordination: Serves as the primary point of contact for media requests, acting as the conduit between County Commissioners, the County and the media.
3. Public records requests: This office ensures countywide compliance with F.S. 119 regarding requests for public records.
4. Community outreach: Events relevant to County Government are coordinated through the office. These include: the annual State of the County Event, ribbon cuttings, ground breakings, Town Hall Meetings, health fairs, visits from VIPs and elected officials, and other special events.
5. Audio/visual production: Produces all meetings in the commission chambers, some of which are streamed live over the Internet. The office produces videos that are distributed through various channels to support the Strategic Plan and its objectives.
6. Branding: Ensure a cohesive and consistent message across all platforms and departments when communicating the County’s strategic plan, as well as its mission and objectives.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

State of the County

- Planned and executed a successful event.

Accomplishment #2:

Coordinated Transportation Surtax Information Efforts

- Established information campaigning, including web site and collateral information.

Accomplishment #3:

Promoted NeoCity

- Continue efforts to educate and inform the public about efforts at NeoCity, including the opening of “the OC” Class A office building.

Accomplishment #4:

Expanded social media footprint

- Expanded efforts on social media which resulted in increased number of followers and reach.

Accomplishment #4:

Maintained effective communication with the public

- Distributed information about Osceola County to the community through press releases, the web site, multiple channels of social media, videos and outreach events in order to better educate citizens about County Government's plans, goals and actions.
- Helped other departments with specific messages tied to strategic plan initiatives and other events that resulted in streamlined, efficient government.

STRATEGIC OBJECTIVES:**Strategic Objective #1:**

Grow and Diversify the County's Economy

- Work to identify and convey information related to Osceola County's priorities.
- Coordinate various events and collaborate with partners to serve the community.
- Participate and publicize events that help diversify the tax base.
- Research and report on trends and policies that might affect Osceola County.

Strategic Objective #2:

Upgrade County Infrastructure and Transportation Network: Prepare for growth

- Work with other departments and organizations in efforts to secure funding for transportation and infrastructure programs.
- Tell the story of Osceola County's transportation and infrastructure programs.
- Support efforts to upgrade infrastructure and transportation network.

Strategic Objective #3:

Communicate efforts underway to make the county a desirable place to live.

- Work with executive team and staff to identify and convey information.
- Create and maintain a presence in the community of Osceola County and Central Florida to promote programs and services.
- Provide timely and accurate information to the citizens of Osceola County, the media, and intergovernmental agencies through press releases, media advisories, press conferences, the website and other forms of communication in both English and Spanish.
- Continue to use social media to inform residents about information of note.
- Plan and execute annual State of the County event.
- Continue to produce weekly Board of County Commission meetings (along with others) for live viewing on www.osceola.org and rebroadcasts.
- Produce programming and public service announcements of County programs and services.
- Serve as a central clearinghouse for all public records requests and media requests.
- Develop and foster positive partnerships with media outlets, community groups and citizens.
- Assist local agencies/departments with the development of Proclamations.

- Organize, plan and implement outreach efforts, including: Groundbreaking Ceremonies, Ribbon Cuttings, Town Hall Meetings and other activities.
- Oversee the planning and coordination of special events for the Board of County Commissioners/County Manager.

**COUNTY ATTORNEY
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

To provide the best quality and quantity of legal services to the Board of County Commissioners and its subsidiary agencies and departments as is possible within this office's budgetary and resource constraints.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Provided legal advice and representation to the Board of County Commissioners and Management

Accomplishment #2:

Developed staff skills with training and interaction

Accomplishment #3:

Delivered professional services to citizens, businesses and organizations

Accomplishment #4:

Listened and Responded to citizens.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Provide legal advice and representation to the Board of County Commissioners and Management

Strategic Objective #2:

Develop staff competencies through training and interaction

Strategic Objective #3:

Cross train staff to duplicate efficiencies

**OSCEOLA COUNTY CORRECTIONS DEPARTMENT
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

To maintain and operate a safe, secure facility that is in compliance with all State and accreditation standards while providing inmates with an environment that promotes rehabilitative change.

RECENT ACCOMPLISHMENTS:

Accomplishment # 1: Florida Model Jail Standards and National Commission on Correctional Health Care Accreditation

Florida Model Jail Standards (FMJS) annually and The National Commission on Correctional Health Care (NCCHC) every three (3) years allow jails to evaluate operations against standards and best practices.

In May 2019, NCCHC visited Osceola County jail and scrutinized policies and procedures, medical records, and charts covering all aspects of inmate medical operations. Out of 56 Standards we were in compliance with 49. A corrective action plan was put in place for the 7 standards not in compliance and the supportive documentation is being compiled to submit to NCCHC.

In August 2019, FMJS visited Osceola County jail and scrutinized policies and procedures and all aspects of jail operations. Out of 206 Facility Standards, we were in compliance with 205. Out of 46 Medical Standards, we were in compliance with 45. A corrective action plan was put in place for the 2 Standards not in compliance and the supportive documentation was submitted to FMJS.

Accomplishment #2: Key Tracer

The Key Tracer is an enhanced key control system that maintains total accountability of security keys throughout the facility.

- Completed staff members processing into the system.
- Implementing phase 2 adding eight (8) new security key boxes throughout the facility.

Accomplishment #3: Facility Cameras – Phase 3

This is a continuous project as funds become available. We are moving forward with installing in cell cameras in our male intake housing unit (DB pod). Transitioning the Perimeter cameras from analog to digital with pan, tilt and zoom capabilities. Creating a viewing station in Charlie Pod to maintain camera visual of high liability areas throughout the jail.

Accomplishment #4: Gun Storage Lockers

New keys and lockers were added to the system. Remodeled the gun storage lockers in the booking sally port with updated locks, new paints and inside felt.

Accomplishment #5: Training and Development

- Service Center Training Room was upgraded with a newly installed smartboard. Shop sink installed to aide in the upkeep of the defensive tactics mat surface along with a peg board wall to hang up protective equipment while drying.
- Held a Field Training Officer (FTO) class at Osceola Technical College. A total of twenty five (25) were in attendance, which included members from other Law Enforcement agencies. Thirteen (13) of our staff attended the training: eight (8) Civilians and five (5) Officers.
- Developed and facilitated a First Aid/Incident Triage class with practical exercises.
- Facilitated a Cardio Pulmonary Resuscitation (CPR) for County Human Services employees. 32 employees were in attendance.
- Completed two (2) Pepper Ball New User Courses for all shifts.
- Hosted three (3) Advanced & Specialized Training Courses: Planning and Intervention for Security Threat Groups, Hate, and Terrorist Groups in Rural Jails and Prisons; Drug Identification Hospital Detail.
- Two (2) Supervisors holding the rank of Sergeant attended a Valencia Public Safety Leadership Training. One (1) Supervisor holding the rank of Captain attended the Florida Department of Law Enforcement Leadership Academy.
- Merge which resulted in addition of two (2) Training Specialists to the Training Division.
- Developed a Field Training Curriculum plan for Community Corrections Officers in preparation of Pre-Trial and Probation accreditation.

Accomplishment #6: Community Partnerships and Inmate Programming

- State of Florida Health Department. Implemented the Vaccinations for Adults Programs. This program provides federally funded vaccines free of charge for inmate vaccinations. As of August 2019, one hundred forty five (145) inmates received Hepatitis A vaccination.
- Park Place Behavioral Health Practice, Armor Correctional Health Services and Aspire Health Partners partnership effective February 2019, implementation of the Vivitrol Program. As of October 2019, eleven (11) inmates were assessed and approved to enter the program.
- Partnership with our current Chaplain Services Provider, added a Re-Entry Program Specialist position designated to link inmates with reentry services in the community.

- Partnered with Community Development to enhance our Inmate Printing Program. Community Development has collaborated with OCCD to utilize new printing equipment to train inmates in obtaining new skills to expand their employability opportunities upon release.
- Hosted two (2) Inmate Encounter events. This recognized program has a reputation for inspiring inmates and staff, reducing disciplinary issues, encouraging healthy decision-making.
- Thirty-one (31) inmates obtained their GED/High School Diploma during this evaluation period from October 2018 through September 2019.

Accomplishment #7: Jail Needs Assessment Study

On August 19, 2019, the Department signed an agreement with Strollo Architects Inc. to provide for a jail needs assessment study to perform a space needs and facility assessment on our current facility, identify trends and inmate population projections, and determine the most efficient way to accommodate that growth through a renovation and/or expansion of our current facility. An internal Planning Team has been identified and meet bi-weekly with the Strollo Team to discuss data and operations. An external Planning Team has also been identified through the Public Safety Coordinating Council to work with community partners, the judiciary, and law enforcement agencies regarding external needs and concerns in relation to facility operations. At the conclusion of the project, Strollo will provide the County three (3) master plans for a facility renovation/expansion and provide an initial estimate of the costs of construction and ongoing operational requirements. The project is anticipated to take ten (10) months.

Accomplishment #8: Taser Procurement

To increase officer and inmate safety, the Department was able to procure forty (40) Tasers and associated equipment for certified staff members through various grant funding opportunities totaling over \$100,000. By strategically outfitting certified Officers and Supervisors with the Tasers, we anticipate a reduction in the number of assaults on officers, a reduction in the number of inmate fights, thus decreasing injuries to both officers and inmates, as well as, a reduction of violent behavior thru deterrence. We anticipate a complete roll out of the Tasers to include policy development and training in 2020.

Accomplishment #9: HealthCare Administrator and Hospital Liaison

- To ensure enhanced organizational performance and to enhance communication between the jail facility and local hospitals, a Security Operations Captain was designated as the Department's hospital liaison. This position serves as an emissary between the local hospitals and the jail facility and has proven to be a beneficial resource for hospital staff, has assisted with training opportunities for improved performance, and provided productive communication in emergency situations, such as hurricane preparedness with Hurricane Dorian.

- The additions of one (1) HealthCare Administrator to manage and oversee the contracted Inmate Medical HealthCare Provider services are in line with accreditation standards and best health care practices. This position will also focus on re-entry efforts by enhancing available resources to inmates upon release for continuity of medical care.

Accomplishment #10: Relocation of Charlie Echo (CE) Officer Station

Charlie Echo (CE) serves as our high risk inmate housing unit. This year, the Officer workstation was moved to the hallway outside of the unit. This move has significantly reduced the amount of use of force situations that often occurred within this unit. Prior to the workstation being relocated, the inmates in this particular housing unit would kick and bang on cell doors in order to distract, aggravate, and provoke staff assigned. These behaviors would often result in uses of force, some resulting in staff and/or inmate injuries. The relocation of the Officer's workstation also greatly improved the overall quality of stay for this population of inmates as the daily noise level for this unit lessened tremendously. Now that the work station has been relocated to the hallway directly outside the unit, the overall environment for this particular housing area has improved greatly.

Accomplishment #11: Booking Renovation Committee

In October of 2018, a Booking Committee was formed to assess the current booking process and flow and discussed and proposed solutions to improve the inmate intake and booking process. During this phase, the Committee toured other facilities and looked at best practices allowing them to formulate a viable action plan. The Committee submitted a proposal and formally presented their booking renovation plan. This plan would improve the flow and essentially reduce the time arresting agencies are spent at the jail facility. The Executive Team approved this plan and it is currently being executed based on the submitted plans. The project is slated for completion in the early part of 2020.

Accomplishment #12: Supervisor Office Moves

In the most recent collective bargaining agreement, employees are assigned to work positions based on a bidding process involving shifts and zones. Zones are determined based on locations and housing units within the facility. In an effort to ensure supervisor presence and a more proactive approach to addressing issues, supervisor offices were moved throughout the jail to mirror their zone assignments.

- Zone 3 & 4 Corporals were provided work space within their respective pods. This allows them to maintain a presence in their areas of responsibility and to be readily available to subordinate staff and the inmate population should they be needed. This also works to improve productivity of the Supervisor.
- Zone Sergeants were relocated into personal office space in close proximity to their assigned areas of responsibility. This allows for ease of access to their areas of responsibility as well as provides them with personal work space to reduce interruptions and increase productivity.

- The Watch Commanders Office was relocated to a larger area and includes space for two Lieutenants. This allows for appropriate shift preparation for the oncoming shift, as well as allowing for coordination between Relief Lieutenants and Watch Commanders.

STRATEGIC OBJECTIVES:

Strategic Objective #1: Provide for the care, custody, and management of inmates while ensuring public and staff safety.

- Ensure agency compliance with Florida Model Jail Standards, Florida Corrections Accreditation Commission Standards, National Commission on Correctional Health Care Standards and Prison Rape Elimination Act Standards.
- Maintain an effective emergency management system and resources to respond to facility emergencies.
- Continue preparing for the accreditation process for the Community Corrections Division.
- Finalize the booking renovation process to ensure efficiency and productivity in that area while expediting the processing of arrestees.
- Continue collaboration with the Jail Needs Assessment Planning Team.
- Retrofit two (2) housing units (BB and BC) to enhance observation of inmates displaying self-injurious behavior. Aligning mental health clinicians work space adjacent to these two units to allow for fluidity, accessibility, treatment and monitoring of inmates.
- Add one (1) padded cell to assist in inmate behavior management while ensuring inmate safety.

Strategic Objective #2: Develop staff committed to professionalism and enhanced organizational performance

- Provide training on applicable statutes, policies, and procedures to all staff.
- Maximize staff attendance in trainings offered by the Department's Training Division, the County and Florida Department of Law Enforcement.
- Firearms transition from the 40 – Caliber to 9 mm.
- Develop and implement Taser policy and training.

- Conduct an annual review of all Department policies and procedures for necessary updates and revision to ensure compliance with legal updates.
- Re-establish a Corrections Emergency Response Team (CERT)

Strategic Objective #3: Ensure effective leadership at all levels of the Department

- Develop specialized leadership curriculum specifically for Corrections Department managers and Supervisors.
- Provide continuous training on the Department's Vision, Mission, and leadership expectations to all agency personnel.

Strategic Objective # 4: Increase the use of technology and innovative practices effectively

- Establish wireless tablets for inmate programming, processing inmate requests, grievances, and inmate mail.
- Establish the use of evolving technology to include available upgrades to our existing jail management system and an incident reporting component.
- Through the Public Safety Coordinating Council, expand on electronic submissions of charging affidavits to assist with expediting the booking intake process.

Strategic Objective # 5: Continue addressing jail overcrowding and reducing incarceration costs to the County.

- Continue to deliver evidence-based practices classes and enhance partnerships with community providers in re-entry initiatives to reduce recidivism.
- Continue assessing all inmates during the intake process in accordance with the Administrative Order for non-monetary administrative Pre-Trial Release.

**NINTH JUDICIAL CIRCUIT COURT
COURT ADMINISTRATION
FUND 115 – COURT FACILITIES FUND**

DEPARTMENTAL OBJECTIVE:

To efficiently and effectively provide comprehensive administrative support to all the judges of the circuit, to manage programs and to act as a liaison between the Court and the people it serves.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Continued the hearing room and courtroom audio video technology upgrade to include evidence presentation, high definition connections, and digital audio. This upgrade included installing 4K projectors, wide format projection screen, and HDMI connections throughout the venue. Once completed, the courtroom will have bring-your-own-device (BYOD) technology accessible to court participants.

Accomplishment #2:

Completed the installation of virtual remote interpreting (VRI) in courtroom 3D. The VRI system allows the Court access to a Spanish language interpreter on demand. The VRI project is ongoing and will be installed in most of the Osceola County courthouse courtrooms and hearing rooms.

Accomplishment #3:

Continued the installation of new computers and monitors for the remaining court staff. The new computer technology will allow users to access multiple applications simultaneously. This upgrade will allow court staff to access information faster than before.

Accomplishment #4:

Completed the Osceola County Jail video audio upgrade, which included new microphones, a new HD camera, and an online live streaming device. Osceola County initial appearance court proceedings are now available to view from any internet accessible device. The availability of online initial appearances has freed up on-site parking and courtroom space typically occupied by media personnel.

Accomplishment #5:

Implemented new Surface Laptops for judges to facilitate the streamlining of electronic warrants and case management access. The Surface Laptops are portable computers that are used in judicial chambers and on the bench to lookup case information.

Accomplishment #6:

Upgraded the Court's off-site video conferencing system typically used to bring a judicial officer to a remote location via video and audio. The system was most recently used for the Court's Safe Surrender Day. The upgraded video conferencing system was temporarily setup in the Kissimmee Civic Center, which allowed citizens' access to a judge without having to visit the courthouse.

Accomplishment #7:

Developed an additional juvenile diversion offering for youth offenders who are identified as needing a more intensive mental health and/or drug treatment option.

STRATEGIC OBJECTIVES:**Strategic Objective #1:**

Goal: Continue the courtroom and hearing room upgrades to include wireless high definition presentation devices and new projection screens. The upgrades will allow attorneys the ability to present evidence wirelessly in HD or wired in HD. The Initial Appearance (IA) equipment will be upgraded to high definition, which will complete the Osceola Jail/Osceola IA upgrade project.

Strategic Objective #2:

Goal: Begin phase three of the Osceola County Courthouse Wayfinding and Judicial Information Sharing project. Phase three involves the installation of digital LCD monitors and an interactive kiosk system in Family Court Services. This will assist in providing Family Court clients pertinent information and guidance to assist with their specific needs.

Strategic Objective #3:

Goal: Begin phase four and five of the Osceola County Courthouse Wayfinding and Judicial Information Sharing project. Phase four includes the installation of digital LCD monitors with software which will display court dockets throughout the courthouse. Phase five is the installation of software on existing monitors within the courthouse to display juror assignments.

Strategic Objective #4:

Goal: Upgrade the Courts' data center power distribution unit, which will allow a longer runtime in the event of a building power outage. This project will include the installation of a new equipment rack, efficient power distribution units, and an environmental monitoring system.

Strategic Objective #5:

Goal: Complete the installation of new audio/video systems capable of supporting virtual remote interpreting in all courtrooms and hearing rooms. Once this project is complete, all courtrooms and hearing rooms will have the capability of bringing in a court certified interpreter by video.

Strategic Objective #6:

Goal: Continue to research and develop a plan to provide a virtual environment within the Courthouse to facilitate Court ordered supervised monitored children's visitation between custodial and non-custodial parents, when one parent lives out-of-county or otherwise has limited means to travel to the Children's Visitation Center in Osceola County.

Strategic Objective #7:

Goal: Upgrade the court approved audio recording software and hardware with speech-to-text feature. The current system will replace the aging software hardware package that has been in place for the past seven years.

Strategic Objective #8:

Goal: To expand services offered to families that are court ordered to the Children's Visitation Center, specifically to include additional weekday evening hour exchanges.

Strategic Objective #9:

Goal: Upgrade all courtroom hearing room audio amplifiers. The aging amplifier system has been in place since the original audio system installation (2001). The new amplifiers will be able to support more audio channels and will provide the needed power for adding additional courtroom audio speakers.

Strategic Objective #10:

Goal: Implement the use of electronic devices for all Osceola County visitation center observers to use in preparing observation reports for the Court in a digital format.

Strategic Objective #11:

Goal: Enhance compliance with court orders specifically in the domestic courts by connecting petitioners and respondents with community resources and with active case management.

Strategic Objective #12:

Goal: Expand the use of the Courthouse Facility Dog and the access to Therapy Dogs in the Osceola Court.

Strategic Objective #13:

Goal: Continue to implement best practices in family court by developing space needs solutions for the separation of petitioners and respondents at all injunction hearings.

Strategic Objective #14:

Goal: Expand the service window within the family court case management unit to more effectively provide pro se litigants access to case management services.

**EMERGENCY MANAGEMENT
OFFICE OF EMERGENCY MANAGEMENT
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

Our mission is to reduce the loss of life and property and protect the people of Osceola County through a comprehensive, all-hazards emergency management system of prevention, protection, mitigation, response and recovery.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

- WebEOC Enhancements
 - Developed situational dashboards in the WebEOC platform for Tropical Weather, Fire Weather, Convective Weather and Stream Gauges increasing awareness for partner response agencies.
 - Created cross-platform Situational Awareness Dashboard through ArcGIS Online enhancing awareness based on Call Center data.

Accomplishment #2:

- Continue community partnership development for recovery and transitional shelter locations during emergencies and incidents in the county.

Accomplishment #3:

- Continued focus on the Office of Emergency Management Strategic Plan (2019-2022) enhancing the County's Emergency Management program.

Accomplishment #4:

- Conducted the first "Whole Community Summit" engaging our faith-based organizations and community partners in response and recovery operations.

Accomplishment #5:

- Fully integrated the new Alert Osceola mass notification platform for all county partner agencies in delivering emergency notifications and warnings as well as general information.

Accomplishment #6:

- Continue development of the on-line healthcare plans review portal.

Accomplishment #7:

- Instituted the electronic check-in process for EOC activation during the annual EOC exercise and Tropical System Dorian increasing accountability and assigned incident personnel tracking.

Accomplishment #8:

- Created and published the “Elected Official’s Disaster Guide” and revised the “Emergency Operations Center Operational Guide for 2019”.

Accomplishment #9:

- Enhanced the relationship with Good Samaritan Village (GSV) – Kissimmee for emergency response to include an Agency Representative in the operational EOC and developed a Community Emergency Response Team (CERT), including training for the GSV residents.

Accomplishment #10:

- Operations Manager Richard Halquist completed the requirements for his credentials as a Certified Floodplain Manager (CFM).

STRATEGIC OBJECTIVES:**Strategic Objective #1: (Prevention)**

Promote a safe and secure environment minimizing all threats, hazards and incidents.

- Monitor evolving terror threats by informing and preparing the community accordingly
- Enhance our all-hazard capabilities through training and exercising for Osceola County as a whole community
- Actively engage businesses and industry in prevention planning
- Enhance the CERT (Community Emergency Response Team) Program through community outreach, training, exercising, and improvement planning
- Enhance Social Media campaign
- Improve the emergency public alerts and warnings processes
- Expand public education/awareness capabilities

Strategic Objective #2: (Protection)

Enhance protection through planning, training, exercises, and outreach to first responders, support agencies, and community members.

- Strengthen joint information center and emergency public information and warning capabilities
- Develop a “Safe Room” program for vulnerable communities that identifies potential grant opportunities
- Enhance planning efforts through collaboration with community partners
- Identify opportunities, means and measures to provide improved protection of the livestock and agriculture industry

Strategic Objective #3: (Mitigation)

Enhance the Mitigation System through developing and leveraging technology, partnerships, funding opportunities and policy.

- Develop an ordinance that requires integrated early weather alert and warning systems
- Employ the use of Light Detection and Ranging (LiDAR) technology to enhance modeling of flood and additional hazards

- Educate and engage partners in mitigation opportunities through the Local Mitigation Strategy Working Group
- Seek additional public and private grant opportunities to mitigate vulnerable community assets
- Increase community education on personal mitigation measures for all hazards

Strategic Objective #4: (Response)

Strengthen and ensure a multi-faceted response capability through enhanced technology, response programs, advanced resource management and enriched coordination and planning with partners.

- Foster and encourage development of departmental and partner emergency operating plans and procedures
- Establish Policies and Procedures for the Office of Emergency Management
- Enhance response capability through completion or update of Emergency Support Function annexes
- Fully develop and enhance the capabilities of the Emergency Management Resource Center (EMRC) to serve as a multi-use facility and Alternate Emergency Operations Center
- Strengthen emergency shelter capabilities
- Develop a 24 hour response capability through a duty officer program
- Ensure robust, redundant voice and data communications capabilities to allow for continuous inter-agency, multi-jurisdictional communication

Strategic Objective #5: (Recovery)

Cultivate, develop and sustain a comprehensive recovery system that provides a community that is better and safer than before a disaster.

- Propose changes to the Emergency Management Ordinance to identify a County Coordinating Officer
- Engage civic groups and the faith-based community in disaster recovery planning, post-disaster sheltering/housing and community needs
- Develop, train and exercise a county-based Family Assistance Center plan
- Update, train and exercise the Donations Management Plan including the financial components
- Work with additional county agencies to develop and complete plans for continuity of operations (COOP)
- Conduct a series of exercises to promote dialogue on post disaster issues

FIRE RESCUE & EMS
FUND 134 – COUNTYWIDE FIRE FUND

DEPARTMENTAL OBJECTIVE:

Our mission is to provide the highest levels of emergency planning, fire protection and pre-hospital care to the residents and visitors of Osceola County. The quality of service will be maintained by strict adherences and dedication to the principles of:

SAFETY: We will make the public’s safety and welfare, and the safety of our employees priority ONE.

COMMITMENT: We realize that our personal and professional reputations are evaluated with every call for assistance.

RESPECT: We will maintain respect for ourselves, the organization and the county as well as those in need of services, regardless of age, ethnicity, religion, national origin or economic status.

HONESTY: We will exhibit honesty and integrity in all matters.

TEAMWORK: We will conduct ourselves in a professional manner to promote dedication, honor, and loyalty with our chosen profession.

EDUCATION: We will encourage an environment that promotes and emphasizes training, and adapts to ever changing dynamics and that, after meeting our core educational and technical training needs, encourages advanced education in the fields of fire and emergency medical services.

The FY20 Fire Rescue & EMS Department budget was developed with the overall goal of providing the highest quality of service to the citizens and visitors of Osceola County. In accordance with the Osceola County Strategic plan to create great neighborhoods which are safe and livable, a continued emphasis on the replacement of outdated equipment and facilities is a priority and reflected in both the operating budget and Five Year Capital Improvement Plan. Additionally, the FY20 budget reflects funding for an increased level of service by providing for two new Rescue Companies, and construction of the Austin Tindall Fire Station.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

New Facilities

- Opened the Fire Rescue & EMS Training Center in March 2019. The training center currently provides a driving pad and burn building and provides enhanced training opportunities for a more efficient delivery of training programs.

Accomplishment #2:

Purchased land for future fire station locations

- Austin Tindall Station 67 – The County purchased land surrounding Austin Tindall Regional Park of which a portion is dedicated to a new fire station. The station will house a new engine and rescue company which should improve the ISO rating for area homes and businesses and increase the level of service for the community.
- Kyngs Heath Station 45 - Land was purchased in the Kyngs Heath/Calypso Way area for the new Fire Station 45. The strategic location of Station 45 will improve the level of service to the community by reducing the overall first unit travel time to the existing Station 42 and Station 72 Districts.
- Funie Steed Area Station 75 - Land was purchased in the Funie Steed/Entry Point location for future Station 75. This station will improve the level of service to the community by reducing the overall first unit travel time to the existing Station 71, Station 72, and Station 73 Districts.
- Lindfields Station 71 Replacement – Land was purchased for replacement of Station 71 in the Westside Blvd area. The placement of this station will better serve the Station 71 District moving from the current Hwy 192 location.

Accomplishment #3:

Hazardous Materials Team

- The Department began operation of our own Hazardous Materials Response Team on October 1, 2018. Previously all Hazardous Materials responses were provided by Orange County Fire Rescue or Orlando Fire Department. This effort reduces our dependence on neighboring cities and counties as well as decreasing our response time to hazardous material incidents.

Accomplishment #4:

Medicaid Reimbursement Program

- Successfully prepared expenditure and call data for participation in the Federal/State funded program to provide additional compensation for Medicaid calls for service. The County received \$521,159 in additional compensation.

Accomplishment #5:

Insurance Service Organization (ISO)

- The Insurance Service Organization conducted their analysis of our structural fire suppression delivery system. The evaluation collects and evaluates information pertaining to the Department's structure fire suppression capabilities. The evaluation

includes identifying needed fire flows, emergency communications, department equipment, staffing, training and geographic distribution of fire companies, as well as water supply. The Department maintained an ISO rating of 3/10.

Accomplishment #6:

Migration to ESO Patient Care Reporting Software

- This Software enhances the Department's ability to provide a higher level of quality assurance, statistical information and data mining.

Accomplishment #7:

Migrated to WorkForce TeleStaff

- Upgraded to the latest version of the TeleStaff application which enables the Department to take advantage of the enhancements within the application that add efficiencies to the rostering of personnel and the hiring of overtime.

Accomplishment #8:

Replacement Apparatus

- The Department purchased two replacement squads, two new rescues, a brush truck, and tanker in FY19.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Staffing for Adequate Fire & Emergency Response (SAFER) Grant

- Apply for SAFER Grant in the effort to fund 38 Firefighter positions which will provide staffing for the Austin Tindall Fire Station (21) and provide a Fourth person on Engines 51, 52, 54, and 57 (17).

Strategic Objective #2:

Fire Assessment Fee Update

- Update the Fire Assessment Study and present to the Board for approval.

Strategic Objective #3:

Modular Classrooms

- Install modular classrooms at the Training Center for enhanced training opportunities and course delivery.

Strategic Objective #4:

Medicaid Reimbursement Program - MCO

- Explore opportunity to increase revenue received through participation in the new Managed Care Option of the Medicaid Reimbursement Program.

Strategic Objective #5:

Stocked Reserve Apparatus

- In an effort to more effectively and efficiently serve the community in times of natural disasters, a fully stocked engine will allow the Department to deploy additional personnel when needed.

Strategic Objective #6:

Implementation of Digital Prefire Plan Database

- Utilize Zoll's FireRMS to develop digital prefire plans of commercial occupancies within the County.

Strategic Objective #7:

Develop Cadet Program

- Partner with the Osceola County School District in developing a Cadet Program which assists eligible graduating students in attaining EMT and Firefighter certifications to obtain employment with Osceola County Fire Rescue.

Strategic Objective #8:

Capital Projects

- Assist in the development of the new Logistics Warehouse design for construction in FY20.
- Assist in the development of optional new station design with expanded community room.
- Study and evaluate fire engine and rescue manufacturers for performance, service and costs.

Strategic Objective #9:

Health and Safety Initiative

- In an effort to reduce exposure to harmful carcinogens the Department is augmenting our respiratory program by providing respirators to personnel working in the warm zone of a structure fire.

**HUMAN RESOURCES DEPARTMENT
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

Through strategic partnerships and collaboration, the Human Resources Department recruits, develops and retains a high performing and diverse workforce. We seek to foster a healthy, safe, and productive work environment in order to maximize individual and organizational potential and position Osceola County as the employer of choice.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Recruitment & Selection

- Coordinated and conducted recruitment and selection efforts for 340 vacant positions.
- Received and screened a total of 8,176 employment applications.
- Recruitment efforts resulted in the on-boarding of 177 new hires; 131 promotions; and 27 lateral transfers.
- Participated in the Valencia College Public Safety Job Fairs in February 2019 and August 2019, for the purpose of recruiting candidates for the Firefighters and Correctional Officers' vacancies.

Accomplishment #2:

Diversity and Inclusion

- Coordinated and hosted the 2nd Annual Employee Multi-Cultural Celebration Event. The celebration included live entertainment, arts and crafts displays, samplings of ethnic cuisine and a parade of flags representing the County's diverse workforce. Over 28 countries were represented at the event.
- In collaboration with the Human Services Department, participated in the 3rd County sponsored Job Fair. The Human Resources provided assistance to over 105 applicants with their resumes.
- In collaboration with the Osceola County Corrections Department and Valencia College of Public Safety, coordinated the Correction Officers' Cadet Academy. Four candidates were selected for the Academy. All four (4) successfully completed the program and are now Certified Officers.

Accomplishment #3:

Employee & Labor Relations

- Provided guidance and technical assistance on approximately 132 disciplinary actions to ensure the consistent application of policies and procedures.

- Completed off-boarding consisting of 24 retirements, 127 resignations, 23 terminations and 4 layoffs.
- Determined eligibility and provided ADA reasonable accommodations to twenty-four (24) employees. Accommodations ranged from extended leave time, equipment and reassignment to vacant positions.
- Coordinated, participated and provided guidance on thirty-eight (38) Pre-Determination Hearings and fifty-four (54) grievance hearings.
- Conducted two (2) internal investigations.
- Prepared and submitted four (4) Position Statements to various regulatory agencies, resulting in favorable determinations for the County.
- Determined eligibility of 333 new requests for leave under the Family Medical Leave Act (FMLA) and managed an active caseload of 339 cases.

Accomplishment #4:

Training & Development

- Launched a 16 weeks Supervisory Academy to help front line supervisors develop their skills and become better supervisors.
- A total of 1,116 employees completed 161 courses through the Human Resources on-line Learning Management System (LMS).
- Coordinated a “Contract Management/Vendor Performance/Specification Writing” training class for 69 employees of the following departments: Procurement, Comptroller, OMB, Public Safety; Information Technology, Public Works, and Community Development.
- In collaboration with the Road & Bridge Department, conducted a three days Safety Training for 101 employees. The training topics were: Distracted Driver and Use of Tobacco in the Workplace.
- In collaboration with the Corrections Department’s training staff, conducted two sessions of CPR/AED training for the Human Services Department’s staff.
- Conducted workshops on Time Management, Conflict Resolutions and Delegation/Decision Making for the Community Development supervisory staff.

Accomplishment #4:

Risk Management & Safety

- Recovered a total of \$930,522.95 of losses from auto, property damage and Workers Compensation claims, through subrogation efforts.

- Managed and tracked 277 Workers' Compensation Claims. This number represents a 4% decrease in claims from last year.
- In collaboration with our WC Third Party Administrator (TPA), successfully managed and controlled medical costs resulting in cost savings to the County of \$400,000.00.
- Managed and tracked 210 Auto Liability and General Liability Claims. This number represents a 13% decrease in claims from last year.
- Conducted eight (8) Random Drug testing screening sessions for employees in safety-sensitive positions.
- Coordinated and completed seventeen (17) requests for Ergonomic assessments.
- Monitored driver's license activity for 1,781 employees, including constitutionals, and sent courtesy notifications to 650 employees regarding their driver's license status.

Accomplishment #5:

Benefits & Wellness

- Coordinated four (4) Health Fairs to maintain wellness engagement, facilitate biometrics opportunities, and promote education about services and where to seek them. A total of 785 employees attended the Health Fairs.
- Coordinated and/or promoted other countywide wellness events with participation of over 1,500 employees. These events included the following:
 - Mobile Mammography Screenings
 - Human Medicare Meeting
 - Financial Planning Seminar: FRS – Income Tax Planning
 - March for Meals 5K
 - Bike Bonanza
 - StepUp: Total Well-Being Challenge
 - Open Enrollment
 - Retiree Open Enrollment
 - Employee Health Clinic Weight Loss Program
 - I want to Buy a House workshop
 - Active & Fit Direct Gym Membership
 - Dreaming of a Goodnight's Sleep
 - Drug and Alcohol Awareness
- Continued to monitor and promote the utilization of the County's Employee Health Center.
 - The Center serviced a total of 1,430 eligible participants with a total of 9,190 appointments.
- Selected consultant to conduct a comprehensive Classification and Compensation Study.

Accomplishment #6:

Human Resources Information System (HRIS)

- In collaboration with the Information Technology Department, identified and procured the software to automate the new performance review process.

Accomplishment #7:

Support Services

- In support of the Human Resources programs and services, processed 10,835 transactions, including job requisitions, new hires, promotions, demotions, reclassifications, Military Leave, Leave without Pay, Family Medical Leave, Org-key changes, pay adjustments, terminations and open enrollment.
- Received and processed twenty-two (22) Unemployment Compensation Claims.
- Received and responded to 50 Public Records Requests.

STRATEGIC OBJECTIVES:**Strategic Objective #1:**

Competitive Pay

- In collaboration with a Consultant, Human Resources will spearhead a comprehensive Classification and Compensation Study. The overarching objective of this study is to develop and implement a Classification and Compensation Plan that:
 - Ensures positions performing similar work with essentially the same level of complexity, responsibility and knowledge, skills and abilities are classified together;
 - Provides salaries commensurate with assigned duties;
 - Provides justifiable pay differential between individual classes; and
 - Maintains a competitive position within the relevant markets.

Strategic Objective #2:

Joint Meetings with Other Governmental Agencies

- Continue to work with the County's benefits consultant to explore and develop strategies to reduce insurance costs through partnerships with other governmental agencies.
- Continue to monitor the performance of the Employee Health and Wellness Center.

Strategic Objective #3:

Redesign the Performance Review Process to better meet the needs of the County's Workforce

- Work with the Information Technology Department to implement the Real-time feedback software which will replace the traditional and paper intensive yearly Employee Performance Evaluation.
- Develop the framework for the Real-time feedback process, including training, and rollout.

Strategic Objective #4:

Mitigate and manage potential exposures to County assets and promote safety through education, training and compliance for both employees and the public.

- Continue to expand risk management/safety training opportunities to educate staff and mitigate risk.

**HUMAN SERVICES
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

To build a better community by encouraging civic engagement, providing excellent customer service and creating economic empowerment that leads to sustainable communities.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

SHIP Assisted 32 families with affordable housing initiatives.

The SHIP Program was able to provide down payment for families to obtain a mortgage as well as their closing costs. The clients had to participate in an 8-12 hour home buyer education class as well as provide \$1,000 contribution and be income eligible. Substantial rehab was also completed on several homes as well as the construction of new homes for income eligible families in the community. The purpose of the rehab strategy is to improve the health, safety and code issues of homes for it to be decent, safe and sanitary.

Accomplishment #2:

Recipient of the HOME Investment Partnership Funds in the amount of \$1,060,819

Through a Consortium with the City of Kissimmee, Osceola County continued to qualify for HOME funds through the Department of Housing and Urban Development (HUD). These funds are used for homebuyer programs, homeowner rehabilitation programs, rental housing programs and tenant-based rental assistance. HOME funds will be committed to do affordable housing for families.

Accomplishment #3:

CDBG Infrastructure project with Toho Water Authority in the amount of \$633,438.56 in Marydia

CDBG funds were utilize in partnership with Toho Water Authority to complete an infrastructure project in the Marydia neighborhood. The majority of the residents in the Marydia community were not connected to city water/sewer and had failing septic tanks. This was a health and safety concern. CDBG funds were utilized during construction to provide water and sewer to this neighborhood. Additionally, grants were given to 20 homeowners to pay for the necessary connections from the home to the new street connections of water and sewer.

Accomplishment #4:

Assisted 71 families with Rapid Re-Housing and Eviction Prevention

Through CDBG and SHIP we were able to assist these families obtain/maintain rental housing with needed supportive services. These families were also required to compete the "Take Control of Your Money" course through Extension Services to ensure the knowledge base for financial responsibility in order to maintain their housing status. Based on the needs of the families, Case Management services were also available. All the families were provided some level of Case Management.

Accomplishment #5:

The Housing Choice Voucher Program maintained a High Performance status with the Department of Housing and Urban Development (HUD)

At the end of the fiscal year Osceola County was administering 1,502 vouchers. The program processed all files in a timely manner according to the 24 CFR, as well as completed the required annual certifications and inspections that resulted in a High Score in the Section 8 Management Assessment Program (SEMAP) tool.

Accomplishment #6:

Provided Eyeglass Prescription Vouchers for seniors and Cremation/Burial services for indigent families

Through these programs, 50 Osceola senior adults 55 years of age and over were provided financial assistance for an eye exam, and for the purchase of a pair of prescription glasses. This was done in a partnership with Eye Glass World and the Osceola County Department of Health. In addition, 65 eligible families received assistance for the provision of burial/cremation services for family members.

Accomplishment #7:

Coordinated one Osceola County Job Fair

In an effort to assist Osceola County residents, Osceola County coordinated one local job fair. Hosted at Osceola Heritage Park in May, the job fair had more than 78 employers attend from a wide variety of industries. Over 444 job-seekers attended the job fair and more than 34 were offered jobs that day.

Accomplishment #8:

Community Service Grant

The Community Service Grant was initiated by the Board of County Commissioners to address human service needs in Osceola County. This year we awarded 11 qualified non-profit organizations financial assistance totaling \$598,900. With this funding, we were able to address specific needs in the County such as:

- Supported the Bridge Housing Project that assisted 22 homeless families with permanent housing.
- Provided 1,446 residents that are uninsured, low income and impoverished with much needed medical assistance.
- Provided 1,241 at-risk youth and their families with developmental programs.
- Assisted with providing legal counseling/documentation to 623 families in need of identification.
- Provided career training, job placements and tuition assistance.
- Provided much needed dairy product to disadvantaged families and children.
- Supported the construction of a new outreach center that will assist the homeless population.

Accomplishment #9:

Veterans Services

This fiscal year the Veterans Services staff assisted nearly 6,000 contacts from Osceola County veterans, and were able to process over \$242,943 in approved claims! In addition, our staff were able to participate in the following Osceola events and activities:

- Jail and transition house outreach
- Lake Nona VA Hospital
- VA Court
- Partnering with local stakeholders to improve our services to veterans, reduce duplication of effort, and provide training to local veteran Posts volunteer VSO port office staff members.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Increase Affordable Rental Housing.

- Partner with local developers to construct affordable rental housing using the LIHTC process.
- Partner with local non-profits to leverage CHDO dollars to increase affordable rental housing units.
- Leverage CDBG, SHIP, HOME and General Fund dollars to increase affordable rental housing units.

Strategic Objective #2:

Decrease the number of homeless families in the county.

- Increase the inventory of affordable rental housing units.
- Conduct a Family Connect to provide resource information and outreach to homeless families.
- Provide rental assistance through the use of rapid re-housing dollars.
- Refer clients to job training and educational opportunities.

Strategic Objective #3:

Continue to be a support to our local non-profits who are providing services through the BoCC strategic plan.

- Provide an opportunity for non-profits to apply for available county dollars.
- Provide ongoing staff support to agencies to ensure measureable outcomes are achieved.
- Assist service providers with the ability to build capacity to expand their service base.
- Continue to provide assistance to the Community through our Community Service Grant Program.

Strategic Objective #4:

Continue to increase the number of veterans that we service through the Veterans Office.

- Conduct a Veteran's event for local veterans to promote resources and outreach.
- Increase outreach efforts through local Veteran organizations.
- Evaluate the efficiency of the office to ensure availability for veteran's request.

**INFORMATION TECHNOLOGY
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

Continue to improve the customer experience using Permits Center through a more intuitive interface and expanded automation for permit workflows.

Using appropriate technologies such as Hyland OnBase, reduce the use of paper by automating business processes with electronic forms and workflows to increase insight into business process performance as well as efficiency throughout the organization.

Securing and protecting the County's information systems and assets through continued development and implementation of a formalized Information Security Program.

Continue to enable greater efficiencies and resiliency in our information systems and services through design and implementation of redundant systems.

Improve enterprise level business processes using a standardized methodology and process automation tools to optimize efficiencies and effectiveness across the entire organization.

Expansion of the County's mobile and web-based technologies to enhance services for the citizens and business community, as well as improving internal capabilities and efficiencies.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Strategic Plan Goal #4, Deliver County services in an efficient and cost effective manner

- In partnership with Fire Rescue and Emergency Services, a new Patient Care Reporting System ESO/EHR was implemented. This new software sends patient information to the hospital while the rescue unit is transporting the patient to the hospital. This software also allows Fire Rescue and Emergency Services, staff the ability to transfer the 911 Call information to the Mobile device without having to wait for 911 Dispatch to submit the 911 information.

Accomplishment #2:

Strategic Plan Goal #4, Deliver County services in an efficient and cost effective manner

- In partnership with Sheriff's Office and Fire Rescue's Dispatch, the ProQA system upgrade was successfully completed which allows Dispatch to ask all the required questions during a 911 incident medical call.

Accomplishment #3:

Strategic Plan Goal #4, Deliver County services in an efficient and cost effective manner

- In partnership with Emergency Management, the ARM360 software and server migration upgrade was successfully completed. This system helps to maintain and collect the information required by FEMA during a disaster.

Accomplishment #4:

Strategic Plan Goal #4, Deliver County services in an efficient and cost effective manner

- In partnership with the Human Services department, the HAPPY Software was upgraded to enhance customer service and to meet new and modified regulations for managing Section 8 and Public Housing programs.

Accomplishment #5:

Strategic Plan Goal #4, Deliver County services in an efficient and cost effective manner

- In partnership with the Clerk of the Board department, the AXIA software was successfully upgraded. This upgrade provides the latest State required code changes, PCI security requirements and better communication between magistrates and petitioners.

Accomplishment #6:

Strategic Plan Goal #4, Deliver County services in an efficient and cost effective manner

- In partnership with the Mosquito Control department, we successfully installed new software and hardware to the spray trucks. The solution automatically and wirelessly uploads spray truck activity data. This eliminates the need for staff to manually retrieve and upload the data from each truck, improving efficiency and timeliness of updated information.

Accomplishment #7:

Strategic Plan Goal #4, Deliver County services in an efficient and cost effective manner

- Successfully upgraded the AutoAudit application used by the Commission Auditor to improve the overall reliability of the software, resolve outstanding issues, and improve overall performance.

Accomplishment #8:

Strategic Plan Goal #4, Deliver County services in an efficient and cost effective manner

- Successfully upgraded several components of the County's computing and network infrastructure to improve overall reliability, availability, redundancy, and performance.

Accomplishment #9:

Strategic Plan Goal #4, Deliver County services in an efficient and cost effective manner

- Implemented a Wi-Fi solution for the West Osceola Library to provide wireless access and communications throughout the facility. The wireless communication infrastructure also provides the foundation needed for new technology and growth within the facility.

Accomplishment #10:

Strategic Plan Goal #4, Deliver County services in an efficient and cost effective manner

- In partnership with Osceola County Animal Services, the Animal Services Website was redesigned, modernized, and upgraded. Enhancements include multi-lingual content, online forms, electronic pet intake procedures, and more timely news and events.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Strategic Plan Goal #4, Deliver County services in an efficient and cost effective manner

- Complete the implementation of an infrastructure redesign for the law enforcement and computer aided dispatching system solution used to support public safety services including emergency vehicle dispatching. When fully implemented, this will provide greater reliability and performance for the application.

Strategic Objective #2:

Strategic Plan Goal #4, Deliver County services in an efficient and cost effective manner

- Complete the implementation of the Library communications and Wi-Fi redesign project. This project includes the complete replacement of all communication hardware, redesigned network and wireless infrastructure, redesigned security infrastructure, and a redesigned internet infrastructure. When fully implemented, this solution will provide improved customer experience with greater reliability and performance at all of Osceola County's Library locations.

Strategic Objective #3:

Strategic Plan Goal #4, Deliver County services in an efficient and cost effective manner

- Complete technology improvement project for the Human Resources and Financial System. The project will improve efficiency with business intelligence and workflow tools, improved business processes, eliminate redundant data entry, and more fully leverage the latest technology and capabilities of the new software.

Strategic Objective #4:

Strategic Plan Goal #4, Deliver County services in an efficient and cost effective manner

- In partnership with Public Works, complete the replacement for the previous solution used for Facilities Maintenance with a new one that provides additional needed features and capabilities which takes advantage of the relevant technologies available.

Strategic Objective #5:

Strategic Plan Goal #4, Deliver County services in an efficient and cost effective manner

- Implement a new Fleet Maintenance system. The software will allow staff to plan, track and report all fleet assets from acquisition through disposal. This information will allow managers to make informed business decisions about County fleet assets.

Strategic Objective #6:

Strategic Plan Goal #4, Deliver County services in an efficient and cost effective manner

- Extended Osceola.org website search capabilities to include and display search results across websites from our partner agencies including Animal Services and the County Sports Complex.

Strategic Objective #7:

Strategic Plan Goal #4, Deliver County services in an efficient and cost effective manner

- Extended the MyOsceola Mobile Application with functionality allowing citizens to subscribe to both Emergency and Osceola County news notifications.

**INTERGOVERNMENTAL RADIO COMMUNICATIONS FUND
158 - INTERGOVERNMENTAL RADIO COMMUNICATIONS FUND**

DEPARTMENTAL OBJECTIVE:

The overall objective of Intergovernmental Communications is to provide day-to-day support to all users of the county's 800 MHz public safety and non-public safety radio system and to ensure all aspects of the county's 800 MHz radio system are functional at all time.

RECENT ACCOMPLISHMENTS (2018-2019):

Accomplishment #1:

County and City Fire Radios

- Reprogrammed all County and City Fire Department radios to align with regional updates.

Accomplishment #2:

Analog Transition

- Transitioned remaining four analog channels to digital format to increase the digital bank to a total of 20 channels.

Accomplishment #3:

Site F Tower Site

- Commenced Tower Site F relocation and construction process to be completed in first quarter of FY 20.

STRATEGIC OBJECTIVES (2019-2020):

Strategic Objective #1:

Law Enforcement Radio Encryption

- Reprogram all Osceola County Sheriff's Office radios for new channels and add encryption.

Strategic Objective #2:

Radio Management System

- Implement the Radio Management software to continue to collect radio data for the first time read.

Strategic Objective #3:

MCM System

- Upgrade the MCM system to include asset management capability.

**OFFICE OF COMMISSION AUDITOR
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

- Conduct performance audits of County government operations in order to safeguard County assets, promote maximum accountability, and enhance efficiency and effectiveness of programs and processes.
- Enforce and audit the collection and remission of the tourist development tax prescribed in accordance with Chapters 212 and 213, Florida Statutes, and Sections 13.61 through 13.68, Osceola County Code of Ordinances.
- Ensure the proper amounts of solid waste franchise fees have been paid to Osceola County as authorized by Osceola County Code of Ordinances, Chapter 19, Article II, and Section 19-26.
- Perform duties assigned by the Board of County Commissioners, as required by Chapter 1.4 of the Osceola County Administrative Code.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Strategic Plan Goal #4, Objective – Streamline County organization structure and process to reduce the cost of government.

- Completed seven (7) internal audits, four (4) audit follow-ups. There are five (5) internal audits and one (1) solid waste franchise audit in progress, along with six (6) follow up internal audits.

Accomplishment #2:

Strategic Plan Goal #4, Objective - Have adequate resources to support defined County services and service levels.

- Collected \$87,618 in outstanding franchise fees owed to the County during FY 2018-2019.

Accomplishment #3:

Strategic Plan Goal #4, Objective - Have adequate resources to support defined County services and service levels.

- Completed five (5) tourist development tax audits and one (1) tourist development tax review during FY 2018-2019. There are three (3) tourist development tax audits in progress.

Accomplishment #4:

Strategic Plan Goal #4, Objective - Have adequate resources to support defined County services and service levels.

- Collected \$1,311,427 in outstanding tourist development taxes during FY 2018-2019.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Cost-Effective High Performing Government

- In 2016, the Office of Commission Auditor (OCA) implemented electronic work papers which continues to improve the efficiency of risk assessment, audit planning, fieldwork, management review, and report writing.

Strategic Objective #2:

Cost-Effective High Performing Government

- OCA's goal is to complete ten (10) internal audits and eight (8) follow ups during FY 2019-2020. This may be affected by reviews and other non-audit services requested by management and the BCC.

Strategic Objective #3:

Cost-Effective High Performing Government

- OCA will endeavor to complete one (1) solid waste franchise fee audit during FY 2019-2020 to ensure the franchisee paid the proper amount of franchise fees to Osceola County as authorized by Osceola County Code of Ordinances, Chapter 19, Article II, Section 19-26.

Strategic Objective #4:

Cost-Effective High Performing Government

- OCA will endeavor to complete six (6) tourist development tax audits during FY 2019-2020 with the objective of determining if TDT is paid in accordance with both Florida Statutes and Osceola County Code of Ordinances.

Strategic Objective #5:

Cost-Effective High Performing Government

- OCA's goal for FY 2019-2020 is to collect \$1.2 million in outstanding tourist development taxes owed to the County.

**OFFICE OF THE COMPTROLLER
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

To provide professional Financial Services to the Osceola County Board of County Commissioners and its citizens in the most timely and efficient manner possible.

RECENT ACCOMPLISHMENTS:

Accomplishment #1: Cost-Effective and High Performing County Government

In house completion of the FY 2018 Comprehensive Annual Financial Report (CAFR)

- For the 29th consecutive year, the County received the Certificate of Achievement for Excellence in Financial Reporting

Accomplishment #2: Cost-Effective and High Performing County Government

Upgrade of the Osceola County Financial System.

- The Financial System was upgrading during the Fiscal Year. The upgrade was a Countywide success, the project was executed on time and delivered a stable system to the County
- The upgrade was paired with Business Process Improvements which also added efficiencies to operations

Accomplishment #3: Cost-Effective and High Performing County Government

FEMA Reimbursement Process

- Made significant progress in the FEMA reimbursement process for Hurricane Irma

Accomplishment #4: Cost-Effective and High Performing County Government

- The County refunded the Taxable Tourist Development Tax (5th Cent) Revenue Bonds Series 2012 with the Taxable Tourist Development Tax (5th Cent) Revenue Refunding Bonds Series 2019, the amount of the new issuance was \$11,595,000.00 and produced net present value savings for the County totaling \$2,297,390.99
- On December 2018, the County entered into a Forward Delivery Direct Purchase Agreement to Forward Refund the Capital Improvement Revenue Bonds, Series 2009ABC with the Capital Improvement Revenue Refunding Bond, Series 2019, the final closing was on October 2nd, 2019. The amount of the issuance was \$104,546,000.00 and produced net present value savings for the County totaling \$9,319,833.81
- The County secured a financial agreement with Banc of America for the purchase of two Fire vehicles totaling \$1,600,848.00, Heavy Equipment and Vehicles for the Public Works – Road and Bridge Department totaling \$2,390,000.00, and vehicles for the Osceola County Sheriff Office totaling \$2,540,825.00

Accomplishment #5: Cost-Effective and High Performing County Government

- Established a Countywide training program for Fixed Assets and Payroll
- County Manger Procedures were approved and implemented for Journal Entry Requests, Petty Cash and Change Fund and NSF Returned Check Procedure

STRATEGIC OBJECTIVES:

Strategic Objective #1: Cost-Effective and High Performing County Government

- Osceola County Financial System: Comptroller's Office continues to work on phase 2 of this project which includes Business Process Improvements

Strategic Objective #2: Cost-Effective and High Performing County Government

- Comptroller's Office will continue to work on developing procedures and provide training opportunities for the County

Strategic Objective #3: Grow & Diversity the County's Economy

- Develop and present the NeoCity Maintenance District to the Board of County Commissioners
- Develop and present the Deed Restrictions for NeoCity to the Board of County Commissioners

**OFFICE OF MANAGEMENT & BUDGET AND SPECIAL ASSESSMENTS
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

To provide exceptional service to our stakeholders (citizens, entities and County departments) through the areas of budget and special assessments.

RECENT ACCOMPLISHMENTS:

Accomplishment #1: Cost-Effective and High Performing County Government

- Successful completion and adoption of the Fiscal Year 2018-2019 Budget in accordance with State Statutes, Chapters 129, 200 and 197
- Received notification from Department of Revenue on the County's successful completion of TRIM Compliance with no infractions
- Completed the FY2018 year-end close out in accordance with State Statutes and Budget Policy

Accomplishment #2: Cost-Effective and High Performing County Government

- Special Assessments successfully implemented an online call log to track resident's inquiries and concerns. This process automatically notifies the appropriate staff for follow up with the resident or other staff as necessary, and provides a method for tracking calls pertaining to a specific topic for enhanced customer service and prioritization
- Provided technology resources to field inspectors for improved office communication and to allow for real-time data sharing in relation to resident calls for quick responsiveness
- Non-Ad Valorem Assessments adopted and Tax Roll submitted to the Tax Collector in accordance with State Statutes

STRATEGIC OBJECTIVES:

Strategic Objective #1: Cost-Effective and High Performing County Government

To improve the efficiency and effectiveness of the budget to ensure scarce resources are optimized to better position the County for FY2020 and the upcoming year

- Conduct monthly departmental meetings to assist with budgetary needs and identify impacts to the upcoming budget year
- Review/Analyze 100% of Budgets and provide reports to Department Administrators to assist with budgetary compliance
- Prepare a Five-Year Financial Forecast to assist with the Capital Improvement Plan (CIP) and Budget Development

Strategic Objective #2: Cost-Effective and High Performing County Government

Provide assistance to Departments, as requested, in determining current and future levels of services

- Provide necessary data / analyses to aid Department Administrators/Managers in evaluating current levels of service on a quarterly basis
- Develop and implement a Countywide training program on various budget topics
- Attract and retain qualified staff to support the growing demands of County Departments and residents

- Collaborate with Stormwater on the health of County ponds and prioritization of major storm water pond and inlet erosion repairs
- Collaborate with Parks to inspect subdivision playground equipment

Strategic Objective #3:

Streamline processes for Budget/Special Assessments

- Continue to streamline internal processes to improve customer service, various budget processes (carry-forwards, year-end close-outs, re-budgets) and the fiscal year budget process for departments and County administration
- Streamline the Capital Improvement Plan process to improve the adoption process
- Prepare and adopt County Manager Procedures for Use of Capital Improvement Plan Funding Sources and the Capital Improvement Program
- Implement a Budget Transfer Workflow to streamline the review and approval process

Strategic Objective #4:

To assist County Administration in preparation for infrastructure and transportation growth identified in the Strategic Plan as Goal #2.

- If possible, begin Capital Improvement Plan (CIP) process NLT March, 2020
- Assist County Administration with funding availability for projects that need to continue in FY2021
- Develop and implement CIP reports to provide County Administration with data for decision making

Strategic Objective #5:

Continue to provide quality service to the neighborhood serving Municipal Service Taxing Units (MSTU) and Municipal Service Benefit Units (MSBU)

- Perform minor pond repair projects for at least four MSTU/MSBU subdivision Ponds by 9/30/20
- Obtain grant funding for at least one major MSBU/MSTU Subdivision Pond capital repair project during FY2020
- Prepare preventative maintenance schedules and funding strategies for FY2021 projects by June 2020

**LIBRARY
OSCEOLA LIBRARY SYSTEM
FUND 107 – LIBRARY FUND**

DEPARTMENTAL OBJECTIVE:

The Library will build a print and virtual collection, provide programming and technology, and offer a welcoming and functional environment to residents of Osceola County to support education and skill building, foster creativity and forge community connections.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Built a collection to satisfy citizens' need to explore topics of personal interest, to continue learning throughout their lives, and to enhance their leisure time with access to high quality and meaningful resources.

- A total of 40,627 copies of books, DVDs, and audiobooks on CD were added to the Library's collection in 2019.
- The Library added cloudLibrary to its digital content offerings. This new eBook and eAudio platform features a "cloudLink" that enables Library patrons to utilize the catalog of digital content from many Florida libraries, significantly increasing the overall collection of eBooks and eAudios and dramatically minimizing wait time for popular items.
- The Library ramped up its offerings of Sunshine State books for early grades, middle grades and teens to include ample copies for both holds and browsing at each branch library.
- RBDigital (digital access to magazines) increased by 27 titles including the addition of new Spanish-language offerings.
- Collections were reviewed for accuracy with particular attention to the medical and health collection, resulting in more timely and correct information on the most vital subjects available for check out.
- Through virtual resources and print materials, patrons found more of what they were looking for and utilized the Library's collection to a greater extent with an increase in total usage of 4% over the previous year.

Accomplishment #2:

Offered an array of robust events, services, and classes focusing on early literacy, STEAM learning, and technology skills and provided recreational and informational opportunities for persons of all ages.

- The Library offered intergenerational programming that focused on events that could be enjoyed by the whole family. Examples include Hart Memorial Library's Saturday Cat Faire in October, the International Festivals at Poinciana and Buenaventura Lakes Libraries, a month-long Harry Potter celebration at the St. Cloud Library and staff-designed Escape Rooms at all branches.
- Programming centered on the celebration of a special holiday or cultural/social heritage were in full-swing as a way to promote community unity and values. Arte Bajo la Sombrilla/Art Under the Umbrella at the Buenaventura Lakes Library celebrated Hispanic Heritage Month with musical performances, dance and art. West Osceola Library's Storybook Trail took kids and

grownups on a literary journey outside the Library with a winter holiday themed experience. Black History Month celebrations featured food, dancing, games, literature and a partnership with the City of Kissimmee to produce the annual African American Read In. In June, the Library showed its PRIDE by asking patrons and staff to take the Ally Pledge and hosting a table at the City's PrideFest Kissimmee event.

- The Library celebrated its 30th birthday in April with the issuance of a limited edition 80s-themed library card, birthday themed programming all month long and proclamation from the Board of County Commissioners honoring the Library in achieving this milestone of service.
- STEAM Day 2019 at the West Osceola Library kicked off the Library's annual Summer Reading program by sparking imagination and exploration using science, technology, engineering, arts and math. The theme of Summer Reading this year was A Universal of Stories and the summer was packed with hands-on tech, cool experiments and "explosive" presentations that proved that there are fun and exciting ways to prevent the summer learning slide. In total, the Library featured 816 Summer Reading programs attended by over 25,000 people.
- High quality adult-focused events and classes continued in 2019. Highlights include a Starry, Starry Night after-hours paint party at the St. Cloud Library, English proficiency and Citizenship classes presented by the Adult Literacy League, and Master Gardner Q&A series at the West Osceola Library.
- 3D printing on demand and 3D technology tutoring launched this year, and to date nearly 300 items have been printed, from tiny toy objects to parts used in a car repair project.
- Free notary service was implemented this year and is available at all 6 libraries in the system.
- Literature was the theme for many Library events for all ages. In its second year, the Library-sponsored Lit Mag published the works of teens and tweens selected by bestselling authors who also presented a workshop on creating compelling characters. The West Osceola Library held a Local Author Fair hosting 22 authors and featuring author talks and book signings. The Hart Memorial Library held OLE (Osceola Literary Extravaganza) in conjunction with the Osceola School District's annual Battle of the Books. Library staff created engaging and exciting programming to connect the Library to this school district program held at the Kissimmee Civic Center.

Accomplishment #3:

Pursued and maintained partnerships and relationships with community leaders and stakeholders to ensure the Library is in tune to the needs and wants of the County.

- The Library hosts regular Learn 2 Read early literacy programs created by the Parent Involvement Team of the Osceola School District.
- The Hart Memorial Library launched its first Business Builders Jr camp during Spring Break that invited young entrepreneurs to engage in real-world problem solving and project planning. The program was supported in part by local businesses that provided refreshments and judged the winning projects.
- Local chapters of the Girl Scouts partnered with the West Osceola Library with the dual goal of producing quality programming open to all and ensuring opportunities for badge and patch attainment for the Scouts. One project included creating a butterfly garden in the Library's front lawn, made possible by a partnership with the Master Gardeners at Osceola County Cooperative Extension.

- The Library maintained a presence at many of the City of Kissimmee's signature events such as PrideFest Kissimmee and the 4th of July celebration.
- Hart Memorial Library's Branch Manager Candice Casey served on the board of the Downtown Area Kissimmee Council, helping to promote downtown events and services through shared marketing and outreach events and with regular communication and coordination area leaders.
- The Adult Literacy League provides weekly English as a Second Language workshops at 5 out of 6 libraries. These workshops cover intermediate and beginner level language skills with certified instructors provided by ALL.
- In partnership with Wild Florida Adventure Park, the Library hosted the Wild About Reading outreach where residents gained free entry to Wild Florida with their Library card and Library staff presented story time, crafts, face painting and a balloon show, with over 300 people in attendance.

Accomplishment #4:

Applied for and received grants and recognitions to support and promote programs and services.

- The Library received a \$3,000 Library Services and Technology Innovation grant to purchase equipment and resources to promote Library services through media technology.
- Youth Services Manager Sara Turner was invited to participate in the 2019-2020 cohort of the Sunshine State Library Leadership Institute sponsored by the State Library of Florida.
- The Florida Humanities Council awarded the Library up to \$4,000 to host two Prime Time Family Literacy programs where library educators engaged families in reading and discussion, coupled with the opportunity to receive food and fellowship. The programs were hosted at the St. Cloud Library and the Cameron Preserve apartments.
- The Board of County Commissioners presented the Library with a proclamation in April 2019 recognizing the milestone of 30 years of library services in Osceola County.
- Commissioner Cheryl Grieb donated two Osceola Reads technology tables, one to the Hart Memorial Library and the second to the St. Cloud Library, in an effort to promote both the Osceola Reads early literacy initiative and to increase access to learning technology in the libraries.
- The Girl Scouts provided the Library with a check for \$150 in support of the development of the Butterfly Garden on the lawn on the West Osceola Library.
- The Kissimmee Utility Authority provided the Library with a \$500 grant in support of programming at the Buenaventura Lakes Library.

Accomplishment #5:

Provided an updated online presence that encourages communication and interaction, provides convenient 24/7 access to Library resources and services, and promotes the Library in fun and informative ways.

- Career Online High School launched in January and to date, 25 scholarships have been awarded with 5 of those are inching toward graduation with a high school diploma awarded by the State of Florida. The program was made possible by the State Library of Florida and administered by Library staff that awarded scholarships and monitored progress.
- Continued gaining followers and engagement via social media channels, including gaining nearly 400 new Instagram followers, going viral with 860 likes and 117 retweets of a single tweet on

Twitter and grabbing attention on Facebook with an iconic image of storyteller reading to a Sandhill crane through a glass window which was shared nearly 230 times, reaching an even wider audience than the Library could have hoped.

- Improved the number of subscribers to our monthly newsletter by well over 10,000 people in 2019. Currently about 25,000 subscribers receive the monthly newsletter via email.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Marketing – The Library will build a marketing capability to secure its foothold as a valued community resource.

- Develop strong community ties and partnerships with local government, civic, community, church, education, and workforce organizations as a method of marketing services, collections and programs to an expanded audience, including maintaining and fostering partnerships with the Chamber of Commerce, physicians/health groups, and nonprofits that can leverage their own marketing power to promote joint Library programming and services.
- Implement multiple strategies for messaging to reach users directly and implement the promotion of services and programming, including expanding the reach of our newsletter, creative promotion through interactive digital content on social media and our website, and the integration of third-party products like Beanstack and cloudLibrary as source for messaging.

Strategic Objective #2:

Education – The Library will function as a vital player in out-of-school learning, STEAM-based learning, early childhood literacy, and adult literacy.

- Actively pursue funding avenues to place AWE computers or similar technologies in all five branches and related programming will feature its use.
- Endeavor to make all libraries accessible and sensory-friendly by partnering with local agencies to review library standards and offerings, and to create and present programming aimed at this under-represented population.
- Continue participation in community-based literacy programs such as Prime Time Family Reads to increase literacy skills through reading to and with young children.
- Continue the partnerships with the State of Florida to be a location where Osceola County residents can receive their High School Diplomas via the Career Online High School program.
- Present programs on financial literacy and civic duty or partner with agencies to promote financial literacy and civic duty as a foundational community service.
- Open a Makerspace and provide access to technology with personal instruction, tours, workshops and support for the purpose of STEAM-based literacy, career advancement and personal enrichment.
- Coordinate programming with goals and objectives established by prominent indicator reports published by business and community organizations.

Strategic Objective #3:

Skills & Training – The Library will enhance its program, collections, and services for relevance to workforce development and training in 21st century skills.

- Open a Makerspace and provide access to tools and technology with personal instruction, tours, workshops and support for the purpose of STEAM-based literacy, career advancement and personal enrichment.
- Design and implement workshops on using Mac laptop computers in addition to designing and implementing updated Windows 10 –based computer instruction classes.
- Provide English as a Second Language conversation and instructional workshops with partner agencies such as the Adult Learning Center of Osceola and the Adult Literacy League to improve workplace and personal communication for non-English speaking residents.

Strategic Objective #4:

Community – The Library will be a community forum, where individuals and groups gather to share ideas, learn new skills and connect.

- Continue to develop improved spaces where groups of all kinds can connect over shared experiences, such as enhancing destination spaces like the Tinker Room at the Hart Memorial Library and the Toddler Space at the Poinciana Library where parents and young children can explore and play in an age-appropriate space.
- Produce regular programs that respond to patrons’ interest in multigenerational programming and programming offered during convenient hours on the weekend or evening.

Strategic Objective #5:

Technology – The Library will offer its residents a wide variety of technology.

- Open a Makerspace and provide access to tools and technology with personal instruction, tours, workshops and support for the purpose of STEAM-based literacy, career advancement and personal enrichment.
- Complete an update of all public-facing computers to Windows 10 and newest version of Microsoft productivity software.
- Replace and provide additional new self-checkout stations at all libraries with the ability to pay fines and fees with credit, debit or cash at the stations.
- Implement a hotspot check out program.
- Curate a “Library of Things” that enables patrons to check out, experience and evaluate tools and technology in the comfort of their home.

Strategic Objective #6:

Local Authors – The Library will support local published and aspiring writers, poets and illustrators.

- Coordinate and produce regular programs, events or displays that feature the works of local authors or artists, including rotating displays provided by Osceola Arts, branch-wide author festivals, author talks and book signings.
- Host the annual Lit Mag teen/tween writing contest along a presentation celebrating young writers and the publication and distribution via Lit Mag as a venue for their published works.

Strategic Objective #7:

Collection – The Library will build a collection of print and electronic resources to satisfy the need for creativity and imagination as well as thirst for lifelong learning at all stages of life.

- Introduce a Lucky Day collection to meet demand for bestsellers and hot titles.
- Increase copies of popular youth titles such as Sunshine State Readers and Accelerated Readers via leasing options

**OSCEOLA COUNTY TAX COLLECTOR – BRUCE VICKERS
FUND 001 – GENERAL FUND**

MISSION STATEMENT:

To serve our citizens with knowledge, dignity and respect.

STRATEGIC OBJECTIVES:

- Cultivate an environment which is both welcoming to our customers and conducive to the professional and personal growth of Tax Collector staff members.
- Provide necessary training to deliver knowledgeable, courteous service to our customers and the agencies we serve.
- Utilize technology to the fullest extent possible to efficiently serve our customers and accurately account for revenue collected.
- Maintain public trust and confidence through service and accountability.

ACCOMPLISHMENTS: FY 2018 – 2019

- Our Human Resource Department continued to coordinate community outreach opportunities to promote educational information about Tax Collector services available to the community. They also continued to recruit potential staff via an Internship Partnership established with Valencia College, resulting in cost savings of new hire expenses.
- Last fiscal year we began issuing Concealed Weapon Permits and Florida Birth Certificates. Concealed Weapon Permits generated \$188,947.00 in revenue and Birth Certificates generated \$15,549.00 in revenue.
- Near the end of the fiscal year we also began a partnership with the Central Florida Expressway Authority to be able to clear toll violations. From 9/13/2019 through 9/30/19 we collected \$22,923.49.
- Achieved a perfect fiscal year external audit of all accounting and financial functions.
- Our office was one of two Tax Collector offices in the State who were awarded *The Excellence Award in Financial Operations* by the Florida Tax Collector's Association. The award is based on the following criteria:
 - Innovation and Automation Advancements
 - Perfect Annual Audit Report
 - Customer Focus
 - Meeting Budgeting Goals
- We were recognized by the St. Cloud Chamber of Commerce with the *Good Government Award* for excellence in government operations.
- In partnering with the County last year, we purchased property for relocating our Pleasant Hill office to US Hwy 17-92 in Campbell City to better serve Poinciana and those communities on the west end of the county. This year we went through the design and project development phase resulting in a design which will be pleasing aesthetically and in keeping with the community and surrounding area. Ground has been broken and we anticipate the opening of our new office in early summer of 2020. As a result of building the new office, substantial savings will be realized by eliminating the cost of our current Poinciana lease.

- Florida law requires our office to operate on fees and commissions determined by statute. The statute also requires us to return any unused fees to the county to benefit all citizens of the county. This year we increased the amount of unused fees we returned to the county by 18%.
- Through ongoing efforts to increase overall operational efficiency, we were able to reduce staff overtime costs by 34% over the previous fiscal year.
- Through implementing a short term, secured principal investment plan for temporarily held revenue, we were able to earn a total of \$282,486.52, with projected earnings in the coming fiscal year in excess of \$500,000.00.

Goals & Objectives

- Continue to work with the County during the construction phase of the new office in Campbell City with a target opening date of early summer 2020.
- Achieve perfect fiscal year external audit of all accounting and financial functions.
- Continue to update technology in our ongoing effort to identify cost savings and increase efficiencies.
- Continue to search for and implement new and innovative training solutions for our staff.

**PROCUREMENT SERVICES
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

To enhance the quality of life of the citizens of Osceola County by procuring high quality products, services and innovative solutions that are cost effective and add value to County operations, while promoting vendor participation and diversity, providing excellent customer service and ensuring the public trust by adhering to the highest level of professional and ethical standards.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Achieved the 2019 Award of Excellence in Public Procurement sponsored by the Florida Association of Public Procurement Officials, Inc. (FAPPO)

Goal #4 Cost-Effective and High Performing Government

- The Award of Excellence in Public Procurement was established to recognize organizational excellence in public procurement.
- The program measures innovation, professionalism, e-procurement, productivity, and leadership attributes of the procurement function.
- The program recognizes agencies that meet or exceed benchmarks and best practices in the procurement profession.

Accomplishment #2:

Internal Procurement Training Programs

Goal #4 Cost-Effective and High Performing Government

- Provided 14 training sessions to educate P-card users and other stakeholders on P-card policy and procedures. The training sessions were held in several locations throughout the County to accommodate the various office locations.
- Presented 16 training opportunities for internal customers to expand their understanding of procurement procedures and to improve their customer experience and solicitation outcomes.
- Participated in 33 joint training sessions to train users on the new financial software.

Accomplishment #3:

Procurement Staff Professional Development

Goal #4 Cost-Effective and High Performing Government

- 80% of Procurement Staff have earned professional certifications in public procurement.
- Hosted 2 on-site national association training events as a cost-effective means of training staff. These events are offered by the National Institute of Governmental Purchasing (NIGP) to educate public procurement professionals on the values and principles that guide public procurement along with industry best practices.

Accomplishment #4:

Completed solicitations for High-Impact County Projects

Goal #4 Cost-Effective and High Performing Government

- Emergency Disaster Debris Removal and Disposal services.
- Residential Solid Waste and Recycling Collection.
- Jail Needs Assessment Study.
- Construction of 11,000 square foot Campbell City Tax Collector Facility.
- Continuing Planning, Engineering, Architecture and Design Services on a Task Authorization Basis.
- Residential and Commercial Building Inspection Services and Plans Review Services.
- West 192 Median Landscaping Project.
- Sale of 5.91 acres of surplus vacant land by Osceola Parkway, which is a remnant from the Parkway construction.
- Countywide purchase of 30 cars and trucks, and 10 specialty-use vehicles (ambulances, animal transport vehicles).
- Solicited for the following projects for our Transportation and Transit Department:
 - Design Services for Fortune Road and Simpson Road Intersection Improvement Project.
 - Design Services for Kissimmee Saint Cloud Connector Trail.
 - Construction Engineering and Inspection Services for Poinciana Parkway Intelligent Transportation System Construction Project.
 - Construction for Deer Park Road Bridge Repairs.
 - Construction of Poinciana Boulevard and Siesta Lago Drive Traffic Signal.
 - East Lake Elementary School Sidewalk Construction.
 - Construction of Highland Elementary School Sidewalk.
 - Sidewalk construction project on Osceola Parkway from Orange Blossom Trail to Michigan Avenue.
 - Construction of NeoCity Way to Denn John Lane Road Extension Project.

Accomplishment #5:

Summary of Procurement Activities

Goal #4 Cost-Effective and High Performing Government

- Completed 571 requests for Procurement assistance to obtain construction, goods or services for operational needs, and to amend existing agreements.

Accomplishment #6:

Supplier Education and Training Initiatives

Goal #4 Cost-Effective and High Performing Government

- Participation in regional vendor outreach and match-making events hosted by the Hispanic Business Council, Kissimmee Chamber of Commerce, State of Florida Office of Supplier Diversity and the Small Business Development Council. These events are geared towards helping minority and small businesses learn how to identify contracting opportunities and better understand how government buys goods and services.
- Hosted our 16th Annual Vendor Appreciation Event in March 2019, together with the Osceola County Purchasing Cooperative, which includes the School Board of Osceola County, Cities of Kissimmee and St. Cloud along with several constitutional offices.

- Implemented the posting of notices of upcoming vendor workshops and educational opportunities in our continuing efforts to keep vendors aware of the various opportunities that may be available.

Accomplishment #7:

Contract Compliance Activities

Goal #4 Cost-Effective and High Performing Government

- Developed a comprehensive Project Manager Manual, which is distributed to all individuals assigned as Project Managers on a County contract.
- Implemented the practice of notifying County Project Managers after the approval of an agreement so that they are aware that they have been named as a Project Manager on a project.
- Initiated a series of training opportunities to help Project Managers become familiar with their responsibilities as a County Project Manager.

Accomplishment #8:

Migration of Financial Software from IFAS to ONESolution

Goal #4 Cost-Effective and High Performing Government

- Procurement Services was a crucial member of the Project Team working on the migration of our financial software from IFAS to ONESolution.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Strategic Plan Goal #1: Grow & Diversify Economy

Vendor Education and Training

- Continue development of relationships with the County’s diverse supplier community to encourage greater participation in the County’s procurement process by the area’s vendor community.
- Further develop partnerships with vendor advocacy organizations that encourage and cultivate a diverse vendor community.

Strategic Objective #2:

Strategic Plan Goal #1: Grow & Diversify Economy

Explore paperless procurement processes (Cost-Effective High-Performing Government)

- Research opportunities to transfer information to electronic format to reduce document retention costs.
- Expand the use of VendorLink, our bid notification system, to include up-to-date contract award information.

Strategic Objective #3:

Strategic Plan Goal #4: Cost-Effective High-Performing Government

- Research Collective Procurement Opportunities Research department level procurements for opportunities to bundle purchases to ensure quantity discounts.
- Educate departments on collective procurements and existing contracts.

Strategic Objective #4:

Strategic Plan Goal #4: Cost-Effective High-Performing Government

Transition to new P-Card Provider

- Coordinate the countywide transition of the County's P-Card provider from Bank of America to J.P. Morgan Chase.
- Train stakeholders on the new software that will be used to administer the various functions of the P-Card program.

Strategic Objective #5:

Strategic Plan Goal #4: Cost-Effective High-Performing Government

Department Direct Request for Quote

- Implement a Department Direct Request for Quotes procedure that enables departments to obtain low dollar value, product-based Request for Quotes that comply with the pre-established threshold.

Strategic Objective #6:

Strategic Plan Goal #4: Cost-Effective High-Performing Government

- Achieve enhanced efficiency and transparency by researching and implementing industry best practices for public procurement.

**PUBLIC DEFENDER
FUND 130 – COURT TECHNOLOGY FUND**

DEPARTMENTAL OBJECTIVE:

The Public Defender protects the constitutional and statutory rights of all citizens through effective legal representation of court appointed clients, pursuant to Chapter 27, Florida Statutes.

FY20 GOAL:

The Founding Fathers were concerned that criminal laws, while necessary, could be used by government to suppress the rights of citizens. The Public Defender's office exists to guarantee that the poor or indigent have the right to a fair trial.

HIGHLIGHTS:

We are proud to professionally and competently represent citizens for less than the cost of a single hour of consultation in a local law firm. The average cost per case for public defender representation is less than \$200. While the majority of our work focuses on representing people in court, our trained staff also connects clients with programs dealing with substance abuse, anger management, and a host of other issues aimed at keeping people from returning to court. The Orange/Osceola Public Defender's Office has been a partner in education, teaching school children about how our legal system works and recruiting college students for internships in law, social services, and investigations/criminal justice.

**PUBLIC WORKS
CONSTRUCTION MANAGEMENT
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

Construction Management strives to plan, design, and construct facilities that support Osceola County's operational objectives through a collaborative effort with all departments that occupy, maintain, and support systems in County facilities.

RECENT ACCOMPLISHMENTS:

Accomplishment #1: NeoCity 100,000 Sq. Ft. Office Building Construction

Strategic Plan Action Item #1 – Development of NeoCity

Construction of an office building to provide support for continued growth and improvements at NeoCity.

- Construction has been completed for the building's core and shell, as well as 3rd and 4th floor tenant build outs.
- Site improvements for landscaping and site lighting are under development.

Accomplishment #2: Fire Training Facility

Strategic Plan Action Item #9 – County Buildings & Facilities

A \$5.9 million facility on 11 acres to train Osceola County personnel was completed in February.

- This project was completed within budget and on schedule
- Construction was completed and the facilities are currently operating as designed

Accomplishment #3: Osceola Heritage Park Arena Locker Room Renovation

Strategic Plan Action Item #9 – County Buildings & Facilities

Construction project renovated locker room areas of the arena to update worn finishes and fixtures.

- This project was completed within budget and on schedule
- Construction was completed and the facilities are currently operating as designed.

Accomplishment #4: Tax Collector Site at Campbell City

Strategic Plan Action Item #9 – County Buildings & Facilities

- Completed design and started site development of a 19-acre Campbell City project that includes a 12,000 square foot tax collector branch and future fire station and community center sites.

STRATEGIC OBJECTIVES:

Strategic Objective #1: NeoCity Construction Projects

Manage the design and construction of the NeoCity projects.

- Create a world class development that will attract national & international partners and high paying jobs.
- Provide the best value for capital funds invested.
- Ensure NeoCity project schedules and commitments continue to be met.
- A master plan and schedule are now being created.

Strategic Objective #2: Master planning of Future Fire Stations

Develop masterplans, budgets, and schedule for the design and construction of additional Fire Stations in growing areas of the County.

- Finalize design requirements for individual sites.
- Determine budget requirements and costs to accurately forecast projected costs.

Strategic Objective #3: Correctional Facility Renovations

Develop masterplans, budgets, and schedule for renovations required at the Correctional Facility following recommendations from the Jail Needs Assessment.

- Work with Corrections, Courts and support departments to develop a masterplan and prioritized schedule that meets each department's needs.
- Develop budgets that factor in the complexity and cost of renovating an operating correctional facility.

Strategic Objective #4: Courthouse Square Expansion

Develop budgets and plans for updating existing masterplan for Courthouse Square.

- Develop a budget for consultants to update the masterplan from 2009.
- Work with Courthouse agencies and County support departments to update the masterplan scope and prioritized each department's needs based on updated information.
- Work with County departments and support departments to update the masterplan scope and prioritized each department's needs based on updated information for an Administration Building.
- Update campus parking plan based on real estate acquisition at 400 West Emmett.

**PUBLIC WORKS
ENGINEERING
FUND 306 – LOCAL INFRASTRUCTURE SALES SURTAX FUND**

DEPARTMENTAL OBJECTIVE:

Enhance public safety, health, and welfare by creating long term programs to protect and enhance public infrastructure and natural resources.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Strategic Plan Goal #2 – Upgrade the County’s Infrastructure and Transportation Network (Bridge Rehabilitation / Bridge Maintenance)

- Completed a scour protection project on Kings Highway.
- Completed a scour protection project on Central Avenue.
- Completed Neptune Road Pedestrian Bridge Inspection.

Accomplishment #2:

Strategic Plan Goal #2 – Completed solicitation for Seven Dwarfs drainage improvements. Construction will be performed in 2020.

Accomplishment #3:

Strategic Plan Goal #2 – Began repairs to the PennyWash and Wolf Creek Bridges due to Hurricane Irma. Construction will be completed in 2020.

Accomplishment #4:

Strategic Plan Goal #2 and #3 – Completed the Buenaventura Lakes Stormwater Management Analysis Phase 2.

Accomplishment #5:

Strategic Plan Goal #1 – Completed the removal of a stormwater pond on the Osceola Heritage Park property and diverted the water to the regional stormwater pond allowing for future economic development.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Strategic Plan Goal #2 – Complete the concrete road replacement program by rebuilding the two (2) remaining roads: Steeplechase Lane and Fox Tail Court.

Strategic Objective #2:

Strategic Plan Goal #1 and #3 – Complete the pond construction and mass grading at NeoCity.

Strategic Objective #3:

Strategic Plan Goal #1 and #4 – Begin the design and permitting of the Diversion wall within the northern lobe of Lake Toho.

Strategic Objective #4:

Strategic Plan Goal #2 and #4 – Update pavement condition assessment of public roads maintained by the County. This allows for prioritization of repairs, resurfacing and other treatments required to maintain road assets in the most cost effective way.

**PUBLIC WORKS
FACILITIES MAINTENANCE
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

Facilities Management strives to provide an efficient maintenance operation to serve all facilities, properties and building assets throughout Osceola County.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

- Courthouse roof replacement for Hurricane Irma damage. All work associated with replacement of the roof has been completed with minimal impacts to courthouse operations.

Accomplishment #2:

- Installed additional cooling capacity to Osceola Heritage Park to support additional capacity for events and uninterrupted service during scheduled maintenance tasks.
 - Project included an additional Chiller and Cooling Tower.

Accomplishment #3:

- Replacement of infrastructure systems that had exceeded their recommended life expectancy:
 - Records Retention HVAC System
 - Snip-It Clinic HVAC System
 - Sheriff's Fleet HVAC Units
 - Sheriff's Administration Chiller Unit
 - Sheriff's Evidence Locker HVAC Unit
 - EOC 911 Communication Room HVAC Units
 - Jail Minimum East and West Air Handler Units
 - 400 West Emmett Elevator
 - OHP Lift Stations
 - Poinciana Library HVAC System
 - Fire Stations #53, #43, #57 HVAC Systems
 - Communication Tower Generators & Transfer Switches
 - O-Pass Generator and Transfer Switch

Accomplishment #4:

- Roof replacement projects for roofs that had exceeded their recommended life expectancy:
 - Road & Bridge Yard 1 Buildings G, K, & B
 - Communication Tower Sites
 - Snip-It Clinic
 - Sheriff's Fleet Facility
 - Fire Station # 72 Celebration

STRATEGIC OBJECTIVES:

Strategic Objective #1: Item # 9 County Building & Facilities

Facilities Management will continue progress towards implementation of Maximo as a new work order management system.

- This project will help us more efficiently track and maintain Facility assets being maintained by Facilities Management.

Strategic Objective #2: Item # 9 County Building & Facilities

- Continue to identify aging facilities and properties, provide for their continued maintenance and plan for their necessary upgrade and renovations through CIP and regular maintenance budget items.

Highlighted projects:

- Fortune Road Health Department roof replacement
- Carpet replacement project for Tax Collector, Sheriff Office Administration, and BoCC Administration buildings
- Re-build Osceola Heritage Park chiller
- BoCC Administration Parking Garage fire sprinkler pipe replacement

Strategic Objective #3: Item # 9 County Building & Facilities

- Facilities Management will continue to maintain a standard of care by coordinating and implementing all routine service, repairs, scheduled and preventive maintenance and capital improvements with the intent to extend the lifespan of all County buildings and equipment.
 - Continue Customer Service Surveys to ensure that facilities needs are met for partner departments and agencies.

Strategic Objective #4: Item # 9 County Building & Facilities

- Facilities Management will continue to research and identify projects that can have a positive effect on Energy Efficiency in County Facilities.
- Complete courtroom LED conversion project started in FY19.
- Continue to pursue energy conservation measures aimed at reducing our energy consumption and utility expenses.
- Evaluate potential renewable energy projects for existing facilities with high energy consumption.

**PUBLIC WORKS
FLEET MANAGEMENT
FUND 001 – GENERAL FUND
FUND 509- FLEET GENERAL OVERSIGHT INTERNAL SERVICE FUND
FUND 510 – FLEET MAINTENANCE INTERNAL SERVICE FUND
FUND 511- FLEET FUEL INTERNAL SERVICE FUND**

DEPARTMENTAL OBJECTIVE:

The objective of the Fleet Maintenance Department is to provide 24/7 vehicle, equipment, and small engine repair and maintenance for Fire/Rescue, Public Works, and various other County Departments. Fleet Maintenance provides countywide fuel management and administers new/replacement fleet purchasing services to include, vehicle/equipment specifications, ordering, receiving, disposition and disposal.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

- 100% of our Technicians have one or more EVT certifications.

Accomplishment #2:

- Named as number 66 in the 100 Best Fleets of the Americas.

Accomplishment #3:

- Named as one of the Notable Fleets in the United States by the Government Fleet Magazine, and the American Public Works Association.

Accomplishment #4:

- Upgrade of Fuel Site at Hoagland (Yard2).

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Maintain and improve our Level of Service (Cost – Effective, High - Performing Government)

- Maintain equipment at a 98% or higher operational readiness rate.
- Implementation of the new Fleet Management Software.
- Ensure all Equipment Services are scheduled within three business days of the request.
- Become an ASE (Automotive Service Excellence) blue seal facility.

Strategic Objective #2:

Be an integral part of Emergency Operations (Cost – Effective, High - Performing Government)

- Be mission ready 100% of the time in case of Emergency or Natural Disaster.

Strategic Objective #3:

Improve countywide Fuel Services (Cost – Effective, High - Performing Government)

- Installation of new tanks, fuel dispensers and DEF dispenser at Fire Station 42 (Poinciana Blvd) and Fire Station 55 (Holopaw).

- Installation of fuel proximity sensors in countywide vehicles to obtain precise data on maintenance, vehicle faults, and fuel usage.
- Installation of new tank monitoring system in Fire Station 62 (BVL), Fire Station 64 (Reaves Road), and Fire Station 73 (Reunion).

**PUBLIC WORKS
LAKES MANAGEMENT
FUND 001 - GENERAL FUND
FUND 141 - BOATING IMPROVEMENT FUND**

DEPARTMENTAL OBJECTIVE:

To provide the highest quality of customer service; to implement the goals and objectives of the County Manager and Commission; and to enhance the quality of life in Osceola County by effectively managing natural resources.

RECENT ACCOMPLISHMENTS:

Fiscal Year 2019 Strategic Plan Goal #2, Upgrade the County Infrastructure and Transportation Network: Prepared for Growth; Strategic Action Item #4B – Stormwater and Lakes Systems – Lake and Beach Clean-up, Objective: Preserve and maintain the County’s natural resources – lakes, streams, wetlands, open spaces.

Accomplishment #1:

- Performed debris maintenance activities for navigation and flood safety on Shingle Creek.

Accomplishment # 2:

- Inventoried Florida Fish and Wildlife Conservation Commission permitted navigation signage on East Lake and replaced deficient signs, per Florida Fish and Wildlife Conservation Commission guidelines.

Accomplishment #3:

- Hosted the 2018 Great Outdoors Day event at St. Cloud Lakefront Park with the City of St. Cloud.

Accomplishment #4:

- Began design and development of amenity upgrades at Lake Gentry Boat Ramp

Accomplishment #5:

- Served as the Citizen’s Advocate to South Florida Water management District, Florida Fish and Wildlife Conservation Commission, and United States Army Corps of Engineers on Lakes Management including the pause in aquatic weed control.

Accomplishment #6:

- Acquired property used for parking at Whaley’s Landing.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Strategic Plan Goal #2 Upgrade the County Infrastructure and Transportation Network - Preserve and maintain the County's natural resources – lakes, streams, wetlands, open spaces

- Participate in interagency forums, meetings and working groups to ensure the County's interests are represented in lakes management and natural resources-related decisions, policy making and resources allocation.
- Conduct and participate in Community Rating System for the National Flood Insurance Program and National Pollutant Discharge Elimination System outreach activities with Community Development Districts, Homeowner Associations and other events.
- Hold the 2019 Great Outdoor Day Annual event promoting lakes and natural resources of Osceola County.

Strategic Objective #2:

Strategic Plan Goal #3 Create Great Neighborhoods for the Future - Maintain a safe County where residents and guests feel safe and secure

- Acquire easement from South Florida Water Management District for improved boating amenities at the Cypress Lake boat ramp.
- Complete the design and permitting of upgrades to Gentry Boat ramp.
- Initiate, release, and award Request for Proposals for the design, permitting, and dredging of the shoal at the end of the C-35 canal in Cypress Lake.
- Identify and remediate shoaling, vegetation and debris safety hazards in Osceola County lakes and waterways.
- Design, permit, and build the boat ramp improvements at Cypress Lake.

**PUBLIC WORKS
MOSQUITO CONTROL
FUND 001 - GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

To provide the highest quality of customer service; to implement the goals and objectives of the County Manager and Commission; and to enhance the quality of life in Osceola County by effectively managing and controlling mosquito populations.

RECENT ACCOMPLISHMENTS:

Fiscal Year 2019 Strategic Plan Goal #3 Create Great Neighborhoods for the Future – Maintain a safe County where residents and guests feel safe and secure.

Accomplishment #1:

- Continued management of the Department of Health arbovirus notifications on behalf of the State and County with no locally acquired cases.

Accomplishment #2:

- Added part-time staff to improve public outreach efforts to mitigate direct arbovirus threats.

Fiscal Year 2019 Strategic Plan Goal #4 Ensure Cost-Effective and High-Performing County Government-Diversify the revenue sources for County government.

Accomplishment #3:

- Successfully acquired funding to mitigate expenses associated with the arbovirus response in the amount of \$119,357.

Fiscal Year 2019 Strategic Plan Goal #4 Cost-Effective and High-Performing County Government -Deliver County services in an efficient and cost effective manner.

Accomplishment #4:

- Increased the efficiency and effectiveness of Mosquito Control by purchasing equipment which reduced man-hours for treatments and purchasing cost-effective and environmentally sound chemical treatments. Began utilizing part-time staff to assist in daytime treatment and population monitoring efforts to better focus full-time personnel on service calls.

Accomplishment #5:

- Continued to use rotating bottle adult traps resulting in improved efficiency of nighttime spraying.

Accomplishment #6:

- In Fiscal Year 2019, only one nighttime aerial mission was necessary as ground treatments such as larviciding and nighttime truck spraying proved effective in overall maintenance of mosquito populations.

Accomplishment #7:

- Improved safe chemical storage and capacity.

Accomplishment #8:

- Upgraded technology applications resulting in reduction of man hours for data collection and processing.

Accomplishment #9:

- Continued to update the County's spray routes to increase operational efficiencies.

STRATEGIC OBJECTIVES:

Strategic Plan Goal #4: Ensure Cost-Effective and High Performing County Government;

Item #8- Park/Green Space and Healthy Communities

- Continue to improve the efficiency and effectiveness of Mosquito Control operations by continually evaluating and remapping spray zones to accommodate growth.
- Continue to expand efficiencies of operations through the use of current technology by entering real-time data into a web-based application for the tracking of mosquito control activities while in the field.
- Address direct threats of mosquito-borne illness by effectively.
- Continue to train staff on current equipment and methods to provide the most effective mosquito control services available within a rapidly changing industry.
- Expand public outreach, particularly to tourist industries to reduce the risk of locally acquired mosquito borne illness.
- Continue to work cooperatively with other public health agencies such as Department of Health, Center for Disease Control and Florida Department of Agriculture and Consumer Services to ensure the public health.
- Explore long term space needs solutions for Mosquito Control facilities.
- Continue to seek out and obtain grants to aid in the management of the threat for mosquito-borne illness across the County.

**PUBLIC WORKS
MOWING & LANDSCAPING SERVICES
FUND 001 - GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

The objective of the Mowing & Landscaping Services section is to provide contractual compliance inspections of services provided such as mowing, pest control and irrigation inspection/repair services for Osceola County Facilities, Sun Rail Stations, County owned parcels of land, County wide road right of ways, and to provide in-house professional landscape maintenance activities of conservation areas and County owned parks and boat ramps.

RECENT ACCOMPLISHMENTS:

Accomplishment #1: (Item #2 – Transportation)

- Annual inspection of contractual services for 18,058 acres of Large Machine Mowing (rough cut).

Accomplishment #2: (Item #2 – Transportation)

- Annual inspection of contractual services for 39,257 acres of Small Machine Mowing (finish cut and finish cut plus).

Accomplishment #3: (Item #1 – NeoCity)

- Annual inspection of the mowing of Judge’s Farms Property.

Accomplishment #4:

- Annual inspection of contractual services for 45 County buildings/parcels of land (i.e., libraries, EOC, Sheriff's Department, Health Departments, Fire Departments, and the Government Center). **(Item #9 – County Buildings and Facilities)**
- Annual inspection of contractual services for landscaped roadways such as Neptune Road, Old Canoe Creek Road and John Young Parkway. **(Item #2 – Transportation)**

Accomplishment #5: (Item #8 – Park/Green Space and Healthy Communities)

- Four maintenance staff members provided mowing/landscape maintenance activities for 38 park locations (including 10 active parks, 18 natural resource parks, 8 boat ramps and 2 cemeteries).

Accomplishment #6: (Item #6 – Competitive Pay)

- Administer (29) mowing contracts for mowing and landscape maintenance of County Right of Ways.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Provide contract mowing inspection and administration (Cost – Effective, High - Performing Government)

- 29 Contracts covering 18,058 acres of large machine mowing and 39,257 acres of small machine mowing and landscape maintenance to County Right of Ways including the inspection of West 192, Osceola Parkway, Poinciana Parkway, Neptune Road, John Young Parkway and Old Canoe Creek Road.
- Large tractor mowing of the Judge's Farms Property.
- 3 mowing contracts covering the maintenance of 45 various county owned facilities and parcels of land.
- 2 Sun Rail Stations to include landscape maintenance, pest control and irrigation inspection and repair.
- Sheriff's Training Facility, Fire Training Facility and the new Reunion Fire Station.

Strategic Objective #2:

Provide in-house mowing (Cost – Effective, High - Performing Government)

- 38 locations (separate from contracted mowing) as designated such as Natural Parks, Active Parks, Boat Ramps, and Recreational Lands owned by the County.

**PUBLIC WORKS
PUBLIC WORKS ADMINISTRATION
FUND 102– TRANSPORTATION TRUST FUND**

DEPARTMENTAL OBJECTIVE:

Design, construct, and maintain safe, effective, and efficient infrastructure assets to improve the quality of life and contribute to the economic development of the County. This is done under the guiding principle of careful stewardship of County resources. We ensure capital projects are completed in a high-quality, cost effective, and timely manner by working with all relevant County Departments and Constitutional Offices to ensure appropriate project budgeting, reporting, and documentation.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Provided executive leadership and guidance for all operating programs and capital projects under Public Works Administration.

Accomplishment #2:

NEOCITY SITE DEVELOPMENT

- Continued excavation of the West Pond and filling of the site.
- NeoCity Academy construction completed.
- KUA Substation completed and operational.
- The OC under construction.
- TWA installed intake pipe into the pond.

Accomplishment #3:

OSCEOLA HERITAGE PARK

- Pond site filled and drainage rerouted.

Accomplishment #4:

DIVERSION WALL

- Pursuing funding opportunities.
- Added money to the budget to design and permit.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

DEVELOPMENT OF NEOCITY

- Strategic Plan Goals 1, 2, and 3.
- Continue excavating the pond and filling the site in preparation for future development.
- Modify Floodplain maps.
- Modify existing permits for OHP eliminating the need for the pond that was filled in.
- Modify the permit along Neptune Road due to the West Pond being constructed.
- Work on eliminating the pump along Neptune Road.

Strategic Objective #2:

BRIDGE ASSESSMENT

- Strategic Plan Goals 2 and 4.
- Create a database of all the bridges in the County and complete a needs assessment.
- Utilizing the needs assessment, create a program for maintaining the assets in a strategic and methodical way.

Strategic Objective #3:

DIVERSION WALL

- Strategic Plan Goal 4
- Pursue funding as opportunities become available.
- Hire a consultant to complete the design and permitting of the Diversion Wall. This will aid in the pursuit of grant opportunities as well as the development of a cost estimate for the project.

Strategic Objective #4:

JOINT MEETINGS

- Strategic Plan Goals 1, 2,3, and 4
- Continue meeting with governmental agencies regularly to keep abreast of projects, and also foster relationships for mutual cooperation.

PUBLIC WORKS
RIGHT-OF-WAY & ASSET MANAGEMENT
FUND 001 - GENERAL FUND
FUND 102 - TRANSPORTATION TRUST FUND

DEPARTMENTAL OBJECTIVE:

To provide Osceola County cost effective real estate acquisition and disposal services, assist with accurate, current information, skilled analysis and sound real estate advice, while maintaining a high level of service to citizens, commissioners, constitutional offices and staff for technical assistance and requests for information

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Acquisitions

- Remnant Avatar property – NeoCity (Item #1B – Development of NeoCity – NeoCity Way)
- Three Fire Station Sites, Sadina Street, Westside Blvd., Funie Steed Road (Item #9 – County Buildings & Facilities)
- Sheriff West Command Center (Item #9 - County Buildings & Facilities)
- 82-Acres - Austin Tindall Park expansion (Item #8 – Park/Green Space and Healthy Communities)
- 1-Acre - Whaley’s Landing (Item 8 - Park/Green Space and Healthy Communities)
- 2580 Partin Settlement Road - Government Center expansion (Item #9 – County Facility Space Needs Evaluation)
- Additional Rights-of-Way: Biron Road, Jones Road, Zuni Road, Central Avenue, W. Donegan, Reaves Road (Item #2- Transportation)
- Easement to Whispering Pines Blvd, for Tax Collector, Fire Rescue and Parks site development (Item #9 - County Buildings & Facilities)
- Easement from Orlando Health (sidewalk) – Item #2 – Sidewalk Master Plan

Accomplishment #2:

Conveyances

- Thacker Avenue Right-of-Way to City of Kissimmee (Item #2 - Transportation)
- Four County Parks to the Association of Poinciana Villages (Item #7 – Joint Meetings with Other Governmental Agencies)
- Easement to SFWMD – Camp Lonesome (Item #7 – Joint Meetings with Other Governmental Agencies)

Accomplishment #3:

Leases – License Agreements

- OutFront Media Billboard - Turnpike location – (Item #9 – County Buildings & Facilities)
- Parking Garage Retail Spaces – (Item #9 – County Buildings & Facilities)
- The Mission Continues – Hoagland Industrial Park – short-term (Item #9 – County Buildings & Facilities)

Accomplishment #4:

Property Management

- Hoagland Industrial Park (Item #9 – County Buildings & Facilities)
- Created Families Lease of two residences on Fortune Road - (Item #9 – County Buildings & Facilities)

Accomplishment #5:

Property Research and Valuations

- NeoCity Land (Item #1F – Economic Development Effort)
- Neptune Trail – (Item #2 – Transportation)
- Neptune Road – (Item #2A – Roads Priority List)
- Carroll Street – (Item #2A – Roads Priority List)
- Harmony - Mobility Fee Credits – (Item #2 Transportation)
- Fortune-Lakeshore Trail - (Item #2 – Transportation)
- Affordable Housing Sites – (Item #3 – Affordable Rental Housing & Transition of Homeless)

Accomplishment #6:

Dispositions

- SR 535 Property – under contract (Item #9 County Buildings & Facilities)
- JYP Softball Complex – under contract (Item #9 County Buildings & Facilities)
- 6 Kenansville Lots – under contract (Item #3 – Affordable Rental Housing & Transition of Homeless)
- 4724 W. Irlo Bronson – under contract (Item #9 County Buildings & Facilities)

STRATEGIC OBJECTIVES:

Strategic Objective #1: Upgrade the County's Infrastructure and Transportation Network

- Assist Transportation and Transit with valuation and acquisitions

Strategic Objective #2: Create Great Neighborhoods for the Future

Item #3 - Affordable Rental Housing & Transition of Homeless Housing

- Acquire several multi-family affordable housing sites

Strategic Objective #3: Ensure Cost-Effective and High Performing County Government Surplus Lands

- Bring another round of properties to the Board for approval to surplus and place with auctioneer for sale
- Work with new GIS position to create County Right-of-Way database

**PUBLIC WORKS
ROAD AND BRIDGE
FUND 102 - TRANSPORTATION TRUST FUND**

DEPARTMENTAL OBJECTIVE:

The Road & Bridge Department provides maintenance services for County-owned roads, rights of way, and drainage systems in the unincorporated areas of Osceola County. This includes approximately 2,088 lane miles of paved roadways, 60 miles of county accepted unpaved roadways, 1,600 miles of open roadside drainage systems, 300 miles of enclosed roadside drainage systems and 70 miles of outfall storm water drainage systems.

RECENT ACCOMPLISHMENTS:

Accomplishment #1: (Item #4A Stormwater)

- Cleaned approximately 10 miles of stormwater outfall infrastructure conveyance systems.

Accomplishment #2: (Item #4A Stormwater)

- Cleaned/versa ditched approximately 50 miles of storm water roadside infrastructure conveyance systems.

Accomplishment #3: (Item #2B Maintenance & Repaving of Existing Roads)

- Resurfaced/Micro-Surfaced approximately 127 lane miles of paved roadways.

Accomplishment #4: (Item #2C Dirt Road Paving)

- Provided approximately 14 miles of chip seal surface treatment to unpaved roadways.

Accomplishment #5: (Item #2B Maintenance & Repaving of Existing Roads)

- Utilized approximately 1,105 tons of hot/cold mix asphalt for pothole repairs on the countywide roadway network.

Accomplishment #6: (Item #2B Maintenance & Repaving of Existing Roads)

- Provided approximately 3,324 miles of maintenance to unpaved roadways

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Dirt Road Stabilization

- A sum of \$750,000 has been approved in Fiscal Year 2020 budget for stabilization and chip seal surface treatment for approximately 10 miles of unpaved roadways.

Strategic Objective #2:

Resurface/Micro Surface paved roadways

- A sum of \$12M has been approved in Fiscal Year 2020 budget to Resurface/Micro Surface/Reclaim approximately 155 lane miles of paved roadways in accordance with FDOT standards.

Strategic Objective #3:

Develop 5-Year (FY 2021 – FY2025) Pavement Management Plan

Utilize approved CIP funding to update the County pavement condition assessment and develop the 5-year Pavement Management Plan for FY2021 through FY2025.

Strategic Objective #4:

Maintain Paved Roadway Infrastructure

- Utilize cold and hot asphalt repair methods to maintain approximately 2,060 lanes miles of paved roadway infrastructure.

Strategic Objective #5:

Maintain storm water Infrastructure

- Clean, versa ditch and maintain approximately 50 miles of roadside and 10 miles of outfall storm water ditch infrastructure annually.

**PUBLIC WORKS
SOLID WASTE
FUND 401 - SOLID WASTE FUND**

DEPARTMENTAL OBJECTIVE:

The Solid Waste Department's mission is to ensure customer satisfaction through the effective administration of the residential collection contract. It also includes educating businesses and residents on the proper disposal and handling of commercial and residential chemicals, compliance with all Florida Department of Environmental Protection closure and long term care permit requirements, and compliance with regulations to ensure the safety of the County's water, air and land, as well as efficiently provide quality yard waste, and waste tire disposal operations for Osceola county residents.

RECENT ACCOMPLISHMENTS:

HOUSEHOLD HAZARDOUS WASTE

Accomplishment #1:

- Stream lined operation by securing a contract for the purchase of 55 gallon drums. This increased productivity by keeping 55 gallon drums in stock as opposed to running out and awaiting delivery.

Accomplishment #2:

- Installed electric gate at yard waste/ household chemical collection site to ensure safer customer traffic flow and increasing after hours security.

UNIVERSAL SOLID WASTE PROGRAM

Accomplishment #1:

- Successfully entered into an agreement with Advanced Disposal for a new curbside collection program effective October 1, 2019.

Accomplishment #2:

- Worked with new contractor to develop new Customer Service software and process.

Accomplishment #3:

- Worked closely with Community Development staff to successfully develop a process to maintain new certificates of occupancy for a more streamlined method of maintaining accurate property list for county and contractor.

Accomplishment #4:

- Worked closely with Public Information teams (County/Contractor) to initiate and rollout a successful public outreach plan on the new curbside collection program.

Accomplishment #5:

- Increased Solid Waste staff to two Customer Service Representatives and one field inspector to provide a higher level of customer service.

Accomplishment #6:

- Created a SCORE 4 designed to educate the public on the new recycling program.

Accomplishment #7:

- Worked with I.T. team to redesign Solid Waste webpage

BASS ROAD ADMINISTRATION

Accomplishment #1:

- Tire Amnesty Days: The continued annual Saturday events are a huge success and support the county's efforts to combat the spread of Zika and illegal dumping by providing for free disposal of tires to residents. Total tons of waste tires collected for 2018-2019 was 8 tons.

CONTAINER ROUTE

Accomplishment #1:

- Education outreach to citizens to promote proper recycling. Assisted in educating the public on increase to annual assessment and added Kenansville Drop site guidelines to solid waste ordinance.

SOUTHPORT ROAD LANDFILL

Accomplishment #1:

- Completed major repairs to Southport storm water system per Department of Environmental Protection guidelines.

STRATEGIC OBJECTIVES:

HOUSEHOLD HAZARDOUS WASTE

Strategic Objective #1:

- Approved purchase in capital improvement of Bob Cat Skid steer loader to replace aging equipment.

UNIVERSAL SOLID WASTE PROGRAM

Strategic Objective #1:

- To plan Public Outreach initiatives providing education on new services and the elimination of glass from the recyclables list (social media pitches, community signs, web posts, etc.)

Strategic Objective #2:

- To re-organize the Universal Solid Waste customer service functions to allow for improved workflows and resolutions to citizens.

Strategic Objective #3:

- Establish plan for the new field inspector position to be filled this year.

Strategic Objective #4:

- Enhance training for Customer Service Representatives.

BASS ROAD ADMINISTRATION

Strategic Objective #1:

- Continue improvements to the yard waste tipping area resulting in a safer and more customer friendly tipping area.

Strategic Objective #1:

- To purchase and install a security camera at Bass Road Yard Waste Facility to allow additional security in the area and allow to monitor operations.

CONTAINER ROUTE

Strategic Objective #1:

- Purchase additional compactor at Kenansville Drop Site to increase efficiency.

SOUTHPORT ROAD LANDFILL

Strategic Objective #1:

- To maintain record of no violations issued by Florida Department of Environmental Protection on any long term care or ground water monitoring.

Strategic Objective #2:

- Complete repairs of Southport header wall to meet Department of Environmental Protection requirements.

**PUBLIC WORKS
STORMWATER
FUND 102 - TRANSPORTATION TRUST FUND**

DEPARTMENTAL OBJECTIVE:

Provide a comprehensive stormwater management program to maintain a functional drainage network and protect water quality while minimizing current and future public impacts.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Fiscal Year 2019 Strategic Plan Goal #2 – Upgrade the County’s Infrastructure and Transportation Network
Strategic Plan Action Item #4A-Storm Water (Upgrade Infrastructure)

- Completed construction plan changes on Seven Dwarfs Lane and Princess Way Stormwater Improvements.
- Continued to work towards culvert replacement on Kempfer Road and on Royal Palm Drive in Buenaventura Lakes.
- Continued to provide information as requested for Hazard Mitigation Grants for Buena Ventura Boulevard Drainage Improvements.

Accomplishment #2:

Fiscal Year 2019 Strategic Plan Goal #2 – Upgrade the County’s Infrastructure and Transportation Network.
Strategic Action Item #4 Stormwater, Objective: Preserve and maintain the County’s Natural resources – lakes, streams, wetlands and open spaces.

- Continued coordination with Federal, State and Local Agencies and locally guide the Basin Management Action Plan (BMAP), Total Maximum Daily Load (TMDL), and Numeric Nutrient Criteria (NNC) processes and outcomes utilizing all data, tools, local knowledge and partnerships.
- Year 2 of the paleolimnological studies in partnership with the Florida Department of Environmental Protection to determine the historic nutrient contents of Lakes Tohopekaliga, Jackson, Marion, East Lake Tohopekaliga, Cypress, and Kissimmee in order to set appropriate restoration targets has completed.
- Continued water quality monitoring at outfalls for compliance assessment.

Accomplishment #3:

Fiscal Year 2019 Strategic Plan Goal #4 – Ensure Cost-effective and High-performing County Government.
Strategic Action Item #4A Stormwater, Objective: Diversity revenue resources for County government.

- Continued to explore grants/appropriations for stormwater related projects such as the Diversion wall for the Lake Tohopekaliga Restoration Project
- Hazard Mitigation Grant applications submitted for Buena Ventura Lakes Drainage Improvements.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Strategic Plan Goal #2 – Upgrade the County’s Infrastructure and Transportation Network

Strategic Plan Action Items #4A - Stormwater

- Continue to coordinate with Federal, State and Local Agencies and locally guide the Basin Management Action Plan (BMAP), Total Maximum Daily Load (TMDL), and Numeric Nutrient Criteria (NNC) processes and outcomes utilizing all data, tools, local knowledge and partnerships.
- Utilize the paleolimnological studies to open discussion with the Florida Department of Environmental Protection on the historic nutrient contents of waterbodies within Osceola County.
- Implement required nutrient reduction projects such as the Lake Toho Restoration Initiative.
- Continue water quality monitoring at outfalls for compliance assessment and pollutant source identification.
- Partner with federal and state agencies to maximize funding opportunities for restoration and flood related efforts.
- Review and comment on current Impaired Water Rule (IWR)
- Develop full Scope of Work, release Request for Proposals and award the Shingle Creek Basin Study and the Master Surface Water Management Plan update.
- Design and permit stormwater infrastructure upgrades within various Municipal Service Benefit Units.

**STRATEGIC INITIATIVES
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

The Strategic Initiatives office, working at the direction of the County Manager, undertakes major discretionary projects and programs, outside of the organization’s day-to-day operational activities, that are designed to help enable the County achieve its targeted goals.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

W192 Small Scale Demolition Grants

- Two grants awarded totaling \$150,000

Accomplishment #2:

W192 Signage Grants

- Seven grants awarded totaling \$295,845

Accomplishment #3:

W192 Façade Improvements Grants

- Four grants awarded totaling \$166,200

Accomplishment #4:

Manufacturing Equipment Refunds

- Approved ten refund applications totaling \$61,622 going back to local companies for their investment in manufacturing equipment.

Accomplishment 5:

W192 Landscape Improvements

- Began work on the FDOT funded \$2M landscape project.

Accomplishment 6:

Climate Change and Green Initiative

- Completed, reviewed and prioritized strategies for implementing the County’s *Climate Change and Green Initiative project*.

Accomplishment 7:

Mixed Use District

- Working with Community Development Department, began the process of reviewing/updating with Stakeholder group MXD rules and requirements.

Accomplishment 8:

MXD 5 and 6

- Continued work towards preparation of Conceptual Master Plan for Districts 5 & 6

Accomplishment 9:

NeoCity

- Facilitated and coordinated various design and development projects – NeoCity Way; Reservoir Hard/Soft edges; LG development.

STRATEGIC OBJECTIVES:

Strategic Objective #1: Grow and Diversify the County's Economy

Create opportunities to diversify the County's local tax base and redevelop and revitalize distressed areas in the County.

- Peruse as part of the County's Smart City initiative the application of information and communication technology to affect growth and economic well-being.
- Continue working with the City of St. Cloud, City of Kissimmee and Metro Orlando EDC to recruit and retain businesses.
- Continue assisting with the implementation of the NeoCity Master Plan.
- Continue implementing the strategies and actions outlines in the adopted W192 Redevelopment Plan.
- Continue exploring the potential of establishing an MSBU for E192 CRA

Strategic Objective #2: Upgrade the County's Infrastructure and Transportation Network

Develop multi-modal transportation options.

- As part of the County's Smart City initiative, apply information and communications technologies to provide safer and more efficient transportation services.
- Assist the Transportation and Transit Department with the development (planning, funding, construction and maintenance) of the CFX 2040 Master Plan roads – Poinciana Parkway, Southport Connection, Northeast Expressway Connector and Osceola Parkway Extension (all roads which are planned to be multi-modal).
- Continue to coordinate with the Community Development Department in developing substantial funding source for transportation.

Strategic Objective #3: Create Great Neighborhoods for the Future

Develop mixed use communities in appropriate locations.

- Continue working with the Property Owners within Mixed Use Districts to ensure County's growth and development objectives are achieved.
- Implement the Mixed Use District Development Standards in the Mixed Use Future Land Use designation.

**OSCEOLA COUNTY TRANSPORTATION & TRANSIT
DEPARTMENT
FUND 001 - GENERAL FUND
FUND 102 - TRANSPORTATION TRUST FUND**

DEPARTMENTAL OBJECTIVE:

To implement the goals and objectives of the County Manager and Commission; and to enhance the quality of life in Osceola County by effectively managing the transportation system by efficiently budgeting, planning and constructing countywide infrastructure, while providing exceptional customer service in a professional and progressive manner.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Strategic Plan Goal #2: Upgrade the County's Infrastructure and Transportation Network.

- Construction on the \$10.7 million Hoagland Boulevard Phase 3 project – constructing a new road between John Young Parkway to the SunRail railroad tracks – began October 15, 2018 with an expected completion date in mid-2020. Hoagland Boulevard Phase 2, a newly realigned \$22.9 million road that will be built from north of the Shingle Creek Bridge to the existing four-lane section of Hoagland Boulevard at 5th Street, began construction on April 1, 2019. That project is ongoing and is expected to be complete in mid-2021.

Accomplishment #2:

Strategic Plan Goal #2: Upgrade the County's Infrastructure and Transportation Network and Strategic Plan Goal #3: Create Great Neighborhoods for the Future

- Neptune Road and Simpson Road improvements include widening both arterials to four lanes, with sidewalks and – in the case of Neptune – an adjacent recreational trail. Separate Project Development and Environment (PD&E) studies for each road were initiated in 2018 and are expected to conclude in early 2020 with Public Hearings on the suggested alternative. Preparations for design scopes and fees are underway to advertise a design contract for both projects in early 2020, with awards to the first and second place bidder for the Neptune project and Simpson project respectively. A U.S. Department of Transportation BUILD 2019 \$16 million grant for construction of Neptune Road is pending notification of award in December 2019. Construction on both roads is anticipated by 2024.

Accomplishment #3:

Strategic Plan Goal #2: Upgrade the County's Infrastructure and Transportation Network

- In an effort to continue to plan for additional transportation needs, plans to widen Boggy Creek Road, Bill Beck Boulevard Extension, Poinciana Boulevard, and Partin Settlement Road are underway, pending confirmation of funding availability, further enhancing mobility for Osceola motorists.

Accomplishment # 4:

Strategic Plan Goal #2: Upgrade the County's Infrastructure and Transportation Network; Strategic Plan Goal #3: Create Great Neighborhoods for the Future and Strategic Plan Goal #4: Ensure Cost-Effective and High-Performing Government

- The County is effectively managing approximately \$53.7 million in state and federally funded grants to build new sidewalks, traffic signals, intersections and roadway projects. Those grant-funded projects include designing a four-lane roadway on Simpson Road, finishing construction of the new Hoagland Boulevard alignment, designing and building new sidewalks to enhance the safety of children walking to and from 13 different elementary and middle schools, improving the flow of traffic at the intersections of Fortune Road and Simpson Road and Carroll Street and U.S. 441 (Orange Blossom Trail), advancing the design and construction of two new recreational trails, and two new traffic lights. County funds were used to complete construction of three new sidewalks totaling 7,063 linear feet and six new traffic lights were activated. In addition, six studies were initiated to evaluate intersections for potential roundabouts and 8 different studies were initiated to examine potential safety improvements on County roads, as well as a two-part study to evaluate hazardous walking conditions for the disabled, which will help the County set sidewalk infill priorities.

Accomplishment #5

Strategic Plan Goal #2: Upgrade the County's Infrastructure and Transportation Network and Strategic Plan Goal #4: Ensure Cost-Effective and High-Performing Government.

- In the last Fiscal Year, Transportation and Transit Operations cleaned and straightened 1,763 signs; installed 888 signs; and replaced 3,114 old signs. The Department fabricated 3,272 signs, laminated 2,215 signs and silk screened 466 signs. Road crews long line striped 79 miles of roadway, hand line striped 89,427 square feet of thermoplastic and replaced 5,839 reflective markers. The Department also handled 8,814 cable locate requests, set up and maintained message boards at 181 locations, installed 8 push button flashers at pedestrian crossings, and installed 11 flashing school beacons in designated school zones.

Accomplishment #6:

Strategic Plan Goal #2: Upgrade the County's Infrastructure and Transportation Network and Strategic Plan Goal #4: Ensure Cost-Effective and High-Performing County Government

- The County's traffic monitoring systems were upgraded to replace outdated switches with new, higher capacity switches, increasing network stability. New cameras are scheduled for installation at 19 locations along the West 192 corridor to collect and analyze vehicular, pedestrian and cyclist data. Approximately 35 CCTV cameras are being replaced to better assist with traffic monitoring, improve visibility at further distances and reduce repair/maintenance costs. The existing inventory and ticket system was converted to a Maintenance Inventory Management System to provide a centralized database for maintenance and repairs and better track assets; a web-based connection to the Florida Turnpike Enterprise CCTV cameras was established to provide Osceola County enhanced view-ability at signalized locations along the Turnpike core and alleviate congestion at signals. The Advanced Transportation Management System was upgraded to increase processing and response times and produce more detailed reports. An additional 8

intersections were added to the county's monitoring database, bringing the total to 130 monitored intersections throughout the County; TMC operators monitored/documented 1,176 vehicles crashes in the County and posted 75 Silver and Amber alerts on the County's overhead Dynamic Message signs.

Accomplishment #7:

Strategic Plan Goal #2: Upgrade the County's Infrastructure and Transportation Network; and Goal #1, Grow and Diversify the County's Economy.

- SunRail, Central Florida's Commuter Rail line, opened for passenger service at three stations in Osceola County on July 30, 2018. Osceola County has been maintaining two of the three stations (the City of Kissimmee maintains the third station in downtown Kissimmee) since service commenced. The County continues to repay a \$22.2 million State Infrastructure Bank loan that paid for Osceola County's share of SunRail construction costs. The arrival of SunRail in Osceola County also has spawned at least \$400 million in private sector development, particularly around the SunRail Tupperware Station.

Accomplishment #8:

Strategic Plan Goal #2: Upgrade the County's Infrastructure and Transportation Network; and Strategic Plan Goal #3: Create Great Neighborhoods for the Future

- Planning for the County's future transportation needs is vital to identifying and securing resources to implement projects. Transportation planners this year completed the Osceola County Trail Prioritization and Feasibility Report, which develops and documents a strategy for an interconnected trail network to help create and connect great neighborhoods. Planners also completed 457 reviews of development applications for traffic-related impacts on the current road network and provided comments and suggestions to property owners, as well as 201 pre-application reviews to provide potential developers with due diligence information prior to official submittal of development applications. In addition, 14 draft mobility fee agreements were reviewed, 5 of which were advanced to the Board of County Commissioners for approval. Ten applications also were advanced into the state and federal funding cycle – 9 of which made it on to a project priority list for grant funding. Planners also advanced pedestrian safety and commuting options, working in tandem with Best Foot Forward and reThink Your Commute.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Hoagland Boulevard Phase 2 and 3.

- Hoagland Boulevard Phase 3 is on track to meet or expected to be complete in April 2020, and Hoagland Boulevard Phase 2 will follow in mid-2021. The project is currently tracking the Department's overall objective to open this new roadway on-time and within budget.

Strategic Objective #2:

Neptune Road and Simpson Road

- The Project Development and Environment studies (PD&E) are nearing scheduled completion in the second quarter of 2020. Scope and fee preparations to advertise a design contract for both

projects are in development and are expected to be advertised in a single bid document in Q1 2020, with construction scheduled for 2024. The Department also submitted a BUILD 2019 federal grant to offset \$16 million in costs for the Neptune Road project, and is actively pursuing additional state and federal grant resources for both projects.

Strategic Objective #3:

Additional road-widening projects

- Osceola County is preparing to advertise a bid for the design of four road-widening projects – Boggy Creek Road, Bill Beck Boulevard Extension, Poinciana Boulevard and Partin Settlement Road. Design efforts on those four projects are expected to get underway by Q2 of 2020.

Strategic Objective #4:

Signals, Sidewalks and Trails

- Within the next year, design will begin on replacing 11 aging traffic signals that must be entirely rebuilt. In addition, 8 new traffic signals that are currently in design will advance to construction and 8 new traffic signals will advance into the design phase of development. Design will be complete in FY 20 on the Fortune Lakeshore Trail and the Kissimmee St. Cloud Connector Trail, allowing those projects to advance into construction as grant funding is pursued. Design work also is underway for a trail network that will weave through the NeoCity development on the eastern edge of Kissimmee. Four new sidewalks will be constructed this year, and seven additional sidewalk projects will start design – the precursor to construction. A sidewalk transition plan to identify sidewalk needs that particularly impact the disabled will get underway in 3Q of FY20.

Strategic Objective #5:

Traffic Operations

- To further enhance traffic operations, plans are underway to design and implement a new GIS street sign database to replace the current expiring system; establish a second pavement marking crew to maintain the roadway striping within subdivisions and assist with additional roadway resurfacing projects; and establish a new traffic signal section within Transportation and Transit with personnel, policies, procedures and data tracking for traffic signal maintenance and repairs. Osceola County took over signal maintenance from the city of Kissimmee on October 1, 2019 to realize efficiencies, including an estimated \$54,000 annual savings.

Strategic Objective #6

Boggy Creek Road, Bill Beck Boulevard Extension, Poinciana Boulevard, and Partin Settlement Road

- The Traffic Management Center is preparing for the full integration of new software to better manage events, tracking and report generation. The new software also will serve as a unified software platform for all of the County's Intelligence Transportation System devices; an additional 10 CCTV camera replacements are planned to improve visibility and enhance reliability; the ATMS Phase IV project to expand the existing ATMS infrastructure is nearing completion; funds are encumbered to convert the Shingle Creek Toll plaza to all electronic tolling to enhance revenue capture capabilities along Osceola Parkway. This project includes installation of additional fiber optic cable, CCTV cameras and Bluetooth capabilities, along with other amenities, from Dyer Blvd.

to Interstate 4. The County also will complete its Transportation System Management and Operations Strategic Plan, which will assist in setting TSM&O priorities for the County.

Strategic Objective #7:

SunRail Transition

- Osceola County is working with the Florida Department of Transportation and local funding partners in Orange, Seminole and Volusia Counties and the city of Orlando to develop a detailed transition plan to eventually assume the operations and maintenance costs and responsibilities for SunRail that FDOT now manages. A consultant will be hired by Osceola County and local funding partners by the first quarter of 2020 to develop and provide a comprehensive timeline and framework for all transition activities moving forward. It is not anticipated that the full transition will take effect before May 2021.

Strategic Objective #8:

Transportation Planning

- In this fiscal year, transportation planners will continue completing reviews of development applications and pre-applications; review and process Mobility Fee Credits and coordinate with other County agencies to ensure that residents are afforded fiscally responsible transportation improvements; continue advancing transportation projects through the state and federal funding process with MetroPlan Orlando; and advance carpool and pedestrian and bicycle safety initiatives in partnership with Best Foot Forward and reThink Your Commute.

GENERAL FUNDS

GENERAL FUNDS SUMMARY.....	4-1
ANIMAL SERVICES	4-2
BOARD OF COUNTY COMMISSIONERS & COUNTY MANAGER.....	4-3
BUSINESS SERVICES	4-4
CLERK OF THE BOARD.....	4-5
COMMISSION AUDITOR.....	4-6
COMMUNICATIONS DEPARTMENT	4-7
COMMUNITY DEVELOPMENT.....	4-8
CONSTITUTIONAL OFFICERS	4-10
CORRECTIONS.....	4-16
COUNTY ATTORNEY	4-17
COURT ADMINISTRATION	4-18
EMERGENCY MANAGEMENT.....	4-20
GENERAL GOVERNMENT.....	4-21
GOVERNMENT AFFAIRS	4-22
HUMAN RESOURCES	4-23
HUMAN SERVICES.....	4-24

INFORMATION TECHNOLOGY	4-25
OC BUILDING	4-26
OFFICE OF THE COMPTROLLER	4-27
OFFICE OF MANAGEMENT & BUDGET AND SPECIAL ASSESSMENTS.....	4-28
OTHER GOVERNMENT SUPPORT SERVICES.....	4-29
PROCUREMENT	4-30
PUBLIC DEFENDER	4-31
PUBLIC WORKS.....	4-32
STATE ATTORNEY	4-34
STRATEGIC INITIATIVES/ECONOMIC DEVELOPMENT	4-35
TRAFFIC EDUCATION (DORI SLOSBERG)	4-36
TRANSPORTATION & TRANSIT	4-37
FUND 010 DESIGNATED AD VALOREM TAX (DAT) FUND	4-38

SUMMARY BY CATEGORY - GENERAL FUND GROUP

	Adopted <u>FY 2019</u>	Adopted <u>FY 2020</u>	<u>Variance</u>
REVENUES			
Current Ad Valorem Taxes	170,151,453	190,660,609	20,509,156
PY Delinquent Ad Valorem Tax	63,533	1,000,000	936,467
Other Taxes	22,251,279	22,403,635	152,356
Permits, Fees & Special Assessments	5,713,423	5,956,655	243,232
Intergovernmental Revenue	34,934,075	37,610,494	2,676,419
Charges For Services	2,209,242	2,346,091	136,849
Judgment, Fines & Forfeits	1,085,779	1,296,297	210,518
Miscellaneous Revenues	3,144,054	3,303,548	159,494
Less 5% Statutory Reduction	<u>-11,925,481</u>	<u>-13,210,933</u>	<u>-1,285,452</u>
<i>Operating Revenues</i>	227,627,357	251,366,396	23,739,039
Transfers In	26,702,826	31,000,003	4,297,177
Other Sources	2,259,000	2,696,892	437,892
Fund Balance	<u>64,959,910</u>	<u>86,933,237</u>	<u>21,973,327</u>
<i>Non Operating Revenues</i>	93,921,736	120,630,132	26,708,396
	<u>321,549,093</u>	<u>371,996,528</u>	<u>50,447,435</u>
Total Revenues			
EXPENDITURES			
Personal Services	61,123,025	65,454,214	4,331,189
Operating Expenses	65,724,825	68,770,277	3,045,452
Capital Outlay	<u>4,394,502</u>	<u>6,576,244</u>	<u>2,181,742</u>
<i>Operating Expenditures</i>	131,242,352	140,800,735	9,558,383
Debt Service	0	50,137	50,137
Grants and Aids	5,761,433	5,900,839	139,406
Transfers Out	125,678,097	149,452,299	23,774,202
Reserves - Operating	46,394,835	60,137,845	13,743,010
Reserves - Capital	846,495	10,420,234	9,573,739
Reserves - Assigned	10,230,039	3,908,107	-6,321,932
Reserves - Restricted	69,510	0	-69,510
Reserves - Stability	<u>1,326,332</u>	<u>1,326,332</u>	<u>0</u>
<i>Non-Operating Expenditures</i>	190,306,741	231,195,793	40,889,052
	<u>321,549,093</u>	<u>371,996,528</u>	<u>50,447,435</u>
Total Expenditures			

ANIMAL SERVICES

Animal Services is an open access animal shelter and field enforcement program that directly supports the BoCC Strategic Plan and their mission is to provide the best care possible to animals that come to the shelter regardless of circumstance, to be diligent in the effort to save lives, and to educate and assist the community with animal related matters. This department works to reduce threats posed by animals to public safety through proactive enforcement, education, assistance, and prevention based programs. The overall Animal Services budget increased 10.64% from FY19.

Veterinary Operations include spay/neuter services on all adopted pets as well as many of them that are reclaimed by owners, medical care to sick or injured animals, medical examinations on animals that are seized, treatment to pets whose owners cannot afford veterinary care any other way, and vaccinations for adopted and reclaimed pets.

Kennel Operations include day to day care of the animals received which include dogs, cats, livestock, exotic, and wild animals. Other services include cursory examinations, administration of core vaccines as well as anthelmintics, flea and tick control agents, conducting various tests, assisting customers, euthanizing, daily enrichment for sheltered animals and monitoring.

Road Operations respond to calls ranging from dog attacks, to dogs running loose, to large scale animal cruelty cases.

Animal Services Administration provides support and infrastructure for all clerical functions, financial transactions, record keeping, and fiscal responsibilities.

Animal Services Donations funds services to include orthopedic surgery, laceration repair and diagnostics as well as general supplies, food, and medicine.

Licensing Program provides spay and neuter services.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 2,194,013	\$ 2,383,988	\$ 189,975
Operating Expenses	\$ 669,445	\$ 681,589	\$ 12,144
Capital Outlay	\$ 0	\$ 110,590	\$ 110,590
<u>Grants and Aids</u>	<u>\$ 75,000</u>	<u>\$ 75,000</u>	<u>\$ 0</u>
Subtotal:	\$ 2,938,458	\$ 3,251,167	\$ 312,709
EXPENDITURES TOTAL:	\$ 2,938,458	\$ 3,251,167	\$ 312,709

BOARD OF COUNTY COMMISSIONERS & COUNTY MANAGER

The County Manager’s Office is responsible for overseeing county operations, implementing Commission policies and preparing an annual operating budget. Also this office provides management of the contract with the Medical Examiner. The County Commissioners constitutes the chief governing board of Osceola County which provide citizens with elected representation and set all policies and goals for the conduct of Osceola County Government. The County Manager is responsible for carrying out the directive of the County Commission through the management of more than 1400 employees under the Board. The overall goal is to provide efficient and responsive customer service and coordination for all programs. The overall FY20 Budget reflects an increase of 4.34% over the FY19 Adopted Budget to support operations in the new fiscal year.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 1,874,594	\$ 1,954,183	\$ 79,589
<u>Operating Expenses</u>	<u>\$ 172,609</u>	<u>\$ 181,826</u>	<u>\$ 9,217</u>
Subtotal:	\$ 2,047,203	\$ 2,136,009	\$ 88,806
EXPENDITURES TOTAL:	\$ 2,047,203	\$ 2,136,009	\$ 88,806

BUSINESS SERVICES

This office provides various services to support the operations of Osceola County which includes Government Affairs services for Federal and State Lobbying and special projects. The overall budget decreased from the prior year due to the reallocation of a full time equivalent position to the Government Affairs Office as well as all the operating costs associated with this position.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 160,524	\$ 54,245	\$(106,279)
<u>Operating Expenses</u>	<u>\$ 324,503</u>	<u>\$ 5,702</u>	<u>\$(318,801)</u>
Subtotal:	\$ 485,027	\$ 59,947	\$(425,080)
EXPENDITURES TOTAL:	\$ 485,027	\$ 59,947	\$(425,080)

CLERK OF THE BOARD

The Clerk of the Board maintains the official records of the Osceola County Board of County Commissioners and serves as the Clerk of the Value Adjustment Board. There are two cost centers, the first one being Recording Secretary with core services that include compliance with State Statues, local Ordinances, Resolutions, County Policies and County Manager instructions. In addition, it maintains the Countywide records retention program, indexing, managing, and maintaining all original binding documents, agreements, and contracts of the County Commission, as well as serving as the Recording Secretary to the various Sunshine committees. The second cost center is the Value Adjustment Board which is an unfunded statutory duty in which the Clerk of the Board serves in the support function of this administrative process for property owners who dispute the Property Appraisers' value or classification of their property. The FY20 Budget reflects a slight increase over the FY19 Adopted Budget to support operations in the new fiscal year.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 471,982	\$ 477,648	\$ 5,666
Operating Expenses	\$ 75,901	\$ 74,805	\$(1,096)
Subtotal:	\$ 547,883	\$ 552,453	\$ 4,570
EXPENDITURES TOTAL:	\$ 547,883	\$ 552,453	\$ 4,570

COMMISSION AUDITOR

The Office of Commission Auditor was established by the Osceola County Home Rule Charter and reports directly to the Board of County Commissioners. The purpose of the Office of Commission Auditor is to provide for an independent appraisal, promoting efficient and effective Charter government. This office includes the following: 1811 – Commission Auditor, 1812 – TDT Audit, & 1813 – TDT Enforcement. Overall, the FY20 Budget is projected to increase 1.75% over the FY19 Adopted Budget.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 1,313,088	\$ 1,329,259	\$ 16,171
<u>Operating Expenses</u>	<u>\$ 60,806</u>	<u>\$ 68,689</u>	<u>\$ 7,883</u>
Subtotal:	\$ 1,373,894	\$ 1,397,948	\$ 24,054
EXPENDITURES TOTAL:	\$ 1,373,894	\$ 1,397,948	\$ 24,054

COMMUNICATIONS DEPARTMENT

The Communications Department (formerly known as PIO) is responsible for managing the overall communications program for Osceola County government, both internally for employees and externally for the citizens of the community. The overall budget increased by 41.53% from FY19 primarily due to the addition of 1.00 FTE, as well as increased public relations activities as those functions were reallocated from Economic Development, expenses related to newspaper advertisements and other outreach programs.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 495,147	\$ 607,419	\$ 112,272
Operating Expenses	\$ 95,240	\$ 230,677	\$ 135,437
Capital Outlay	\$ 6,000	\$ 6,000	\$ 0
Subtotal:	\$ 596,387	\$ 844,096	\$ 247,709
EXPENDITURES TOTAL:	\$ 596,387	\$ 844,096	\$ 247,709

COMMUNITY DEVELOPMENT

The Community Development Department is comprised of several offices and functions that provide a wide variety of services to the residents of Osceola County. Highlights for FY20 include one Full Time Equivalent (FTE) position, Maintenance Worker, to provide maintenance services at the Community Centers. Overall, the FY20 Budget is projected to decrease 1.96% over the FY19 Adopted Budget. Below is a description of each office/function within the Community Development Department:

Community Development Administration is responsible for the administration and management of Building & Permitting, Development Review, Current Planning, Customer Care, Parks, Environmental Land Maintenance, Community Centers, Extension Services, Soil & Water Conservation, Planning & Design, Code Enforcement, Impact Fee Coordination, Austin Tindall, and Osceola Heritage Park.

Current Planning is tasked with helping manage orderly growth and development through administration of the Osceola County Land Development Code, to ensure compliance with the Osceola County Comprehensive Plan, and enforcement of various codes and ordinances.

Customer Care Administration is responsible for permitting, document management and GIS staff which provides competent, responsive, helpful and courteous services to all citizens as well as to the internal Community Development Staff.

Development Review provides the processing, review and approval of all Engineering Improvement Plans, soil excavation permits, platting, flood plain management, and construction inspection functions which are accomplished through the Project Management, Environmental, Engineering and Inspection Sections of this Office.

Extension Services provides non-biased, research based education to residents and businesses in the areas of agriculture, horticulture, water conservation, energy conservation, protection of our natural resources, housing, finance management, food nutrition and health, food safety, family issues and 4-H youth development.

Heritage Park supports expenditures associated with the maintenance and operation of Osceola Heritage Park (OHP) which is operated and maintained by SMG, a private contractor.

Impact Fee Coordination administers and maintains various Impact Fees including fire, parks and schools.

Parks and Public Lands is responsible for the maintenance of Parks, Community Centers, Shingle Creek, Shingle Creek Perpetual Maintenance, Split Oak & Lake Lizzie, Holopaw Conservation Area and Poinciana Scrub.

Planning & Design provides the development framework, process, review and maintenance functions for Osceola County to achieve a sustainable world-class community.

The Tree Bank was created for the purpose of acquiring, protecting and maintaining native vegetative communities in Osceola County and maintaining land for the placement of trees acquired pursuant to Chapter 10 of the Land Development Code entitled Land Management.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 7,397,291	\$ 7,675,670	\$ 278,379
Operating Expenses	\$ 4,494,191	\$ 4,428,124	\$(66,067)
Capital Outlay	<u>\$ 65,400</u>	<u>\$ 87,500</u>	<u>\$ 22,100</u>
Subtotal:	\$ 11,956,882	\$ 12,191,294	\$ 234,412
EXPENDITURES TOTAL:	\$ 11,956,882	\$ 12,191,294	\$ 234,412

CONSTITUTIONAL OFFICERS

INTRODUCTION

The Constitutional Officers are each elected by the residents of Osceola County to perform executive and administrative functions as specified by general law, the State Constitution and any specific provisions included in the Osceola County Home Rule Charter. The Constitutional Offices submit their budgets annually to the State for approval. The County includes these budgets as a transfer of funds to each constitutional officer for the amount they request or what is approved, which is shown in the pages to follow.

Below is a summary of the function of each Constitutional Office in Osceola County:



CLERK OF THE COURT - The Clerk's responsibility is to keep and protect the public records of the County and to make them available when requested, pursuant to Florida Statutes, Chapter 119, Chapter 286, and Rule 2.240 of the Rules of Judicial Administration. The Clerk keeps the Court's record and seal, issues process, enters judgments and orders, attends court, gives certified copies from the record, maintains custody of court records and all related pleadings filed, secures evidence entered in court, and performs other court related duties. The Clerk is also the official recorder of all instruments that may, by law, be recorded in Osceola County.



PROPERTY APPRAISER - The Property Appraiser is responsible for determining the value of all property within the county, including improved and vacant real property, tangible personal property, and agricultural property. The Property Appraiser is also responsible for maintaining property ownership records and parcel ownership maps, and for administering tax exemptions such as homestead exemption, widows, widowers, blind exemptions, and disability and non-profit exemptions.



SHERIFF - The Sheriff's mission to partner with the community to provide a safe and secure environment in which to live, work and visit, in a manner that is fair, impartial, transparent and consistent.



SUPERVISOR OF ELECTIONS - The Supervisor of Elections mission is to provide the citizens of Osceola County with quality election services and maintain the integrity of the electoral process.



TAX COLLECTOR - The Tax Collector is an agent for various state and local government agencies, for the collection of revenue and public funding. A wide range of services are provided by The Tax Collector to the citizens of Osceola County. These include, collection of ad valorem taxes, non-ad valorem taxes, motor vehicle and vessel registration and title applications, collection of sales tax, issuance of business tax receipt, issuance of hunting and fishing licenses, issuance of concealed weapon permits, driver licenses, and collection of tourist development taxes.

CLERK OF THE CIRCUIT COURT

As the Clerk of the Circuit Court submits their budget request to the State, per Statute 29.008 the County is obligated to fund court-related expenditures for maintenance, utilities, and security of court facilities. The County provides funding for Property and Liability Insurances, associated overhead, as well as building maintenance which is budgeted in Building Maintenance’s budget in the General Fund for a total appropriation of \$395,921 in FY20. The County also provides funding for cost related to construction of the courts which is provided for in the Court Facilities Fund as well as technology needs through the Court Technology Fund. The funding shown below represents Property & Liability Insurances and Overhead.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
EXPENDITURES			
Operating Expenses	\$ 44,913	\$ 42,036	\$(2,877)
Subtotal:	\$ 44,913	\$ 42,036	\$(2,877)
EXPENDITURES TOTAL:	\$ 44,913	\$ 42,036	\$(2,877)

PROPERTY APPRAISER

The Property Appraiser’s Office is responsible for determining the value of all property within the county, including improved and vacant real property, tangible personal property, and agricultural property. The Property Appraiser is also responsible for maintaining property ownership records and parcel ownership maps, and for administering tax exemptions such as homestead exemption, widows, widowers, blind exemptions, and disability and non-profit exemptions. The Property Appraiser’s budget request is funded by the General Fund as well as other funds to which Ad Valorem is assessed. Of the total submitted FY20 Budget, (\$7,270,525), \$6,485,240 is funded by the General Fund and transferred to the Property Appraiser. Included in the FY20 Budget are costs associated with aerial photos and a funding request for a replacement backup system. Also, included in the General Fund are expenses which are not considered in the Property Appraiser’s submitted budget but includes costs associated with Property & Liability Insurances, overhead, TRIM postage and building maintenance. Overall funding provided from the General Fund represents a total of \$6,632,908.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
EXPENDITURES			
Operating Expenses	\$ 143,989	\$ 147,668	\$ 3,679
Subtotal:	\$ 143,989	\$ 147,668	\$ 3,679
Transfers Out	\$ 6,299,072	\$ 6,485,240	\$ 186,168
EXPENDITURES TOTAL:	\$ 6,443,061	\$ 6,632,908	\$ 189,847

SHERIFF

The Osceola County Sheriff's Office enforces the laws of the State of Florida and the ordinances of Osceola County. The FY20 submitted budget request of \$76,657,682 represents an overall increase of 5.5% over the FY19 Adopted Budget which includes funding for 11 new full-time positions (2 School Resource Officers which are only for 2 months, 1 Deputy which will be grant funded and not included in the County budget request, and 8 Civilian support positions), as well as, 6 part-time positions for School Crossing Guards, and a 3.5% pay adjustment. In addition the County also provides funding, which are not a part of the submitted budget, for costs associated with Property & Liability Insurances, overhead, building maintenance (included in Building Maintenance Department's budget) and intergovernmental radio communication.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
EXPENDITURES			
Operating Expenses _____	\$ 1,192,973	\$ 507,950	\$(685,023)
Subtotal:	\$ 1,192,973	\$ 507,950	\$(685,023)
Transfers Out	\$ 73,125,857	\$ 77,351,814	\$ 4,225,957
EXPENDITURES TOTAL:	\$ 74,318,830	\$ 77,859,764	\$ 3,540,934

SUPERVISOR OF ELECTIONS

The Supervisor of Elections is responsible for administering and certifying the elections for Osceola County and its municipalities. This office is also responsible for maintaining a current and accurate voter registration list, conducting voter registration, and providing voter education to all citizens to assist them in becoming a more informed voter while complying with the Florida Election Laws. For FY20, the Supervisor of Elections submitted a budget request of \$4,146,192 which includes a contingency request of \$10,000. The FY20 Budget supports funding for temporary election workers for the primary and general elections which includes the Presidential election as well as a 3% pay adjustment. Additionally, included are funds which are not a part of the Supervisor of Election’s submitted budget, for costs associated with Property & Liability Insurances, building maintenance (included in Building Maintenance Department’s budget) as well as Overhead. Overall the budget shown below reflects a 23.17% increase over the FY19 Adopted Budget.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
EXPENDITURES			
<u>Operating Expenses</u>	\$ 10,632	\$ 11,414	\$ 782
Subtotal:	\$ 10,632	\$ 11,414	\$ 782
Transfers Out	\$ 3,354,910	\$ 4,136,192	\$ 781,282
Reserves - Assigned	\$ 10,000	\$ 10,000	\$ 0
EXPENDITURES TOTAL:	\$ 3,375,542	\$ 4,157,606	\$ 782,064

TAX COLLECTOR

The Tax Collector participates in the Management of the executive branch of state government, which includes the Fish and Wildlife Conservation Commission, Department of Highway Safety & Motor Vehicles, Department of Agriculture, Vital Statistics and Department of Revenue. This office is also responsible for the collection of other taxes by special levying districts. The Tax Collector receives fees for providing a variety of services and historically has returned unused fees to the County. As an independent constitutional officer elected by the voters of Osceola County, the Tax Collector submitted a budget request for FY20 to the Florida Department of Revenue of \$10,950,220, which represents an overall increase of 2.7% over the FY19 Budget. Specific to the General Fund, the request was \$7,941,614. Also included in the General Fund are expenses related to insurances, postage and intergovernmental radio. Overall, however, the Tax Collector's Personnel Services increased 4.4% (1.9% represented salary increases for full time employees), or \$388,237 over the FY19 Budget. Operating Expenses decreased by .37% or \$6,388. Capital Outlay also decreased by 89.98%, or \$89,797. Operating includes funding for Rentals and Leases for office space at the BVL and Poinciana locations. The office continues to have additional services added by the State which are managed with as little increase as possible. Last year, the issuance of concealed weapons permits and Florida birth certificates were added as new services. In FY20 the Tax Collector will assume responsibility for clearing toll violations, collecting \$1.00 for each clearance.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
EXPENDITURES			
Operating Expenses	\$ 8,238,243	\$ 8,012,852	\$(225,391)
Subtotal:	\$ 8,238,243	\$ 8,012,852	\$(225,391)
Transfers Out	\$ 14,074	\$ 16,402	\$ 2,328
EXPENDITURES TOTAL:	\$ 8,252,317	\$ 8,029,254	\$(223,063)

CORRECTIONS

The Department of Corrections mission is to provide a safe, secure and humane environment for the public, staff and those requiring detention or supervision in Osceola County. This mission is carried out through a variety of offices and programs within the Corrections Department.

The Probation office promotes the safety of the citizens of Osceola County by conducting investigations for the court, enforcing court orders, ensuring victim's rights, engaging in crime prevention partnerships and facilitating the re-socialization of offenders. The Inmate Medical Program provides medical, psychiatric and dental care to the inmates and is currently out-sourced to Armor Correctional Health Services. The Drug Lab provides testing that is court ordered by a Judge for individuals who are not inmates. Courthouse Security is contracted out to Universal Protection Services for armed security officers at the Osceola County Courthouse.

The FY20 Budget includes 14 new Full Time Equivalent (FTE) Corrections Officer positions to support the County's focus on public safety and increases to Professional Services and Other Contractual Services due to the existing contract with Universal Security and Capital funding for machinery and equipment such as camera replacements, a forklift and laptops. Overall this Department's budget increased 7.93% to support operations in the new fiscal year.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 28,948,527	\$ 31,161,744	\$ 2,213,217
Operating Expenses	\$ 11,328,926	\$ 12,240,812	\$ 911,886
Capital Outlay	\$ 16,463	\$ 86,463	\$ 70,000
Subtotal:	\$ 40,293,916	\$ 43,489,019	\$ 3,195,103
EXPENDITURES TOTAL:	\$ 40,293,916	\$ 43,489,019	\$ 3,195,103

COUNTY ATTORNEY

The County Attorney’s Office is responsible for rendering legal services to the Board of County Commissioners, defending lawsuits on behalf of the County Commission, and assisting in the preparation and implementation of all ordinances, codes and resolutions adopted by the Board. Overall, this Department’s budget increased 17.64% from the prior year Adopted Budget.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 995,443	\$ 1,040,412	\$ 44,969
<u>Operating Expenses</u>	<u>\$ 391,434</u>	<u>\$ 591,116</u>	<u>\$ 199,682</u>
Subtotal:	\$ 1,386,877	\$ 1,631,528	\$ 244,651
EXPENDITURES TOTAL:	\$ 1,386,877	\$ 1,631,528	\$ 244,651

COURT ADMINISTRATION

The Court Administration Department is comprised of several offices and functions that provide a wide variety of services to residents of Osceola County which are detailed below. Overall this Department's FY20 Budget increased slightly over the FY19 Adopted Budget to support operations in the new fiscal year.

Court Innovations 25% of the funds collected under the local Osceola County Ordinance NO: 04-24 fund innovations for the Court. Spending of these funds is determined by the Chief Judge of the Circuit Court to supplement state funding for the elements of the state courts system identified in F.S.29.004 and county funding for local requirements under F.S.29.008(2)(a)2.

Court Administration - Under the Florida Rules of Judicial Procedure 2.215(b)(3) the Chief Judge will provide mandatory periodic review of the status of the inmates in the county jail. This is achieved by this fund providing one FTE, a Court Analyst. In addition, under F.S. 29.008, County Funding of Court Related Functions for the courts communication services, wireless communications, courier messenger service, auxiliary aids for qualified individuals with a disability are provided for under this fund.

Teen Court - This program provides criminal justice services and information to first time juvenile offenders and their families who are residents of Osceola County, and assists with public safety through accountability. Teen Court Program's purpose is to divert less serious cases away from the more formal juvenile court to a more informal court, where first time juvenile offenders who admit their wrongful acts are evaluated and judged by a jury of their peers.

Jury Services - Pursuant to Florida Statute 40, the Clerk of Court has specific responsibilities regarding the processing of jurors. Pursuant to an Interlocal agreement between Osceola County, the Osceola County Clerk of Court, and the Court, the parties have agreed that certain court-related functions, such as those performed by the Jury Services Unit will be provided by the Court under the supervision and administration of the Chief Judge through Court Administration and funded by the Clerk.

Drug Court - The Adult Drug Court Program provides criminal justice services, information and treatment alternatives in lieu of incarceration for adult offenders with substance abuse disorders & assists with public safety through accountability. It is a diversionary and post plea program for nonviolent felony and misdemeanor offenders with substance abuse problems, and in some cases provides treatment for individuals with co-occurring disorders, substance abuse and mental health problems by addressing the underlying issues that contribute to criminal behavior through appropriate treatment and support services while also holding the defendant's accountable for their actions.

Mental Health Court seeks to improve public safety by reducing criminal recidivism through the improvement of the quality of life of people with serious mental illnesses. In Mental Health Court, the judge orders participation in appropriate treatment services for the defendant and monitors the defendant through regular court sessions rather than incarceration with limited access to mental health services.

Juvenile Alternative Sanctions - This program provides criminal justice services, information and alternatives to incarceration for juvenile offenders in Osceola County, and assists with public safety through accountability. In addition, staff provides intervention services which include counseling, educational classes, and drug screenings. The Alternative Sanctions Program is supported from revenue generated by the \$65 additional court cost established by county ordinance, of which 25% is designated to fund Juvenile Alternative Programs, as well as supplemented by the County's General Fund.

Veteran's Court - Veteran's Treatment Court coordinates the judiciary, criminal justice entities, and veteran services. Treatment providers and the community under the umbrella program (Problem Solving Courts) is working towards reducing criminal behavior of its participants and restoring them to a more productive life.

Injunction Services - It was mutually agreed by the Clerk of Court and the Court that Effective, October 1, 2019 Injunction Services will no longer be managed by Court Administration. Instead, the Clerk will perform the statutory requirements for injunctions per Florida Statute 741.30.

The Supervised Visitation Center provides supervised visitations, monitors exchange visits, and allows children involved in domestic violence cases, and other family disputes moving through the court system, to spend time with the non-custodial parent in a safe atmosphere, thereby enhancing public safety.

Mediation - This program provides training opportunities, recognition and incentives to volunteer county mediators.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 1,177,644	\$ 1,077,002	\$(100,642)
Operating Expenses	\$ 886,434	\$ 991,535	\$ 105,101
Subtotal:	\$ 2,064,078	\$ 2,068,537	\$ 4,459
EXPENDITURES TOTAL:	\$ 2,064,078	\$ 2,068,537	\$ 4,459

EMERGENCY MANAGEMENT

The Office of Emergency Management provides the framework for coordination and facilitation across multiple community partners in accordance with its mission, which is to reduce the loss of life and property, and protect the people of Osceola County through a comprehensive, all hazards emergency management system of prevention, preparedness, response, recovery and mitigation. To accomplish this, the Office of Emergency Management organizes staff, communities, volunteers and business efforts prior to, during and after a disaster; equips first responders and community response teams with tools and equipment that may be needed to respond to and recover from a disaster; and conducts a variety of exercises designated to evaluate and improve the County and our partner's ability to respond and recover from a disaster. The Office of Emergency Management's budget reflects an increase of 11.69% over the FY19 Adopted Budget to support operations in the new fiscal year.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 346,147	\$ 371,877	\$ 25,730
Operating Expenses	\$ 223,818	\$ 232,393	\$ 8,575
Capital Outlay	\$ 0	\$ 32,355	\$ 32,355
Subtotal:	\$ 569,965	\$ 636,625	\$ 66,660
EXPENDITURES TOTAL:	\$ 569,965	\$ 636,625	\$ 66,660

GENERAL GOVERNMENT

This cost center captures costs not specifically associated with the operating functions performed by other cost centers within the General Fund such as Juvenile Justice, St. Cloud, Kissimmee and Vine Street CRAs, as well as arbitrage, litigation and consulting expenses. Grants and Aids decreased due to reallocating the budget for Impact Homelessness to Human Services.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
EXPENDITURES			
Operating Expenses	\$ 4,902,169	\$ 5,040,359	\$ 138,190
Grants and Aids	\$ 29,250	\$ 0	\$(29,250)
Subtotal:	\$ 4,931,419	\$ 5,040,359	\$ 108,940
EXPENDITURES TOTAL:	\$ 4,931,419	\$ 5,040,359	\$ 108,940

GOVERNMENT AFFAIRS

This office is new for FY20 and consolidates expenses already in other cost centers that are related to Government Affairs and Grants for ease of oversight. The FY20 Budget includes 2 FTEs as well as operating expenses that have been reallocated from other cost centers within the General Fund.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 0	\$ 267,264	\$ 267,264
<u>Operating Expenses</u>	<u>\$ 0</u>	<u>\$ 495,350</u>	<u>\$ 495,350</u>
Subtotal:	\$ 0	\$ 762,614	\$ 762,614
EXPENDITURES TOTAL:	\$ 0	\$ 762,614	\$ 762,614

HUMAN RESOURCES

The Human Resources Department provides Countywide centralized management and oversight for activities associated with recruitment and selection, labor relations, disciplinary process, investigations and grievances, compliance, staff development and training, employee benefits and risk management services.

Organizationally, the Department is divided into four offices which are detailed below. Overall, the FY20 Budget is projected to increase 25.80% over the FY19 Adopted Budget.

Employee & Labor Relations is responsible for all aspects of the employer-employee relationship in the workplace, including recruitment and selection, on-boarding, disciplinary actions, grievances, labor contract administration and interpretation, administrative investigations, policy development, performance management, leave management, and training & development.

Risk Management and Safety is responsible for providing the oversight and protection of County assets through purchase of insurance, contractual transfer of risk, program and operational analysis, mitigation of insured losses, loss prevention and related program and policy development to minimize risk and loss potential. This Office is also charged with developing and implementing the County's safety programs to reduce accidents and injuries through training, inspections and regulatory compliance.

Benefits and HRIS is responsible for the day- to- day oversight of the county's Health, Dental, Vision, STD, LTD, Life Insurance, EAP, Florida Retirement System (FRS), Deferred Compensation, Flexible Spending Account, COBRA, Wellness, and other related programs. This Office is also responsible for the daily activities of the Human Resources Information Systems (HRIS) to include management and maintenance of all County employee Human Resources data; managing any and all personnel changes within the OneSolution system; the production of reports that analyze employee personnel data, and processing all new position creations and position updates. Through detailed data and systems maintenance, the HRIS's services are critical elements in providing accurate information to both internal and external customers.

Diversity, Inclusion and Equal Opportunity is responsible for the development, coordination and implementation of County wide initiatives related to Supplier Diversity, Equal Employment Opportunity, Title II of the Americans with Disabilities Act, Limited English Proficiency Plan and Civil Rights Program. This Office is new for the FY20 Budget which includes one position, Diversity, Inclusion and Equal Opportunity Programs Manager, to lead this Office.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 745,848	\$ 921,951	\$ 176,103
Operating Expenses	\$ 274,094	\$ 361,110	\$ 87,016
Capital Outlay	\$ 0	\$ 0	\$ 0
Subtotal:	\$ 1,019,942	\$ 1,283,061	\$ 263,119
EXPENDITURES TOTAL:	\$ 1,019,942	\$ 1,283,061	\$ 263,119

HUMAN SERVICES

The Human Services Department provides low income families in Osceola County with assistance programs and referrals to services designed to improve the health and well-being of residents. Human Services also serves as the county liaison with the Osceola County Health Department. Overall, this department increased 16.43% over the FY19 Adopted Budget to support operations in the new fiscal year. Detailed below is a description of each office and function within the Human Services Department.

Homeless Assistance administers rental assistance grants designated for homeless prevention and rapid re-housing in order to avoid rising numbers in homelessness among families with children.

Veteran's Services provides assistance to disabled and needy war veterans, members of the U.S. Armed Forces and their dependents, and the widows and orphans of deceased veterans entitled to benefits under any federal, state, and local government laws, rules or regulations by their service in the Armed Forces of the United States in accordance with the requirements of Florida Statute 292.11.

Social Services administers mandated programs such as Indigent Burial and Cremation Services, Child Protection Exams, Health Care Responsibility Act, and Medicaid Match Program. All funding for programs provided by Social Services are funded by property taxes.

Legal Aid is mandated by Florida Statute Chapter 29.0085 to provide community legal services to residents who cannot afford such services.

Outside Agencies provides funding to various non-profits through a competitive process who assist low income families in the community such as the Children's Advocacy Center and YMCA. Additionally there are two mandated programs under this function: Child Protection Teams which is mandated by F.S. Chapter 39 to provide services to abused children, and the Baker Act, mandated by F.S. Chapter 394 to provide community mental health services.

The Health Unit budget supports the five Osceola County Health Department locations. Operating costs include the County's contribution for repairs and maintenance for the buildings, insurance, and telephone services.

The Federally Qualified Health Care is operated by Primary Care Medical Services of Poinciana which began providing primary and maternity care services to the residents of Osceola County on April 1, 2017 as a separate entity, as in prior years this function was combined with the Health Unit.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 1,108,796	\$ 1,077,833	\$(30,963)
Operating Expenses	\$ 8,904,157	\$ 10,816,296	\$ 1,912,139
Capital Outlay	\$ 24,999	\$ 0	\$(24,999)
Grants and Aids	\$ 2,390,196	\$ 2,575,839	\$ 185,643
Subtotal:	\$ 12,428,148	\$ 14,469,968	\$ 2,041,820
EXPENDITURES TOTAL:	\$ 12,428,148	\$ 14,469,968	\$ 2,041,820

INFORMATION TECHNOLOGY

Information Technology is comprised of teams that focus on activities such as application development, networking, systems operations and helpdesk support, as well ensuring the integrity and security of the information on the County's computer systems. The Department includes the following offices: IT Administration, IT Project Management, IT Application Support, and IT Infrastructure Support. Another component of this Department is Business Process Improvements (BPI) which was established to evaluate the County's numerous processes and analyze areas that can be streamlined to improve their efficiency and effectiveness. BPI works closely with other Information Technology teams to implement technology needed to support the identified improvements.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 4,151,482	\$ 4,565,430	\$ 413,948
Operating Expenses	\$ 5,286,588	\$ 5,557,952	\$ 271,364
Capital Outlay	<u>\$ 1,122,000</u>	<u>\$ 1,245,929</u>	<u>\$ 123,929</u>
Subtotal:	\$ 10,560,070	\$ 11,369,311	\$ 809,241
EXPENDITURES TOTAL:	\$ 10,560,070	\$ 11,369,311	\$ 809,241

OC BUILDING

This office is new for FY20 to capture the revenue and costs related to the OC Building. The FY20 Budget includes funding that has been reallocated from a Building Maintenance cost center as well as Transfers Out to support Debt Service payments.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
EXPENDITURES			
Operating Expenses	\$ 0	\$ 631,780	\$ 631,780
Subtotal:	\$ 0	\$ 631,780	\$ 631,780
Transfers Out	\$ 0	\$ 641,334	\$ 641,334
EXPENDITURES TOTAL:	\$ 0	\$ 1,273,114	\$ 1,273,114

OFFICE OF THE COMPTROLLER

The Office of the Comptroller collaboratively supports the Board of County Commissioners’ Strategic Plan by providing the highest standard of excellence through a professional and transparent approach. This office is responsible for financial reports, vendor and payroll disbursements, accounts receivable, banking, investments, fixed assets, and audits. The FY20 Budget reflects an increase of 4.96% over the FY19 Adopted Budget to support operations in the new fiscal year.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 1,887,666	\$ 1,972,024	\$ 84,358
<u>Operating Expenses</u>	<u>\$ 111,608</u>	<u>\$ 126,571</u>	<u>\$ 14,963</u>
Subtotal:	\$ 1,999,274	\$ 2,098,595	\$ 99,321
EXPENDITURES TOTAL:	\$ 1,999,274	\$ 2,098,595	\$ 99,321

OFFICE OF MANAGEMENT & BUDGET AND SPECIAL ASSESSMENTS

The Budget Office is responsible for ensuring compliance with Florida Statute Chapter 129 (County Annual Budget,) Chapter 200 (Determination of Millage-including TRIM Compliance), Chapter 197 (uniform method for levy, collection, and enforcement of non-ad valorem assessments) and the County’s Administrative Code Chapter 4-Budget Policy. This includes creating and presenting the annual budget and the Five-Year Capital Improvement Plan each year. Also, ongoing monitoring of the annual budget and administration of budget adjustments (amendments, supplements and transfers). Budget also prepares revenue projections, funding analysis and ROI to be used by County Administration to support policy decisions.

The Special Assessments office provides for the administration of the County’s Municipal Service Taxing Units (MSTU) and Municipal Service Benefit Units (MSBU). It is through these units the County has chosen to fund municipal services and to provide development and redevelopment activities. There are a variety of services funded through municipal service units in Osceola County, as authorized by each specific County ordinance or resolution, under Chapter 125, Florida Statutes. These services include, but are not limited to, street lighting, garbage service, retention pond and drainage easement maintenance, common area maintenance, road resurfacing and the provision of funding for Countywide fire and emergency medical services. Another function of Special Assessments is the District Clerk services for the Common Facilities District. Special Assessments is tasked with providing District Clerk services to the four Common Facilities Districts (CFDs) pursuant to an Interlocal with the Property Appraiser. Special Assessments serves as a sub-contractor for the Property Appraiser’s Office to merge all local government’s non-ad valorem assessment rolls with the tax roll maintained by the Property Appraiser’s Office. Together Budget and Special Assessments calculate the millage rates and special assessment rates for the County’s various funding mechanisms. Overall the FY20 Budget reflects an increase of 19.62% due to the addition of 1 Full Time Equivalent (FTE) position for a Special Assessments Inspector and related expenses for the new position such as a new vehicle.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 1,202,839	\$ 1,404,257	\$ 201,418
Operating Expenses	\$ 47,510	\$ 66,401	\$ 18,891
Capital Outlay	\$ 0	\$ 24,999	\$ 24,999
Subtotal:	\$ 1,250,349	\$ 1,495,657	\$ 245,308
EXPENDITURES TOTAL:	\$ 1,250,349	\$ 1,495,657	\$ 245,308

OTHER GOVERNMENT SUPPORT SERVICES

This cost center captures costs not specifically associated with the operating functions performed by other cost centers within the General Fund. Transfers Out supports funding for debt services, funding for the East 192 CRA for community redevelopment purposes and the West 192 Development Authority, along with funding for the intergovernmental radio system and fire subsidies. Transfers Out increased in FY20 to appropriate FY19 Excess Funds (\$5M) to be returned from the Sheriff and appropriated in a capital project for the Sheriff's Training Facility. Reserves-Operating is comprised of Reserves for Contingency to respond to unanticipated needs and emergencies, which includes funding set aside for mandated HCRA and Reserves for Cash to offset the timing of revenue receipts and short-term cash flow variations. Reserves Assigned includes funds primarily for disaster recovery pending FEMA reimbursement. Reserves for Capital-Designated has been set aside for the future Jail/HVAC Piping project and Reserves for Stability offsets revenue fluctuations whether anticipated or unanticipated.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
EXPENDITURES			
<u>Grants and Aids</u>	<u>\$ 250,000</u>	<u>\$ 250,000</u>	<u>\$ 0</u>
Subtotal:	\$ 250,000	\$ 250,000	\$ 0
Transfers Out	\$ 32,370,220	\$ 48,203,051	\$ 15,832,831
Reserves - Operating	\$ 46,394,835	\$ 60,137,845	\$ 13,743,010
Reserves - Capital	\$ 0	\$ 10,113,743	\$ 10,113,743
Reserves - Assigned	\$ 10,220,039	\$ 3,898,107	\$(6,321,932)
Reserves - Restricted	\$ 69,510	\$ 0	\$(69,510)
Reserves - Stability	\$ 1,326,332	\$ 1,326,332	\$ 0
EXPENDITURES TOTAL:	\$ 90,630,936	\$ 123,929,078	\$ 33,298,142

PROCUREMENT

The main function of the Procurement Office is to enhance the quality of life of the citizens of Osceola County by procuring high quality products, services and innovative solutions that are cost effective and add value to County operations, while promoting vendor participation and diversity, providing excellent customer service and ensuring the public trust by adhering to the highest level of professional and ethical standards. The FY20 Budget reflects a 5.61% increase over the FY19 Adopted Budget to support operations in the new fiscal year.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 1,204,636	\$ 1,275,069	\$ 70,433
<u>Operating Expenses</u>	<u>\$ 45,052</u>	<u>\$ 44,688</u>	<u>\$(364)</u>
Subtotal:	\$ 1,249,688	\$ 1,319,757	\$ 70,069
EXPENDITURES TOTAL:	\$ 1,249,688	\$ 1,319,757	\$ 70,069

PUBLIC DEFENDER

The Public Defender’s Office protects the constitutional and statutory rights of all citizens through the effective legal representation of court appointed clients, pursuant to Chapter 27, Florida Statutes. This office exists to guarantee that the poor or indigent citizens have the right to a fair trial. The County is obligated to cover the technology needs of this office per Florida Statute 29.008. The budget below reflects funding for communication services and other operating expenses, which remains the same as FY19.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
EXPENDITURES			
Operating Expenses	\$ 7,000	\$ 7,000	\$ 0
Subtotal:	\$ 7,000	\$ 7,000	\$ 0
EXPENDITURES TOTAL:	\$ 7,000	\$ 7,000	\$ 0

PUBLIC WORKS

The Public Works Department is comprised of several offices that support various functions throughout the County. Highlights for FY20 includes roof replacement projects and increased costs for mowing services. Overall, the budget increased 9.25% from the prior year Adopted Budget. Below is a description of each office/function within the Public Works Department:

Facilities Maintenance office manages and coordinates the preventative maintenance, general repair, statutory inspections, janitorial services, utilities, etc. for all County buildings and facilities, including boat ramps. This office provides Life Safety inspections for Fire Systems, Elevators, Generators, Lighting, Air Quality, and sanitation as well as the day-to-day routine preventive maintenance. The FY20 budget includes the addition of one Full Time Equivalent (FTE) Maintenance Technician position due to the increase in the number of facilities being maintained.

Construction Management office manages the vertical construction for Osceola County and oversees the design and construction of new County projects and renovations to ensure quality, on-time and on-budget delivery. This office administers and oversees the contractor's and construction manager's work to ensure construction is performed in such a manner as to provide ease of maintenance and conservation of energy after completion. The office administers and works closely with the designer to ensure they use the most cost effective techniques and standards in fulfilling the needs of the using departments. The office assists all County departments with planning and budgeting projects and observes the construction process for quality and cost effective solutions.

Mowing Unit office has a wide range of mowing/landscaping responsibilities such as annual inspection of contractual services for: 29 contracts covering 18,058 acres of Large Machine Mowing (rough cut), 39,257 acres of Small Machine Mowing (finish cut and finish cut plus), 45 various County owned facilities and parcels of land (i.e. libraries, EOC, Sheriff's department, health departments, fire departments, government centers, etc.) and 2 Sunrail Stations. Four maintenance staff members provide in-house mowing to natural parks, active parks, boat ramps, and recreational lands owned by the County (separate from contracted mowing). In-house mowing staff services 38 locations approximately 5,400 acres annually. The FY20 budget includes a new Full Time Equivalent (FTE) Mowing and Landscaping Supervisor position to support the unit's efforts.

Small Engine Repair office repairs all extraction tools for Fire/Rescue and all small equipment for Road & Bridge and Parks.

Lakes Management is responsible for the coordination with local, state, and federal agencies in the management of the County's lakes and waterways and oversight of the County's National Pollutant Discharge Elimination System (NPDES) MS4 permit and Community Rating System (CRS) audit to ensure residents are eligible for discounted FEMA flood insurance premiums. Staff is responsible for the inspection, maintenance, and renovation of lake related facilities including fishing piers, boat ramps, docks, and navigation signage.

Mosquito Control is responsible for the inspection and treatment of immature mosquitoes (larviciding), trapping, identification (surveillance), control of adult mosquitoes by ground or aerial treatment (adulticiding), and site inspections for customer service requests. Mosquito Control is committed to protecting the public health of residents and visitors through the implementation of environmentally sound practices, utilizing an integrated pest management approach, to control mosquitoes throughout Osceola County. Staff ensure compliance with local, state and federal rules and regulations.

Hoagland Industrial Park records lease revenues which offset the expenses for repair and maintenance of the Hoagland Industrial Park. This property was acquired as a part of the right-of-way acquisition for the Hoagland Boulevard project.

Public Works Projects for FY20 primarily include the Maintenance Shop & Storage Warehouse, Mosquito Control facility and the Countywide Lease for Fleet Vehicles.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 5,060,427	\$ 5,368,168	\$ 307,741
Operating Expenses	\$ 14,091,316	\$ 13,615,137	\$(476,179)
Capital Outlay	<u>\$ 1,306,185</u>	<u>\$ 3,367,237</u>	<u>\$ 2,061,052</u>
Subtotal:	\$ 20,457,928	\$ 22,350,542	\$ 1,892,614
EXPENDITURES TOTAL:	\$ 20,457,928	\$ 22,350,542	\$ 1,892,614

STATE ATTORNEY

The ultimate goal of the State Attorney’s Office is to seek justice for the citizens of Osceola County through the successful prosecution of criminal cases. Seeking justice means aggressively charging and trying not only the easy or sure winners, but also those tough cases in which the evidence establishes the guilt of the accused by legal and ethical standards. The FY20 Budget reflects an increase of \$500 mainly due to costs for communication.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
EXPENDITURES			
Operating Expenses	\$ 7,500	\$ 8,000	\$ 500
Subtotal:	\$ 7,500	\$ 8,000	\$ 500
EXPENDITURES TOTAL:	\$ 7,500	\$ 8,000	\$ 500

STRATEGIC INITIATIVES / ECONOMIC DEVELOPMENT

The Strategic Initiatives/Economic Development Department directly supports the BoCC Strategic Plan by encompassing methods in which a community can create a balance between livability, economic viability, and environmental sensitivity. In addition, the department assists in retention, recruitment and expansion of businesses and industries within Osceola County. This department consists of Strategic Initiatives, Economic Development, Economic Incentives and Technology Development. Overall, the FY20 Budget is projected to decrease 2.29% over the FY19 Adopted Budget.

Strategic Initiatives supports progress with Osceola County’s Comprehensive Plan by providing administrative support to the East 192 CRA and the West 192 Development Authority, among other initiatives.

Economic Development provides incentives and assistance to new and existing targeted industries for the creation of high wage jobs in Osceola County.

Economic Incentives utilizes Qualified Targeted Industry (QTI) Tax Refund Incentives, a tool available to Florida communities, to encourage qualified job growth in targeted high value-added businesses. This department also includes initiatives that help develop small businesses and increase education and training opportunity for Osceola County residents.

Technology Development functions to aggressively stimulate economic growth within Osceola County by growing the high-wage and high value-added employment opportunities and by attracting certain targeted high value-added industries to Osceola County.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 386,931	\$ 468,771	\$ 81,840
Operating Expenses	\$ 2,118,597	\$ 1,910,647	\$(207,950)
Grants and Aids	<u>\$ 3,000,000</u>	<u>\$ 3,000,000</u>	<u>\$ 0</u>
Subtotal:	\$ 5,505,528	\$ 5,379,418	\$(126,110)
EXPENDITURES TOTAL:	\$ 5,505,528	\$ 5,379,418	\$(126,110)

TRAFFIC EDUCATION (DORI SLOSBERG)

Per Ordinance 03-01 the County collects an additional \$3.00 on every traffic penalty for the purpose of funding traffic education programs in public and non-public schools. Funds are used for direct educational expenses and cannot be used for administrative expenses. Funding is requested by the School Board on an annual basis. Overall, the FY20 Budget is projected to decrease 10.55% over the FY19 Adopted Budget.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
EXPENDITURES			
<u>Operating Expenses</u>	<u>\$ 282,727</u>	<u>\$ 252,901</u>	<u>\$(29,826)</u>
Subtotal:	\$ 282,727	\$ 252,901	\$(29,826)
EXPENDITURES TOTAL:	\$ 282,727	\$ 252,901	\$(29,826)

TRANSPORTATION & TRANSIT

The Transportation and Transit Department consists of Transit Shelter, Mobility Fee Coordination, and Roadway Bank. The Transit Shelter office is responsible for the collection of fees from developers who opted not to build a shelter as per development review requirements and instead provide funding to the County for construction. The Mobility Fee Coordination office administers and maintains various Impact Fees including fire, parks and schools. The Roadway Bank was created to manage payments from developers wishing to pay for impacts to the roadway network when construction costs are prohibitive for the individual development or when required by the Land Development Code. Funds are used to facilitate roadway construction to complete the adopted roadway networks in the County, consistent with the Comprehensive Plan and Land Development Code.

Total FY20 budget includes \$100,000 for Mobility Fee Coordination which is solely attributed to charges when payments are made by credit cards and offset by the convenience fee charged on credit card transactions, \$111,380 for Transit Shelter which is unchanged from the FY19 Adopted Budget, and Grants & Aids and Reserves decreased due to the estimated prior year balance for Roadway Bank.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
EXPENDITURES			
Operating Expenses	\$ 111,380	\$ 211,380	\$ 100,000
Grants and Aids	\$ 16,987	\$ 0	\$(16,987)
Subtotal:	\$ 128,367	\$ 211,380	\$ 83,013
Reserves - Capital	\$ 846,495	\$ 306,491	\$(540,004)
EXPENDITURES TOTAL:	\$ 974,862	\$ 517,871	\$(456,991)

FUND 010 – DESIGNATED AD VALOREM TAX (DAT) FUND



The Designated Ad Valorem Tax (DAT) was established by Ordinance # 12-40 which provides funds to support Transportation. Annual appropriation is the Board’s decision and is not an automatic source of revenue each year which is received through a Transfer In from the General Fund. The FY20 funding reflects a 20% increase over the FY19 Adopted Budget.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Transfers In	\$ 10,513,964	\$ 12,618,266	\$ 2,104,302
REVENUES TOTAL:	\$ 10,513,964	\$ 12,618,266	\$ 2,104,302
EXPENDITURES			
Transfers Out	\$ 10,513,964	\$ 12,618,266	\$ 2,104,302
EXPENDITURES TOTAL:	\$ 10,513,964	\$ 12,618,266	\$ 2,104,302

SPECIAL REVENUE FUNDS

FUND GROUP SUMMARY.....	5-1
101 – DEBT SERVICE TDT RIDA BONDS 2012	5-2
102 – TRANSPORTATION TRUST FUND	5-3
103 – DRUG ABUSE TREATMENT FUND.....	5-4
104 – TOURIST DEVELOPMENT TAX FUND	5-5
105 – FIFTH CENT TOURIST DEVELOPMENT TAX FUND	5-6
106 – SIXTH CENT TOURIST DEVELOPMENT TAX FUND.....	5-7
107 – LIBRARY DISTRICT FUND	5-8
109 – LAW ENFORCEMENT TRUST FUND.....	5-9
111 – SHIP STATE HOUSING INITIATIVE PROGRAM FUND	5-10
112 – EMERGENCY 911 COMMUNICATIONS FUND.....	5-11
113 – BUENAVENTURA LAKES MSBU FUND	5-12
115 – COURT FACILITIES FUND	5-13
118 – HOMELESSNESS PREVENTION & RAPID RE-HOUSING FUND.....	5-14
122 – NEIGHBORHOOD STABILIZATION PROGRAM 3 FUND	5-15
125 – ENVIRONMENTAL LAND MAINTENANCE FUND.....	5-16
128 – SUBDIVISION POND MAINTENANCE MSBU FUND	5-17
129 – SUBDIVISION STREETLIGHTS MSBU FUND	5-20

130 – COURT TECHNOLOGY FUND	5-22
134 – COUNTYWIDE FIRE FUND	5-23
137 – HOME INVESTMENT PARTNERSHIP (HOME) FUND	5-24
139 – CRIMINAL JUSTICE TRAINING FUND	5-25
141 – BOATING IMPROVEMENT FUND	5-26
142 – MOBILITY FEE EAST DISTRICT FUND	5-27
143 – MOBILITY FEE WEST DISTRICT FUND	5-28
145 – RED LIGHT CAMERA FUND	5-29
146 – TDT REVENUE BONDS SERIES 2016 (RIDA PHASE II).....	5-30
148 – BUILDING FUND	5-31
149 – EAST U.S. 192 CRA	5-32
150 – WEST 192 DEVELOPMENT AUTHORITY	5-33
151 – COMMUNITY DEVELOPMENT BLOCK GRANT (CDBG) FUND	5-34
152 – MUNICIPAL SERVICES TAX UNIT (MSTU) FUND	5-35
153 – MUNICIPAL SERVICES BENEFIT UNIT (MSBU) FUND	5-37
154 – CONSTITUTIONAL GAS TAX FUND	5-39
155 – WEST 192 REDEVELOPMENT FUND.....	5-40
156 – FEDERAL AND STATE GRANTS FUND	5-41
158 – INTERGOVERNMENTAL RADIO FUND	5-42
168 – SECTION 8 FUND	5-43
177 – FIRE IMPACT FEE FUND.....	5-44



178 – PARKS IMPACT FEE FUND.....	5-45
180 – INMATE WELFARE FUND.....	5-46
184 – ROAD IMPACT FEE ZONE 4.....	5-47
187 – TRANSPORTATION IMPACT FEE POINCIANA OVERLAY	5-48
189 – SECOND LOCAL OPTION FUEL TAX FUND.....	5-49

SUMMARY BY CATEGORY - SPECIAL REVENUE FUND GROUP

	<u>Adopted FY 2019</u>	<u>Adopted FY 2020</u>	<u>Variance</u>
REVENUES			
Current Ad Valorem Taxes	30,868,926	35,015,740	4,146,814
PY Delinquent Ad Valorem Tax	11,329	6,000	-5,329
Other Taxes	72,466,423	81,131,744	8,665,321
Permits, Fees & Special Assessments	64,390,765	95,377,137	30,986,372
Intergovernmental Revenue	79,089,956	63,402,035	-15,687,921
Charges For Services	13,850,933	17,031,351	3,180,418
Judgment, Fines & Forfeits	1,193,667	1,391,154	197,487
Miscellaneous Revenues	2,939,184	4,440,376	1,501,192
Less 5% Statutory Reduction	<u>-9,694,975</u>	<u>-12,107,101</u>	<u>-2,412,126</u>
<i>Operating Revenues</i>	255,116,208	285,688,436	30,572,228
Transfers In	24,522,819	30,627,538	6,104,719
Other Sources	2,503,009	1,945,804	-557,205
Fund Balance	<u>181,862,895</u>	<u>219,551,359</u>	<u>37,688,464</u>
<i>Non Operating Revenues</i>	208,888,723	252,124,701	43,235,978
	<u>464,004,931</u>	<u>537,813,137</u>	<u>73,808,206</u>
Total Revenues			
EXPENDITURES			
Personal Services	64,553,457	70,624,931	6,071,474
Operating Expenses	123,774,643	139,465,990	15,691,347
Capital Outlay	<u>108,629,987</u>	<u>115,362,972</u>	<u>6,732,985</u>
<i>Operating Expenditures</i>	296,958,087	325,453,893	28,495,806
Debt Service	4,568,475	4,953,797	385,322
Grants and Aids	1,039,709	612,472	-427,237
Transfers Out	34,564,632	32,393,196	-2,171,436
Reserves - Operating	38,159,410	43,838,438	5,679,028
Reserves - Debt	1,762,747	2,221,852	459,105
Reserves - Capital	31,508,166	88,789,375	57,281,209
Reserves - Assigned	20,116,000	88,000	-20,028,000
Reserves - Restricted	8,471,262	10,467,801	1,996,539
Reserves - Stability	<u>26,856,443</u>	<u>28,994,313</u>	<u>2,137,870</u>
<i>Non-Operating Expenditures</i>	167,046,844	212,359,244	45,312,400
	<u>464,004,931</u>	<u>537,813,137</u>	<u>73,808,206</u>
Total Expenditures			

FUND 101 - TDT RIDA TAX BOND 2012 PROJECT

This Fund was established to track the proceeds from the Taxable Tourist Development Tax (5th Cent) Revenue Bonds, Series 2012, to provide funding for the County's portion of the construction costs for the OMNI Convention Center and to provide funding for amortized rent payments for 30 years.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Fund Balance	\$ 8,077,393	\$ 7,736,154	\$(341,239)
REVENUES TOTAL:	\$ 8,077,393	\$ 7,736,154	\$(341,239)
EXPENDITURES			
Operating Expenses	\$ 343,049	\$ 343,049	\$ 0
Subtotal:	\$ 343,049	\$ 343,049	\$ 0
Reserves - Restricted	\$ 7,734,344	\$ 7,393,105	\$(341,239)
EXPENDITURES TOTAL:	\$ 8,077,393	\$ 7,736,154	\$(341,239)

FUND 102 - TRANSPORTATION TRUST FUND

The Transportation Trust Fund includes revenues and appropriations for transportation related expenditures such as engineering, construction or maintenance of roads, bridges, stormwater and the purchase of right-of-way.

In FY20, funding includes needed repairs and maintenance projects, road materials and supplies as well as an increase in Capital Outlay due to costs associated with equipment and inventory from the City of Kissimmee in accordance with the Inter-Local Agreement. Additionally, a total of 9 new positions were included in FY20 due to: City of Kissimmee agreement – Traffic Signal Maintenance, new Striping Crew, Right-of Way Inspector, and Asphalt Repair crew maintenance worker.

The Transportation Trust Fund includes funding from the 9th Cent Fuel Tax (1 cent per gallon), the County Fuel Tax (1 cent per gallon) and the Local Option Fuel Tax (6 cents per gallon). These revenues do not provide enough to support the expenditures, thus the Fund also receives a Transfer In from the General Fund (Designated Ad Valorem Tax). Other sources of revenues are Interest, Miscellaneous Revenues, Engineering Fees and Fund Balance.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Other Taxes	\$ 9,443,105	\$ 9,249,298	\$(193,807)
Permits, Fees & Special Assessments	\$ 242,588	\$ 313,959	\$ 71,371
Intergovernmental Revenue	\$ 1,892,592	\$ 2,094,297	\$ 201,705
Charges For Services	\$ 39,927	\$ 194,003	\$ 154,076
Miscellaneous Revenues	\$ 20,000	\$ 39,920	\$ 19,920
<u>Less 5% Statutory Reduction</u>	<u>\$(581,910)</u>	<u>\$(594,573)</u>	<u>\$(12,663)</u>
Subtotal:	\$ 11,056,302	\$ 11,296,904	\$ 240,602
Transfers In	\$ 10,534,352	\$ 12,638,646	\$ 2,104,294
Other Sources	\$ 0	\$ 158,836	\$ 158,836
Fund Balance	\$ 1,597,989	\$ 2,886,071	\$ 1,288,082
REVENUES TOTAL:	\$ 23,188,643	\$ 26,980,457	\$ 3,791,814
EXPENDITURES			
Personal Services	\$ 10,488,900	\$ 11,736,641	\$ 1,247,741
Operating Expenses	\$ 8,555,960	\$ 10,636,653	\$ 2,080,693
Capital Outlay	\$ 614,357	\$ 640,899	\$ 26,542
<u>Debt Service</u>	<u>\$ 1,371,151</u>	<u>\$ 1,395,821</u>	<u>\$ 24,670</u>
Subtotal:	\$ 21,030,368	\$ 24,410,014	\$ 3,379,646
Transfers Out	\$ 2,158,275	\$ 2,570,443	\$ 412,168
EXPENDITURES TOTAL:	\$ 23,188,643	\$ 26,980,457	\$ 3,791,814

FUND 103 - DRUG ABUSE TREATMENT FUND

Funds collected are transferred to the General Fund in support of the operations of the Drug Court Program which is managed by Court Administration. Revenues collected are in accordance with County Ordinance 00-11, which is established per Florida Statute 938-13, whereby the Clerk will collect an additional court cost of \$15 for misdemeanor convictions involving drug or alcohol. \$14 is remitted to the BOCC. Revenues are projected to increase 2.6% from the FY19 Adopted Budget based on current year collection trends.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Judgment, Fines & Forfeits	\$ 72,644	\$ 74,526	\$ 1,882
<u>Less 5% Statutory Reduction</u>	<u>\$(3,632)</u>	<u>\$(3,726)</u>	<u>\$(94)</u>
Subtotal:	\$ 69,012	\$ 70,800	\$ 1,788
REVENUES TOTAL:	\$ 69,012	\$ 70,800	\$ 1,788
EXPENDITURES			
Transfers Out	\$ 69,012	\$ 70,800	\$ 1,788
EXPENDITURES TOTAL:	\$ 69,012	\$ 70,800	\$ 1,788

FUND 104 - TOURIST DEVELOPMENT TAX FUND

This Fund includes revenues and appropriations to promote and advertise tourism in Florida, to fund the convention and visitors bureau (Experience Kissimmee), and to acquire, construct, and promote publicly owned and operated convention centers, sports stadiums, sports arenas, coliseums, or auditoriums or museums (publicly or non- profit owned and operated) within the County. The major revenue source is a 4% tax levy on hotel rooms and other temporary lodging. Other revenues include charges for services for such activities as special events, ticket sales, and rental of facilities.

FY20 Operating Expenses include the allocation for Experience Kissimmee, ASM Global (formerly SMG) contract, as well as various repair and maintenance items. Additionally, Capital Outlay includes funding for Neptune Road Trail Enhancements, Lake TOHO Pond Trail, various OHP projects, and other new projects as listed in the Capital Improvement Program section of this book. Also included are carry forward funding for Parks vehicles, Lake TOHO Pond Loop, OHP Maintenance Workshop and Storage Facility, and various ongoing projects. Overall, the FY20 Budget is projected to decrease 13.56% over the FY19 Adopted Budget.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Other Taxes	\$ 36,342,448	\$ 42,155,310	\$ 5,812,862
Charges For Services	\$ 2,293,592	\$ 2,085,128	\$(208,464)
Miscellaneous Revenues	\$ 457,235	\$ 320,000	\$(137,235)
<u>Less 5% Statutory Reduction</u>	<u>\$(1,954,663)</u>	<u>\$(2,228,022)</u>	<u>\$(273,359)</u>
Subtotal:	\$ 37,138,612	\$ 42,332,416	\$ 5,193,804
Other Sources	\$ 148,273	\$ 148,273	\$ 0
Fund Balance	\$ 56,200,624	\$ 38,327,843	\$(17,872,781)
REVENUES TOTAL:	\$ 93,487,509	\$ 80,808,532	\$(12,678,977)
EXPENDITURES			
Personal Services	\$ 2,357,564	\$ 2,000,491	\$(357,073)
Operating Expenses	\$ 20,586,695	\$ 26,229,675	\$ 5,642,980
Capital Outlay	\$ 21,794,093	\$ 19,236,907	\$(2,557,186)
<u>Grants and Aids</u>	<u>\$ 0</u>	<u>\$ 1,000</u>	<u>\$ 1,000</u>
Subtotal:	\$ 44,738,352	\$ 47,468,073	\$ 2,729,721
Transfers Out	\$ 12,988,751	\$ 8,129,817	\$(4,858,934)
Reserves - Operating	\$ 8,603,629	\$ 11,698,749	\$ 3,095,120
Reserves - Capital	\$ 0	\$ 2,000,000	\$ 2,000,000
Reserves - Assigned	\$ 20,000,000	\$ 0	\$(20,000,000)
Reserves - Stability	\$ 7,156,777	\$ 11,511,893	\$ 4,355,116
EXPENDITURES TOTAL:	\$ 93,487,509	\$ 80,808,532	\$(12,678,977)

FUND 105 - FIFTH CENT TOURIST DEVELOPMENT TAX FUND

This Fund includes revenues and appropriations to promote and advertise tourism in Florida, to pay the debt service on bonds issued for a convention center, and to pay the debt service on bonds issued to finance the construction, reconstruction or renovation of a professional sports franchise facility, or the acquisition, construction, reconstruction or renovation of a retained spring training franchise facility. The major revenue source is a 1% tax levied on hotel rooms and other temporary lodging. FY20 Operating Expenses include a decrease of \$4,807,920 due to allocating less of the promotional and marketing expenses for the CVB (Experience Kissimmee) agreement to this Fund. Overall, the FY20 Budget is projected to decrease 21.94% over the FY19 Adopted Budget.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Other Taxes	\$ 9,085,612	\$ 10,538,827	\$ 1,453,215
Miscellaneous Revenues	\$ 64,552	\$ 194,887	\$ 130,335
<u>Less 5% Statutory Reduction</u>	<u>\$(457,508)</u>	<u>\$(536,686)</u>	<u>\$(79,178)</u>
Subtotal:	\$ 8,692,656	\$ 10,197,028	\$ 1,504,372
Other Sources	\$ 37,069	\$ 47,149	\$ 10,080
Fund Balance	\$ 18,546,584	\$ 11,048,999	\$(7,497,585)
REVENUES TOTAL:	\$ 27,276,309	\$ 21,293,176	\$(5,983,133)
EXPENDITURES			
<u>Operating Expenses</u>	<u>\$ 11,761,651</u>	<u>\$ 6,953,731</u>	<u>\$(4,807,920)</u>
Subtotal:	\$ 11,761,651	\$ 6,953,731	\$(4,807,920)
Transfers Out	\$ 4,455,983	\$ 4,040,562	\$(415,421)
Reserves - Operating	\$ 4,756,011	\$ 5,362,935	\$ 606,924
Reserves - Capital	\$ 1,931,090	\$ 0	\$(1,931,090)
Reserves - Stability	\$ 4,371,574	\$ 4,935,948	\$ 564,374
EXPENDITURES TOTAL:	\$ 27,276,309	\$ 21,293,176	\$(5,983,133)

FUND 106 - SIXTH CENT TOURIST DEVELOPMENT TAX FUND

This Fund includes revenues and appropriations to promote and advertise tourism in Florida and to pay the debt service on bonds issued for a professional sports franchise or a retained spring training franchise. The major revenue source is a 1% tax levied on hotel rooms and other temporary lodging. FY20 Operating Expenses include an increase of \$2,727,281 due to allocating more of the promotion and marketing expenses for the CVB (Experience Kissimmee) agreement to this Fund. Overall, the FY20 Budget is projected to increase 27.60% over the FY19 Adopted Budget.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Other Taxes	\$ 9,085,612	\$ 10,538,827	\$ 1,453,215
Miscellaneous Revenues	\$ 30,000	\$ 65,828	\$ 35,828
<u>Less 5% Statutory Reduction</u>	<u>\$(455,781)</u>	<u>\$(530,233)</u>	<u>\$(74,452)</u>
Subtotal:	\$ 8,659,831	\$ 10,074,422	\$ 1,414,591
Other Sources	\$ 0	\$ 47,149	\$ 47,149
Fund Balance	\$ 4,915,560	\$ 7,201,012	\$ 2,285,452
REVENUES TOTAL:	\$ 13,575,391	\$ 17,322,583	\$ 3,747,192
EXPENDITURES			
<u>Operating Expenses</u>	<u>\$ 7,430,801</u>	<u>\$ 10,158,082</u>	<u>\$ 2,727,281</u>
Subtotal:	\$ 7,430,801	\$ 10,158,082	\$ 2,727,281
Transfers Out	\$ 200,177	\$ 219,761	\$ 19,584
Reserves - Operating	\$ 1,769,618	\$ 1,888,945	\$ 119,327
Reserves - Stability	\$ 4,174,795	\$ 5,055,795	\$ 881,000
EXPENDITURES TOTAL:	\$ 13,575,391	\$ 17,322,583	\$ 3,747,192

FUND 107 - LIBRARY FUND

This Fund supports the operation of five full service libraries, outreach libraries, central services, and support services which have been operated by LS&S since January 3, 2012 with oversight by the County.

The Library Fund is primarily supported by Ad Valorem Taxes as set forth by Ordinance No. 792 and receives State Grant funding as well. For FY20 the millage rate of .3000 remains the same as the prior year. The FY20 Budget includes funding to support the LS&S contract.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Current Ad Valorem Taxes	\$ 7,653,633	\$ 8,573,835	\$ 920,202
PY Delinquent Ad Valorem Tax	\$ 2,000	\$ 2,000	\$ 0
Intergovernmental Revenue	\$ 166,946	\$ 162,424	\$(4,522)
Charges For Services	\$ 84,862	\$ 72,959	\$(11,903)
Judgment, Fines & Forfeits	\$ 35,000	\$ 35,000	\$ 0
Miscellaneous Revenues	\$ 148,907	\$ 202,407	\$ 53,500
<u>Less 5% Statutory Reduction</u>	<u>\$(395,470)</u>	<u>\$(443,960)</u>	<u>\$(48,490)</u>
Subtotal:	\$ 7,695,878	\$ 8,604,665	\$ 908,787
Fund Balance	\$ 3,543,576	\$ 2,678,801	\$(864,775)
REVENUES TOTAL:	\$ 11,239,454	\$ 11,283,466	\$ 44,012
EXPENDITURES			
Personal Services	\$ 58,725	\$ 60,868	\$ 2,143
Operating Expenses	\$ 6,378,600	\$ 6,256,808	\$(121,792)
Capital Outlay	\$ 595,325	\$ 279,327	\$(315,998)
Debt Service	\$ 557,791	\$ 557,792	\$ 1
Subtotal:	\$ 7,590,441	\$ 7,154,795	\$(435,646)
Transfers Out	\$ 1,149,509	\$ 971,215	\$(178,294)
Reserves - Operating	\$ 1,620,303	\$ 1,590,242	\$(30,061)
Reserves - Debt	\$ 278,896	\$ 278,896	\$ 0
Reserves - Stability	\$ 600,305	\$ 1,288,318	\$ 688,013
EXPENDITURES TOTAL:	\$ 11,239,454	\$ 11,283,466	\$ 44,012

FUND 109 - LAW ENFORCEMENT TRUST FUND

This Fund provides support to special programs such as safe neighborhoods, crime prevention, drug abuse and education. The Sheriff's Office submits requests for funding to the BoCC in support of these programs. Revenues collected are based on funds derived from forfeited property, which makes the funding source unpredictable. The overall FY20 Budget's increase over the FY19 Adopted Budget is primarily due to Fund Balance.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Miscellaneous Revenues	\$ 2,000	\$ 5,609	\$ 3,609
<u>Less 5% Statutory Reduction</u>	<u>\$(100)</u>	<u>\$(280)</u>	<u>\$(180)</u>
Subtotal:	\$ 1,900	\$ 5,329	\$ 3,429
Other Sources	\$ 27,667	\$ 27,667	\$ 0
Fund Balance	\$ 400,000	\$ 775,299	\$ 375,299
REVENUES TOTAL:	\$ 429,567	\$ 808,295	\$ 378,728
EXPENDITURES			
Transfers Out	\$ 429,567	\$ 808,295	\$ 378,728
EXPENDITURES TOTAL:	\$ 429,567	\$ 808,295	\$ 378,728

FUND 111 - SHIP STATE HOUSING INITIATIVE PROGRAM

The SHIP (State Housing Initiatives Partnership) program is a Grant Program funded by the State of Florida to provide assistance, mostly via deferred payment loans, to very low, low and moderate income level residents for the purchase or rehabilitation of existing homes. Additionally, this program provides assistance to families facing foreclosure, and for rental deposits/rent payments to prevent homelessness. The program also provides local government matches to affordable housing developers seeking tax credits from Florida Housing Finance Corporation. Funds received are split between administrative and programmatic expenses. The County is allowed to use 10% of funds received from the State for expenses related to administering the program. This program is managed by Human Services.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Intergovernmental Revenue	\$ 1,892,239	\$ 461,358	\$(1,430,881)
Charges For Services	\$ 6,000	\$ 6,000	\$ 0
<u>Less 5% Statutory Reduction</u>	<u>\$(95,282)</u>	<u>\$(23,368)</u>	<u>\$ 71,914</u>
Subtotal:	\$ 1,802,957	\$ 443,990	\$(1,358,967)
Fund Balance	\$ 2,161,747	\$ 1,690,700	\$(471,047)
REVENUES TOTAL:	\$ 3,964,704	\$ 2,134,690	\$(1,830,014)
EXPENDITURES			
Personal Services	\$ 101,425	\$ 93,457	\$(7,968)
<u>Operating Expenses</u>	<u>\$ 3,862,439</u>	<u>\$ 2,041,233</u>	<u>\$(1,821,206)</u>
Subtotal:	\$ 3,963,864	\$ 2,134,690	\$(1,829,174)
Transfers Out	\$ 840	\$ 0	\$(840)
EXPENDITURES TOTAL:	\$ 3,964,704	\$ 2,134,690	\$(1,830,014)

FUND 112 – EMERGENCY (911) COMMUNICATIONS

Funding supports the operations of the Emergency (911) Communications Program, commonly referred to as Dispatch, which is managed by the Sheriff’s Department. The County utilizes a consolidated Dispatch approach (Law Enforcement, Fire/Rescue and Animal Services). However, this fund supports the Law Enforcement Dispatch services. The Countywide Fire Fund pays for its services and the General Fund supports Animal Services. Overall, the FY20 Budget is projected to increase 14.04% over the FY19 Adopted Budget.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Intergovernmental Revenue	\$ 1,399,677	\$ 1,405,939	\$ 6,262
Charges For Services	\$ 12,606	\$ 56,089	\$ 43,483
Miscellaneous Revenues	\$ 7,073	\$ 13,084	\$ 6,011
<u>Less 5% Statutory Reduction</u>	<u>\$(70,968)</u>	<u>\$(73,756)</u>	<u>\$(2,788)</u>
Subtotal:	\$ 1,348,388	\$ 1,401,356	\$ 52,968
Fund Balance	\$ 1,255,172	\$ 1,567,677	\$ 312,505
REVENUES TOTAL:	\$ 2,603,560	\$ 2,969,033	\$ 365,473
EXPENDITURES			
Transfers Out	\$ 1,709,221	\$ 1,574,066	\$(135,155)
Reserves - Operating	\$ 406,043	\$ 419,193	\$ 13,150
Reserves - Capital	\$ 488,296	\$ 975,774	\$ 487,478
EXPENDITURES TOTAL:	\$ 2,603,560	\$ 2,969,033	\$ 365,473

FUND 113 - BUENAVENTURA LAKES MSBU

The Buenaventura Lakes Municipal Service Benefit Unit (MSBU) was established to provide a range of services including street lighting, stormwater management, right of way landscaping and management/maintenance to the Robert Guevara Community Center and the adjacent Fellowship Park. In an effort to be consistent with the management and assessment rate calculation of the remaining neighborhood serving MSBUs within the County, staff created new MSBUs within Funds 128 (Subdivision Pond MSBU) and 129 (Street Lighting MSBU) respectively. The right of way landscaping was absorbed by the Mowing Unit and the management and maintenance of the community center was moved to the Parks Department both within the General Fund.

This MSBU was repealed on June 2, 2014, however the remaining funds, not associated with the Stormwater Improvement project budgeted in Capital Outlay, was split amongst the new Funds for the following MSBUs: Fund 128 - Coralwood Subdivision Pond MSBU, Bass Slough Subdivision Pond MSBU and Boggy Creek Subdivision Pond MSBU; and Fund 129 - Buenaventura Lakes Street Lighting MSBU and Plaza Drive Street Lighting MSBU.

The only remaining expenses associated with this Fund are those related to a BVL MSBU Drainage project, which will be funded by Fund Balance. Once the funds are completely expended, this Fund will be closed.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Fund Balance	\$ 40,796	\$ 40,796	\$ 0
REVENUES TOTAL:	\$ 40,796	\$ 40,796	\$ 0
EXPENDITURES			
<u>Capital Outlay</u>	<u>\$ 40,796</u>	<u>\$ 40,796</u>	<u>\$ 0</u>
Subtotal:	\$ 40,796	\$ 40,796	\$ 0
EXPENDITURES TOTAL:	\$ 40,796	\$ 40,796	\$ 0

FUND 115 - COURT FACILITIES FUND

The Court Facilities Fund provides for maintenance or construction of state court facilities. This Fund was created pursuant to Florida Statute 318.18 and local Ordinance NO. 10-32 to capture revenue collected from the \$30 surcharge for any noncriminal traffic infraction or violation. The FY20 Budget includes funding for ongoing capital project such as the Admin Building 3rd Floor Reconfiguration, Clerk of Court Evidence Vault Modification, Court Facility Wayfinding and Clerk of Court PI Room Upgrade as well as new projects for the Pro se Service Window Expansion, Courthouse Carpet Replacement, Courthouse Parking Lot A and Courthouse Resurfacing 1st Floor Lobby. Revenues are projected to increase 17.8% from the FY19 Adopted Budget based on current year collection trends and the anticipated Fund Balance from the prior year.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Charges For Services	\$ 1,215,558	\$ 1,697,188	\$ 481,630
Miscellaneous Revenues	\$ 58,161	\$ 123,405	\$ 65,244
<u>Less 5% Statutory Reduction</u>	<u>\$(63,686)</u>	<u>\$(91,030)</u>	<u>\$(27,344)</u>
Subtotal:	\$ 1,210,033	\$ 1,729,563	\$ 519,530
Fund Balance	\$ 10,417,348	\$ 11,969,255	\$ 1,551,907
REVENUES TOTAL:	\$ 11,627,381	\$ 13,698,818	\$ 2,071,437
EXPENDITURES			
Operating Expenses	\$ 181,200	\$ 65,200	\$(116,000)
<u>Capital Outlay</u>	<u>\$ 319,546</u>	<u>\$ 650,785</u>	<u>\$ 331,239</u>
Subtotal:	\$ 500,746	\$ 715,985	\$ 215,239
Transfers Out	\$ 667,419	\$ 646,928	\$(20,491)
Reserves - Operating	\$ 18,120	\$ 18,120	\$ 0
Reserves - Capital	\$ 10,441,096	\$ 12,317,785	\$ 1,876,689
EXPENDITURES TOTAL:	\$ 11,627,381	\$ 13,698,818	\$ 2,071,437

FUND 118 - HOMELESS PREVENTION & RAPID REHOUSING

This fund was established in September 2009 to account for contributions made to the Homelessness Prevention and Rapid Re Housing Program as part of the US Department of Housing and Urban Development (HUD) Economic Recovery and Reinvestment Act of 2009. This program provided assistance to homeless clients and clients that were on the verge of being homeless. However, that grant ended October 31, 2012, and a new HUD grant was received for the 2010 McKinney-Vento Continuum of Care Homeless Assistance Program "Shelter Plus Care" for a five-year period. In FY13, a new grant was received for the "Shelter Plus Care 2" in the amount of \$400,140.

In FY14, the County received a McKinney-Vento Homeless Assistance renewal grant to provide rapid rehousing for families in Osceola County. The purpose of the grant is to provide rental assistance for permanent supportive housing to families with children residing in motels/hotels.

Emergency Solution Grants (ESG) is an entitlement program new to Osceola County for FY20. The program is being funded directly from HUD to assist low-income families with housing relocation and stabilization as well as homeless individuals and families with permanent housing.

The FY20 budget also provides for the administration of the remaining balance for the Shelter Plus Care Grant and Shelter Plus Care 2 Grant. This program is managed by Human Services.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
<u>Intergovernmental Revenue</u>	<u>\$ 205,879</u>	<u>\$ 378,104</u>	<u>\$ 172,225</u>
Subtotal:	\$ 205,879	\$ 378,104	\$ 172,225
Fund Balance	\$ 19,827	\$ 6,123	\$(13,704)
REVENUES TOTAL:	\$ 225,706	\$ 384,227	\$ 158,521
EXPENDITURES			
<u>Operating Expenses</u>	<u>\$ 225,706</u>	<u>\$ 384,227</u>	<u>\$ 158,521</u>
Subtotal:	\$ 225,706	\$ 384,227	\$ 158,521
EXPENDITURES TOTAL:	\$ 225,706	\$ 384,227	\$ 158,521

FUND 122 - NEIGHBORHOOD STABILIZATION PROGRAM 3

The Neighborhood Stabilization Program (NSP), which first began in Fiscal Year 2010, was created to stabilize communities by providing assistance for the purchase of foreclosed properties for affordable homeownership or rental housing. NSP3 is the third round of program funding with remaining funds to be utilized to purchase vacant land for future affordable housing. The initial term of the grant was for 36 months with FY14 as the final year of funding. However, over the past few years the program has received additional income due to second closings for which the grantor allows the County to retain some of the proceeds which has allowed the program to continue. As the funds continue to be spent down, the grant balance will be carried forward until further direction is provided by the grantor. This program is managed by Human Services.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
<u>Intergovernmental Revenue</u>	<u>\$ 247,656</u>	<u>\$ 230,083</u>	<u>\$(17,573)</u>
Subtotal:	\$ 247,656	\$ 230,083	\$(17,573)
Fund Balance	\$ 125,079	\$ 193,626	\$ 68,547
REVENUES TOTAL:	\$ 372,735	\$ 423,709	\$ 50,974
EXPENDITURES			
<u>Operating Expenses</u>	<u>\$ 372,735</u>	<u>\$ 423,709</u>	<u>\$ 50,974</u>
Subtotal:	\$ 372,735	\$ 423,709	\$ 50,974
EXPENDITURES TOTAL:	\$ 372,735	\$ 423,709	\$ 50,974

FUND 125 - ENVIRONMENTAL LAND MAINTENANCE FUND

The Environmental Land Maintenance program is managed by the Parks and Public Lands Office in Community Development. The Environmental Land Conservation Program was created to acquire and manage environmentally significant lands with a voter-endorsed Ad Valorem funding source. The Maintenance Fund covers expenses associated with preparation of management plans, construction of passive recreational facilities, and monitoring and maintenance of the site.

This Fund is for maintenance and is funded through a dedicated millage rate called Save Osceola Maintenance. As a result of acquisition being completed, the revenues generated from the combined millage rates are first applied to the debt service payment and then to fund maintenance. The Save Osceola Maintenance millage rate is recommended to increase slightly. In prior years, the Millage Rate has been 0.0500 for Maintenance and 0.1358 for the two Debt Service Funds. However, the increase in valuation has provided for a lower rate needed for the Debt Service Funds (0.1206). As a result, this slight reduction was proposed to be added to the Maintenance Millage Rate (for a total of 0.0652), in compliance with the Ordinance, for long term maintenance with no net increase to the overall Millage Rate.

FY20 Operating Expenditures increased primarily due to increases related to other contractual services for alarm monitoring, pest prevention, Active Network credit card booking fees, consultant services and exotic vegetation control and additional costs for the Tree Farm and controlled burns. Capital Outlay includes funding for Park Vehicles and carry forward funding for ongoing projects such as Cherokee Point and Twin Oaks. Overall, the FY20 Budget is projected to increase 55.34% over the FY19 Adopted Budget.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Current Ad Valorem Taxes	\$ 1,275,606	\$ 1,863,380	\$ 587,774
Miscellaneous Revenues	\$ 41,000	\$ 120,606	\$ 79,606
<u>Less 5% Statutory Reduction</u>	<u>\$(65,830)</u>	<u>\$(99,199)</u>	<u>\$(33,369)</u>
Subtotal:	\$ 1,250,776	\$ 1,884,787	\$ 634,011
Other Sources	\$ 0	\$ 20,730	\$ 20,730
Fund Balance	\$ 1,429,670	\$ 2,258,207	\$ 828,537
REVENUES TOTAL:	\$ 2,680,446	\$ 4,163,724	\$ 1,483,278
EXPENDITURES			
Personal Services	\$ 320,411	\$ 328,207	\$ 7,796
Operating Expenses	\$ 589,819	\$ 669,748	\$ 79,929
<u>Capital Outlay</u>	<u>\$ 595,521</u>	<u>\$ 244,259</u>	<u>\$(351,262)</u>
Subtotal:	\$ 1,505,751	\$ 1,242,214	\$(263,537)
Transfers Out	\$ 191,847	\$ 152,250	\$(39,597)
Reserves - Operating	\$ 282,589	\$ 301,000	\$ 18,411
Reserves - Restricted	\$ 700,259	\$ 2,468,260	\$ 1,768,001
EXPENDITURES TOTAL:	\$ 2,680,446	\$ 4,163,724	\$ 1,483,278

FUND 128 - SUBDIVISION POND MSBU

The Board is authorized to create Municipal Serving Benefit Units (MSBUs) encompassing property located within the unincorporated area of the County as provided in Florida Statute Section 125.01(1)(g). Each MSBU shall encompass only that property specifically benefited by the local improvement and/or local service proposed for funding from the proceeds of assessments to be imposed.

An MSBU Special Assessment Fee is based on a fixed rate for all properties receiving similar services. The assessment is calculated by dividing the revenue required by the total number of ERUs (Equivalent Residential Units) within the boundary of the MSBU. These fees are levied and collected through the yearly real estate tax bill and funds are utilized to cover the costs associated with the repair and maintenance of the stormwater management systems within the subdivisions that receive the benefit. Each MSBU may only expend the funds it charges its residents for the permitted maintenance activities.

On the following page is a listing of the various Subdivision Pond MSBU locations which includes their FY20 assessment rate and estimated revenue.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Permits, Fees & Special Assessments	\$ 682,998	\$ 753,731	\$ 70,733
<u>Less 5% Statutory Reduction</u>	<u>\$(34,151)</u>	<u>\$(37,687)</u>	<u>\$(3,536)</u>
Subtotal:	\$ 648,847	\$ 716,044	\$ 67,197
Fund Balance	\$ 282,412	\$ 393,050	\$ 110,638
REVENUES TOTAL:	\$ 931,259	\$ 1,109,094	\$ 177,835
EXPENDITURES			
Operating Expenses	\$ 852,213	\$ 920,100	\$ 67,887
Subtotal:	\$ 852,213	\$ 920,100	\$ 67,887
Transfers Out	\$ 79,046	\$ 188,994	\$ 109,948
EXPENDITURES TOTAL:	\$ 931,259	\$ 1,109,094	\$ 177,835

FUND 128 - SUBDIVISION POND MSBU

Name of MSBU Location	FY20 Adopted Assessment Rate	FY20 Estimated Revenue
Adriane Park	\$50.31	\$2,767
Amberley Park	\$113.65	\$10,115
Bass Slough	\$74.73	\$123,559
Boggy Creek	\$44.29	\$261,389
Brighton Landings and Little Creek	\$28.40	\$14,115
Brighton Place	\$87.30	\$3,841
Chisholm Estates	\$81.90	\$4,832
CJ's Landing	\$91.88	\$2,205
Coralwood	\$76.53	\$5,893
Cornelius Place 1	\$261.71	\$1,832
Cornelius Place 2	\$322.17	\$1,933
Country Crossings	\$28.58	\$4,859
County Green	\$111.30	\$8,236
Eagle Bay	\$32.54	\$17,246
Eagle Trace	\$102.09	\$4,696
Emerald Lake at Lizzia Brown	\$38.37	\$6,657
Fish Lake	\$6,336	\$6,336
Fryer Oaks	\$155.73	\$1,713
Green Meadows	\$111.76	\$3,800
Hamilton's Reserve	\$18.32	\$3,902
Hammock Point	\$60.17	\$8,785
Heritage Key Villas	\$17.00	\$7,482
Hickory Hollow	\$141.38	\$9,048
Hidden Pines	\$179.83	\$2,158
Hilliard Place	\$149.37	\$2,838
Hunter's Ridge	\$204.61	\$6,752
Hyde Park	\$63.97	\$2,175
I-Hop	\$464.88	\$1,390
Indian Point	\$47.27	\$23,162
Johnson's Landing	\$120.65	\$2,051
Legacy Park	\$61.03	\$8,788
Live Oak Springs	\$172.55	\$8,800
Lost Lake Estates	\$397.43	\$2,782
Monica Terrace	\$275.83	\$4,965
Moreland Estates	\$67.18	\$4,904
Morningside Village	\$72.60	\$13,649
Narcoossee Half Acres	\$204.77	\$2,662
Neptune Shores	\$185.63	\$5,012

FUND 128 - SUBDIVISION POND MSBU

Name of MSBU Location	FY20 Adopted Assessment Rate	FY20 Estimated Revenue
North Shore Village	\$22.50	\$5,648
Oak Pointe	\$25.44	\$2,162
Orange Vista	\$66.09	\$5,353
Parkway Plaza	\$532.75	\$2,717
Pebble Pointe	\$41.75	\$25,008
Pine Grove Estates	\$118.60	\$2,372
Pleasant Hill Lakes	\$29.13	\$2,796
Raintree at Spring Lake	\$26.83	\$8,022
Regal Oak Shores	\$170.00	\$6,970
Rolling Hills Estates	\$49.08	\$9,374
Royale Oaks	\$66.80	\$3,607
Saratoga Park	\$52.00	\$8,112
Silver Lake Drive	\$100.19	\$4,208
Silver Lake Estates	\$60.79	\$3,222
Southport Bay	\$72.41	\$8,472
Steeplechase	\$164.57	\$4,608
Sylvan Lake	\$103.39	\$4,239
Tierra Del Sol	\$54.48	\$4,304
Turnberry Reserve*	\$0.00	\$0
Vacation Villas	\$20.57	\$3,849
Valencia Woods	\$83.40	\$2,085
Whispering Oaks	\$28.90	\$1,965
Windmill Point	\$52.62	\$19,896
Windward Cay	\$25.29	\$3,642
Woods at Kings Crest & Ashley Reserve	\$24.18	\$3,772

* No assessment rate was adopted for FY20 as the Turnberry Reserve HOA provides these services. In FY11 the Turnberry Reserve HOA executed a maintenance agreement with the County in order to provide the stormwater maintenance for the subdivision.

FUND 129 - STREET LIGHTING MSBU

The Board is authorized to create Municipal Serving Benefit Units (MSBUs) encompassing properties located within the unincorporated area of the County as provided in Florida Statute Section 125.01(1)(g). Each MSBU shall encompass only that property specifically benefited by the local improvement and/or local service proposed for funding from the proceeds of assessments to be imposed.

An MSBU Special Assessment fee is based on a fixed rate for all properties receiving similar services. The assessment is calculated by dividing the revenue required by the total number of residential lots within the boundary of the MSBU. These fees are levied and collected through the yearly real estate tax bill.

On the following page is a listing of the various Subdivisions Street Lighting MSBU locations which includes their FY20 assessment rate and estimated revenue.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Permits, Fees & Special Assessments	\$ 312,693	\$ 319,855	\$ 7,162
<u>Less 5% Statutory Reduction</u>	<u>\$(15,243)</u>	<u>\$(15,992)</u>	<u>\$(749)</u>
Subtotal:	\$ 297,450	\$ 303,863	\$ 6,413
Fund Balance	\$ 102,741	\$ 137,671	\$ 34,930
REVENUES TOTAL:	\$ 400,191	\$ 441,534	\$ 41,343
EXPENDITURES			
<u>Operating Expenses</u>	<u>\$ 384,297</u>	<u>\$ 412,296</u>	<u>\$ 27,999</u>
Subtotal:	\$ 384,297	\$ 412,296	\$ 27,999
Transfers Out	\$ 15,894	\$ 29,238	\$ 13,344
EXPENDITURES TOTAL:	\$ 400,191	\$ 441,534	\$ 41,343

Name of MSBU Location	FY20 Adopted Assessment Rate	FY20 Estimated Revenue
Adriane Park	\$108.55	\$5,970
Alamo Estates & Oak Pointe	\$40.45	\$7,726
Blackstone	\$302.62	\$30,565
Brighton Place	\$72.05	\$3,170
BVL Street Lighting	\$14.72	\$90,042
Chisolm Estates	\$220.29	\$12,997
CJ's Landing	\$20.83	\$500
Country Crossings	\$23.67	\$4,024
Hamilton's Reserve	\$30.67	\$6,533
Hilliard Place	\$21.47	\$408
Hyde Park	\$36.41	\$1,238
Indian Point	\$28.17	\$13,803
Kaliga Dr.	\$23.08	\$1,777
Legacy Park	\$212.92	\$30,660
Moreland Estates	\$40.00	\$2,290
Neptune Shores	\$40.00	\$680
Orange Vista	\$40.00	\$3,240
Pebble Pointe	\$15.39	\$7,880
Pine Grove Estates	\$15.00	\$300
Pine Grove Park	\$10.59	\$5,613
Plaza Drive Street Lighting	\$0.01	\$1,407
Quail Wood	\$34.82	\$1,985
Regal Oak Shores Unt VIII	\$78.29	\$3,210
Rolling Hills Estates	\$127.11	\$24,278
Sailfish Court	\$65.00	\$1,040
Southport Bay	\$93.74	\$10,968
The Wilderness	\$36.60	\$8,894
Turnberry Reserve	\$84.76	\$31,615
Whispering Oaks	\$45.32	\$3,082
Woods at Kings Crest	\$22.42	\$2,713
Wren Drive	\$51.33	\$616

FUND 130 - COURT RELATED TECHNOLOGY FUND

Pursuant to Florida Statute 29.008(1), Counties are required by Article V, Section 14 of the State Constitution to fund the cost of communication services for the Circuit and County Courts, Public Defender’s Office, State Attorney’s Offices, Guardian Ad Litem Offices, and the offices of the clerks of the circuit and county courts performing court-related functions. For FY20, funding supports replacements of computer equipment including printers, laptops, monitors, scanners and servers for the courtroom audio upgrade. Per Florida Statute 28.24 revenues collected are based on \$2.00 of a \$4.00 recording fee collected by the Clerk of the Circuit Court. Overall revenues are anticipated to increase 3.9% including the anticipated Fund Balance and Transfer in from the General Fund.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Charges For Services	\$ 944,164	\$ 1,007,047	\$ 62,883
Miscellaneous Revenues	\$ 4,500	\$ 4,500	\$ 0
<u>Less 5% Statutory Reduction</u>	<u>\$(47,433)</u>	<u>\$(50,577)</u>	<u>\$(3,144)</u>
Subtotal:	\$ 901,231	\$ 960,970	\$ 59,739
Transfers In	\$ 133,529	\$ 219,334	\$ 85,805
Fund Balance	\$ 325,793	\$ 234,290	\$(91,503)
REVENUES TOTAL:	\$ 1,360,553	\$ 1,414,594	\$ 54,041
EXPENDITURES			
Personal Services	\$ 481,866	\$ 520,141	\$ 38,275
Operating Expenses	\$ 648,689	\$ 591,375	\$(57,314)
<u>Capital Outlay</u>	<u>\$ 115,500</u>	<u>\$ 218,100</u>	<u>\$ 102,600</u>
Subtotal:	\$ 1,246,055	\$ 1,329,616	\$ 83,561
Transfers Out	\$ 72,322	\$ 62,436	\$(9,886)
Reserves - Operating	\$ 42,176	\$ 22,542	\$(19,634)
EXPENDITURES TOTAL:	\$ 1,360,553	\$ 1,414,594	\$ 54,041

FUND 134 - COUNTYWIDE FIRE FUND

The Countywide Fire Fund provides funding to operate 15 Osceola County Fire stations, Logistics Warehouse as well as Fire Administration and provides Fire Rescue & EMS services to the unincorporated areas of Osceola County. This Fund's operations directly support the BoCC Strategic Plan. Countywide Fire includes: IT Project Management, IT Applications Support, IT Infrastructure, Human Resources, Public Safety Projects, Countywide Fire Protection, Fire Marshal, County EMS, County Fire Protection, Facilities Management, Mowing Unit, Sheriff 911 Dispatch, Other Government Support Services and Debt Service. FY20 highlights include 2 additional Rescue Units which equals 18 new positions. The addition of the two rescue units will aid the level of service which is currently at maximum capacity for handling incidents in the west end of the County. In order to support the positions, the FY20 Budget includes a 10% increase to the Special Assessment program. Highlights also include funding for items per the Depreciation Schedule, replacement vehicles, replacement laptops and equipment necessary for department training in addition to items needed for the delivery of service. Overall, this Fund increased by 6.19% over the FY19 Adopted Budget to support operations in the new fiscal year.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Current Ad Valorem Taxes	\$ 20,781,922	\$ 23,150,146	\$ 2,368,224
PY Delinquent Ad Valorem Tax	\$ 9,329	\$ 4,000	\$(5,329)
Permits, Fees & Special Assessments	\$ 36,430,231	\$ 40,245,490	\$ 3,815,259
Intergovernmental Revenue	\$ 93,320	\$ 99,900	\$ 6,580
Charges For Services	\$ 8,340,334	\$ 10,648,909	\$ 2,308,575
Miscellaneous Revenues	\$ 847,542	\$ 1,613,196	\$ 765,654
<u>Less 5% Statutory Reduction</u>	<u>\$(3,297,534)</u>	<u>\$(3,788,083)</u>	<u>\$(490,549)</u>
Subtotal:	\$ 63,205,144	\$ 71,973,558	\$ 8,768,414
Transfers In	\$ 3,918,317	\$ 4,171,447	\$ 253,130
Fund Balance	\$ 24,912,922	\$ 21,589,506	\$(3,323,416)
REVENUES TOTAL:	\$ 92,036,383	\$ 97,734,511	\$ 5,698,128
EXPENDITURES			
Personal Services	\$ 43,408,945	\$ 45,923,594	\$ 2,514,649
Operating Expenses	\$ 13,380,349	\$ 14,847,914	\$ 1,467,565
Capital Outlay	\$ 815,195	\$ 568,778	\$(246,417)
<u>Debt Service</u>	<u>\$ 2,362,587</u>	<u>\$ 2,549,069</u>	<u>\$ 186,482</u>
Subtotal:	\$ 59,967,076	\$ 63,889,355	\$ 3,922,279
Transfers Out	\$ 9,297,344	\$ 11,794,437	\$ 2,497,093
Reserves - Operating	\$ 15,844,393	\$ 17,197,249	\$ 1,352,856
Reserves - Debt	\$ 1,483,851	\$ 1,942,956	\$ 459,105
Reserves - Capital	\$ 5,443,719	\$ 2,910,514	\$(2,533,205)
EXPENDITURES TOTAL:	\$ 92,036,383	\$ 97,734,511	\$ 5,698,128

FUND 137 - HOME FUND

The Home Investment Partnership Program (HOME) is a federal block grant designed exclusively to create affordable housing for low-income households. It funds a wide range of activities including building, buying, and/or rehabilitating affordable housing for rent or homeownership or providing direct rental assistance to low-income people. The County entered into an Interlocal Agreement with the City of Kissimmee on May 19, 2014 regarding participation in the HOME Program. The original agreement is effective for a period of three fiscal years commencing on October 1, 2015 and ending on September 30, 2018. This agreement has been automatically renewed as outlined in the original agreement, Section 11, for a term of three fiscal years commencing on October 1, 2018 and ending on September 30, 2021. This program is managed by Human Services.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
<u>Intergovernmental Revenue</u>	<u>\$ 1,060,819</u>	<u>\$ 1,037,320</u>	<u>\$(23,499)</u>
Subtotal:	\$ 1,060,819	\$ 1,037,320	\$(23,499)
Transfers In	\$ 53,598	\$ 0	\$(53,598)
Fund Balance	\$ 194,438	\$ 244,187	\$ 49,749
REVENUES TOTAL:	\$ 1,308,855	\$ 1,281,507	\$(27,348)
EXPENDITURES			
Personal Services	\$ 32,112	\$ 98,178	\$ 66,066
Operating Expenses	\$ 979,031	\$ 810,095	\$(168,936)
<u>Grants and Aids</u>	<u>\$ 297,712</u>	<u>\$ 373,234</u>	<u>\$ 75,522</u>
Subtotal:	\$ 1,308,855	\$ 1,281,507	\$(27,348)
EXPENDITURES TOTAL:	\$ 1,308,855	\$ 1,281,507	\$(27,348)

FUND 139 CRIMINAL JUSTICE TRAINING FUND

Funding provides training to criminal justice personnel as requested by the Sheriff and approved by the BoCC. Revenues are based on an additional \$2, which is levied on traffic fines and collected by the Clerk of the Circuit Court. Overall, the FY20 Budget is projected to decrease 4.38% over the FY19 Adopted Budget.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Judgment, Fines & Forfeits	\$ 63,674	\$ 57,464	\$(6,210)
Miscellaneous Revenues	\$ 0	\$ 150	\$ 150
<u>Less 5% Statutory Reduction</u>	<u>\$(3,184)</u>	<u>\$(2,881)</u>	<u>\$ 303</u>
Subtotal:	\$ 60,490	\$ 54,733	\$(5,757)
Fund Balance	\$ 4,276	\$ 7,194	\$ 2,918
REVENUES TOTAL:	\$ 64,766	\$ 61,927	\$(2,839)
EXPENDITURES			
Transfers Out	\$ 64,766	\$ 61,927	\$(2,839)
EXPENDITURES TOTAL:	\$ 64,766	\$ 61,927	\$(2,839)

FUND 141 - BOATING IMPROVEMENT FUND

This Fund accounts for boat registration fees collected by the State and remitted to the County for boating improvements and are recorded as revenues in this Fund. Vessel owners are required to pay an annual State Registration Fee, and the amount of such fee varies by vessel class. A portion of the State Registration Fee is derived from recreational vessels only and then distributed to County governments for expenditure on a variety of recreational boating related purposes (Sections 328.66 and 328.72, Florida Statutes). Funding for FY20 is primarily for the Lake Gentry Boat Ramp, Lake Marian Boat Ramp renovations, and Whaley’s Boat Landing capital projects.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Permits, Fees & Special Assessments	\$ 95,055	\$ 105,053	\$ 9,998
Miscellaneous Revenues	\$ 7,743	\$ 18,466	\$ 10,723
<u>Less 5% Statutory Reduction</u>	<u>\$(5,139)</u>	<u>\$(6,176)</u>	<u>\$(1,037)</u>
Subtotal:	\$ 97,659	\$ 117,343	\$ 19,684
Fund Balance	\$ 519,614	\$ 662,402	\$ 142,788
REVENUES TOTAL:	\$ 617,273	\$ 779,745	\$ 162,472
EXPENDITURES			
<u>Capital Outlay</u>	<u>\$ 607,965</u>	<u>\$ 602,449</u>	<u>\$(5,516)</u>
Subtotal:	\$ 607,965	\$ 602,449	\$(5,516)
Transfers Out	\$ 7,353	\$ 5,904	\$(1,449)
Reserves - Capital	\$ 1,955	\$ 171,392	\$ 169,437
EXPENDITURES TOTAL:	\$ 617,273	\$ 779,745	\$ 162,472

FUND 142 - MOBILITY FEE EAST DISTRICT

Ordinance #2015-22 authorized the imposition of Mobility Fees which was also amended by Ordinance #2018-7 and #2018-26. The intent of the Mobility Fee is to ensure new developments pay its proportionate share and impact to the County's transportation facilities. The Ordinance created two separate Mobility Fee Districts whose physical boundary is the Florida Turnpike. This Fund represents the East District. Mobility Fees are assessed in connection with the issuance of a building permit and will be collected prior to the issuance of a certification of occupancy.

FY20 funding supports capital projects including Boggy Creek Improvements, Fortune Lakeshore Multi-Use Trail, Fortune - Simpson Intersection Improvements, Neptune Road Phase 3 & 4, Boggy Creek Road Phase 2, and Parkway Middle/Ventura Elementary.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Permits, Fees & Special Assessments	\$ 2,764,505	\$ 7,814,692	\$ 5,050,187
Miscellaneous Revenues	\$ 0	\$ 86,576	\$ 86,576
<u>Less 5% Statutory Reduction</u>	<u>\$(138,225)</u>	<u>\$(395,063)</u>	<u>\$(256,838)</u>
Subtotal:	\$ 2,626,280	\$ 7,506,205	\$ 4,879,925
Fund Balance	\$ 2,591,041	\$ 12,455,435	\$ 9,864,394
REVENUES TOTAL:	\$ 5,217,321	\$ 19,961,640	\$ 14,744,319
EXPENDITURES			
<u>Capital Outlay</u>	<u>\$ 4,791,641</u>	<u>\$ 8,103,017</u>	<u>\$ 3,311,376</u>
Subtotal:	\$ 4,791,641	\$ 8,103,017	\$ 3,311,376
Transfers Out	\$ 4,967	\$ 6,529	\$ 1,562
Reserves - Capital	\$ 420,713	\$ 11,852,094	\$ 11,431,381
EXPENDITURES TOTAL:	\$ 5,217,321	\$ 19,961,640	\$ 14,744,319

FUND 143 - MOBILITY FEE WEST DISTRICT

Ordinance #2015-22 authorized the imposition of Mobility Fees which was also amended by Ordinance #2018-7 and #2018-26. The intent of the Mobility Fee is to ensure new developments pay its proportionate share and impact to the County's transportation facilities. The Ordinance created two separate Mobility Fee Districts whose physical boundary is the Florida Turnpike. This Fund represents the West District. Mobility Fees are assessed in connection with the issuance of a building permit and will be collected prior to the issuance of a certification of occupancy.

FY20 funding supports projects including Neptune Road Phase II & III, CR 532 Widening, Storey Creek Boulevard, Hoagland Boulevard Phase II, Traffic Signal Replacement Mast Arm Upgrades, Poinciana Blvd. at Reaves Road Intersection Improvements and Donegan Area at Smith St. Signal Capital Improvement projects.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Permits, Fees & Special Assessments	\$ 8,501,706	\$ 24,606,603	\$ 16,104,897
Charges For Services	\$ 0	\$ 529	\$ 529
Miscellaneous Revenues	\$ 0	\$ 270,127	\$ 270,127
<u>Less 5% Statutory Reduction</u>	<u>\$(425,085)</u>	<u>\$(1,243,863)</u>	<u>\$(818,778)</u>
Subtotal:	\$ 8,076,621	\$ 23,633,396	\$ 15,556,775
Fund Balance	\$ 5,464,033	\$ 43,718,997	\$ 38,254,964
REVENUES TOTAL:	\$ 13,540,654	\$ 67,352,393	\$ 53,811,739
EXPENDITURES			
<u>Capital Outlay</u>	<u>\$ 9,235,533</u>	<u>\$ 23,546,395</u>	<u>\$ 14,310,862</u>
Subtotal:	\$ 9,235,533	\$ 23,546,395	\$ 14,310,862
Transfers Out	\$ 8,549	\$ 12,723	\$ 4,174
Reserves - Capital	\$ 4,296,572	\$ 43,793,275	\$ 39,496,703
EXPENDITURES TOTAL:	\$ 13,540,654	\$ 67,352,393	\$ 53,811,739

FUND 145 - RED LIGHT CAMERAS

Ordinance #2014-24 amended part of Chapter 11 of the County Code of Ordinances to implement the Mark Wandall Traffic Safety Program. The program calls for the Osceola County Sheriff/designees to enforce Florida Statutes Chapter 316 allowing for the installation of cameras at the intersections with signals and the issuance of tickets for violation of a red light. The Ordinance further allowed for the use of a Local Hearing Officer and future camera locations. The purpose and intent is to increase the safety of intersections within unincorporated Osceola County.

Subsequent Resolutions #14-012R and #14-013R (BoCC approved January 6, 2014) created fines, fees and charges set forth in the new provision of the safety act. Revenues support costs incurred by the operation and enforcement of the safety act, improve intersections where safety may be enhanced, improve/enhance new traffic signals, signal timing, turn lane modifications and additions, signage, pavement marking, education programs, bicycle and pedestrian facilities, sidewalks and street lighting.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Judgment, Fines & Forfeits	\$ 674,000	\$ 980,652	\$ 306,652
Miscellaneous Revenues	\$ 0	\$ 6,262	\$ 6,262
<u>Less 5% Statutory Reduction</u>	<u>\$(33,700)</u>	<u>\$(49,346)</u>	<u>\$(15,646)</u>
Subtotal:	\$ 640,300	\$ 937,568	\$ 297,268
Fund Balance	\$ 0	\$ 299,152	\$ 299,152
REVENUES TOTAL:	\$ 640,300	\$ 1,236,720	\$ 596,420
EXPENDITURES			
<u>Operating Expenses</u>	<u>\$ 640,300</u>	<u>\$ 670,200</u>	<u>\$ 29,900</u>
Subtotal:	\$ 640,300	\$ 670,200	\$ 29,900
Reserves - Restricted	\$ 0	\$ 566,520	\$ 566,520
EXPENDITURES TOTAL:	\$ 640,300	\$ 1,236,720	\$ 596,420

FUND 146 - TDT RIDA PHASE II TAX BOND 2016 PROJECT

This Fund was established in FY16 from the proceeds of the Taxable Tourist Development Tax (5th Cent) Revenue Bonds, Series 2016, to provide funding for the County's portion of the construction costs and pre-paid rent for the RIDA Convention Center Phase II.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Fund Balance	\$ 694,098	\$ 146,646	\$(547,452)
REVENUES TOTAL:	\$ 694,098	\$ 146,646	\$(547,452)
EXPENDITURES			
Capital Outlay	\$ 560,776	\$ 0	\$(560,776)
Subtotal:	\$ 560,776	\$ 0	\$(560,776)
Reserves - Capital	\$ 133,322	\$ 146,646	\$ 13,324
EXPENDITURES TOTAL:	\$ 694,098	\$ 146,646	\$(547,452)

FUND 148 - BUILDING FUND

The Building & Permitting Office, which is managed by the Community Development Department, protects the health and safety of the public by providing the best possible building permit service and by administering and enforcing various building codes and technical standards while preparing for the future growth of Osceola County. Pursuant to F.S. 125.56(1) counties may enforce the Florida Building Code as provided in ss. 553.80, 633.022 and 633.025 and adopt local technical amendments in order to provide for the safe construction, erection, alteration, repair, securing and demolition of any building within its territory. Pursuant to F.S. 125.56(2) and F.S. 166.222, local government may provide a schedule of reasonable fees for enforcing Building Construction Standards. Additionally, F.S. 125.56(2) provides for authorization for the Board to develop a schedule of inspection fees for such purpose.

Highlights for FY20 include 12 new Inspector positions and 1 new Chief Building Inspector. These increases are necessary to respond to the significant increase in the demand for Building and Permitting services. Operating Expenses increased \$2,098,252 primarily due to increases in costs for professional services, repair & maintenance and computer hardware associated with continued improvements to and support of the software program. Capital Outlay includes funding for Onsite technology improvements for inspections, Permits Plus Replacement Project, and carry forward funding for Building Office Vehicles, and Permitting Office Renovations. Overall, the FY20 Budget is projected to increase 36.52% over the FY19 Adopted Budget.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Permits, Fees & Special Assessments	\$ 8,819,842	\$ 9,671,862	\$ 852,020
Charges For Services	\$ 116,449	\$ 145,833	\$ 29,384
Judgment, Fines & Forfeits	\$ 0	\$ 5,075	\$ 5,075
Miscellaneous Revenues	\$ 89,389	\$ 89,389	\$ 0
<u>Less 5% Statutory Reduction</u>	<u>\$(451,284)</u>	<u>\$(495,608)</u>	<u>\$(44,324)</u>
Subtotal:	\$ 8,574,396	\$ 9,416,551	\$ 842,155
Fund Balance	\$ 13,791,941	\$ 21,117,857	\$ 7,325,916
REVENUES TOTAL:	\$ 22,366,337	\$ 30,534,408	\$ 8,168,071
EXPENDITURES			
Personal Services	\$ 4,809,848	\$ 7,038,000	\$ 2,228,152
Operating Expenses	\$ 3,161,140	\$ 5,259,392	\$ 2,098,252
<u>Capital Outlay</u>	<u>\$ 1,314,263</u>	<u>\$ 4,570,036</u>	<u>\$ 3,255,773</u>
Subtotal:	\$ 9,285,251	\$ 16,867,428	\$ 7,582,177
Transfers Out	\$ 288,599	\$ 331,418	\$ 42,819
Reserves - Operating	\$ 1,692,712	\$ 2,885,538	\$ 1,192,826
Reserves - Capital	\$ 1,500,000	\$ 4,916,503	\$ 3,416,503
Reserves - Stability	\$ 9,599,775	\$ 5,533,521	\$(4,066,254)
EXPENDITURES TOTAL:	\$ 22,366,337	\$ 30,534,408	\$ 8,168,071

FUND 149 - EAST 192 CRA

On June 2, 2012, the Board of County Commissioners approved Ordinance No. 12-15 which created the East U.S. 192 CRA (Community Redevelopment Area). The East U.S. 192 CRA is funded by incremental tax revenues received by the County, based on annual taxable increases in property values, within the Redevelopment Area. Funds are received through a transfer from the General Fund and used for community redevelopment purposes, as provided in the County's Redevelopment Plans, or any amendments or modifications thereto as provided by law. The FY20 Budget includes capital funding for the East 192 Beautification/Landscaping Project. Overall, the FY20 Budget is projected to increase 13.62% over the FY19 Adopted Budget.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Miscellaneous Revenues	\$ 2,800	\$ 5,175	\$ 2,375
<u>Less 5% Statutory Reduction</u>	<u>\$(140)</u>	<u>\$(259)</u>	<u>\$(119)</u>
Subtotal:	\$ 2,660	\$ 4,916	\$ 2,256
Transfers In	\$ 761,824	\$ 568,385	\$(193,439)
Fund Balance	\$ 289,729	\$ 624,465	\$ 334,736
REVENUES TOTAL:	\$ 1,054,213	\$ 1,197,766	\$ 143,553
EXPENDITURES			
Personal Services	\$ 144,453	\$ 52,862	\$(91,591)
Operating Expenses	\$ 374,773	\$ 303,482	\$(71,291)
<u>Capital Outlay</u>	<u>\$ 0</u>	<u>\$ 500,000</u>	<u>\$ 500,000</u>
Subtotal:	\$ 519,226	\$ 856,344	\$ 337,118
Transfers Out	\$ 3,764	\$ 4,412	\$ 648
Reserves - Operating	\$ 139,464	\$ 145,892	\$ 6,428
Reserves - Capital	\$ 341,759	\$ 191,118	\$(150,641)
Reserves - Assigned	\$ 50,000	\$ 0	\$(50,000)
EXPENDITURES TOTAL:	\$ 1,054,213	\$ 1,197,766	\$ 143,553

FUND 150 - WEST 192 DEVELOPMENT AUTHORITY

On September 10, 2012, the Board of County Commissioners approved Ordinance 12-23 which created the West 192 Development Authority. The West 192 Development Authority is funded by incremental tax revenues received by the County, based on annual taxable increases in property values, within the defined Development Area. Funds are received through a transfer from the General Fund and used for community redevelopment purposes, as provided in the County's Development Plans, or any amendments or modifications thereto as provided by law. FY20 Operating Expenditures increased \$1.6m primarily due to Professional Services for the Redevelopment Plan Updates, Frontage Road - Phase 2 study, Streetscape designs for District 2, utility burial designs for District 2, a PD&E study for gateways, the pedestrian bridge, and an increase in Business Redevelopment Grants. Capital Outlay funding is for Gateways and Pedestrian Bridge, West 192 Sidewalk Lighting Replacement Project, and carry forward funding for Streetscape Improvements. Overall, the FY20 Budget is projected to increase 23.99% over the FY19 Adopted Budget.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Miscellaneous Revenues	\$ 13,575	\$ 37,208	\$ 23,633
<u>Less 5% Statutory Reduction</u>	<u>\$(679)</u>	<u>\$(1,860)</u>	<u>\$(1,181)</u>
Subtotal:	\$ 12,896	\$ 35,348	\$ 22,452
Transfers In	\$ 5,515,095	\$ 6,115,822	\$ 600,727
Fund Balance	\$ 961,726	\$ 1,895,661	\$ 933,935
REVENUES TOTAL:	\$ 6,489,717	\$ 8,046,831	\$ 1,557,114
EXPENDITURES			
Personal Services	\$ 506,401	\$ 502,052	\$(4,349)
Operating Expenses	\$ 1,128,592	\$ 2,808,810	\$ 1,680,218
<u>Capital Outlay</u>	<u>\$ 3,952,063</u>	<u>\$ 4,195,661</u>	<u>\$ 243,598</u>
Subtotal:	\$ 5,587,056	\$ 7,506,523	\$ 1,919,467
Transfers Out	\$ 52,805	\$ 78,014	\$ 25,209
Reserves - Operating	\$ 820,081	\$ 338,158	\$(481,923)
Reserves - Capital	\$ 29,775	\$ 124,136	\$ 94,361
EXPENDITURES TOTAL:	\$ 6,489,717	\$ 8,046,831	\$ 1,557,114

FUND 151 - CDBG FUND

The Community Development Block Grant (CDBG) Program is a federal program that provides funding for housing and community development. The national objectives of the program are to benefit low and moderate income persons, prevent or eliminate slum or blight, and address urgent community development needs. This program is managed by Human Services. Highlights for FY20 include funding for the BVL After Hours Clinic, nonprofit public service activities as well as other infrastructure projects.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
<u>Intergovernmental Revenue</u>	\$ 1,804,561	\$ 1,588,255	\$(216,306)
Subtotal:	\$ 1,804,561	\$ 1,588,255	\$(216,306)
Fund Balance	\$ 0	\$ 85,368	\$ 85,368
REVENUES TOTAL:	\$ 1,804,561	\$ 1,673,623	\$(130,938)
EXPENDITURES			
Personal Services	\$ 175,972	\$ 198,896	\$ 22,924
Operating Expenses	\$ 1,218,589	\$ 1,236,489	\$ 17,900
<u>Grants and Aids</u>	\$ 410,000	\$ 238,238	\$(171,762)
Subtotal:	\$ 1,804,561	\$ 1,673,623	\$(130,938)
EXPENDITURES TOTAL:	\$ 1,804,561	\$ 1,673,623	\$(130,938)

FUND 152 - MUNICIPAL SERVICES TAXING UNIT (MSTU) FUND

The Board is authorized to create MSTUs encompassing property located within the unincorporated area of the County as provided in Florida Statute Section 125.01(1)(g). Each MSTU shall encompass only that property specifically benefitted by the local improvement and /or local service proposed for funding from the proceeds of ad valorem taxes to be imposed therein.

Revenues collected and corresponding expenditures for each MSTU can only be spent for services within that community and are based on trending expenditures and identifiable needs. Current Ad Valorem Taxes are property taxes which are computed as a percentage of the fair market value of locally assessed real estate and tangible personal property less any exclusion and exceptions.

Each location provides various services such as repair, maintenance, operation, and improvement of streetlights and dedicated storm water management systems within the MSTU, which are outlined in the Ordinance establishing or amending each MSTU location.

On the following page is a listing of the current MSTU locations which includes the FY20 millage rate and estimated revenue.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Current Ad Valorem Taxes	\$ 1,157,765	\$ 1,428,379	\$ 270,614
<u>Less 5% Statutory Reduction</u>	<u>\$(57,353)</u>	<u>\$(71,418)</u>	<u>\$(14,065)</u>
Subtotal:	\$ 1,100,412	\$ 1,356,961	\$ 256,549
Fund Balance	\$ 373,631	\$ 486,347	\$ 112,716
REVENUES TOTAL:	\$ 1,474,043	\$ 1,843,308	\$ 369,265
EXPENDITURES			
Operating Expenses	\$ 1,269,219	\$ 1,615,118	\$ 345,899
<u>Capital Outlay</u>	<u>\$ 44,378</u>	<u>\$ 44,378</u>	<u>\$ 0</u>
Subtotal:	\$ 1,313,597	\$ 1,659,496	\$ 345,899
Transfers Out	\$ 74,331	\$ 75,812	\$ 1,481
Reserves - Operating	\$ 20,115	\$ 20,000	\$(115)
Reserves - Assigned	\$ 66,000	\$ 88,000	\$ 22,000
EXPENDITURES TOTAL:	\$ 1,474,043	\$ 1,843,308	\$ 369,265

Name of MSTU Location	FY20 Adopted Millage Rate	FY20 Estimated Revenue
Anorada	1.2736	\$5,194
Bellalago	0.4273	\$148,272
Blackstone Landing	1.3898	\$85,399
Emerald Lake Colony	0.3985	\$1,983
Hammock Point	0.3746	\$10,289
Hammock Trails	1.3541	\$87,124
Hidden Heights Trail	0.4927	\$588
Indian Ridge	3.8374	\$231,357
Indian Ridge Villas	0.6963	\$29,270
Indian Wells	3.6890	\$283,248
Intercession City	0.8583	\$13,237
Isle of Bellalago	2.7500	\$135,105
King's Crest	1.2389	\$15,009
Kissimmee Isle	0.5937	\$5,040
Lindfields	0.7855	\$100,460
Live Oak Springs	0.9724	\$10,031
Orange Vista	1.4727	\$6,822
Quail Ridge	1.0045	\$34,044
Raintree Park	1.2193	\$66,656
Remington	0.4995	\$105,287
Reserves at Pleasant Hill	0.2720	\$2,467
Royal Oaks Phase II	0.7264	\$2,022
Shadow Oaks	0.3044	\$1,387
St James Park	1.1519	\$5,430
The Oaks	0.2916	\$15,829
Windmill Point	0.5044	\$16,012
Windward Cay	0.4262	\$7,462
Winners Park	1.3944	\$3,355

FUND 153 - MUNI SVCS BENEFIT UNITS (MSBU) FUND

The Board is authorized to create MSBUs encompassing property located within the unincorporated area of the County as provided in Florida Statute Section 125.01(1) (g). Each MSBU shall encompass only that property specifically benefitted by the local improvement and/or local service proposed for funding from the proceeds of non-ad valorem assessments to be imposed therein. The FY19 budgeted amounts are based on current year trending cost of services and identifiable needs. The Transfers Out to the General Fund is for the support of administrative services.

Revenues collected from MSBU fees are non-ad valorem assessments and are recorded in the Special Assessments account. Various MSBUs utilize Fund Balance to provide authorized services. Each location provides various services such as repair, maintenance, operation, and improvement of streetlights and dedicated storm water management systems within the MSBU, which are outlined in the Ordinance establishing or amending each MSBU location.

On the following page is a listing of the current MSBU locations which includes their FY20 assessment rate and estimated revenue.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Permits, Fees & Special Assessments	\$ 37,601	\$ 39,378	\$ 1,777
<u>Less 5% Statutory Reduction</u>	<u>\$(1,879)</u>	<u>\$(1,968)</u>	<u>\$(89)</u>
Subtotal:	\$ 35,722	\$ 37,410	\$ 1,688
Fund Balance	\$ 48,796	\$ 48,823	\$ 27
REVENUES TOTAL:	\$ 84,518	\$ 86,233	\$ 1,715
EXPENDITURES			
<u>Operating Expenses</u>	<u>\$ 37,344</u>	<u>\$ 39,009</u>	<u>\$ 1,665</u>
Subtotal:	\$ 37,344	\$ 39,009	\$ 1,665
Transfers Out	\$ 7,308	\$ 7,308	\$ 0
Reserves - Operating	\$ 3,207	\$ 0	\$(3,207)
Reserves - Restricted	\$ 36,659	\$ 39,916	\$ 3,257
EXPENDITURES TOTAL:	\$ 84,518	\$ 86,233	\$ 1,715

Name of MSBU Location	FY20 Adopted Assessment Rate	FY20 Estimated Revenue
Cane Brake	\$80.91	\$5,583
Emerald Lake (The Fountains)	\$233.22	\$22,389
Old Oak Trail Resurfacing Rate*	\$0.00	\$0
Old Oak Trail Road Improvement and Resurfacing Rate*	\$0.00	
Old Oak Trail Road Improvement and Resurfacing Rate (Lot#17)*	\$0.00	
Tops Terrace	\$51.43	\$2,777
Fannie Bass**	\$0.00	\$0

*Old Oak Trail is not being assessed for FY20 as the resurfacing program was amended to extend the resurfacing schedule; Board approved Resolution #19-107R on August 12, 2019.

**This MSBU is inactive.

FUND 154 - CONSTITUTIONAL GAS TAX FUND

The Constitutional Gas Tax Fund includes revenues and appropriations for transportation related debt service, resurfacing projects and other transportation related expenditures such as traffic signals, road and bridge vehicle replacement and miscellaneous road maintenance. FY20 funding includes support of road resurfacing, dirt road maintenance/paving programs, as well as the replacement and purchasing of heavy equipment and Fleet vehicles.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Intergovernmental Revenue	\$ 4,349,691	\$ 4,432,528	\$ 82,837
Miscellaneous Revenues	\$ 12,000	\$ 52,489	\$ 40,489
<u>Less 5% Statutory Reduction</u>	<u>\$(218,085)</u>	<u>\$(224,251)</u>	<u>\$(6,166)</u>
Subtotal:	\$ 4,143,606	\$ 4,260,766	\$ 117,160
Transfers In	\$ 2,479,083	\$ 5,290,953	\$ 2,811,870
Other Sources	\$ 2,290,000	\$ 1,496,000	\$(794,000)
Fund Balance	\$ 752,900	\$ 993,155	\$ 240,255
REVENUES TOTAL:	\$ 9,665,589	\$ 12,040,874	\$ 2,375,285
EXPENDITURES			
Operating Expenses	\$ 6,750,000	\$ 9,750,000	\$ 3,000,000
Capital Outlay	\$ 2,628,457	\$ 1,832,192	\$(796,265)
<u>Debt Service</u>	<u>\$ 276,946</u>	<u>\$ 451,115</u>	<u>\$ 174,169</u>
Subtotal:	\$ 9,655,403	\$ 12,033,307	\$ 2,377,904
Transfers Out	\$ 10,186	\$ 7,567	\$(2,619)
EXPENDITURES TOTAL:	\$ 9,665,589	\$ 12,040,874	\$ 2,375,285

FUND 155 - WEST 192 MSBU PHASE I

The West 192 Municipal Services Benefit Unit (MSBU) Maintenance Fund records the maintenance and improvements along the West 192 tourist corridor. Revenue is received from a Special Assessment levied upon non-residential properties lying within the boundaries of the W192 benefit area. FY20 Operating Expenses increased \$232,806 primarily due to the planned addition of 4 new irrigation lines. Capital Outlay includes carry forward funding for the replacement of West 192 sidewalk lighting replacement project. Overall, the FY20 Budget is projected to increase 8.35% over the FY19 Adopted Budget.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Permits, Fees & Special Assessments	\$ 3,256,858	\$ 3,430,288	\$ 173,430
Miscellaneous Revenues	\$ 188,183	\$ 216,725	\$ 28,542
<u>Less 5% Statutory Reduction</u>	<u>\$(172,252)</u>	<u>\$(182,351)</u>	<u>\$(10,099)</u>
Subtotal:	\$ 3,272,789	\$ 3,464,662	\$ 191,873
Fund Balance	\$ 1,433,413	\$ 1,634,608	\$ 201,195
REVENUES TOTAL:	\$ 4,706,202	\$ 5,099,270	\$ 393,068
EXPENDITURES			
Personal Services	\$ 249,272	\$ 234,508	\$(14,764)
Operating Expenses	\$ 3,517,377	\$ 3,750,183	\$ 232,806
<u>Capital Outlay</u>	<u>\$ 86,360</u>	<u>\$ 86,360</u>	<u>\$ 0</u>
Subtotal:	\$ 3,853,009	\$ 4,071,051	\$ 218,042
Transfers Out	\$ 150,479	\$ 133,738	\$(16,741)
Reserves - Operating	\$ 702,714	\$ 894,481	\$ 191,767
EXPENDITURES TOTAL:	\$ 4,706,202	\$ 5,099,270	\$ 393,068

FUND 156 - FEDERAL STATE AND GRANT FUND

This Fund accounts for State and Federal grants which offset the cost of various operations and capital projects. This Fund includes various grants such as the JAG Grant, VOCA Grant, EMPA Grant, EMPG Grant, and the EMS Grant. The Office of Violence against Women (OVW) Grant is new for FY20 which resulted in an increase to Intergovernmental Revenue and Personal Services due to the reallocation of 2 Full Time Equivalent (FTE) positions from Injunction Services. Additionally, various capital projects include the Fortune Lakeshore Multi-Use Trail, Fortune-Simpson Intersection Improvement, Hoagland Blvd Phase II & III, Landscape W192 & E192, and BVL Drainage Improvement among others.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
<u>Intergovernmental Revenue</u>	<u>\$ 51,420,234</u>	<u>\$ 35,969,109</u>	<u>\$(15,451,125)</u>
Subtotal:	\$ 51,420,234	\$ 35,969,109	\$(15,451,125)
REVENUES TOTAL:	\$ 51,420,234	\$ 35,969,109	\$(15,451,125)
EXPENDITURES			
Personal Services	\$ 247,001	\$ 452,596	\$ 205,595
Operating Expenses	\$ 172,963	\$ 85,842	\$(87,121)
Capital Outlay	\$ 50,641,718	\$ 35,402,310	\$(15,239,408)
<u>Grants and Aids</u>	<u>\$ 331,997</u>	<u>\$ 0</u>	<u>\$(331,997)</u>
Subtotal:	\$ 51,393,679	\$ 35,940,748	\$(15,452,931)
Transfers Out	\$ 26,555	\$ 28,361	\$ 1,806
EXPENDITURES TOTAL:	\$ 51,420,234	\$ 35,969,109	\$(15,451,125)

FUND 158 - INTERGOVERNMENTAL RADIO COMMUNICATION FUND

The Intergovernmental Radio Fund supports the 800MHz radio system which is used by both cities, the School District and the County for public safety and supporting agency communications. This Fund includes the following cost centers, IT Infrastructure, Facilities Management and Countywide Communications.

Revenues are received from traffic violations as well as from interlocal agreements with other users of the system, such as KUA, OUC, OHP, City of St. Cloud, City of Kissimmee, Toho Water Authority and the Osceola School District, who pay for the radio services they receive. In addition, funds are received via transfers from other BoCC Funds for use of the 800MHz radios, as well as Interest and Fund Balance.

The FY20 Budget includes funding to support the Motorola Agreement as well as funds for Capital Improvement Projects for the Poinciana Area Tower Site Relocation and hardware/software enhancements for the County Communications Infrastructure.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Charges For Services	\$ 722,496	\$ 1,015,190	\$ 292,694
Judgment, Fines & Forfeits	\$ 348,349	\$ 238,437	\$(109,912)
Miscellaneous Revenues	\$ 42,881	\$ 35,434	\$(7,447)
<u>Less 5% Statutory Reduction</u>	<u>\$(55,686)</u>	<u>\$(64,453)</u>	<u>\$(8,767)</u>
Subtotal:	\$ 1,058,040	\$ 1,224,608	\$ 166,568
Transfers In	\$ 1,127,021	\$ 1,622,951	\$ 495,930
Fund Balance	\$ 1,886,454	\$ 616,786	\$(1,269,668)
REVENUES TOTAL:	\$ 4,071,515	\$ 3,464,345	\$(607,170)
EXPENDITURES			
Personal Services	\$ 359,991	\$ 351,039	\$(8,952)
Operating Expenses	\$ 1,781,286	\$ 2,014,352	\$ 233,066
<u>Capital Outlay</u>	<u>\$ 1,537,339</u>	<u>\$ 450,795</u>	<u>\$(1,086,544)</u>
Subtotal:	\$ 3,678,616	\$ 2,816,186	\$(862,430)
Transfers Out	\$ 174,549	\$ 213,248	\$ 38,699
Reserves - Operating	\$ 218,350	\$ 434,911	\$ 216,561
EXPENDITURES TOTAL:	\$ 4,071,515	\$ 3,464,345	\$(607,170)

FUND 168 - SECTION 8 FUND

The Section 8 Program is federally funded and administered by the Department of Housing & Urban Development (HUD). The County receives additional administrative income from other Housing Agencies to administer portable vouchers, i.e., tenants that move to Osceola County from other counties. Funds are used for reimbursement for local and portable Housing Assistance Payments (HAP) for Section 8. This program is managed by Human Services, and revenues are projected to increase by 8.69% for FY20.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Intergovernmental Revenue	\$ 14,556,342	\$ 15,542,718	\$ 986,376
Miscellaneous Revenues	\$ 2,040	\$ 24,841	\$ 22,801
<u>Less 5% Statutory Reduction</u>	<u>\$(102)</u>	<u>\$(1,242)</u>	<u>\$(1,140)</u>
Subtotal:	\$ 14,558,280	\$ 15,566,317	\$ 1,008,037
Fund Balance	\$ 2,131,032	\$ 2,574,368	\$ 443,336
REVENUES TOTAL:	\$ 16,689,312	\$ 18,140,685	\$ 1,451,373
EXPENDITURES			
Personal Services	\$ 810,571	\$ 900,161	\$ 89,590
<u>Operating Expenses</u>	<u>\$ 15,877,901</u>	<u>\$ 17,240,524</u>	<u>\$ 1,362,623</u>
Subtotal:	\$ 16,688,472	\$ 18,140,685	\$ 1,452,213
Transfers Out	\$ 840	\$ 0	\$(840)
EXPENDITURES TOTAL:	\$ 16,689,312	\$ 18,140,685	\$ 1,451,373

FUND 177 - FIRE IMPACT FEE FUND

The Fire Impact Fee Fund captures costs associated with the collection and expenditures of Fire Impact Fees. The fees are collected in accordance with Ordinance No. 2017-96 and can only be used as directed by the Ordinance for needs related to new growth.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Permits, Fees & Special Assessments	\$ 786,744	\$ 2,562,930	\$ 1,776,186
Miscellaneous Revenues	\$ 10,000	\$ 54,322	\$ 44,322
<u>Less 5% Statutory Reduction</u>	<u>\$(39,837)</u>	<u>\$(130,863)</u>	<u>\$(91,026)</u>
Subtotal:	\$ 756,907	\$ 2,486,389	\$ 1,729,482
Fund Balance	\$ 461,031	\$ 3,972,967	\$ 3,511,936
REVENUES TOTAL:	\$ 1,217,938	\$ 6,459,356	\$ 5,241,418
EXPENDITURES			
Operating Expenses	\$ 1,500	\$ 15,000	\$ 13,500
<u>Capital Outlay</u>	<u>\$ 97,344</u>	<u>\$ 6,196,290</u>	<u>\$ 6,098,946</u>
Subtotal:	\$ 98,844	\$ 6,211,290	\$ 6,112,446
Transfers Out	\$ 22,185	\$ 61,225	\$ 39,040
Reserves - Operating	\$ 6,316	\$ 12,704	\$ 6,388
Reserves - Capital	\$ 1,090,593	\$ 174,137	\$(916,456)
EXPENDITURES TOTAL:	\$ 1,217,938	\$ 6,459,356	\$ 5,241,418

FUND 178 - PARKS IMPACT FEE FUND

This Fund accounts for revenues from impact fees collected on new development, appropriations realized from growth-related impact fees the County currently levies on developments affecting the County’s park system. Use of this revenue is restricted to the costs of growth-necessitated capital improvements for parks and recreational facilities. The Parks Impact Fee Ordinance and program was revised in FY19, resulting in an increase in fees. The most significant revision resulted in a reduction to just 3 zones to aid in the management, oversight and success of the program.

Highlights for FY20 include increased Permits, Fees & Special Assessments Revenue and increased Fund Balance from FY19. Funds will be appropriated into the correct Impact Fee Districts in accordance with the updated ordinance. Capital Outlay includes new and ongoing capital projects such as 65th Infantry Park, Campbell City Park/Community Center, and East 192 CRA Parks. Reserves – Capital increased due to the adjustment to Fund Balance, as well as designating funds for future Parks property purchases. Overall, the FY20 Budget is projected to increase 60.47% over the FY19 Adopted Budget.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Permits, Fees & Special Assessments	\$ 2,459,944	\$ 5,513,296	\$ 3,053,352
Charges For Services	\$ 664	\$ 0	\$(664)
<u>Less 5% Statutory Reduction</u>	<u>\$(123,031)</u>	<u>\$(275,665)</u>	<u>\$(152,634)</u>
Subtotal:	\$ 2,337,577	\$ 5,237,631	\$ 2,900,054
Fund Balance	\$ 6,257,709	\$ 8,555,593	\$ 2,297,884
REVENUES TOTAL:	\$ 8,595,286	\$ 13,793,224	\$ 5,197,938
EXPENDITURES			
Operating Expenses	\$ 8,100	\$ 6,000	\$(2,100)
<u>Capital Outlay</u>	<u>\$ 5,414,631</u>	<u>\$ 4,980,600</u>	<u>\$(434,031)</u>
Subtotal:	\$ 5,422,731	\$ 4,986,600	\$(436,131)
Transfers Out	\$ 130,580	\$ 59,247	\$(71,333)
Reserves - Capital	\$ 3,041,975	\$ 8,747,377	\$ 5,705,402
EXPENDITURES TOTAL:	\$ 8,595,286	\$ 13,793,224	\$ 5,197,938

FUND 180 - INMATE WELFARE FUND

In accordance with Florida Statute 951.23(9), a commissary may be operated in a detention facility. Revenues to the County are deposited into the Inmate Welfare Fund and funding can only be used for programs or item that benefit the welfare of the inmates. The purpose of the Inmate Welfare Fund is to provide a jail ministry program, recreational equipment, supplies, GED tests and research materials to those requiring detention or supervision in Osceola County. FY20 funding includes an increase to Personal Services due to a midyear reallocation of two Vocational Program Assistant positions from the General Fund.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Charges For Services	\$ 74,281	\$ 102,476	\$ 28,195
Miscellaneous Revenues	\$ 872,733	\$ 759,204	\$(113,529)
<u>Less 5% Statutory Reduction</u>	<u>\$(3,797)</u>	<u>\$(6,160)</u>	<u>\$(2,363)</u>
Subtotal:	\$ 943,217	\$ 855,520	\$(87,697)
Fund Balance	\$ 914,528	\$ 1,006,592	\$ 92,064
REVENUES TOTAL:	\$ 1,857,745	\$ 1,862,112	\$ 4,367
EXPENDITURES			
Personal Services	\$ 0	\$ 133,240	\$ 133,240
Operating Expenses	\$ 674,180	\$ 741,117	\$ 66,937
<u>Capital Outlay</u>	<u>\$ 51,100</u>	<u>\$ 201,100</u>	<u>\$ 150,000</u>
Subtotal:	\$ 725,280	\$ 1,075,457	\$ 350,177
Transfers Out	\$ 28,494	\$ 37,342	\$ 8,848
Reserves - Operating	\$ 150,754	\$ 80,475	\$(70,279)
Reserves - Stability	\$ 953,217	\$ 668,838	\$(284,379)
EXPENDITURES TOTAL:	\$ 1,857,745	\$ 1,862,112	\$ 4,367

FUND 184 - ROAD IMPACT FEE ZONE 4

This Fund was established to account for revenues and appropriations realized from impact fees levied on developments affecting this zone's transportation system.

This Fund is being included for historical purposes only as there was a budget in the prior year.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Fund Balance	\$ 4,548	\$ 0	\$(4,548)
REVENUES TOTAL:	\$ 4,548	\$ 0	\$(4,548)
EXPENDITURES			
<u>Capital Outlay</u>	<u>\$ 4,548</u>	<u>\$ 0</u>	<u>\$(4,548)</u>
Subtotal:	\$ 4,548	\$ 0	\$(4,548)
EXPENDITURES TOTAL:	\$ 4,548	\$ 0	\$(4,548)

FUND 187 - TRANSPORTATION IMPACT FEE POINCIANA OVERLAY FUND

The Transportation Impact Fee – Poinciana Overlay Fund accounts for revenues and appropriations realized from the impact fees levied on developments affecting the County’s transportation system in the Poinciana area. This funding was repealed per Ordinance 12-31.

As indicated in the Repeal Ordinance, any remaining balances are to be applied to widening Marigold Avenue from a 2-lane to 4-lane corridor. The only revenue source is Fund Balance which are appropriated to Reserves for Capital until this project is ready to move forward.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Miscellaneous Revenues	\$ 1,163	\$ 0	\$(1,163)
<u>Less 5% Statutory Reduction</u>	<u>\$(58)</u>	<u>\$ 0</u>	<u>\$ 58</u>
Subtotal:	\$ 1,105	\$ 0	\$(1,105)
Fund Balance	\$ 434,413	\$ 468,624	\$ 34,211
REVENUES TOTAL:	\$ 435,518	\$ 468,624	\$ 33,106
EXPENDITURES			
Reserves - Capital	\$ 435,518	\$ 468,624	\$ 33,106
EXPENDITURES TOTAL:	\$ 435,518	\$ 468,624	\$ 33,106

FUND 189 - SECOND LOCAL OPTION FUEL FUND

The Second Local Option Fuel Tax Fund includes revenues from a 5 cent tax per gallon on motor fuel. FY20 includes funding for LYNX, Road Milling and Resurfacing, and the ongoing NeoCity Way project.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Other Taxes	\$ 8,509,646	\$ 8,649,482	\$ 139,836
Miscellaneous Revenues	\$ 15,707	\$ 80,566	\$ 64,859
<u>Less 5% Statutory Reduction</u>	<u>\$(426,268)</u>	<u>\$(436,502)</u>	<u>\$(10,234)</u>
Subtotal:	\$ 8,099,085	\$ 8,293,546	\$ 194,461
Fund Balance	\$ 8,298,311	\$ 7,201,052	\$(1,097,259)
REVENUES TOTAL:	\$ 16,397,396	\$ 15,494,598	\$(902,798)
EXPENDITURES			
Operating Expenses	\$ 10,628,145	\$ 12,186,577	\$ 1,558,432
<u>Capital Outlay</u>	<u>\$ 2,771,538</u>	<u>\$ 2,771,538</u>	<u>\$ 0</u>
Subtotal:	\$ 13,399,683	\$ 14,958,115	\$ 1,558,432
Transfers Out	\$ 23,115	\$ 9,179	\$(13,936)
Reserves - Operating	\$ 1,062,815	\$ 527,304	\$(535,511)
Reserves - Capital	\$ 1,911,783	\$ 0	\$(1,911,783)
EXPENDITURES TOTAL:	\$ 16,397,396	\$ 15,494,598	\$(902,798)

DEBT SERVICE FUNDS

FUND GROUP SUMMARY	6-1
201 – DEBT SERVICES LIMITED G.O. REFUNDING BONDS, SERIES 2015	6-2
202 – DEBT SERVICE SALES TAX REVENUE BONDS 2009	6-3
204 – DEBT SERVICES TAXABLE 5 TH CENT REVENUE BOND SERIES 2012	6-4
210 – DEBT SERVICE WEST 192 PHASE IIC FUND	6-5
211 – DEBT SERVICES SALES TAX REVENUE BONDS SERIES 2015A	6-6
236 – CAPITAL IMPROVEMENT REVENUE BONDS SERIES 2009	6-7
238 – LIMITED G.O. BONDS SERIES 2010	6-8
239 – INFRASTRUCTURE SALES TAX REV REFUNDING SERIES 2011	6-9
240 – TDT REVENUE REFUNDING BONDS SERIES 2012	6-10
241 – DEBT SERVICES INFRASTRUCTURE SALES SURTAX SERIES 2015	6-11
242 – SALES TAX REVENUE REFUNDING BONDS SERIES 2016A	6-12
243 – TDT 5 TH CENT REVENUE BONDS SERIES 2016	6-13
244 – INFRASTRUCTURE SALES SURTAX REFUNDING REVENUE BOND SERIES 2017	6-14
245 – SALES TAX REVENUE REFUNDING BONDS SERIES 2017	6-15
246 – DS PUBLIC IMPROVEMENT REVENUE BONDS SERIES 2017	6-16
247- DS TDT REFUNDING BONDS SERIES 2019	6-17
248- COMMUNICATIONS EQUIPMENT UPGRADE (MOTOROLA)	6-18

SUMMARY BY CATEGORY - DEBT SERVICE FUNDGROUP

	Adopted <u>FY 2019</u>	Adopted <u>FY 2020</u>	<u>Variance</u>
REVENUES			
Current Ad Valorem Taxes	3,464,545	3,445,689	-18,856
PY Delinquent Ad Valorem Tax	0	0	0
Permits, Fees & Special Assessments	680,856	684,375	3,519
Intergovernmental Revenue	2,054,013	2,069,456	15,443
Miscellaneous Revenues	103,397	108,159	4,762
Less 5% Statutory Reduction	<u>-212,440</u>	<u>-211,911</u>	<u>529</u>
<i>Operating Revenues</i>	6,090,371	6,095,768	5,397
Transfers In	37,011,892	40,105,260	3,093,368
Other Sources	0	0	0
Fund Balance	<u>43,341,217</u>	<u>43,639,870</u>	<u>298,653</u>
<i>Non Operating Revenues</i>	80,353,109	83,745,130	3,392,021
	<u>86,443,480</u>	<u>89,840,898</u>	<u>3,397,418</u>
Total Revenues			
EXPENDITURES			
Operating Expenses	<u>67,007</u>	<u>66,677</u>	<u>-330</u>
<i>Operating Expenditures</i>	67,007	66,677	-330
Debt Service	42,481,746	44,218,085	1,736,339
Transfers Out	0	653,681	653,681
Reserves - Debt	<u>43,894,727</u>	<u>44,902,455</u>	<u>1,007,728</u>
<i>Non-Operating Expenditures</i>	86,376,473	89,774,221	3,397,748
	<u>86,443,480</u>	<u>89,840,898</u>	<u>3,397,418</u>
Total Expenditures			

FUND 201 - DS LIMITED GO REFUNDING BONDS SERIES 2015

This Fund was established in FY15 to account for expenses related to this bond due to the advance refunding of a portion of the outstanding Limited General Obligation Bonds, Series 2006 in the amount of \$8,445,000. Funding sources include dedicated Ad Valorem and Fund Balance. This bond will sunset in October 2025.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Current Ad Valorem Taxes	\$ 1,231,866	\$ 1,218,811	\$(13,055)
<u>Less 5% Statutory Reduction</u>	<u>\$(61,593)</u>	<u>\$(60,941)</u>	<u>\$ 652</u>
Subtotal:	\$ 1,170,273	\$ 1,157,870	\$(12,403)
Fund Balance	\$ 1,040,181	\$ 1,058,037	\$ 17,856
REVENUES TOTAL:	\$ 2,210,454	\$ 2,215,907	\$ 5,453
EXPENDITURES			
Operating Expenses	\$ 24,596	\$ 24,376	\$(220)
<u>Debt Service</u>	<u>\$ 1,127,821</u>	<u>\$ 1,126,310</u>	<u>\$(1,511)</u>
Subtotal:	\$ 1,152,417	\$ 1,150,686	\$(1,731)
Reserves - Debt	\$ 1,058,037	\$ 1,065,221	\$ 7,184
EXPENDITURES TOTAL:	\$ 2,210,454	\$ 2,215,907	\$ 5,453

FUND 202 - DS SALES TAX REVENUE BONDS 2009

This Fund was established in FY09 to account for the payment of principal, interest and other debt service costs. This bond was issued to provide funds to finance costs of acquisition; construction and improvement of various properties and facilities of the County; and the acquisition of approximately 400 acres of right-of-way and storm water management ponds for the purpose of extending and improving the County's transportation system through six major development of regional impact projects in east Osceola County, bordering Lake Tohopekaliga. As this bond sunset in October 2018, the final payment in FY19 was made utilizing Fund Balance. This Fund will be closed in FY20.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Fund Balance	\$ 1,181,750	\$ 0	\$(1,181,750)
REVENUES TOTAL:	\$ 1,181,750	\$ 0	\$(1,181,750)
EXPENDITURES			
<u>Debt Service</u>	<u>\$ 1,181,750</u>	<u>\$ 0</u>	<u>\$(1,181,750)</u>
Subtotal:	\$ 1,181,750	\$ 0	\$(1,181,750)
EXPENDITURES TOTAL:	\$ 1,181,750	\$ 0	\$(1,181,750)

FUND 204 - DS TAXABLE 5TH CENT REVENUE BOND SERIES 2012

This Fund was established to account for principal, interest and other debt service expenses for this bond which was issued to provide funds to finance costs of construction and equipping of an approximately 55,000 square foot Class A conference center located adjacent to the Omni Orlando Resort at Champions Gate as part of the RIDA Conference Center as well as pre-paid rent for the RIDA Convention Center. The only funding source for this bond is Fund Balance. This bond will sunset in October 2041.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Permits, Fees & Special Assessments	\$ 340,000	\$ 0	\$(340,000)
Miscellaneous Revenues	\$ 11,000	\$ 0	\$(11,000)
<u>Less 5% Statutory Reduction</u>	<u>\$(17,550)</u>	<u>\$ 0</u>	<u>\$ 17,550</u>
Subtotal:	\$ 333,450	\$ 0	\$(333,450)
Transfers In	\$ 594,775	\$ 0	\$(594,775)
Fund Balance	\$ 1,519,986	\$ 1,192,031	\$(327,955)
REVENUES TOTAL:	\$ 2,448,211	\$ 1,192,031	\$(1,256,180)
EXPENDITURES			
<u>Debt Service</u>	<u>\$ 928,218</u>	<u>\$ 272,300</u>	<u>\$(655,918)</u>
Subtotal:	\$ 928,218	\$ 272,300	\$(655,918)
Transfers Out	\$ 0	\$ 653,681	\$ 653,681
Reserves - Debt	\$ 1,519,993	\$ 266,050	\$(1,253,943)
EXPENDITURES TOTAL:	\$ 2,448,211	\$ 1,192,031	\$(1,256,180)

FUND 210 - DS WEST 192 PHASE IIC

This Fund was established in FY08 to account for principal, interest and other debt service expenses related to this bond which was issued to provide funds to complete installation of roadway landscaping and street lighting, pedestrian pathways and crosswalks, roadway signage and transit facilities in the West 192 Redevelopment Phase IIC benefit area. The funding sources for FY20 are Special Assessments, Fund Balance and Interest. This bond will sunset in November 2033.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Permits, Fees & Special Assessments	\$ 340,856	\$ 339,375	\$(1,481)
Miscellaneous Revenues	\$ 4,500	\$ 4,500	\$ 0
<u>Less 5% Statutory Reduction</u>	<u>\$(17,268)</u>	<u>\$(17,194)</u>	<u>\$ 74</u>
Subtotal:	\$ 328,088	\$ 326,681	\$(1,407)
Fund Balance	\$ 421,082	\$ 424,207	\$ 3,125
REVENUES TOTAL:	\$ 749,170	\$ 750,888	\$ 1,718
EXPENDITURES			
<u>Debt Service</u>	<u>\$ 324,963</u>	<u>\$ 354,400</u>	<u>\$ 29,437</u>
Subtotal:	\$ 324,963	\$ 354,400	\$ 29,437
Reserves - Debt	\$ 424,207	\$ 396,488	\$(27,719)
EXPENDITURES TOTAL:	\$ 749,170	\$ 750,888	\$ 1,718

FUND 211 - DS SALES TAX REVENUE BONDS SERIES 2015A

This Fund was established in FY15 to account for principal, interest and other debt service expenses related to this bond which was issued to provide funds to construct and equip the Florida Advanced Manufacturing and Research Center, the related ancillary site, and transportation improvements. The funding source for FY20 is a transfer from the General Fund, Fund Balance and Interest. This bond will sunset in 2044.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Miscellaneous Revenues	\$ 5,664	\$ 5,736	\$ 72
<u>Less 5% Statutory Reduction</u>	<u>\$(283)</u>	<u>\$(287)</u>	<u>\$(4)</u>
Subtotal:	\$ 5,381	\$ 5,449	\$ 68
Transfers In	\$ 3,333,927	\$ 3,354,609	\$ 20,682
Fund Balance	\$ 1,888,135	\$ 1,911,885	\$ 23,750
REVENUES TOTAL:	\$ 5,227,443	\$ 5,271,943	\$ 44,500
EXPENDITURES			
<u>Debt Service</u>	<u>\$ 3,315,558</u>	<u>\$ 3,327,183</u>	<u>\$ 11,625</u>
Subtotal:	\$ 3,315,558	\$ 3,327,183	\$ 11,625
Reserves - Debt	\$ 1,911,885	\$ 1,944,760	\$ 32,875
EXPENDITURES TOTAL:	\$ 5,227,443	\$ 5,271,943	\$ 44,500

FUND 236 - CAPITAL IMPROVEMENT REVENUE BONDS SERIES 2009

This Fund accounts for principal, interest and other debt service expenses related to this bond which was established to fund various capital projects including road and ancillary projects, such as the Courthouse Square Parking Garage, Marydia Community Center, and the Sheriff's Training Facility. Funding sources include Transfers In from the General Fund and Fund 115 – Courthouse Facilities Fund to support debt service payments associated with the Parking Garage. Also, there is a Transfer In from the General Fund and Fund 306 – Local Infrastructure Sales Surtax to support the remaining debt service previously paid by Impact Fees. Additional revenue is received from a Federal Subsidy on the Build America & Recovery Zone Economic Development Bonds, as well as Interest and Fund Balance. This bond will sunset in October 2039.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Intergovernmental Revenue	\$ 2,054,013	\$ 2,069,456	\$ 15,443
Miscellaneous Revenues	\$ 43,916	\$ 44,396	\$ 480
<u>Less 5% Statutory Reduction</u>	<u>\$(2,196)</u>	<u>\$(2,220)</u>	<u>\$(24)</u>
Subtotal:	\$ 2,095,733	\$ 2,111,632	\$ 15,899
Transfers In	\$ 8,180,898	\$ 7,958,397	\$(222,501)
Fund Balance	\$ 14,638,614	\$ 14,798,515	\$ 159,901
REVENUES TOTAL:	\$ 24,915,245	\$ 24,868,544	\$(46,701)
EXPENDITURES			
<u>Debt Service</u>	<u>\$ 10,116,730</u>	<u>\$ 10,108,331</u>	<u>\$(8,399)</u>
Subtotal:	\$ 10,116,730	\$ 10,108,331	\$(8,399)
Reserves - Debt	\$ 14,798,515	\$ 14,760,213	\$(38,302)
EXPENDITURES TOTAL:	\$ 24,915,245	\$ 24,868,544	\$(46,701)

FUND 238 - LIMITED GO BONDS SERIES 2010

This Fund accounts for the payment of principal, interest and other debt service costs related to this bond which was issued to provide funds for the SAVE Osceola program to purchase environmentally significant lands pursuant to Ordinance No. 04-28. Per Ordinance No. 06-25 as approved by voter referendum pursuant to Resolution No. 04-055R, the Environmental Lands Conservation Program utilizes dedicated Ad Valorem funding as well as Fund Balance and Interest to provide funds for debt service expenses. This bond will sunset in October 2025.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Current Ad Valorem Taxes	\$ 2,232,679	\$ 2,226,878	\$(5,801)
Miscellaneous Revenues	\$ 10,000	\$ 10,000	\$ 0
<u>Less 5% Statutory Reduction</u>	<u>\$(112,134)</u>	<u>\$(111,844)</u>	<u>\$ 290</u>
Subtotal:	\$ 2,130,545	\$ 2,125,034	\$(5,511)
Fund Balance	\$ 1,858,460	\$ 1,884,010	\$ 25,550
REVENUES TOTAL:	\$ 3,989,005	\$ 4,009,044	\$ 20,039
EXPENDITURES			
Operating Expenses	\$ 42,411	\$ 42,301	\$(110)
<u>Debt Service</u>	<u>\$ 2,062,584</u>	<u>\$ 2,062,934</u>	<u>\$ 350</u>
Subtotal:	\$ 2,104,995	\$ 2,105,235	\$ 240
Reserves - Debt	\$ 1,884,010	\$ 1,903,809	\$ 19,799
EXPENDITURES TOTAL:	\$ 3,989,005	\$ 4,009,044	\$ 20,039

FUND 239 - INFRASTRUCTURE SALES TAX REVENUE REFUNDING SERIES 2011

This Fund was established in FY12 to account for the payment of principal, interest and other debt service expenses for this bond which was issued to advance refund a portion of the County's outstanding Infrastructure Sales Surtax Bonds, Series 2002. Funding sources include a Transfer In from Fund 306 - Local Infrastructure Sales Surtax Fund and Fund Balance. This bond will sunset in October 2022.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Transfers In	\$ 3,772,425	\$ 3,765,925	\$(6,500)
Fund Balance	\$ 3,375,563	\$ 3,451,063	\$ 75,500
REVENUES TOTAL:	\$ 7,147,988	\$ 7,216,988	\$ 69,000
EXPENDITURES			
<u>Debt Service</u>	<u>\$ 3,696,925</u>	<u>\$ 3,694,175</u>	<u>\$(2,750)</u>
Subtotal:	\$ 3,696,925	\$ 3,694,175	\$(2,750)
Reserves - Debt	\$ 3,451,063	\$ 3,522,813	\$ 71,750
EXPENDITURES TOTAL:	\$ 7,147,988	\$ 7,216,988	\$ 69,000

FUND 240 - TDT REVENUE REFUNDING BONDS SERIES 2012

This Fund was established to account for principal, interest and other debt service expenses for this bond which was issued to refund the County's outstanding TDT Revenue Bonds, Series 2002A and Subordinated Tourist Development Revenue Bond, Series 2009, and to finance and refinance the costs of acquisition, construction and equipping of certain capital improvements in the County. Funding sources include Transfers In from Fund 104 - Tourist Development Tax Fund, Fund 105 - Fifth Cent Tourist Development Tax Fund, as well as Interest and Fund Balance. This bond will sunset in October 2034.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Miscellaneous Revenues	\$ 12,493	\$ 12,704	\$ 211
<u>Less 5% Statutory Reduction</u>	<u>\$(625)</u>	<u>\$(635)</u>	<u>\$(10)</u>
Subtotal:	\$ 11,868	\$ 12,069	\$ 201
Transfers In	\$ 5,538,014	\$ 5,536,813	\$(1,201)
Fund Balance	\$ 4,164,291	\$ 4,234,791	\$ 70,500
REVENUES TOTAL:	\$ 9,714,173	\$ 9,783,673	\$ 69,500
EXPENDITURES			
<u>Debt Service</u>	<u>\$ 5,479,382</u>	<u>\$ 5,476,882</u>	<u>\$(2,500)</u>
Subtotal:	\$ 5,479,382	\$ 5,476,882	\$(2,500)
Reserves - Debt	\$ 4,234,791	\$ 4,306,791	\$ 72,000
EXPENDITURES TOTAL:	\$ 9,714,173	\$ 9,783,673	\$ 69,500

FUND 241 - DS INFRASTRUCTURE SALES SURTAX SERIES 2015

This Fund was established in FY15 to account for expenses related to this bond due to the advance refunding of the Infrastructure Sales Surtax Revenue Bonds, Series, 2007, and the Infrastructure Sales Surtax Revenue Bonds, Series 2011, in the amount of \$26,170,000. Funding sources include a Transfer In from Fund 306 - Local Infrastructure Sales Surtax Fund, as well as Interest and Fund Balance. This bond will sunset in October 2024.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Miscellaneous Revenues	\$ 1,985	\$ 2,047	\$ 62
<u>Less 5% Statutory Reduction</u>	<u>\$(99)</u>	<u>\$(102)</u>	<u>\$(3)</u>
Subtotal:	\$ 1,886	\$ 1,945	\$ 59
Transfers In	\$ 977,982	\$ 5,218,719	\$ 4,240,737
Fund Balance	\$ 661,716	\$ 682,368	\$ 20,652
REVENUES TOTAL:	\$ 1,641,584	\$ 5,903,032	\$ 4,261,448
EXPENDITURES			
<u>Debt Service</u>	<u>\$ 959,216</u>	<u>\$ 955,200</u>	<u>\$(4,016)</u>
Subtotal:	\$ 959,216	\$ 955,200	\$(4,016)
Reserves - Debt	\$ 682,368	\$ 4,947,832	\$ 4,265,464
EXPENDITURES TOTAL:	\$ 1,641,584	\$ 5,903,032	\$ 4,261,448

FUND 242 - SALES TAX REVENUE REFUNDING BONDS SERIES 2016A

This Fund was established in FY16 to account for the payment of principal, interest and other debt service expenses for this bond which was issued to refund the County's outstanding Sales Tax Bonds, Series 2009. Funding sources include a Transfer In from the General Fund, Fund 134 – Countywide Fire Fund, Fund 306 - Local Infrastructure Sales Surtax Fund, as well as Interest and Fund Balance. This bond will sunset in October 2038.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Miscellaneous Revenues	\$ 2,534	\$ 6,314	\$ 3,780
<u>Less 5% Statutory Reduction</u>	<u>\$(127)</u>	<u>\$(316)</u>	<u>\$(189)</u>
Subtotal:	\$ 2,407	\$ 5,998	\$ 3,591
Transfers In	\$ 2,947,581	\$ 2,938,590	\$(8,991)
Fund Balance	\$ 844,694	\$ 2,104,694	\$ 1,260,000
REVENUES TOTAL:	\$ 3,794,682	\$ 5,049,282	\$ 1,254,600
EXPENDITURES			
<u>Debt Service</u>	<u>\$ 1,689,988</u>	<u>\$ 2,924,788</u>	<u>\$ 1,234,800</u>
Subtotal:	\$ 1,689,988	\$ 2,924,788	\$ 1,234,800
Reserves - Debt	\$ 2,104,694	\$ 2,124,494	\$ 19,800
EXPENDITURES TOTAL:	\$ 3,794,682	\$ 5,049,282	\$ 1,254,600

FUND 243 - TDT 5TH CENT REVENUE BONDS SERIES 2016

This Fund was established in FY16 to account for the payment of principal, interest and other debt service expenses for this bond which was issued to provide funds to finance costs of construction and prepaid rent for the RIDA Convention Center Phase 2. Funding sources include a Transfer In from Fund 105 - Fifth Cent Tourist Development Tax Fund and Fund Balance. This bond will sunset in October 2045.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Transfers In	\$ 1,381,898	\$ 1,381,783	\$(115)
Fund Balance	\$ 2,330,731	\$ 2,335,883	\$ 5,152
REVENUES TOTAL:	\$ 3,712,629	\$ 3,717,666	\$ 5,037
EXPENDITURES			
<u>Debt Service</u>	<u>\$ 1,376,746</u>	<u>\$ 1,377,110</u>	<u>\$ 364</u>
Subtotal:	\$ 1,376,746	\$ 1,377,110	\$ 364
Reserves - Debt	\$ 2,335,883	\$ 2,340,556	\$ 4,673
EXPENDITURES TOTAL:	\$ 3,712,629	\$ 3,717,666	\$ 5,037

FUND 244 - INFRASTRUCTURE SALES SURTAX REFUNDING REVENUE BONDS SERIES 2017

This Fund was established in FY17 to account for expenses related to this bond due to the partial refunding of the outstanding Infrastructure Sales Surtax Bonds, Series 2007. Funding sources include a Transfer In from Fund 306 – Local Infrastructure Sales Surtax Fund and Fund Balance. This bond will sunset October 2024.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Transfers In	\$ 4,808,647	\$ 551,863	\$(4,256,784)
Fund Balance	\$ 4,625,902	\$ 4,666,824	\$ 40,922
REVENUES TOTAL:	\$ 9,434,549	\$ 5,218,687	\$(4,215,862)
EXPENDITURES			
<u>Debt Service</u>	<u>\$ 4,767,725</u>	<u>\$ 4,764,755</u>	<u>\$(2,970)</u>
Subtotal:	\$ 4,767,725	\$ 4,764,755	\$(2,970)
Reserves - Debt	\$ 4,666,824	\$ 453,932	\$(4,212,892)
EXPENDITURES TOTAL:	\$ 9,434,549	\$ 5,218,687	\$(4,215,862)

FUND 245 - SALES TAX REVENUE REFUNDING BONDS SERIES 2017

This Fund was established to account for expenses related to this bond due to the refunding of the outstanding Sales Tax Revenue Bonds, Series 2010 and supports the construction, expansion and improvement of the County's Courthouse and administrative facilities. Funding sources include a Transfer In from the General Fund as well as Interest and Fund Balance. This bond will sunset October 2024.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Miscellaneous Revenues	\$ 11,305	\$ 11,410	\$ 105
<u>Less 5% Statutory Reduction</u>	<u>\$(565)</u>	<u>\$(569)</u>	<u>\$(4)</u>
Subtotal:	\$ 10,740	\$ 10,841	\$ 101
Transfers In	\$ 4,016,127	\$ 4,016,142	\$ 15
Fund Balance	\$ 3,768,183	\$ 3,803,434	\$ 35,251
REVENUES TOTAL:	\$ 7,795,050	\$ 7,830,417	\$ 35,367
EXPENDITURES			
<u>Debt Service</u>	<u>\$ 3,991,616</u>	<u>\$ 3,991,425</u>	<u>\$(191)</u>
Subtotal:	\$ 3,991,616	\$ 3,991,425	\$(191)
Reserves - Debt	\$ 3,803,434	\$ 3,838,992	\$ 35,558
EXPENDITURES TOTAL:	\$ 7,795,050	\$ 7,830,417	\$ 35,367

FUND 246 - DS PUBLIC IMPROVEMENT REVENUE BONDS SERIES 2017

This Fund was established in FY18 to account for the principal, interest, and other debt service cost associated with the bond for the Administration Building at the Center for Neovation. The primary funding source is a Transfer In from any legally available source which for FY20 is the General Fund as well as Fund Balance. This bond will sunset in October 2047.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Transfers In	\$ 1,459,618	\$ 1,482,834	\$ 23,216
Fund Balance	\$ 1,021,929	\$ 1,019,023	\$(2,906)
REVENUES TOTAL:	\$ 2,481,547	\$ 2,501,857	\$ 20,310
EXPENDITURES			
<u>Debt Service</u>	<u>\$ 1,462,524</u>	<u>\$ 1,477,940</u>	<u>\$ 15,416</u>
Subtotal:	\$ 1,462,524	\$ 1,477,940	\$ 15,416
Reserves - Debt	\$ 1,019,023	\$ 1,023,917	\$ 4,894
EXPENDITURES TOTAL:	\$ 2,481,547	\$ 2,501,857	\$ 20,310

FUND 247 - DS TDT REFUNDING BONDS SERIES 2019

This Fund was established in FY19 to account for the payments of principal, interest and other debt service expenses for the DS TDT Refunding Bonds 2019 in the amount of \$11,595,000 which were issued due to the partial refunding of the County's outstanding Taxable 5th Cent Revenue Bond, Series 2012 (Fund 204). Funding sources include a Transfer In from Fund 105 - Fifth Cent Tourist Development Tax Fund, Fund 204 – Taxable 5th Cent Revenue Bond, Series 2012 as well as Special Assessments, Interest and Fund Balance. The new bond will sunset in October 2041.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Permits, Fees & Special Assessments	\$ 0	\$ 345,000	\$ 345,000
Miscellaneous Revenues	\$ 0	\$ 11,052	\$ 11,052
<u>Less 5% Statutory Reduction</u>	<u>\$ 0</u>	<u>\$(17,803)</u>	<u>\$(17,803)</u>
Subtotal:	\$ 0	\$ 338,249	\$ 338,249
Transfers In	\$ 0	\$ 819,450	\$ 819,450
Fund Balance	\$ 0	\$ 73,105	\$ 73,105
REVENUES TOTAL:	\$ 0	\$ 1,230,804	\$ 1,230,804
EXPENDITURES			
<u>Debt Service</u>	<u>\$ 0</u>	<u>\$ 250,928</u>	<u>\$ 250,928</u>
Subtotal:	\$ 0	\$ 250,928	\$ 250,928
Reserves - Debt	\$ 0	\$ 979,876	\$ 979,876
EXPENDITURES TOTAL:	\$ 0	\$ 1,230,804	\$ 1,230,804

FUND 248 - COMMUNICATIONS EQUIPMENT UPGRADE (MOTOROLA)

This Fund is new for FY20 to account for the payment of principal and interest expenses for the Equipment Lease-Purchase agreement, in the amount of \$7,771,033, which the County entered with Motorola Solutions Inc. to upgrade the County’s communications equipment (Motorola radios) for emergency communications. The payments for this capital lease are due annually beginning December 2019. Funding sources include a Transfer In from Fund 134 – Countywide Fire Fund and Fund 306 – Local Infrastructure Sales Surtax Fund. The new loan will sunset in October 2022.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Transfers In	\$ 0	\$ 3,080,135	\$ 3,080,135
REVENUES TOTAL:	\$ 0	\$ 3,080,135	\$ 3,080,135
EXPENDITURES			
<u>Debt Service</u>	<u>\$ 0</u>	<u>\$ 2,053,424</u>	<u>\$ 2,053,424</u>
Subtotal:	\$ 0	\$ 2,053,424	\$ 2,053,424
Reserves - Debt	\$ 0	\$ 1,026,711	\$ 1,026,711
EXPENDITURES TOTAL:	\$ 0	\$ 3,080,135	\$ 3,080,135

CAPITAL PROJECTS FUNDS

FUND GROUP SUMMARY.....	7-1
306 – LOCAL INFRASTRUCTURE SALES SURTAX FUND	7-2
315 – GENERAL CAPITAL OUTLAY FUND	7-3
328 – SPECIAL PURPOSE CAPITAL FUND.....	7-4
329 – SALES TAX REVENUE BONDS SERIES 2015A CAPITAL FUND.....	7-5
331 – COUNTYWIDE FIRE CAPITAL FUND.....	7-6
332 – PUBLIC IMPROVEMENT REVENUE BONDS SERIES 2017 FUND	7-7

SUMMARY BY CATEGORY - CAPITAL PROJECTS FUNDGROUP

	Adopted <u>FY 2019</u>	Adopted <u>FY 2020</u>	<u>Variance</u>
REVENUES			
Other Taxes	35,553,315	37,139,969	1,586,654
Intergovernmental Revenue	7,683,441	6,234,867	-1,448,574
Miscellaneous Revenues	258,658	33,172,191	32,913,533
Less 5% Statutory Reduction	<u>-1,790,599</u>	<u>-1,867,597</u>	<u>-76,998</u>
<i>Operating Revenues</i>	41,704,815	74,679,430	32,974,615
Transfers In	6,664,651	7,070,147	405,496
Other Sources	11,608,581	40,340,487	28,731,906
Fund Balance	<u>107,490,291</u>	<u>91,243,031</u>	<u>-16,247,260</u>
<i>Non Operating Revenues</i>	125,763,523	138,653,665	12,890,142
	<u>167,468,338</u>	<u>213,333,095</u>	<u>45,864,757</u>
Total Revenues			
 EXPENDITURES			
Capital Outlay	<u>119,030,116</u>	<u>85,211,166</u>	<u>-33,818,950</u>
<i>Operating Expenditures</i>	119,030,116	85,211,166	-33,818,950
Debt Service	4,765,458	5,561,490	796,032
Grants and Aids	0	69,915,598	69,915,598
Transfers Out	19,820,492	16,921,983	-2,898,509
Reserves - Capital	10,684,594	29,970,335	19,285,741
Reserves - Assigned	<u>13,167,678</u>	<u>5,752,523</u>	<u>-7,415,155</u>
<i>Non-Operating Expenditures</i>	48,438,222	128,121,929	79,683,707
	<u>167,468,338</u>	<u>213,333,095</u>	<u>45,864,757</u>
Total Expenditures			

FUND 306 - LOCAL INFRASTRUCTURE SALES SURTAX FUND

The Local Infrastructure Sales Surtax Fund accounts for revenues and appropriations realized from its main revenue source, the voter approved one-percent sales tax levied in the County for infrastructure needs and is projected to increase 20.76% in FY20.

This Fund is the main funding source for the County’s Capital Improvement Program which supports new and ongoing projects including Countywide Signals, Bridge Rehabilitation, Stormwater projects, Traffic Signal Replacement Mast Arm Upgrades, Traffic Control Equipment, Traffic Signal Replacement, BVL Drainage Improvement, Concrete Road Replacement among other infrastructure projects.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Other Taxes	\$ 35,553,315	\$ 37,139,969	\$ 1,586,654
Miscellaneous Revenues	\$ 200,000	\$ 211,978	\$ 11,978
<u>Less 5% Statutory Reduction</u>	<u>\$(1,787,666)</u>	<u>\$(1,867,597)</u>	<u>\$(79,931)</u>
Subtotal:	\$ 33,965,649	\$ 35,484,350	\$ 1,518,701
Other Sources	\$ 2,207,594	\$ 2,024,816	\$(182,778)
Fund Balance	\$ 24,021,836	\$ 35,180,375	\$ 11,158,539
REVENUES TOTAL:	\$ 60,195,079	\$ 72,689,541	\$ 12,494,462
EXPENDITURES			
Capital Outlay	\$ 16,140,539	\$ 23,067,238	\$ 6,926,699
<u>Debt Service</u>	<u>\$ 4,765,458</u>	<u>\$ 5,561,490</u>	<u>\$ 796,032</u>
Subtotal:	\$ 20,905,997	\$ 28,628,728	\$ 7,722,731
Transfers Out	\$ 19,820,492	\$ 16,921,983	\$(2,898,509)
Reserves - Capital	\$ 10,468,590	\$ 24,138,830	\$ 13,670,240
Reserves - Assigned	\$ 9,000,000	\$ 3,000,000	\$(6,000,000)
EXPENDITURES TOTAL:	\$ 60,195,079	\$ 72,689,541	\$ 12,494,462

FUND 315 - GENERAL CAPITAL OUTLAY FUND

The intent of this Fund is to allocate funds for general capital outlay projects not funded from the Local Infrastructure Sales Surtax. This Fund is not a revenue generating Fund, therefore, funds are transferred in from other County funding sources to support projects. FY20 funding supports capital projects including the Sheriff's Office Training Facility, the Lake Toho Water Restoration project, Hoagland Boulevard Phase II & III, the Campbell City Tax Collector project and Champions Gate DDI Improvement.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Miscellaneous Revenues	\$ 58,658	\$ 0	\$(58,658)
<u>Less 5% Statutory Reduction</u>	<u>\$(2,933)</u>	<u>\$ 0</u>	<u>\$ 2,933</u>
Subtotal:	\$ 55,725	\$ 0	\$(55,725)
Transfers In	\$ 5,485,822	\$ 5,000,000	\$(485,822)
Fund Balance	\$ 33,900,949	\$ 32,597,124	\$(1,303,825)
REVENUES TOTAL:	\$ 39,442,496	\$ 37,597,124	\$(1,845,372)
EXPENDITURES			
<u>Capital Outlay</u>	<u>\$ 35,160,435</u>	<u>\$ 34,844,601</u>	<u>\$(315,834)</u>
Subtotal:	\$ 35,160,435	\$ 34,844,601	\$(315,834)
Reserves - Capital	\$ 114,383	\$ 0	\$(114,383)
Reserves - Assigned	\$ 4,167,678	\$ 2,752,523	\$(1,415,155)
EXPENDITURES TOTAL:	\$ 39,442,496	\$ 37,597,124	\$(1,845,372)

FUND 328 - SPECIAL PURPOSE CAPITAL FUND

This Fund was created in FY15 to capture those projects with funding from outside sources, such as State appropriations and agency reimbursements with the purpose to distinguish between capital projects whose budgets are not funded by County funds. There are no new projects for FY20, but the Fund primarily supports ongoing projects such as Carroll Street – JYP to Michigan, Lake Toho Water Restoration, Ethos Park, and Hoagland Boulevard Phase II. In addition, this Fund provides funding for Grants and Aids for ongoing grant/contractual obligations with FDOT – Deseret Ranch. Although the agreement was ongoing, this project was not included in the FY19 budget as no activity was anticipated.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Intergovernmental Revenue	\$ 7,683,441	\$ 6,234,867	\$(1,448,574)
Miscellaneous Revenues	\$ 0	\$ 32,960,213	\$ 32,960,213
Subtotal:	\$ 7,683,441	\$ 39,195,080	\$ 31,511,639
Other Sources	\$ 7,800,000	\$ 36,955,385	\$ 29,155,385
Fund Balance	\$ 10,741,316	\$ 300,000	\$(10,441,316)
REVENUES TOTAL:	\$ 26,224,757	\$ 76,450,465	\$ 50,225,708
EXPENDITURES			
Capital Outlay	\$ 26,224,757	\$ 6,534,867	\$(19,689,890)
Grants and Aids	\$ 0	\$ 69,915,598	\$ 69,915,598
Subtotal:	\$ 26,224,757	\$ 76,450,465	\$ 50,225,708
EXPENDITURES TOTAL:	\$ 26,224,757	\$ 76,450,465	\$ 50,225,708

FUND 329 - SALES TAX REVENUE BONDS SERIES 2015A

This Fund was established in FY15 with bond proceeds from the Sales Tax Revenue Bonds Series 2015A for the Center for Neovation (formerly called the Florida Advanced Manufacturing Research Facility - FAMRC) project. FY20 Funding reflects the project's remaining balance.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Fund Balance	\$ 963,532	\$ 829,556	\$(133,976)
REVENUES TOTAL:	\$ 963,532	\$ 829,556	\$(133,976)
EXPENDITURES			
<u>Capital Outlay</u>	<u>\$ 963,532</u>	<u>\$ 829,556</u>	<u>\$(133,976)</u>
Subtotal:	\$ 963,532	\$ 829,556	\$(133,976)
EXPENDITURES TOTAL:	\$ 963,532	\$ 829,556	\$(133,976)

FUND 331 - COUNTYWIDE FIRE CAPITAL FUND

This Fund was established in FY17 to appropriate loan proceeds for Fire Capital projects, but primarily used to design and construct fire stations. The FY20 Adopted Budget includes funding to continue the Fire Rescue/EMS Training Facility, Fire/EMS Equipment, Fire Rescue/EMS Warehouse, as well as to purchase land for future Fire Station projects.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Transfers In	\$ 1,178,829	\$ 2,070,147	\$ 891,318
Other Sources	\$ 1,600,987	\$ 1,360,286	\$(240,701)
Fund Balance	\$ 14,651,124	\$ 15,166,761	\$ 515,637
REVENUES TOTAL:	\$ 17,430,940	\$ 18,597,194	\$ 1,166,254
EXPENDITURES			
Capital Outlay	\$ 17,329,319	\$ 12,765,689	\$(4,563,630)
Subtotal:	\$ 17,329,319	\$ 12,765,689	\$(4,563,630)
Reserves - Capital	\$ 101,621	\$ 5,831,505	\$ 5,729,884
EXPENDITURES TOTAL:	\$ 17,430,940	\$ 18,597,194	\$ 1,166,254

FUND 332 - PUBLIC IMP REV BONDS SERIES 2017

This Fund was established in FY15 from the Series 2017 Bonds to track expenditures associated with issuance costs and the design and construction of the office building at NeoCity. Revenue for FY20 is Fund Balance and represents the remaining project balance.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Fund Balance	\$ 23,211,534	\$ 7,169,215	\$(16,042,319)
REVENUES TOTAL:	\$ 23,211,534	\$ 7,169,215	\$(16,042,319)
EXPENDITURES			
<u>Capital Outlay</u>	<u>\$ 23,211,534</u>	<u>\$ 7,169,215</u>	<u>\$(16,042,319)</u>
Subtotal:	\$ 23,211,534	\$ 7,169,215	\$(16,042,319)
EXPENDITURES TOTAL:	\$ 23,211,534	\$ 7,169,215	\$(16,042,319)

ENTERPRISE FUNDS

FUND GROUP SUMMARY.....	8-1
401 – SOLID WASTE FUND.....	8-2
407 – OSCEOLA PARKWAY FUND.....	8-3
408- POINCIANA PARKWAY FUND.....	8-4

SUMMARY BY CATEGORY - ENTERPRISE FUNDGROUP

	<u>Adopted FY 2019</u>	<u>Adopted FY 2020</u>	<u>Variance</u>
REVENUES			
Permits, Fees & Special Assessments	16,692,402	22,760,630	6,068,228
Charges For Services	20,632,931	25,009,511	4,376,580
Miscellaneous Revenues	300,700	386,574	85,874
Less 5% Statutory Reduction	<u>-1,881,302</u>	<u>-2,407,836</u>	<u>-526,534</u>
<i>Operating Revenues</i>	35,744,731	45,748,879	10,004,148
Transfers In	0	0	0
Other Sources	0	107,842	107,842
Fund Balance	<u>44,031,671</u>	<u>51,752,288</u>	<u>7,720,617</u>
<i>Non Operating Revenues</i>	44,031,671	51,860,130	7,828,459
	<u>79,776,402</u>	<u>97,609,009</u>	<u>17,832,607</u>
Total Revenues			
 EXPENDITURES			
Personal Services	1,537,833	1,661,168	123,335
Operating Expenses	20,504,191	28,217,734	7,713,543
Capital Outlay	<u>5,515,796</u>	<u>9,009,292</u>	<u>3,493,496</u>
<i>Operating Expenditures</i>	27,557,820	38,888,194	11,330,374
Debt Service	9,246,488	10,892,140	1,645,652
Other Non Operating Expenses	0	3,820,851	3,820,851
Transfers Out	1,834,686	1,602,419	-232,267
Reserves - Operating	4,737,672	5,996,722	1,259,050
Reserves - Debt	4,662,152	6,215,856	1,553,704
Reserves - Capital	12,366,734	14,090,937	1,724,203
Reserves - Assigned	<u>19,370,850</u>	<u>16,101,890</u>	<u>-3,268,960</u>
<i>Non-Operating Expenditures</i>	52,218,582	58,720,815	6,502,233
	<u>79,776,402</u>	<u>97,609,009</u>	<u>17,832,607</u>
Total Expenditures			

FUND 401 - SOLID WASTE FUND

The Solid Waste Fund is used to account for the operation of the County's off-site collection centers, curbside collections, and closure of the County's landfills and operates from rates that are established by the County to generate sufficient funds to pay the costs of current operations and provide long-term asset acquisitions. The major revenue source for this Fund comes from Special Assessments which increased for FY20 due to a new residential Solid Waste & Recycling program. Other revenue sources include franchise fees charged to haulers, tipping fees, and host fees charged to private landfill operators. Other Sources increased to appropriate Debt Proceeds for a replacement vehicle.

Included in the FY20 budget is the addition of one Full Time Equivalent (FTE) for a Solid Waste Customer Service Field Inspector to provide additional customer service support to Osceola residents. Operating Expenditures increased due to the increase in the new, approved Hauler's contract as a result of a new special assessment program. Capital Outlay and Debt Service are associated with the replacement vehicle.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Permits, Fees & Special Assessments	\$ 16,692,402	\$ 22,760,630	\$ 6,068,228
Charges For Services	\$ 4,159,244	\$ 4,601,726	\$ 442,482
Miscellaneous Revenues	\$ 284,927	\$ 345,961	\$ 61,034
<u>Less 5% Statutory Reduction</u>	<u>\$(1,056,829)</u>	<u>\$(1,385,416)</u>	<u>\$(328,587)</u>
Subtotal:	\$ 20,079,744	\$ 26,322,901	\$ 6,243,157
Other Sources	\$ 0	\$ 107,842	\$ 107,842
Fund Balance	\$ 28,421,056	\$ 24,429,464	\$(3,991,592)
REVENUES TOTAL:	\$ 48,500,800	\$ 50,860,207	\$ 2,359,407
EXPENDITURES			
Personal Services	\$ 1,375,385	\$ 1,473,937	\$ 98,552
Operating Expenses	\$ 17,576,838	\$ 23,475,699	\$ 5,898,861
Capital Outlay	\$ 60,200	\$ 268,591	\$ 208,391
<u>Debt Service</u>	<u>\$ 0</u>	<u>\$ 19,677</u>	<u>\$ 19,677</u>
Subtotal:	\$ 19,012,423	\$ 25,237,904	\$ 6,225,481
Transfers Out	\$ 1,662,523	\$ 1,395,769	\$(266,754)
Reserves - Operating	\$ 4,194,011	\$ 5,140,736	\$ 946,725
Reserves - Debt	\$ 0	\$ 1,907	\$ 1,907
Reserves - Capital	\$ 4,260,993	\$ 2,982,001	\$(1,278,992)
Reserves - Assigned	\$ 19,370,850	\$ 16,101,890	\$(3,268,960)
EXPENDITURES TOTAL:	\$ 48,500,800	\$ 50,860,207	\$ 2,359,407

FUND 407 - OSCEOLA PARKWAY

The Osceola Parkway Fund is an Enterprise Fund under the Transportation and Transit Department that provides funding for Osceola Parkway’s operations, maintenance, and debt service for the Transportation Revenue Refunding Bond, Series 2004. FY20 budget includes funding carried forward from the prior year for Fiber Optic Installation, Osceola Parkway Toll Equipment Upgrade, and Osceola Parkway Guardrail Installation Capital Improvement projects, to continue in the new year.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Charges For Services	\$ 16,473,687	\$ 20,407,785	\$ 3,934,098
Miscellaneous Revenues	\$ 15,773	\$ 40,613	\$ 24,840
<u>Less 5% Statutory Reduction</u>	<u>\$(824,473)</u>	<u>\$(1,022,420)</u>	<u>\$(197,947)</u>
Subtotal:	\$ 15,664,987	\$ 19,425,978	\$ 3,760,991
Fund Balance	\$ 15,610,615	\$ 13,302,532	\$(2,308,083)
REVENUES TOTAL:	\$ 31,275,602	\$ 32,728,510	\$ 1,452,908
EXPENDITURES			
Personal Services	\$ 162,448	\$ 187,231	\$ 24,783
Operating Expenses	\$ 2,927,353	\$ 4,742,035	\$ 1,814,682
Capital Outlay	\$ 5,455,596	\$ 5,357,330	\$(98,266)
<u>Debt Service</u>	<u>\$ 9,246,488</u>	<u>\$ 9,331,404</u>	<u>\$ 84,916</u>
Subtotal:	\$ 17,791,885	\$ 19,618,000	\$ 1,826,115
Other Non Operating Expenses	\$ 0	\$ 3,820,851	\$ 3,820,851
Transfers Out	\$ 172,163	\$ 206,650	\$ 34,487
Reserves - Operating	\$ 543,661	\$ 855,986	\$ 312,325
Reserves - Debt	\$ 4,662,152	\$ 4,679,640	\$ 17,488
Reserves - Capital	\$ 8,105,741	\$ 3,547,383	\$(4,558,358)
EXPENDITURES TOTAL:	\$ 31,275,602	\$ 32,728,510	\$ 1,452,908

FUND 408 - POINCIANA PARKWAY

The Poinciana Parkway Fund was established in FY14 to receive Bond Proceeds and manage the Debt Service payments for the Poinciana Parkway project. The State of Florida State Infrastructure Bank (SIB) Loan was received in FY15, fully funding the project. In FY19 this Fund was set to close, but due to the approved agreement with the Central Florida Expressway Authority to assume management and maintenance of the parkway, the remaining bond proceeds were appropriated in FY20 to allow the County to manage these funds through an improvement project. The FY20 funding for capital outlay is allocated for the Poinciana Parkway Advanced Traffic Management System (ATMS).

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Fund Balance	\$ 0	\$ 14,020,292	\$ 14,020,292
REVENUES TOTAL:	\$ 0	\$ 14,020,292	\$ 14,020,292
EXPENDITURES			
Capital Outlay	\$ 0	\$ 3,383,371	\$ 3,383,371
Debt Service	\$ 0	\$ 1,541,059	\$ 1,541,059
Subtotal:	\$ 0	\$ 4,924,430	\$ 4,924,430
Reserves - Debt	\$ 0	\$ 1,534,309	\$ 1,534,309
Reserves - Capital	\$ 0	\$ 7,561,553	\$ 7,561,553
EXPENDITURES TOTAL:	\$ 0	\$ 14,020,292	\$ 14,020,292

INTERNAL SERVICE FUNDS

FUND GROUP SUMMARY.....	9-1
501 – WORKERS’ COMPENSATION INTERNAL SERVICE FUND.....	9-2
502 – PROPERTY & CASUALTY INSURANCE INTERNAL SERVICE FUND....	9-3
503 – DENTAL INSURANCE INTERNAL SERVICE FUND.....	9-4
504 – HEALTH INSURANCE INTERNAL SERVICE FUND.....	9-5
505 – LIFE, LTD, AND VOL. LIFE INTERNAL SERVICE FUND.....	9-6
509 – FLEET GENERAL OVERSIGHT INTERNAL SERVICE FUND.....	9-7
510 - FLEET MAINTENANCE INTERNAL SERVICE FUND.....	9-8
511 – FLEET FUEL INTERNAL SERVICE FUND.....	9-9

SUMMARY BY CATEGORY - INTERNAL SERVICE FUND GROUP

	Adopted <u>FY 2019</u>	Adopted <u>FY 2020</u>	<u>Variance</u>
REVENUES			
Charges For Services	35,751,541	40,646,939	4,895,398
Miscellaneous Revenues	0	880,204	880,204
Less 5% Statutory Reduction	<u>0</u>	<u>-44,010</u>	<u>-44,010</u>
<i>Operating Revenues</i>	35,751,541	41,483,133	5,731,592
Transfers In	354,780	241,783	-112,997
Other Sources	0	123,284	123,284
Fund Balance	<u>13,941,429</u>	<u>16,129,845</u>	<u>2,188,416</u>
<i>Non Operating Revenues</i>	14,296,209	16,494,912	2,198,703
	<u>50,047,750</u>	<u>57,978,045</u>	<u>7,930,295</u>
Total Revenues	<u>50,047,750</u>	<u>57,978,045</u>	<u>7,930,295</u>
EXPENDITURES			
Personal Services	1,784,786	1,902,494	117,708
Operating Expenses	31,718,986	36,774,484	5,055,498
Capital Outlay	<u>447,428</u>	<u>735,184</u>	<u>287,756</u>
<i>Operating Expenditures</i>	33,951,200	39,412,162	5,460,962
Debt Service	0	14,312	14,312
Transfers Out	371,003	376,650	5,647
Reserves - Operating	172,370	173,985	1,615
Reserves - Claims	<u>15,553,177</u>	<u>18,000,936</u>	<u>2,447,759</u>
<i>Non-Operating Expenditures</i>	16,096,550	18,565,883	2,469,333
	<u>50,047,750</u>	<u>57,978,045</u>	<u>7,930,295</u>
Total Expenditures	<u>50,047,750</u>	<u>57,978,045</u>	<u>7,930,295</u>

FUND 501 - WORKERS' COMPENSATION INTERNAL SERVICE FUND

This Fund is managed by the Human Resources' Risk Management & Safety Office. The primary source of revenue is derived from charges related to workers' compensation insurance rates to countywide departments. The FY20 primary revenue source is based on rates published by the State of Florida. Additional revenue includes Fund Balance. Overall, the FY20 Budget is projected to increase 0.28% over the FY19 Adopted Budget.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Charges For Services	\$ 4,075,377	\$ 3,687,420	\$(387,957)
Subtotal:	\$ 4,075,377	\$ 3,687,420	\$(387,957)
Fund Balance	\$ 4,301,373	\$ 4,712,879	\$ 411,506
REVENUES TOTAL:	\$ 8,376,750	\$ 8,400,299	\$ 23,549
EXPENDITURES			
Personal Services	\$ 122,986	\$ 129,363	\$ 6,377
Operating Expenses	\$ 2,954,741	\$ 2,546,182	\$(408,559)
Capital Outlay	\$ 12,499	\$ 0	\$(12,499)
Subtotal:	\$ 3,090,226	\$ 2,675,545	\$(414,681)
Transfers Out	\$ 124,192	\$ 124,249	\$ 57
Reserves - Operating	\$ 55,329	\$ 55,329	\$ 0
Reserves - Claims	\$ 5,107,003	\$ 5,545,176	\$ 438,173
EXPENDITURES TOTAL:	\$ 8,376,750	\$ 8,400,299	\$ 23,549

FUND 502 - PROPERTY & CASUALTY INSURANCE INTERNAL SERVICE FUND

This Fund is managed by the Human Resources' Risk Management & Safety Office. The primary source of revenue is derived from charges related to property and casualty insurance rates to countywide departments based on the number of County vehicles, property, auto physical and general liability premiums. Additional revenue includes Fund Balance. Overall, the FY20 Budget is projected to increase 7.08% over the FY19 Adopted Budget.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Charges For Services	\$ 4,045,352	\$ 4,053,965	\$ 8,613
Subtotal:	\$ 4,045,352	\$ 4,053,965	\$ 8,613
Fund Balance	\$ 2,109,477	\$ 2,536,906	\$ 427,429
REVENUES TOTAL:	\$ 6,154,829	\$ 6,590,871	\$ 436,042
EXPENDITURES			
Personal Services	\$ 109,978	\$ 114,965	\$ 4,987
Operating Expenses	\$ 3,534,322	\$ 5,045,736	\$ 1,511,414
Capital Outlay	\$ 12,500	\$ 0	\$(12,500)
Subtotal:	\$ 3,656,800	\$ 5,160,701	\$ 1,503,901
Transfers Out	\$ 85,663	\$ 99,952	\$ 14,289
Reserves - Operating	\$ 61,202	\$ 61,679	\$ 477
Reserves - Claims	\$ 2,351,164	\$ 1,268,539	\$(1,082,625)
EXPENDITURES TOTAL:	\$ 6,154,829	\$ 6,590,871	\$ 436,042

FUND 503 - DENTAL INSURANCE INTERNAL SERVICE FUND

This Fund is managed by Human Resources. The primary source of revenue is derived from charges related to dental insurance rates, to countywide departments and employees, which are projected to increase 19.35% over the prior year. Insurance premiums for the entire County, as well as some Constitutional Offices, are expensed out of this Fund. Additional revenue includes Fund Balance. Overall, the FY20 Budget is projected to increase 22.76% over the FY19 Adopted Budget.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Charges For Services	\$ 1,026,272	\$ 1,224,825	\$ 198,553
Subtotal:	\$ 1,026,272	\$ 1,224,825	\$ 198,553
Fund Balance	\$ 484,350	\$ 629,679	\$ 145,329
REVENUES TOTAL:	\$ 1,510,622	\$ 1,854,504	\$ 343,882
EXPENDITURES			
Personal Services	\$ 70,183	\$ 73,658	\$ 3,475
Operating Expenses	\$ 909,571	\$ 1,119,650	\$ 210,079
Subtotal:	\$ 979,754	\$ 1,193,308	\$ 213,554
Transfers Out	\$ 2,433	\$ 0	\$(2,433)
Reserves - Operating	\$ 8,363	\$ 8,740	\$ 377
Reserves - Claims	\$ 520,072	\$ 652,456	\$ 132,384
EXPENDITURES TOTAL:	\$ 1,510,622	\$ 1,854,504	\$ 343,882

FUND 504 - HEALTH INSURANCE INTERNAL SERVICE FUND

This Fund is managed by Human Resources to fund and administer the health insurance costs of the County's self-insurance program. Insurance premiums for the entire County, as well as some Constitutional Offices, are expensed out of this Fund. The primary source of revenue is derived from charges related to health insurance rates to countywide departments and employee contributions for health insurance, which are projected to increase 19.93% over the prior year. Additional revenue includes Miscellaneous Revenue for prior fiscal year refunds and rebates, and Fund Balance. Overall, the FY20 Budget is projected to increase 19.16% over the FY19 Adopted Budget.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Charges For Services	\$ 22,143,992	\$ 26,557,843	\$ 4,413,851
Miscellaneous Revenues	\$ 0	\$ 880,204	\$ 880,204
<u>Less 5% Statutory Reduction</u>	<u>\$ 0</u>	<u>\$(44,010)</u>	<u>\$(44,010)</u>
Subtotal:	\$ 22,143,992	\$ 27,394,037	\$ 5,250,045
Fund Balance	\$ 6,496,335	\$ 6,734,148	\$ 237,813
REVENUES TOTAL:	\$ 28,640,327	\$ 34,128,185	\$ 5,487,858
EXPENDITURES			
Personal Services	\$ 122,361	\$ 128,935	\$ 6,574
<u>Operating Expenses</u>	<u>\$ 21,284,824</u>	<u>\$ 24,034,518</u>	<u>\$ 2,749,694</u>
Subtotal:	\$ 21,407,185	\$ 24,163,453	\$ 2,756,268
Transfers Out	\$ 117,491	\$ 112,504	\$(4,987)
Reserves - Operating	\$ 39,049	\$ 39,435	\$ 386
Reserves - Claims	\$ 7,076,602	\$ 9,812,793	\$ 2,736,191
EXPENDITURES TOTAL:	\$ 28,640,327	\$ 34,128,185	\$ 5,487,858

FUND 505 - LIFE, LTD. VOL. LIFE INTERNAL SERVICE FUND

This Fund is managed by Human Resources, which facilitates revenue collection and payments for these insurance coverages Countywide. The primary source of revenue is derived from charges related to life, long term and short term disability rates to countywide departments, Constitutional Offices and employees which are projected to increase 6.61% over the prior year. Additional revenue includes Fund Balance. Overall, the FY20 Budget is projected to increase 34.04% over the FY19 Adopted Budget.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Charges For Services	\$ 606,059	\$ 646,096	\$ 40,037
Subtotal:	\$ 606,059	\$ 646,096	\$ 40,037
Fund Balance	\$ 534,894	\$ 883,257	\$ 348,363
REVENUES TOTAL:	\$ 1,140,953	\$ 1,529,353	\$ 388,400
EXPENDITURES			
Personal Services	\$ 55,614	\$ 58,445	\$ 2,831
Operating Expenses	\$ 556,020	\$ 719,356	\$ 163,336
Subtotal:	\$ 611,634	\$ 777,801	\$ 166,167
Transfers Out	\$ 22,556	\$ 20,778	\$(1,778)
Reserves - Operating	\$ 8,427	\$ 8,802	\$ 375
Reserves - Claims	\$ 498,336	\$ 721,972	\$ 223,636
EXPENDITURES TOTAL:	\$ 1,140,953	\$ 1,529,353	\$ 388,400

FUND 509 - FLEET GENERAL OVERSIGHT INTERNAL SERVICE FUND

The purpose of this Fund is to capture indirect costs associated with the general oversight of the Fleet operation. This Fund is supported by Charges for Services generated by an overhead allocation assessed to every department that receives services from Fleet. Overall, the FY20 Budget is projected to increase 17.56% over the FY19 Adopted Budget.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Charges For Services	\$ 55,678	\$ 61,440	\$ 5,762
Subtotal:	\$ 55,678	\$ 61,440	\$ 5,762
Fund Balance	\$ 0	\$ 4,017	\$ 4,017
REVENUES TOTAL:	\$ 55,678	\$ 65,457	\$ 9,779
EXPENDITURES			
Personal Services	\$ 39,911	\$ 40,391	\$ 480
Operating Expenses	\$ 13,900	\$ 23,149	\$ 9,249
Subtotal:	\$ 53,811	\$ 63,540	\$ 9,729
Transfers Out	\$ 1,867	\$ 1,917	\$ 50
EXPENDITURES TOTAL:	\$ 55,678	\$ 65,457	\$ 9,779

FUND 510 - FLEET MAINTENANCE INTERNAL SERVICE FUND

This Fund accounts for costs incurred by the County for maintenance of large vehicles. Departments are billed for actual use of repair services and revenues are generated from Charges for Services based on each department's appropriation for vehicle maintenance.

In prior years, this Fund accounted for all operations of the Fleet Department. However, for simplicity and enhanced management of the different functions provided by Fleet, this Fund was subdivided into three Funds (General Oversight, Maintenance and Fuel) in FY19.

Included in the FY20 Budget is one Full Time Equivalent (FTE) position, Fleet Services Coordinator, to provide additional support as a result of fleet service demands. Overall, the FY20 Budget is projected to increase 16.69% over the FY19 Adopted Budget.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Charges For Services	\$ 2,412,449	\$ 2,617,590	\$ 205,141
Subtotal:	\$ 2,412,449	\$ 2,617,590	\$ 205,141
Transfers In	\$ 120,000	\$ 49,783	\$(70,217)
Other Sources	\$ 0	\$ 123,284	\$ 123,284
Fund Balance	\$ 15,000	\$ 181,960	\$ 166,960
REVENUES TOTAL:	\$ 2,547,449	\$ 2,972,617	\$ 425,168
EXPENDITURES			
Personal Services	\$ 1,212,594	\$ 1,279,582	\$ 66,988
Operating Expenses	\$ 1,139,505	\$ 1,400,599	\$ 261,094
Capital Outlay	\$ 181,349	\$ 263,749	\$ 82,400
Debt Service	\$ 0	\$ 14,312	\$ 14,312
Subtotal:	\$ 2,533,448	\$ 2,958,242	\$ 424,794
Transfers Out	\$ 14,001	\$ 14,375	\$ 374
EXPENDITURES TOTAL:	\$ 2,547,449	\$ 2,972,617	\$ 425,168

FUND 511 - FLEET FUEL INTERNAL SERVICE FUND

The purpose of this Fund is to capture cost associated with the purchase of fuel by County departments. This Fund is supported by Charges for Services generated by Gas & Oil expenses from each cost center, which is this Fund's primary revenue source. Revenue is also generated by an overhead allocation assessed to every cost center with an appropriation for fuel. Highlights for FY20 include funding for upgrades to the Fleet fueling system for efficiency, and dispenser and monitoring upgrades at various Fire Stations and carry forward funding for the Fuel Proximity Project. Overall, the FY20 Budget is projected to increase 50.31% over the FY19 Adopted Budget.

	FY19 Adopted Budget:	FY20 Adopted Budget:	Variance:
REVENUES			
Charges For Services	\$ 1,386,362	\$ 1,797,760	\$ 411,398
Subtotal:	\$ 1,386,362	\$ 1,797,760	\$ 411,398
Transfers In	\$ 234,780	\$ 192,000	\$(42,780)
Fund Balance	\$ 0	\$ 446,999	\$ 446,999
REVENUES TOTAL:	\$ 1,621,142	\$ 2,436,759	\$ 815,617
EXPENDITURES			
Personal Services	\$ 51,159	\$ 77,155	\$ 25,996
Operating Expenses	\$ 1,326,103	\$ 1,885,294	\$ 559,191
Capital Outlay	\$ 241,080	\$ 471,435	\$ 230,355
Subtotal:	\$ 1,618,342	\$ 2,433,884	\$ 815,542
Transfers Out	\$ 2,800	\$ 2,875	\$ 75
EXPENDITURES TOTAL:	\$ 1,621,142	\$ 2,436,759	\$ 815,617

CAPITAL IMPROVEMENT PROGRAM FUNDS

TABLE OF CONTENTS

CAPITAL IMPROVEMENT PROGRAM DESCRIPTION.....	10-1
001 - GENERAL FUND	10-2
102 – TRANSPORTATION TRUST FUND.....	10-3
104 - TOURIST DEVELOPMENT TAX FUND.....	10-4
115 – COURT FACILITIES FUND.....	10-6
125 – ENVIRONMENTAL LAND MAINTENANCE FUND	10-7
141 – BOATING IMPROVEMENT FUND.....	10-8
142 – MOBILITY FEE EAST ZONE FUND.....	10-9
143 – MOBILITY FEE WEST ZONE FUND.....	10-10
148 – BUILDING FUND.....	10-12
149 – EAST 149 – EAST 192 CRA	10-13
150 – WEST 192 DEVELOPMENT AUTHORITY FUND	10-14
154 - CONSTITUTIONAL GAS TAX FUND	10-15
156 –FEDERAL AND STATE GRANTS FUND.....	10-16
177 – FIRE IMPACT FEE FUND.....	10-17
178 – PARKS IMPACT FEE FUND.....	10-18
306 - LOCAL OPTION SALES TAX FUND	10-19
315 – GEN CAP OUTLAY FUND	10-21
328 – SPECIAL PURPOSE CAPITAL FUND.....	10-22
331 – COUNTYWIDE FIRE CAPITAL FUND	10-23

401 – SOLID WASTE FUND	10-24
407 – OSCEOLA PARKWAY FUND	10-25
510 – FLEET MAINTENANCE INTERNAL SERVICE FUND	10-26
511 – FLEET FUEL INTERNAL SERVICE FUND	10-27

CAPITAL IMPROVEMENT PROGRAM

The 5-year Capital Improvement Program (CIP) is a major public infrastructure and planning tool used by Osceola County. It is a reflection of the County's Goals and Objectives which is intended to coordinate the financing and timing of improvements in a way that maximizes the return to the public. The CIP is described as projects that typically have a useful life of at least ten years and a cost of \$25,000 or more and includes new, replacement, or upgraded items/projects, construction, software, and/or land purchases. In general, the CIP does not include multiple purchase requests, i.e. a number of items with a unit cost of less than \$25,000 or repairs that do not extend the useful life of the asset, but an aggregate cost of more than \$25,000.

The CIP encompasses the four Goals of the County's Strategic Plan:

- Grow and Diversify the County's Economy
- Cost Effective and High Performing County Government
- Upgrade County Infrastructure and Transportation Network: Prepared for Growth
- Create Great Neighborhoods for Future: Safe and Livable

Fund 001-General Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total 2020/24
	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	
Community Development						
1400 - Community Development Projects						
Urban Farm - C20-011	0	500,000	900,000	1,000,000	0	2,400,000
Total: 1400 - Community Development	0	500,000	900,000	1,000,000	0	2,400,000
Total: Community Development	0	500,000	900,000	1,000,000	0	2,400,000
Public Safety						
2100 - Public Safety Projects						
Booking Control Room - O19-001	0	819,650	0	0	0	819,650
Key Tracer (Housing Units) - O20-003	69,300	0	0	0	0	69,300
Osceola County Jail Encapsulation Phase 3 - 2003	0	100,000	0	0	0	100,000
Security Cameras Phase 4 (Perimeter camera upgrade, CE to digital, administration and mailroom) - O20-004	229,000	0	0	0	0	229,000
Total: 2100 - Public Safety Projects	298,300	919,650	0	0	0	1,217,950
Total: Public Safety	298,300	919,650	0	0	0	1,217,950
Public Works						
1418 - Mosquito Control						
Mosquito Control Facility - P20-001	500,000	0	0	0	0	500,000
Total: 1418 - Mosquito Control	500,000	0	0	0	0	500,000
4100 - Public Works Projects						
704 Generation Point - 3rd and 4th Floor - 4137	50,000	0	0	0	0	50,000
Countywide Lease - Corrections Vehicles - 2102	274,544	0	0	0	0	274,544
Countywide Lease - Fleet Vehicles - 4204	101,528	0	0	0	0	101,528
Countywide Lease - Parks Vehicles - 1413	55,820	0	0	0	0	55,820
Engineering and Design to upgrade generators at the Jail - P20-016	25,000	0	0	0	0	25,000
FY21 Fleet Vehicle Replacement - P21-001	0	291,545	0	0	0	291,545
FY22 Fleet Vehicle Replacement - P22-001	0	0	222,737	0	0	222,737
FY23 Fleet Vehicle Replacement - P23-001	0	0	0	141,967	0	141,967
FY24 Fleet Vehicle Replacement - P24-001	0	0	0	0	156,365	156,365
Maintenance Shop & Storage Warehouse - P20-011	800,175	0	0	0	0	800,175
Total: 4100 - Public Works Projects	1,307,067	291,545	222,737	141,967	156,365	2,119,681
Total: Public Works	1,807,067	291,545	222,737	141,967	156,365	2,619,681
Total: 001	2,105,367	1,711,195	1,122,737	1,141,967	156,365	6,237,631

Fund 102-Transportation Trust Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total 2020/24
	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	
Public Works						
4100 - Public Works Projects						
Countywide Lease - Fleet Vehicles - 4204	33,436	0	0	0	0	33,436
Public Works/Engineering Vehicles - P20-021	35,400	0	0	0	0	35,400
Total: 4100 - Public Works Projects	68,836	0	0	0	0	68,836
Total: Public Works	68,836	0	0	0	0	68,836
Transportation						
4300 - Transportation Projects						
City of Kissimmee Equipment: F750 Truck - T20-021	40,000	0	0	0	0	40,000
Crash Cushion - T20-002	29,000	0	0	0	0	29,000
Laminator Sign Shop - T20-001	28,000	0	0	0	0	28,000
Large Format Printer - T20-006	0	30,000	0	0	0	30,000
Sign Truck East - T20-003	0	0	0	80,000	0	80,000
Silk Screen System - T20-005	40,000	0	0	0	0	40,000
Traffic Engineering - Freightliner Van - T19-064	90,000	0	0	0	0	90,000
Utility Van - T20-007	0	0	0	0	90,000	90,000
Total: 4300 - Transportation Projects	227,000	30,000	0	80,000	90,000	427,000
Total: Transportation	227,000	30,000	0	80,000	90,000	427,000
Total: 102	295,836	30,000	0	80,000	90,000	495,836

Fund 104-Tourist Development Tax Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total 2020/24
	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	
<u>Community Development</u>						
7500 - TDT Projects						
Austin Tindall Sports Complex Sidewalk - C20-009	35,000	0	0	0	0	35,000
Austin Tindall Sports Complex Sod Farm - C20-008	500,000	0	0	0	0	500,000
Austin-Tindall Vehicle - 7514	35,000	0	0	0	0	35,000
OHP - Above Ground Refuse System - C19-006	0	0	0	0	50,000	50,000
OHP - Additional Arena Concession Stands - C19-013	0	0	0	0	390,000	390,000
OHP - Advertising Signage Replacements - C19-060	0	0	50,000	0	0	50,000
OHP - Arena Lobby Floor - 17053	0	0	375,000	375,000	0	750,000
OHP - Arena Seating-Cup Holders - C20-003	60,000	0	0	0	0	60,000
OHP - Carpet - Removable/Storable - C19-017	0	0	150,000	0	0	150,000
OHP - Covered Tie-Outs - C20-010	100,000	0	0	0	0	100,000
OHP - Covered Walkway between Arena & Exhibition Building - C19-055	0	0	0	2,000,000	0	2,000,000
OHP - Electrical Power Distribution (Arena, Events Center, Parking Lots) - 7558	0	500,000	500,000	0	0	1,000,000
OHP - Escalators - 16065	0	0	0	0	2,000,000	2,000,000
OHP - Event Center Box Office Awning - C20-005	0	300,000	0	0	0	300,000
OHP - Events Center & Arena Lobby Lighting System - 7017	500,000	600,000	500,000	0	0	1,600,000
OHP - Fencing - 7505	100,000	0	0	0	0	100,000
OHP - Heritage Club Upgrades - 7018	0	0	1,400,000	250,000	0	1,650,000
OHP - Hydraulic Bleachers - C20-006	100,000	0	0	0	0	100,000
OHP - Improved Exterior Signage - 7507	200,000	400,000	400,000	400,000	0	1,400,000
OHP - Improved Interior Signage - 7537	0	250,000	0	0	0	250,000
OHP - Maintenance Workshop, Office and Storage Unit - 7021	500,000	1,500,000	0	0	0	2,000,000
OHP - Multipurpose Pavilion (West Lot) - 7564	0	0	0	1,000,000	0	1,000,000
OHP - PA System (Box Office, Bowl, General, and Outdoors) - C19-005	200,000	0	0	0	0	200,000
OHP - Remodel Suites and Furniture (Arena) - 7546	0	0	0	80,000	0	80,000
OHP - Site Grading & Drainage - C20-007	0	0	500,000	500,000	0	1,000,000
OHP - Spotlight Replacements - C19-056	0	0	250,000	0	0	250,000
OHP - Surveillance System/Metal Detectors - 7593	100,000	100,000	100,000	100,000	100,000	500,000
OHP - Truck - 7556	25,420	0	0	0	0	25,420
OHP - Wall Panels/Air Wall/Acoustical Panels - 17104	0	0	0	0	100,000	100,000
OHP Parking and Hardscape - 7548	367,450	250,000	250,000	0	0	867,450

Fund 104-Tourist Development Tax Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total 2020/24
	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	
Pave Existing Show Ring - 7535	0	0	0	0	300,000	300,000
Total: 7500 - TDT Projects	2,822,870	3,900,000	4,475,000	4,705,000	2,940,000	18,842,870
Total: Community Development	2,822,870	3,900,000	4,475,000	4,705,000	2,940,000	18,842,870
<u>Public Works</u>						
4100 - Public Works Projects						
Lake Cypress Parking - P20-004	480,000	0	0	0	0	480,000
Lake Cypress Shoal Removal - P20-005	900,000	0	0	0	0	900,000
Lake Marian Ramp Dredge - P20-006	110,000	0	0	0	0	110,000
Total: 4100 - Public Works Projects	1,490,000	0	0	0	0	1,490,000
Total: Public Works	1,490,000	0	0	0	0	1,490,000
<u>Transportation</u>						
4300 - Transportation Projects						
Bill Beck Trail - T20-009	0	220,000	2,200,000	0	0	2,420,000
Lake Toho Water Restoration Pond Trail - 4350	500,000	0	0	0	0	500,000
Neptune Boardwalk - 4356	247,050	0	0	0	0	247,050
Neptune Trail Enhancements - 4357	1,252,950	2,927,050	0	0	0	4,180,000
Shawnda Lane Trail - T20-012	0	0	2,813,430	0	281,343	3,094,773
Shingle Creek Bridge Trail - T20-013	0	0	0	200,000	2,000,000	2,200,000
Shingle Creek Osceola Parkway Bridge - T20-014	0	0	0	340,000	3,400,000	3,740,000
Shingle Creek Trail South Extension - T20-015	0	0	0	470,000	4,700,000	5,170,000
Shingle Creek Trail West (Vineland Connector Trail) - T20-016	0	0	0	490,000	4,900,000	5,390,000
Total: 4300 - Transportation Projects	2,000,000	3,147,050	5,013,430	1,500,000	15,281,343	26,941,823
Total: Transportation	2,000,000	3,147,050	5,013,430	1,500,000	15,281,343	26,941,823
Total: 104	6,312,870	7,047,050	9,488,430	6,205,000	18,221,343	47,274,693

Fund 115-Court Facilities Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total 2020/24
	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	
<u>Court Administration</u>						
1500 - Court Projects						
Court Facility Wayfinding - 1501	83,495	0	0	0	0	83,495
Prose Service Window Expansion - O20-001	25,000	0	0	0	0	25,000
Total: 1500 - Court Projects	108,495	0	0	0	0	108,495
Total: Court Administration	108,495	0	0	0	0	108,495
<u>Public Works</u>						
4100 - Public Works Projects						
Admin Bldg and Courthouse Renovations - 16035	0	0	0	0	8,390,760	8,390,760
Courthouse Carpet Replacement - P20-018	150,000	0	0	0	0	150,000
Courthouse Parking Lot A/Judge's Parking Area - P20-020	90,000	0	0	0	0	90,000
Courthouse Resurface 1st Floor Lobby - P20-019	45,000	0	0	0	0	45,000
Total: 4100 - Public Works Projects	285,000	0	0	0	8,390,760	8,675,760
Total: Public Works	285,000	0	0	0	8,390,760	8,675,760
Total: 115	393,495	0	0	0	8,390,760	8,784,255

Fund 125-Environmental Land Maintenance

Program / Function / Project	Proposed CIP by Fiscal Year					Total 2020/24
	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	
<u>Community Development</u>						
1400 - Community Development Projects						
Tupperware Island Conservation Area (Candella Island) - 1403	0	200,000	0	0	0	200,000
Total: 1400 - Community Development	0	200,000	0	0	0	200,000
Total: Community Development	0	200,000	0	0	0	200,000
<u>Public Works</u>						
4100 - Public Works Projects						
Countywide Lease - Parks Vehicles - 1413	20,730	0	0	0	0	20,730
Total: 4100 - Public Works Projects	20,730	0	0	0	0	20,730
Total: Public Works	20,730	0	0	0	0	20,730
Total: 125	20,730	200,000	0	0	0	220,730

Fund 141-Boating Improvement Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total 2020/24
	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	
Public Works						
4100 - Public Works Projects						
Lake Gentry Boat Ramp Renovation - 4008	32,886	0	0	0	0	32,886
Total: 4100 - Public Works Projects	32,886	0	0	0	0	32,886
Total: Public Works	32,886	0	0	0	0	32,886
Total: 141	32,886	0	0	0	0	32,886

Fund 142 - Mobility Fee East Zone

Program / Function / Project	Proposed CIP by Fiscal Year					Total 2020/24
	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	
Transportation						
4300 - Transportation Projects						
Advanced Traffic Management System (ATMS) - 4307	245,000	115,000	115,000	115,000	115,000	705,000
American Disabilities Act (ADA) Sidewalk Upgrade - 4201	50,000	50,000	50,000	50,000	50,000	250,000
Boggy Creek Road Improvements between Simpson and Narcoossee - 4009	1,650,000	0	0	0	0	1,650,000
Buenaventura Blvd Widening Safety & Operational Improvements - 4308	0	0	0	0	1,500,000	1,500,000
Canoe Creek Road - 4395	0	0	0	4,900,000	5,000,000	9,900,000
Fortune Lakeshore Multi-Use Trail - 4104	1,110,000	1,500,000	0	0	0	2,610,000
Fortune Road Extension - T17-4364	0	0	0	940,000	10,156,000	11,096,000
Fortune-Simpson Intersection Improvement - 4374	750,000	750,000	0	0	0	1,500,000
Hickory Tree Road - 15017	0	0	0	4,000,000	9,520,000	13,520,000
Neptune Road Phase III - 4330	500,000	639,500	900,000	11,205,000	0	13,244,500
Neptune Road Phase IV - 4314	0	745,000	2,067,320	5,616,000	0	8,428,320
Old Canoe Creek Road - P19-069	0	0	0	2,100,000	0	2,100,000
Simpson Road Phase 4 - T20-017	0	0	0	3,206,750	530,136	3,736,886
Simpson Road Phase I fka Boggy Creek Phase I - 7011	350,000	318,000	0	0	0	668,000
Simpson Road Phase II fka Boggy Creek Phase II - 3019	0	0	0	1,350,000	2,695,000	4,045,000
Simpson Road Phase III fka Boggy Creek Phase III - 4397	0	0	0	660,000	2,225,000	2,885,000
Story Road and Hunting Lodge Drive - 15039	0	0	0	6,670,000	0	6,670,000
Total: 4300 - Transportation Projects	4,655,000	4,117,500	3,132,320	40,812,750	31,791,136	84,508,706
Total: Transportation	4,655,000	4,117,500	3,132,320	40,812,750	31,791,136	84,508,706
Total: 142	4,655,000	4,117,500	3,132,320	40,812,750	31,791,136	84,508,706

Fund 143 - Mobility Fee West Zone

Program / Function / Project	Proposed CIP by Fiscal Year					Total 2020/24
	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	
Transportation						
4300 - Transportation Projects						
Advanced Traffic Management System (ATMS) - 4307	230,000	230,000	230,000	230,000	230,000	1,150,000
American Disabilities Act (ADA) Sidewalk Upgrade - 4201	150,000	150,000	150,000	150,000	150,000	750,000
Bill Beck Blvd, Segment B - T20-018	400,000	0	6,479,100	0	0	6,879,100
Celebration Place at Celebration Place - 17017	0	0	0	275,000	0	275,000
CR 532 Widening - T20-011	1,500,000	0	0	10,000,000	0	11,500,000
Doverplum Road at San Remo Rd Intersection Improvements - 4344	497,000	0	0	0	0	497,000
Fortune Lakeshore Multi-Use Trail - 4104	390,000	0	0	0	0	390,000
Marigold Ave at Peabody Rd South Intersection Improvements - 4305	814,000	0	0	0	0	814,000
Marigold Ave at San Lorenzo Rd Intersection Improvements - 4320	814,000	0	0	0	0	814,000
Neptune Middle School Sidewalk - 15035	40,000	0	0	0	0	40,000
Neptune Road Phase II - 4331	7,246,000	5,900,000	8,000,000	20,153,400	0	41,299,400
Neptune Road Phase III - 4330	130,000	636,000	0	0	0	766,000
Old Lake Wilson Road Phase 2 - T16-3862	0	0	0	450,000	1,623,000	2,073,000
Old Pleasant Hill Road Extension - 16078	0	0	0	450,000	157,000	607,000
Old Vineland Road Improvements - T15-4343	0	0	0	575,000	1,000,000	1,575,000
Osceola Parkway West Phase 1 (EB) - 16016	0	0	0	175,000	1,798,200	1,973,200
Osceola Parkway West Phase 2 (EB) - 16072	0	0	0	175,000	1,713,150	1,888,150
Osceola Parkway West Phase 3 (WB) - 16073	0	0	0	175,000	1,798,200	1,973,200
Osceola Parkway West Phase 4 (WB) - 16074	0	0	0	175,000	1,713,150	1,888,150
Partin Settlement Road (btwn Neptune rd & US Hwy 192) - 180067	0	0	0	550,000	550,000	1,100,000
Pleasant Hill at Eagle Lake Signal - 4342	120,806	0	0	0	0	120,806
Pleasant Hill Rd @ Windmill Point - 4303	519,480	0	0	0	0	519,480
Poinciana Blvd at Octavia Blvd Mast Arm Signal - 4345	405,000	0	0	0	0	405,000
Poinciana Blvd at Reaves Rd Intersection Improvements - 4333	0	0	0	560,000	0	560,000
Poinciana Blvd Phase IVA - 4016	0	0	0	0	2,288,000	2,288,000
Poinciana Blvd Phase IVB - 15031	0	0	0	0	1,872,000	1,872,000
Reaves Rd Ph 1 - T15-4176	0	0	0	2,000,000	830,000	2,830,000
Simpson Road Phase III fka Boggy Creek Phase III - 4397	0	0	0	440,000	1,950,000	2,390,000
Sinclair Road - 4383	0	0	0	900,000	3,750,000	4,650,000
Storey Creek Blvd - 4373	1,500,000	0	0	0	0	1,500,000
Thacker Ave @ Loop E-W - 4315	0	350,000	0	0	0	350,000

Fund 143 - Mobility Fee West Zone

Program / Function / Project	Proposed CIP by Fiscal Year					Total 2020/24
	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	
Thacker Avenue Extension - 15013	0	0	0	915,000	9,170,000	10,085,000
Total: 4300 - Transportation Projects	14,756,286	7,266,000	14,859,100	38,348,400	30,592,700	105,822,486
Total: Transportation	14,756,286	7,266,000	14,859,100	38,348,400	30,592,700	105,822,486
Total: 143	14,756,286	7,266,000	14,859,100	38,348,400	30,592,700	105,822,486

Fund 148-Building Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total 2020/24
	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	
<u>Community Development</u>						
1400 - Community Development Projects						
Onsite Technology Improvements for Inspections - C20-012	2,000,000	0	0	0	0	2,000,000
Permits Plus Replacement - 1480	500,000	0	0	0	0	500,000
Permitting/Safety Renovations - 1427	500,000	0	0	0	0	500,000
Vehicles for Building Office - 1408	435,500	0	0	0	0	435,500
Total: 1400 - Community Development	3,435,500	0	0	0	0	3,435,500
Total: Community Development	3,435,500	0	0	0	0	3,435,500
Total: 148	3,435,500	0	0	0	0	3,435,500

Fund 149-East 192 CRA

Program / Function / Project	Proposed CIP by Fiscal Year					Total 2020/24
	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	
<u>Community Development</u>						
1400 - Community Development Projects						
Beautification/Landscaping - O20-006	500,000	0	0	0	0	500,000
Total: 1400 - Community Development	500,000	0	0	0	0	500,000
Total: Community Development	500,000	0	0	0	0	500,000
Total: 149	500,000	0	0	0	0	500,000

Fund 150-West 192 Development Authority

Program / Function / Project	Proposed CIP by Fiscal Year					Total 2020/24
	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	
Community Development						
1400 - Community Development Projects						
Gateways and Pedestrian Bridge - 1425	200,000	0	15,000,000	0	15,000,000	30,200,000
LED Lights - O20-005	2,100,000	0	0	0	0	2,100,000
Total: 1400 - Community Development	2,300,000	0	15,000,000	0	15,000,000	32,300,000
Total: Community Development	2,300,000	0	15,000,000	0	15,000,000	32,300,000
Total: 150	2,300,000	0	15,000,000	0	15,000,000	32,300,000

Fund 154-Constitutional Gas Tax Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total 2020/24
	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	
Public Works						
4100 - Public Works Projects						
Caterpillar 308 Hydraulic Excavator - P20-008	125,000	0	0	0	0	125,000
Countywide Lease - Fleet Vehicles - 4204	1,371,000	0	0	0	0	1,371,000
FY21 Fleet Vehicle Replacement - P21-001	0	1,520,000	0	0	0	1,520,000
FY22 Fleet Vehicle Replacement - P22-001	0	0	1,315,000	0	0	1,315,000
FY23 Fleet Vehicle Replacement - P23-001	0	0	0	1,290,000	0	1,290,000
FY24 Fleet Vehicle Replacement - P24-001	0	0	0	0	1,315,000	1,315,000
Total: 4100 - Public Works Projects	1,496,000	1,520,000	1,315,000	1,290,000	1,315,000	6,936,000
Total: Public Works	1,496,000	1,520,000	1,315,000	1,290,000	1,315,000	6,936,000
Total: 154	1,496,000	1,520,000	1,315,000	1,290,000	1,315,000	6,936,000

Fund 156-Federal And State Grants Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total 2020/24
	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	
Public Works						
3800 - Stormwater Projects						
BVL C1, 2, & 3 alternate outfall - P20-007	0	1,650,000	0	0	0	1,650,000
Mill Slough Bank Stabilization - 16013	0	281,937	0	0	0	281,937
Seven Dwarfs Lane Drainage Improvements - 3103	174,548	0	0	0	0	174,548
Total: 3800 - Stormwater Projects	174,548	1,931,937	0	0	0	2,106,485
4100 - Public Works Projects						
Pennywash Bridge - 180073	0	0	0	0	6,000,000	6,000,000
Wolf Creek Bridge Replacement - P19-030	0	0	0	0	6,000,000	6,000,000
Total: 4100 - Public Works Projects	0	0	0	0	12,000,000	12,000,000
Total: Public Works	174,548	1,931,937	0	0	12,000,000	14,106,485
Transportation						
4300 - Transportation Projects						
Advanced Traffic Management System (ATMS) Phase VI - T20-019	0	0	500,000	0	3,500,000	4,000,000
Bellalago Academy Sidewalk - 4370	0	0	0	0	86,121	86,121
Deerwood Elementary Sidewalk II - 4371	0	0	0	0	1,034,225	1,034,225
East Lake Elementary TOHO High Sidewalk - 4372	0	0	0	0	321,219	321,219
Fortune Lakeshore Multi-Use Trail - 4104	3,090,000	0	0	0	0	3,090,000
Fortune-Simpson Intersection Improvement - 4374	1,347,165	0	0	4,958,978	0	6,306,143
Kissimmee St.Cloud Connector Trail (C-31 Canal Trail) - 4011	0	0	0	2,800,000	0	2,800,000
KOA Elementary Sidewalk - 4368	0	0	0	0	85,529	85,529
Parkway Middle Ventura Elementary Sidewalk - 4367	0	0	0	0	568,650	568,650
Pleasant Hill at Eagle Lake Signal - 4342	496,697	0	0	0	0	496,697
Royal Palm Sidewalk - 4354	258,725	0	0	0	0	258,725
Simpson Road Phase I fka Boggy Creek Phase I - 7011	0	0	11,691,000	0	0	11,691,000
Total: 4300 - Transportation Projects	5,192,587	0	12,191,000	7,758,978	5,595,744	30,738,309
Total: Transportation	5,192,587	0	12,191,000	7,758,978	5,595,744	30,738,309
Total: 156	5,367,135	1,931,937	12,191,000	7,758,978	17,595,744	44,844,794

Fund 177-Fire Impact Fee Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total 2020/24
	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	
Public Safety						
2100 - Public Safety Projects						
Austin Tindall Fire Station 67 - 2112	6,196,290	0	0	0	0	6,196,290
Station 45 Kyngs Heath (535 Area Station) - 2008	0	4,957,032	0	0	0	4,957,032
Total: 2100 - Public Safety Projects	6,196,290	4,957,032	0	0	0	11,153,322
Total: Public Safety	6,196,290	4,957,032	0	0	0	11,153,322
Total: 177	6,196,290	4,957,032	0	0	0	11,153,322

Fund 178-Parks Impact Fee Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total 2020/24
	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	
Parks						
7208 - Parks District 1						
Campbell City Park/Community Center - 7003	1,272,790	3,630,000	0	0	0	4,902,790
East 192 CRA Parks - C19-010	500,000	2,000,000	500,000	2,500,000	500,000	6,000,000
Marydia Community Center - 7248	50,000	250,000	0	0	0	300,000
Oren Brown Park Improvements - 1423	0	150,000	600,000	225,000	0	975,000
Park Property Purchase District 1 - C20-013	0	1,000,000	0	2,750,000	0	3,750,000
Scotty's Cove Conservation Area - C20-001	0	0	100,000	0	0	100,000
Total: 7208 - Parks District 1	1,822,790	7,030,000	1,200,000	5,475,000	500,000	16,027,790
7209 - Parks District 2						
65th Infantry Veterans Park - 4155	875,000	0	850,000	0	0	1,725,000
Archie Gordon Memorial Park - C20-002	100,000	700,000	0	0	0	800,000
Park Property Purchase District 2 - C20-014	0	2,100,000	2,500,000	2,000,000	2,500,000	9,100,000
Total: 7209 - Parks District 2	975,000	2,800,000	3,350,000	2,000,000	2,500,000	11,625,000
7217 - Parks District 3						
HANOVER LAKES PROJECT - 7005	125,000	125,000	0	0	0	250,000
Park Property Purchase District 3 - C20-015	0	0	2,000,000	0	2,000,000	4,000,000
Total: 7217 - Parks District 3	125,000	125,000	2,000,000	0	2,000,000	4,250,000
Total: Parks	2,922,790	9,955,000	6,550,000	7,475,000	5,000,000	31,902,790
Total: 178	2,922,790	9,955,000	6,550,000	7,475,000	5,000,000	31,902,790

Fund 306-Local Option Sales Tax Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total 2020/24
	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	
<u>Constitutionals/Elected Officials</u>						
9100 - Constitutionals Projects						
S.O. Vehicle Replacement - 3398	2,024,816	2,800,000	2,650,000	2,700,000	2,700,000	12,874,816
SO - Command Center West - 2033	0	15,044,280	0	0	0	15,044,280
SO - Training Facility & Shooting Range - 2032	0	1,103,000	1,633,841	0	0	2,736,841
Total: 9100 - Constitutionals Projects	2,024,816	18,947,280	4,283,841	2,700,000	2,700,000	30,655,937
Total: Constitutionals/Elected Officials	2,024,816	18,947,280	4,283,841	2,700,000	2,700,000	30,655,937
<u>Public Safety</u>						
2100 - Public Safety Projects						
EOC Equipment Upgrade - F19-026	246,605	0	0	0	0	246,605
Total: 2100 - Public Safety Projects	246,605	0	0	0	0	246,605
Total: Public Safety	246,605	0	0	0	0	246,605
<u>Public Works</u>						
3800 - Stormwater Projects						
BVL C1, 2, & 3 alternate outfall - P20-007	200,000	550,000	0	0	0	750,000
BVL Family Dollar at Simpson Rd Ditch Upgrade - P20-017	500,000	0	0	0	0	500,000
Culvert Upgrades - 3802	100,000	600,000	400,000	400,000	400,000	1,900,000
Diversion Wall (Lk Toho Everglades Rest.) - 4116	500,000	2,100,000	2,000,000	0	0	4,600,000
Fanny Bass Slough Stormwater Improvements - 3810	43,600	1,858,000	9,567,155	5,282,215	0	16,750,970
Hickory Tree Stormwater Pond Analysis - P19-032	0	200,000	600,000	400,000	0	1,200,000
Michigan and Maidu Stormwater Upgrades - 180070	0	628,000	0	0	0	628,000
Mill Slough Bank Stabilization - 16013	0	93,979	0	0	0	93,979
Old Canoe Creek Rd Culvert Crossing for WPA Canal - 180076	0	1,000,000	0	0	0	1,000,000
Old Lake Wilson Road/Davenport Creek Culvert Replacement - 180072	0	0	0	151,000	2,000,000	2,151,000
Seven Dwarfs Lane Drainage Improvements - 3103	58,182	0	0	0	0	58,182
Shingle Creek Basin Study - P20-003	1,100,000	0	0	0	0	1,100,000
Stormwater Structure and Erosion Repairs - P19-050	200,000	100,000	100,000	100,000	100,000	600,000
Survey Grade Trimble GPS Unit - P20-002	32,000	0	0	0	0	32,000
Water Quality Monitoring Network - P19-035	0	1,000,000	0	0	0	1,000,000
Total: 3800 - Stormwater Projects	2,733,782	8,129,979	12,667,155	6,333,215	2,500,000	32,364,131
4100 - Public Works Projects						
Admin Bldg and Courthouse Renovations - 16035	0	0	0	0	11,209,240	11,209,240
Boggy Creek Bathymetric Analysis and Permitting - P19-034	0	125,000	0	0	0	125,000

Fund 306-Local Option Sales Tax Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total 2020/24
	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	
Boggy Terrace Drive Roadway and Drainage Improvements - 17024	0	1,200,000	0	0	0	1,200,000
Bridge Rehabilitation - 4359	350,000	350,000	350,000	350,000	350,000	1,750,000
Bridge Scour Countermeasures - 4122	300,000	300,000	300,000	300,000	300,000	1,500,000
Concrete Road Replacement - 4306	350,000	0	0	0	0	350,000
County Administration Bldg - 16080	0	0	0	0	77,900,000	77,900,000
Pavement Management System - 4396	250,000	125,000	125,000	125,000	125,000	750,000
Pennywash Bridge - 180073	0	0	0	600,000	0	600,000
Roadway and Bridge Safety Features - 4322	150,000	150,000	150,000	150,000	150,000	750,000
Wolf Creek Bridge Replacement - P19-030	0	0	0	600,000	0	600,000
Total: 4100 - Public Works Projects	1,400,000	2,250,000	925,000	2,125,000	90,034,240	96,734,240
Total: Public Works	4,133,782	10,379,979	13,592,155	8,458,215	92,534,240	129,098,371
<u>Transportation</u>						
4300 - Transportation Projects						
Campbell City Tax Collector Site - 1001	606,042	0	0	0	0	606,042
County Sidewalks/Trails - 4655	500,000	0	0	0	0	500,000
Countywide Signals - T20-020	1,350,000	1,350,000	0	0	0	2,700,000
Henry Partin Road (btwn Cross Prairie Parkway & Macy Island Rd) - 180065	0	0	260,000	1,000,000	1,372,120	2,632,120
Intersection Safety & Efficiency Projects (TSM) - 3480	525,000	225,000	200,000	150,000	200,000	1,300,000
Traffic Control Equipment - 3780	700,000	270,000	145,000	125,000	175,000	1,415,000
Traffic Signal Replacement Mast Arm Upgrades - 4352	2,200,000	750,000	1,290,878	647,805	600,000	5,488,683
Total: 4300 - Transportation Projects	5,881,042	2,595,000	1,895,878	1,922,805	2,347,120	14,641,845
Total: Transportation	5,881,042	2,595,000	1,895,878	1,922,805	2,347,120	14,641,845
Total: 306	12,286,245	31,922,259	19,771,874	13,081,020	97,581,360	174,642,758

Fund 315-Gen Cap Outlay Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total 2020/24
	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	
<u>Constitutionals/Elected Officials</u>						
9100 - Constitutionals Projects						
SO - Training Facility & Shooting Range - 2032	5,000,000	0	0	0	0	5,000,000
Total: 9100 - Constitutionals Projects	5,000,000	0	0	0	0	5,000,000
Total: Constitutionals/Elected Officials	5,000,000	0	0	0	0	5,000,000
Total: 315	5,000,000	0	0	0	0	5,000,000

Fund 328 - Special Purpose Capital Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total 2020/24
	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	
<u>Transportation</u>						
4300 - Transportation Projects						
Carroll St - JYP to Michigan - 4316	0	6,728,297	0	0	0	6,728,297
Total: 4300 - Transportation Projects	0	6,728,297	0	0	0	6,728,297
Total: Transportation	0	6,728,297	0	0	0	6,728,297
Total: 328	0	6,728,297	0	0	0	6,728,297

Fund 331-Countywide Fire Capital Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total 2020/24
	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	
Public Safety						
2100 - Public Safety Projects						
Austin Tindall Fire Station 67 - 2112	448,902	0	0	0	0	448,902
Campbell City Fire Station 43 - 2203	54,168	6,196,290	0	0	0	6,250,458
Fire Rescue & EMS Warehouse - F20-001	3,100,000	0	0	0	0	3,100,000
Fire Station 63 - Shady Lane (Replacement) - 2233	0	0	0	6,897,427	0	6,897,427
Fire/EMS Equipment - 2700	3,430,433	3,302,394	3,023,015	2,117,021	2,348,268	14,221,131
Station 45 Kyngs Heath (535 Area Station) - 2008	0	1,239,258	0	0	0	1,239,258
Station 77 - Stonybrook Area - 2115	1,840,103	0	0	0	0	1,840,103
Station 81 - South Big Lake/West of Canal - F20-003	0	0	0	0	2,152,660	2,152,660
Total: 2100 - Public Safety Projects	8,873,606	10,737,942	3,023,015	9,014,448	4,500,928	36,149,939
Total: Public Safety	8,873,606	10,737,942	3,023,015	9,014,448	4,500,928	36,149,939
Total: 331	8,873,606	10,737,942	3,023,015	9,014,448	4,500,928	36,149,939

Fund 401-Solid Waste Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total 2020/24
	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	
<u>Public Works</u>						
4100 - Public Works Projects						
Countywide Lease - Fleet Vehicles - 4204	107,842	0	0	0	0	107,842
Total: 4100 - Public Works Projects	107,842	0	0	0	0	107,842
Total: Public Works	107,842	0	0	0	0	107,842
Total: 401	107,842	0	0	0	0	107,842

Fund 407-Osceola Parkway

Program / Function / Project	Proposed CIP by Fiscal Year					Total 2020/24
	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	
<u>Transportation</u>						
4300 - Transportation Projects						
Osceola Parkway Tolling Facilities - 4014	0	5,000,000	0	0	0	5,000,000
Total: 4300 - Transportation Projects	0	5,000,000	0	0	0	5,000,000
Total: Transportation	0	5,000,000	0	0	0	5,000,000
Total: 407	0	5,000,000	0	0	0	5,000,000

Fund 510-Fleet Internal Service Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total 2020/24
	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	
Public Works						
4100 - Public Works Projects						
Countywide Lease - Fleet Vehicles - 4204	123,284	0	0	0	0	123,284
Total: 4100 - Public Works Projects	123,284	0	0	0	0	123,284
Total: Public Works	123,284	0	0	0	0	123,284
Total: 510	123,284	0	0	0	0	123,284

Fund 511-Fleet Fuel Internal Service Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total 2020/24
	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	
Public Works						
4100 - Public Works Projects						
Fire Station 42 DEF Dispenser and monitoring upgrade - P20-010	96,000	0	0	0	0	96,000
Fire Station 55 DEF Dispenser and monitoring upgrade - P20-009	96,000	0	0	0	0	96,000
Fire Station 57 DEF Dispenser and monitoring upgrade - P20-014	0	96,000	0	0	0	96,000
Fire Station 71 DEF Dispenser and monitoring upgrade - P20-015	0	96,000	0	0	0	96,000
Total: 4100 - Public Works Projects	192,000	192,000	0	0	0	384,000
Total: Public Works	192,000	192,000	0	0	0	384,000
Total: 511	192,000	192,000	0	0	0	384,000

Program / Function / Project	Proposed CIP by Fiscal Year					Total
	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	2020/24
Report Grand Total:	77,373,162	93,316,212	86,453,476	125,207,563	230,235,336	612,585,749